

Financially Assisted Agencies (FAA)

ANNUAL REPORT FY2018

OUR MISSION

To promote independence and enhance the quality of life in Palm Beach County by providing effective and essential services to residents in need.

James Green, Department Director
Taruna Malhotra, Assistant Department Director





Financially Assisted Agencies (FAA) Annual Report FY18

Mission Statement

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Department Director

James Green

Assistant Department Director

Taruna Malhotra

Community Services Department

April 2019

Document prepared by:

Stessy Cocerez

Planner I

&

Meghan Parnell

Manager, Planning and Evaluation

If you have questions or concerns, please contact:

Stessy Cocerez

at

Community Services Department

810 Datura Street

West Palm Beach, FL 33401

Phone:

561-355-4718

Email:

SCocerez@pbcgov.org

Report posted online at:

<http://discover.pbcgov.org/communityservices/financiallyassisted/Pages/Documents.aspx>

Table of Contents

	Page #
FAA Agency Alphabetical Reference	5
Executive Summary	7
FAA Organizational Chart	8
FAA Summary	9
Behavioral Health	10
American Association of Caregiving Youth – Caregiving Youth Project	11
Drug Abuse Foundation (DAF) – Adult Residential Services	12
Drug Abuse Foundation (DAF) – Medical Detox	13
Drug Abuse Treatment Association (DATA) – Non-Residential Services	14
Drug Abuse Treatment Association (DATA) – Residential Services	15
Father Flanagan's BoysTown – Children's Behavioral Health Collaborative	16
For the Children – Children Community Wellness	17
Housing Partnership – Supportive Housing	18
Jeff Industries – Job Placement Program	19
Jeff Industries – Let's Go to Work	20
Jerome Golden Center – Adult Crisis Stabilization	21
Jerome Golden Center – Child Crisis Stabilization	22
Jerome Golden Center – Glades Adult Detox Services	23
Jerome Golden Center – Inpatient Psychiatric Services	24
Jerome Golden Center – Mobile Crisis Team	25
Mental Health Association – Mental Health GPS: Breaking Barriers	26
Parent-Child Center – Community-Based Outpatient Services	27
South County Mental Health – Crisis Stabilization Unit	28
South County Mental Health – Intake and Evaluation	29
South County Mental Health – Mobile Crisis Team	30
South County Mental Health – Psychiatric and Medical Services	31
Special Needs/Developmental Disabilities	32
Coalition for Independent Living Options (CILO) – ALERT	33
Coalition for Independent Living Options (CILO) – SAIL	34
Gulfstream Goodwill Industries – Client Assistance and Advocacy	35
Habilitation Center for the Handicapped – Day Program for Adults with Disabilities	36
Legal Aid Society – Guardian Advocacy Project	37
Palm Beach Habilitation Center – Computer Training Program	38
Palm Beach Habilitation Center – Seniors in Transition and Retirement Services (STARS)	39
Seagull Industries – Achievement Center	40
Seagull Industries – SAIL: Seagull Academy for Independent Living	41
The ARC of Palm Beach County – PALS: Program for Adult Learning and Support	42
The ARC of Palm Beach County – Residential Group Home	43
The ARC of the Glades – Adult Developmental Services System of Care	44
United Community Options – Behavior Focused Respite	45

Table of Contents continues on next page

Domestic Violence/Sheltering	46
Aid to Victims of Domestic Abuse (AVDA) – Casa Vegso	47
Children's Home Society – Nelle Smith Residence for Girls	48
Children's Place at HomeSafe – Safety Net Program	49
Young Women's Christian Association of Palm Beach County (YWCA) – Harmony House	50
Homelessness	51
Adopt-A-Family – Housing Stabilization Program	53
Adopt-A-Family – Project SAFE	54
Children's Home Society – Transitions Home	55
Families First – Bridges to Success	56
Gulfstream Goodwill Industries – Homeless Residential Employment Services	57
Legal Aid Society – Homeless Legal Prevention Project	58
Palm Beach Habilitation Center – Supported Employment	59
The Lord's Place – Permanent Supportive Housing Programs	60
The Salvation Army – Center of Hope	61
Economic Stability/Poverty	62
Adopt-A-Family – Service Enriched Housing	63
El Sol, JNRC – Worker Development Project	64
Families First – Kin Support Project	65
Farmworker's Coordinating Council – Family Preservation & Economic Stabilization	66
Habilitation Center for the Handicapped – Hab Center's Plant Nursery	67
Pathways to Prosperity – CIRCLES Palm Beach County	68
The Glades Initiative – Connecting the Glades	69
The Lord's Place – Café Joshua	70
United Way of Palm Beach County – Volunteer Income Tax Assistance (VITA) Program	71
Senior Services	72
211 Palm Beach/Treasure Coast – Elder Crisis Outreach	73
Alzheimer's Community Care – Family Nurse Consultant	74
Alzheimer's Community Care – Specialized Alzheimer's Adult Day Services	75
Gulfstream Goodwill Industries – Assistive Communication Services	76
Palm Beach Habilitation Center – Senior Residential Supports	77
Ruth and Norman Rales Jewish Family Services – Weisman Center Aging in Place Program	78
Non-Competitive	79
Adopt-A-Family – Program Reach	80
Adopt-A-Family – Traveler's Aid	81
Area Agency on Aging – Match Funds	82
Gulfstream Goodwill Industries – Traveler's Aid	83
Palm Beach County Food Bank – Food Recovery & Distribution and Benefits Outreach Program	84
Southeast Florida Behavioral Health Network (SEFBHN) - Wraparound Services Training	85
The Volen Center – Transportation and Match Funds	86
United Way of Palm Beach County and 211 Palm Beach/Treasure Coast – Helpline/Crisis Line	87
United Way of Palm Beach County – Hunger Relief	88

FAA Agency Alphabetical Reference

Agency – Program	Page #
211 Palm Beach/Treasure Coast – Elder Crisis Outreach	73
Adopt-A-Family – Housing Stabilization Program	53
Adopt-A-Family – Program Reach	80
Adopt-A-Family – Project SAFE	54
Adopt-A-Family – Service Enriched Housing	63
Adopt-A-Family – Traveler's Aid	81
Aid to Victims of Domestic Abuse (AVDA) – Casa Vegso	47
Alzheimer's Community Care – Family Nurse Consultant	74
Alzheimer's Community Care – Specialized Alzheimer's Adult Day Services	75
American Association of Caregiving Youth – Caregiving Youth Project	11
Area Agency on Aging – Match Funds	82
Children's Home Society – Nelle Smith Residence for Girls	48
Children's Home Society – Transitions Home	55
Children's Place at HomeSafe – Safety Net Program	49
Coalition for Independent Living Options (CILO) – ALERT	33
Coalition for Independent Living Options (CILO) – SAIL	34
Drug Abuse Foundation (DAF) – Adult Residential Services	12
Drug Abuse Foundation (DAF) – Medical Detox	13
Drug Abuse Treatment Association (DATA) – Non-Residential Services	14
Drug Abuse Treatment Association (DATA) – Residential Services	15
El Sol, JNRC – Worker Development Project	64
Families First – Bridges to Success	56
Families First – Kin Support Project	65
Farmworker's Coordinating Council – Family Preservation & Economic Stabilization	66
Father Flanagan's Boystown – Children's Behavioral Health Collaborative	16
For the Children – Children Community Wellness	17
Gulfstream Goodwill Industries – Assistive Communication Services	76
Gulfstream Goodwill Industries – Client Assistance and Advocacy	35
Gulfstream Goodwill Industries – Homeless Residential Employment Services	57
Gulfstream Goodwill Industries – Traveler's Aid	83
Habilitation Center for the Handicapped – Day Program for Adults with Disabilities	36
Habilitation Center for the Handicapped – Hab Center's Plant Nursery	67
Housing Partnership – Supportive Housing	18
Jeff Industries – Job Placement Program	19
Jeff Industries – Let's Go to Work	20
Jerome Golden Center – Adult Crisis Stabilization	21
Jerome Golden Center – Child Crisis Stabilization	22
Jerome Golden Center – Glades Adult Detox Services	23
Jerome Golden Center – Inpatient Psychiatric Services	24
Jerome Golden Center – Mobile Crisis Team	25
Legal Aid Society – Guardian Advocacy Project	37
Legal Aid Society – Homeless Legal Prevention Project	58

FAA Agency Alphabetical Reference continues on next page

Mental Health Association – Mental Health GPS: Breaking Barriers	26
Palm Beach County Food Bank – Food Recovery & Distribution and Benefits Outreach Program	84
Palm Beach Habilitation Center – Computer Training Program	38
Palm Beach Habilitation Center – Senior Residential Supports	77
Palm Beach Habilitation Center – Seniors in Transition and Retirement Services (STARS)	39
Palm Beach Habilitation Center – Supported Employment	59
Parent-Child Center – Community-Based Outpatient Services	27
Pathways to Prosperity – CIRCLES Palm Beach County	68
Ruth and Norman Rales Jewish Family Services – Weisman Center Aging in Place Program	78
Seagull Industries – Achievement Center	40
Seagull Industries – SAIL: Seagull Academy for Independent Living	41
South County Mental Health – Crisis Stabilization Unit	28
South County Mental Health – Intake and Evaluation	29
South County Mental Health – Mobile Crisis Team	30
South County Mental Health – Psychiatric and Medical Services	31
Southeast Florida Behavioral Health Network (SEFBHN) - Wraparound Services Training	85
The ARC of Palm Beach County – PALS: Program for Adult Learning and Support	42
The ARC of Palm Beach County – Residential Group Home	43
The ARC of the Glades – Adult Developmental Services System of Care	44
The Glades Initiative – Connecting the Glades	69
The Lord's Place – Café Joshua	70
The Lord's Place – Permanent Supportive Housing Programs	60
The Salvation Army – Center of Hope	61
The Volen Center – Transportation and Match Funds	86
United Community Options – Behavior Focused Respite	45
United Way of Palm Beach County – Hunger Relief	88
United Way of Palm Beach County – Volunteer Income Tax Assistance (VITA) Program	71
United Way of Palm Beach County and 211 Palm Beach/Treasure Coast – Helpline/Crisis Line	87
Young Women's Christian Association of Palm Beach County (YWCA) – Harmony House	50

Executive Summary

FY2018 marks the third year that the Financially Assisted Agencies (FAA) program has issued the demographic and outcomes report. The report consists of a program description, the amount of funding expended, the number of clients served, the outcome indicator and percentage achieved, and program participant demographic data for each individual program. The program description, funding characteristics and demographic information is also delivered by service category and overall for FAA.

This year, changes were made in the way data was reported for programs under the Homelessness category. The data collected and provided lists the exit destination for each individual/household. This data has always been collected but it is now included in the report to better understand where clients are going to live after they receive services. To end homelessness, the number of clients exiting back into the system must decrease, and the number of exits to permanent housing destinations must increase.

The program report pages are organized by service category and programs are listed in alphabetical order. The FAA Agency Alphabetical List on pages 5-6 lists the agencies alphabetically for ease in finding a specific program across multiple funding categories.

Please note that the demographic data is unduplicated by program. In a few cases where programs served a client more than once within the contract year, the number of clients used to determine the outcome percentage of achievement will be more than the total count in the demographic table.

About the Financially Assisted Agencies Program

Since the early 1980s, Palm Beach County has provided additional financial assistance to community-based organizations providing health and human services through the Financially Assisted Agencies (FAA) program. This program is within the Administrative section of the Community Services Department.

The Palm Beach County Citizens Advisory Committee on Health and Human Services (CAC), through Resolution R2013-1563, is charged with assisting the Palm Beach County Board of County Commissioners in the assessment of need, planning, implementation and evaluation of the Health and Human Services System of Care as defined in the Health and Human Services Element of the Palm Beach County Comprehensive Plan.

The HHS Element defines the System of Care as follows:

System of Care is defined as a comprehensive spectrum of behavioral health, social services, medical services and other necessary services organized into a coordinated network to meet the multiple, complex and changing needs of children, adults and seniors.

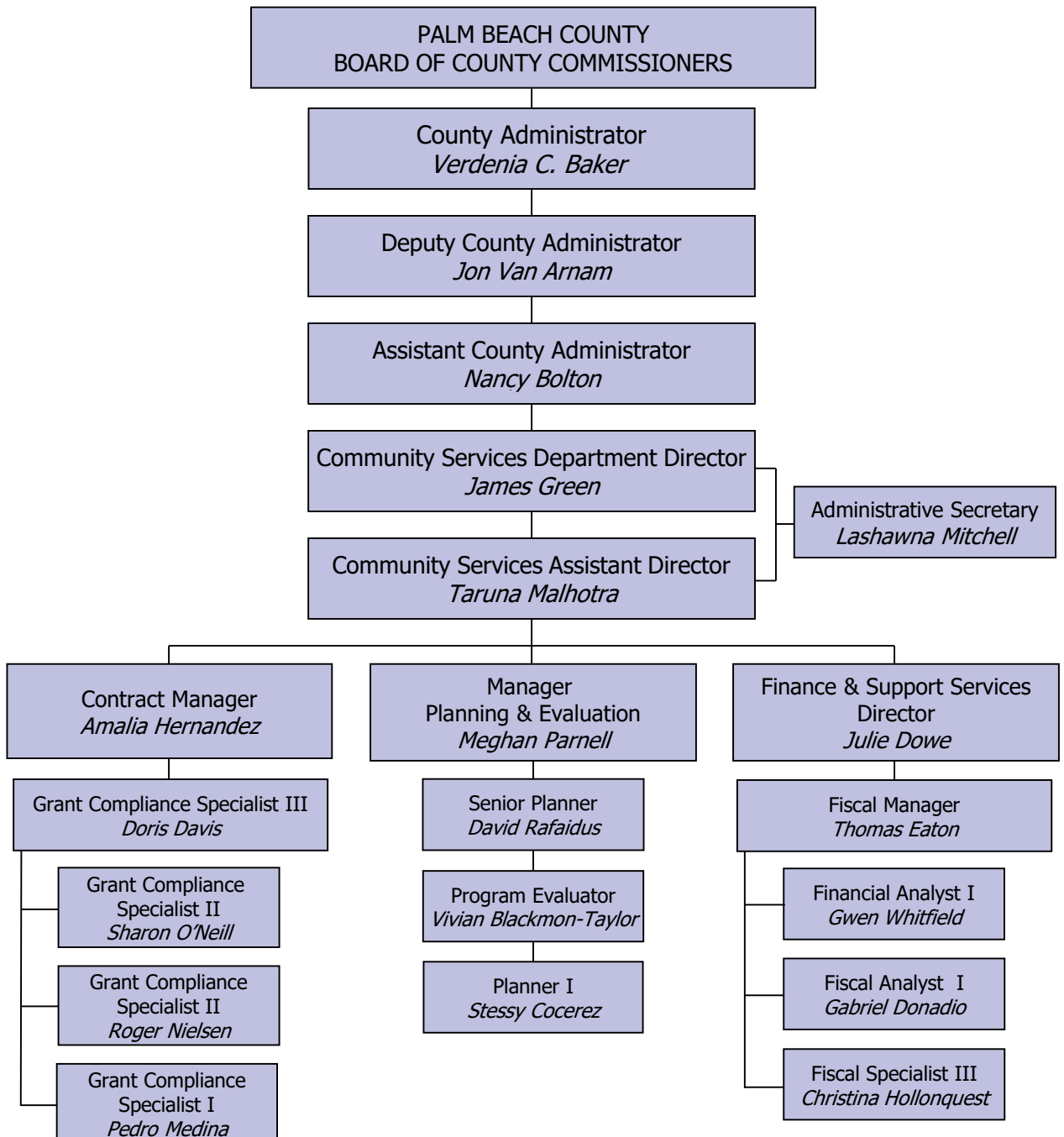
The System of Care encompasses the scope and delivery of services. The core values of the System of Care are: (1) the service delivery system is driven by the needs of the clients; (2) the services are community based, and delivered in the least restrictive environment; and (3) the services are culturally competent.

The System of Care includes the provision of a full array of services provided to meet the needs of the individual client. The client and other interested parties are included in the development of the service delivery system and collaborative systems.

Finally, the System of Care provides early identification and intervention programs and services, and, advocacy for programs and services to meet the needs of children, adults and seniors.

Through a competitive procurement process, the Board of County Commissioners approved FAA funding for the Fiscal Year 2018, from October 1, 2017 through September 30, 2018 for forty (40) agencies, operating seventy (70) programs in seven (7) service categories including Behavioral Health, Special Needs and Developmental Disabilities, Economic Stability and Poverty, Senior Services, Domestic Abuse and Sheltering, Homelessness, and Non-Competitive. The funding cycle is for three (3) years.

Community Services Department Financially Assisted Agency (FAA) Program ORGANIZATIONAL CHART



Financially Assisted Agencies

Overall Summary

The Board of County Commissioners (BCC) approved funding for FY18, from October 1, 2017 through September 30, 2018. Forty (40) agencies were funded. They operated seventy (70) programs in seven (7) service categories including Behavioral Health, Special Needs and Developmental Disabilities, Economic Stability and Poverty, Senior Services, Domestic Abuse and Sheltering, Homelessness, and Non-Competitive.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	8897	52.95%
	Male	7903	47.04%
	Other	2	0.01%
	TOTAL:	16802	100.00%
Veteran	Yes	258	1.54%
	No	11363	67.63%
	Unknown	5181	30.84%
	TOTAL:	16802	100.00%
Age	17 and under	3965	23.60%
	18 to 24	1639	9.75%
	25 to 39	4425	26.34%
	40 to 59	3432	20.43%
	60 and above	3254	19.37%
	Unknown	87	0.52%
	TOTAL:	16802	100.00%
Race	White or Caucasian	7645	45.50%
	Black or African American	5031	29.94%
	American Indian/Alaskan Native	37	0.22%
	Native Hawaiian/Other Pacific Islander	56	0.33%
	Asian	90	0.54%
	Hispanic ***	814	4.84%
	Two or More Races	685	4.08%
	Unknown	2444	14.55%
	TOTAL:	16802	100.00%

<p><u>NUMBER TO BE SERVED:</u> 19,755*</p> <p><u>ACTUAL NUMBER SERVED:</u> 19,568**</p>

<p><u>FUNDING AMOUNT AWARDED:</u> \$12,446,034.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$12,252,634.01 (98.45%)</p>

<p><u>NUMBER OF AGENICES FUNDED:</u> 40</p> <p><u>NUMBER OF PROGRAMS FUNDED:</u> 70</p>

* Out of the nine (9) Non-Competitive programs that were funded under FAA in 2018, six (6) did not have an established number of clients to serve. Out of the nine (9) Economic Stability/Poverty programs that were funded under FAA in 2018, one (1) did not have an established number of clients to serve. This combined number is based off the remaining sixty-three (63) programs.

** Out of the 19,568 participants reported to have been served, 16,802 submitted demographic information.

*** This category characteristic only applies to the Behavioral Health service category.

NOTE: The following image depicted next to an agency's name indicates that the data was collected from Client Track and refers to the Head of Household ONLY.



Behavioral Health

Overall Summary

This category addresses various services for acute care, adults and youth. Services include mobile crisis, crisis stabilization, medical detox, social detox, crisis planning, recovery supports, pre and post case management, supported housing, supported employment, peer support (mentors/drop-in centers), psychosocial rehabilitation, family psych-education, co-occurring illness management, prevention and intervention, advocacy and outreach.

<u>NUMBER TO BE SERVED:</u> 13,778 <u>ACTUAL NUMBER SERVED:</u> 11,173	<u>FUNDING AMOUNT AWARDED:</u> \$5,773,991.00 <u>FUNDING AMOUNT EXPENDED:</u> \$5,674,159.36	<u>NUMBER OF AGENICES FUNDED:</u> 11 <u>NUMBER OF PROGRAMS FUNDED:</u> 21
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	5321	47.62%	Age	17 and under	3830	34.28%
	Male	5852	52.38%		18 to 24	1276	11.42%
	Other	0	0.00%		25 to 39	3081	27.58%
	TOTAL:	11173	100.00%		40 to 59	2260	20.23%
Veteran	Yes	79	0.71%		60 and above	644	5.76%
	No	8462	75.74%		Unknown	82	0.73%
	Unknown	2632	23.56%	TOTAL:	11173	100.00%	
	TOTAL:	11173	100.00%	Living Arrangement	Homeless	726	6.50%
Race	White	5411	48.43%		Dependent Living	3952	35.37%
	Black	3394	30.38%		Foster Care	192	1.72%
	American Indian/Alaskan Native	20	0.18%		Independent Living	4960	44.39%
	Asian	63	0.56%		In An Institution	37	0.33%
	Native Hawaiian/Other Pacific Islander	31	0.28%		Supportive Independent Living	115	1.03%
	Hispanic	814	7.29%		Unknown	1191	10.66%
	Multi-Racial	162	1.45%		TOTAL:	11173	100.00%
	Unknown	1278	11.44%				
	TOTAL:	11173	100.00%				

American Association of Caregiving Youth

The Caregiving Youth Project

The Caregiving Youth Project (CYP) aims to support young people who are both students and family caregivers and assist them in dealing with anxiety and/or depression.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	21	72.41%
	Male	8	27.59%
	Other	0	0.00%
	TOTAL:	29	100.00%
Veteran	Yes	0	0.00%
	No	29	100.00%
	Unknown	0	0.00%
	TOTAL:	29	100.00%
Race	White	15	51.72%
	Black	6	20.69%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	8	27.59%
TOTAL:	29	100.00%	
Age	17 and under	24	82.76%
	18 to 24	5	17.24%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	29	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	29	100.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	29	100.00%

OUTCOME INDICATOR:

60% or 39 of 65 youth will improve their level of functioning on post-assessment compared to the pre-assessment baseline score on the CYP Behavioral Health Assessment.

OUTCOME PERCENTAGE ACHIEVED:

72.00%

NUMBER TO BE SERVED:

65

ACTUAL NUMBER SERVED:

29*

FUNDING AMOUNT AWARDED:

\$37,500.00

FUNDING AMOUNT EXPENDED:

\$27,213.70 (72.57%)

PROGRAM HIGHLIGHTS:

- Through the help of CYP, a family received mold removal, making the home healthier and safe for mom (who has cancer) as well as reducing stress for the youth caregiver.
- A student spoke at two community events to raise awareness about youth caregivers everywhere.
- Multiple students with anxiety/PTSD were referred to receive new beds and the agency was able to see how a good night sleep can have a major change in symptoms.

* With a late start in the school year and developing a new program, the agency was unable to meet their number to be served.

Drug Abuse Foundation

Adult Residential Services

The program provides medical stabilization and withdrawal management services for individuals dealing with drugs and alcohol.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	92	38.66%
	Male	146	61.34%
	Other	0	0.00%
	TOTAL:	238	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	238	100.00%
	TOTAL:	238	100.00%
Race	White	178	74.79%
	Black	38	15.97%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	22	9.24%
TOTAL:	238	100.00%	
Age	17 and under	0	0.00%
	18 to 24	13	5.46%
	25 to 39	125	52.52%
	40 to 59	83	34.87%
	60 and above	14	5.88%
	Unknown	3	1.26%
	TOTAL:	238	100.00%
Living Arrangement at Program Entry	Homeless	90	37.82%
	Dependent Living	54	22.69%
	Foster Care	0	0.00%
	Independent Living	77	32.35%
	In An Institution	7	2.94%
	Supportive Independent Living	0	0.00%
	Unknown	10	4.20%
	TOTAL:	238	100.00%

OUTCOME INDICATOR:

61% or 63 of 102 adults will successfully complete substance treatment services.

OUTCOME PERCENTAGE ACHIEVED:

60.73%

NUMBER TO BE SERVED:

102

ACTUAL NUMBER SERVED:

238

FUNDING AMOUNT AWARDED:

\$491,327.00

FUNDING AMOUNT EXPENDED:

\$491,260.00 (99.99%)

PROGRAM HIGHLIGHTS:

- DAF implemented an evidenced-based treatment program, COR-12, to provide clients with the full array of MAT services including medication administration, management, treatment, and aftercare.
- DAF moms and babies program grew to a census of 12 babies and 14 pregnant or post-partum moms. The program has facilitated 12 drug-free births and served an additional 11 babies entering treatment after birth.
- Met outcomes successfully in both the Residential and Detox program.

Drug Abuse Foundation

Medical Detox Program

The program provides a 90-day residential treatment program including individual and group counseling, medical support, and life skills classes.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	272	29.99%
	Male	635	70.01%
	Other	0	0.00%
	TOTAL:	907	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	907	100.00%
	TOTAL:	907	100.00%
Race	White	755	83.24%
	Black	82	9.04%
	American Indian/Alaskan Native	0	0.00%
	Asian	1	0.11%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	69	7.61%
TOTAL:	907	100.00%	
Age	17 and under	3	0.33%
	18 to 24	44	4.85%
	25 to 39	531	58.54%
	40 to 59	286	31.53%
	60 and above	43	4.74%
	Unknown	0	0.00%
	TOTAL:	907	100.00%
Living Arrangement at Program Entry	Homeless	238	26.24%
	Dependent Living	162	17.86%
	Foster Care	0	0.00%
	Independent Living	226	24.92%
	In An Institution	1	0.11%
	Supportive Independent Living	3	0.33%
	Unknown	277	30.54%
	TOTAL:	907	100.00%

OUTCOME INDICATOR:

60% or 544 of 906 adults will successfully complete substance abuse treatment services.

OUTCOME PERCENTAGE ACHIEVED:

79.58%

NUMBER TO BE SERVED:

906

ACTUAL NUMBER SERVED:

907

FUNDING AMOUNT AWARDED:

\$822,267.00

FUNDING AMOUNT EXPENDED:

\$822,194.00 (99.99%)

PROGRAM HIGHLIGHTS:

- DAF implemented an evidenced-based treatment program, COR-12, to provide clients with the full array of MAT services including medication administration, management, treatment, and aftercare.
- DAF moms and babies program grew to a census of 12 babies and 14 pregnant or post-partum moms. The program has facilitated 12 drug-free births and served an additional 11 babies entering treatment after birth.
- Met outcomes successfully in both the Residential and Detox program.

Drug Abuse Treatment Association

Non-Residential Services

The Non-Residential Services program provides evidence-based behavioral health interventions to youth in multiple middle and high schools throughout Palm Beach County.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	344	51.11%
	Male	329	48.89%
	Other	0	0.00%
	TOTAL:	673	100.00%
Veteran	Yes	0	0.00%
	No	673	100.00%
	Unknown	0	0.00%
	TOTAL:	673	100.00%
Race	White	278	41.31%
	Black	275	40.86%
	American Indian/Alaskan Native	5	0.74%
	Asian	7	1.04%
	Native Hawaiian/Other Pacific Islander	1	0.15%
	Hispanic	0	0.00%
	Multi-Racial	22	3.27%
	Unknown	85	12.63%
TOTAL:	673	100.00%	
Age	17 and under	532	79.05%
	18 to 24	141	20.95%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	673	100.00%
Living Arrangement	Homeless	2	0.30%
	Dependent Living	657	97.62%
	Foster Care	0	0.00%
	Independent Living	9	1.34%
	In An Institution	5	0.74%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	673	100.00%

OUTCOME INDICATOR:

48% or 216 of 450 clients will successfully complete substance abuse treatment as evidenced by no drug use 30-days prior to discharge.

OUTCOME PERCENTAGE ACHIEVED:

95.77%

NUMBER TO BE SERVED:

450

ACTUAL NUMBER SERVED:

673

FUNDING AMOUNT AWARDED:

\$152,990.00

FUNDING AMOUNT EXPENDED:

\$152,990.00 (100%)

PROGRAM HIGHLIGHTS:

- Provided behavioral health intervention and support services to over 650 youth at-risk or diagnosed with a substance use disorder across multiple Palm Beach County middle and high schools.
- Over 90% of youth successfully completed the evidence-based intervention.

Drug Abuse Treatment Association

Residential Services

The Residential Services program provides evidence-based residential substance use treatment to adolescents. The program includes individual, family and group therapy, behavior modification, and academic instruction.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	12	20.34%
	Male	47	79.66%
	Other	0	0.00%
	TOTAL:	59	100.00%
Veteran	Yes	0	0.00%
	No	59	100.00%
	Unknown	0	0.00%
	TOTAL:	59	100.00%
Race	White	24	40.68%
	Black	23	38.98%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	12	20.34%
TOTAL:	59	100.00%	
Age	17 and under	48	81.36%
	18 to 24	11	18.64%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	59	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	57	96.61%
	Foster Care	0	0.00%
	Independent Living	1	1.69%
	In An Institution	1	1.69%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	59	100.00%

OUTCOME INDICATOR:

48% or 18 of 36 clients will successfully complete substance abuse treatment as evidenced by clean urinalysis testing for 30-days prior to discharge.

OUTCOME PERCENTAGE ACHIEVED:

65.91%

NUMBER TO BE SERVED:

36

ACTUAL NUMBER SERVED:

59

FUNDING AMOUNT AWARDED:

\$143,118.00

FUNDING AMOUNT EXPENDED:

\$113,118.00 (79.04%)

PROGRAM HIGHLIGHTS:

- Provided residential treatment to 59 youth and their families with substance use and/or co-occurring disorders at the Walter D. Kelly Treatment Center during FY 2017 – 2018.
- Implemented two additional evidence-based programs – The S.E.L.F. Curriculum which addresses trauma, and The Council, a life skills curriculum.

Father Flanagan's Boys Town

Children's Behavioral Health Collaborative

The Children's Behavioral Health Collaborative (CBHC) was formed to help build healthy communities through a seamless, accessible and recovery-oriented system of care for children and their families in need of behavioral health services throughout Palm Beach County.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	165	40.64%
	Male	241	59.36%
	Other	0	0.00%
	TOTAL:	406	100.00%
Veteran	Yes	0	0.00%
	No	406	100.00%
	Unknown	0	0.00%
	TOTAL:	406	100.00%
Race	White	188	46.31%
	Black	108	26.60%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	78	19.21%
	Multi-Racial	0	0.00%
	Unknown	32	7.88%
TOTAL:	406	100.00%	
Age	17 and under	382	94.09%
	18 to 24	24	5.91%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	406	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	406	100.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	406	100.00%

OUTCOME INDICATOR:

80% or 276 of 345 children will maintain or improve overall social and emotional functioning as evidenced by scores on the Children's Functional Assessment Ratings Scale.

OUTCOME PERCENTAGE ACHIEVED:

90.00%

NUMBER TO BE SERVED:

345

ACTUAL NUMBER SERVED:

406

FUNDING AMOUNT AWARDED:

\$539,315.00

FUNDING AMOUNT EXPENDED:

\$526,539.58 (97.63%)

PROGRAM HIGHLIGHTS:

- 413 children and their families received services through the CBHC this contract year
- 90% of those children and families achieved successful program completion
- 90% of program participants achieved improvement in social and emotional functioning
- CBHC services are now provided throughout the western communities of Palm Beach County including Belle Glade, Pahokee and South Bay

For The Children

Children Community Wellness

The program provides wraparound behavioral health services to the Haitian students living in the 33460 and 33461 zip code (Lake Worth/Lantana). The program has two phases: the prevention phase, which is geared toward education, and the intervention phase, which will address behavioral health issues, such as depression, anxiety and conduct issues.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	19	28.36%
	Male	48	71.64%
	Other	0	0.00%
	TOTAL:	67	100.00%
Veteran	Yes	0	0.00%
	No	67	100.00%
	Unknown	0	0.00%
	TOTAL:	67	100.00%
Race	White	0	0.00%
	Black	66	98.51%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific	0	0.00%
	Hispanic	1	1.49%
	Multi-Racial	0	0.00%
	Unknown	0	0.00%
TOTAL:	67	100.00%	
Age*	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	67	100.00%
	TOTAL:	67	100.00%
Living Arrangement	Homeless	0	0.00%
	Dependent Living	67	100.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	67	100.00%

OUTCOME INDICATOR:

70% or 35 of 50 children with emotional disturbances will improve their level of functioning as measured by an increased score on the discharge Child Functional Assessment Rating Scale (CFARS) over the baseline score.

OUTCOME PERCENTAGE ACHIEVED:

97.78%

NUMBER TO BE SERVED:

50

ACTUAL NUMBER SERVED:

67

FUNDING AMOUNT AWARDED:

\$245,366.00

FUNDING AMOUNT EXPENDED:

\$225,951.00 (92.09%)

* Due to a discrepancy in the data reported by the agency, the correct age ranges could not be determined so all were reported as "unknown"

Housing Partnership

Supportive Housing

The program provides housing support services to clients with a documented mental health/substance abuse diagnosis. These individuals often face significant challenges in finding/maintaining affordable housing within the community. The services are designed to help overcome these barriers and assist in affordable placement.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	66	75.86%
	Male	21	24.14%
	Other	0	0.00%
	TOTAL:	87	100.00%
Veteran	Yes	0	0.00%
	No	87	100.00%
	Unknown	0	0.00%
	TOTAL:	87	100.00%
Race	White	32	36.78%
	Black	48	55.17%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	7	8.05%
TOTAL:	87	100.00%	
Age	17 and under	0	0.00%
	18 to 24	8	9.20%
	25 to 39	36	41.38%
	40 to 59	37	42.53%
	60 and above	6	6.90%
	Unknown	0	0.00%
	TOTAL:	87	100.00%
Living Arrangement at Program Entry	Homeless	11	12.64%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	76	87.36%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
TOTAL:	87	100.00%	

OUTCOME INDICATOR:

85% or 111 of 130 individuals will maintain housing and live in a stable housing environment as defined by either a rental lease from a 3rd party, a roommate situation and/or with family members as documented in case notes.

OUTCOME PERCENTAGE ACHIEVED:

84.21%

NUMBER TO BE SERVED:

130

ACTUAL NUMBER SERVED:

87*

FUNDING AMOUNT AWARDED:

\$139,701.00

FUNDING AMOUNT EXPENDED:

\$139,701 (100.00%)

PROGRAM HIGHLIGHTS:

- Successful placement of 68 individual/families in affordable housing between 10/1/17-9/30/18
- Increased housing stock, MOU's, and landlord relations.
- Our program served almost 200 individuals during 10/1/17-9/30/18 fiscal year.

* The agency has the ability/workload to serve the outcome number, but because of complex landlord restrictions and requirements as well as difficulty locating affordable housing, it has taken longer to rotate clients through our program. Moving forward, the agency plans to more effectively capture and document participant data. Client intakes will be counted as the agency is servicing and providing intakes to a high volume of clients/individuals while determining program eligibility.

Jeff Industries

Job Placement Program

The program provides job coaching, pre-employment training and community job placement to adults with chronic and persistent psychiatric disabilities.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	2	15.38%
	Male	11	84.62%
	Other	0	0.00%
	TOTAL:	13	100.00%
Veteran	Yes	0	0.00%
	No	13	100.00%
	Unknown	0	0.00%
	TOTAL:	13	100.00%
Race	White	9	69.23%
	Black	4	30.77%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	0	0.00%
	TOTAL:	13	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	8	61.54%
	40 to 59	5	38.46%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	13	100.00%
	Living Arrangement at Program Entry	Homeless	0
Dependent Living		2	15.38%
Foster Care		0	0.00%
Independent Living		11	84.62%
In An Institution		0	0.00%
Supportive Independent Living		0	0.00%
Unknown		0	0.00%
TOTAL:		13	100.00%

OUTCOME INDICATOR:

70% or 14 of 20 adults with serious mental illness will be competitively employed for at least 92 days per year.

OUTCOME PERCENTAGE ACHIEVED:

70.00%

NUMBER TO BE SERVED:

20

ACTUAL NUMBER SERVED:

13*

FUNDING AMOUNT AWARDED:

\$26,123.00

FUNDING AMOUNT EXPENDED:

\$26,123.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Placement of two individuals with schizophrenia into their first ever community job with success.
- Successfully discharging six adult clients with chronic and severe mental illness into steady community employment.

* Due to a large influx of new clients into the Lets Go to Work program and pre-employment services, the agency worked with fewer than anticipated clients on job placement while meeting the outcome percentage. However, the agency anticipates more clients to be job ready and placed in community positions this year.

Jeff Industries

Let's Go to Work

The program provides paid, authorized training through employment in our ongoing owned businesses including social and life skills.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	13	22.03%
	Male	46	77.97%
	Other	0	0.00%
	TOTAL:	59	100.00%
Veteran	Yes	0	0.00%
	No	59	100.00%
	Unknown	0	0.00%
	TOTAL:	59	100.00%
Race	White	40	67.80%
	Black	17	28.81%
	American Indian/Alaskan Native	0	0.00%
	Asian	1	1.69%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	1	1.69%
	Unknown	0	0.00%
TOTAL:	59	100.00%	
Age	17 and under	0	0.00%
	18 to 24	9	15.25%
	25 to 39	30	50.85%
	40 to 59	20	33.90%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	59	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	20	33.90%
	Foster Care	0	0.00%
	Independent Living	37	62.71%
	In An Institution	2	3.39%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	59	100.00%

OUTCOME INDICATOR:

71% or 32 of 45 adults with severe and persistent mental illnesses will average ninety-two (92) annual days of employment.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

45

ACTUAL NUMBER SERVED:

59

FUNDING AMOUNT AWARDED:

\$139,672.00

FUNDING AMOUNT EXPENDED:

\$139,372.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Instituted a culinary enclave providing paid work training and skills, which translate well into community employment.
- Served more new clients than anticipated
- Garnered more opportunities for paid training/employment.
- Successful outcomes were exceeded.

Jerome Golden Center

Adult Crisis Stabilization

The program is located in Belle Glade, FL and has a capacity of eight (8) beds for individuals over the age of 18 who are in need of psychiatric services. A multidisciplinary team provides assessment and preliminary treatment.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	70	42.94%
	Male	93	57.06%
	Other	0	0.00%
	TOTAL:	163	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	163	100.00%
	TOTAL:	163	100.00%
Race	White	43	26.38%
	Black	110	67.48%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	2	1.23%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	8	4.91%
TOTAL:	163	100.00%	
Age	17 and under	0	0.00%
	18 to 24	25	15.34%
	25 to 39	83	50.92%
	40 to 59	40	24.54%
	60 and above	15	9.20%
	Unknown	0	0.00%
	TOTAL:	163	100.00%
Living Arrangement	Homeless	17	10.43%
	Dependent Living	48	29.45%
	Foster Care	0	0.00%
	Independent Living	89	54.60%
	In An Institution	1	0.61%
	Supportive Independent Living	3	1.84%
	Unknown	5	3.07%
	TOTAL:	163	100.00%

OUTCOME INDICATOR:

65% or 140 of 215 patients who receive services will have stable housing upon discharge.

OUTCOME PERCENTAGE ACHIEVED:

86.31%

NUMBER TO BE SERVED:

215

ACTUAL NUMBER SERVED:

163

FUNDING AMOUNT AWARDED:

\$248,664.00

FUNDING AMOUNT EXPENDED:

\$248,636.81 (99.99%)

PROGRAM HIGHLIGHTS:

- The unit was painted and new furniture was provided in the day area and dining room
- Daily groups have been updated
- Visitor rules were updated
- Policies and procedures were updated

Jerome Golden Center

Child Crisis Stabilization

The program is located in Belle Glade, FL and has a capacity of two (2) beds. These beds serve individuals under the age of 18 who are in need of inpatient psychiatric care. A multidisciplinary team provides assessment and preliminary treatment for stabilization.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	31	65.96%
	Male	16	34.04%
	Other	0	0.00%
	TOTAL:	47	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	47	100.00%
	TOTAL:	47	100.00%
Race	White	20	42.55%
	Black	22	46.81%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	5	10.64%
TOTAL:	47	100.00%	
Age	17 and under	47	100.00%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	47	100.00%
Living Arrangement	Homeless	0	0.00%
	Dependent Living	39	82.98%
	Foster Care	1	2.13%
	Independent Living	6	12.77%
	In An Institution	1	2.13%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	47	100.00%

OUTCOME INDICATOR:

75% or 53 of 70 children who receive services will have stable housing upon discharge.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

70

ACTUAL NUMBER SERVED:

47

FUNDING AMOUNT AWARDED:

\$36,044.00

FUNDING AMOUNT EXPENDED:

\$36,042.46 (100.00%)

PROGRAM HIGHLIGHTS:

- The unit was painted and new furniture was provided
- Daily groups have been updated
- Visitor rules have been updated
- Policies and procedures were updated

Jerome Golden Center

Glades Adult Detox Program

The program operates a detoxification unit that is located in Belle Glade, FL. The program serves adults ages 18 and over who are in need of detoxification from alcohol and other substances.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	67	48.55%
	Male	71	51.45%
	Other	0	0.00%
	TOTAL:	138	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	138	100.00%
	TOTAL:	138	100.00%
Race	White	95	68.84%
	Black	31	22.46%
	American Indian/Alaskan Native	1	0.72%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	2	1.45%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	9	6.52%
	TOTAL:	138	100.00%
Age	17 and under	0	0.00%
	18 to 24	7	5.07%
	25 to 39	71	51.45%
	40 to 59	50	36.23%
	60 and above	10	7.25%
	Unknown	0	0.00%
	TOTAL:	138	100.00%
Living Arrangement	Homeless	11	7.97%
	Dependent Living	33	23.91%
	Foster Care	0	0.00%
	Independent Living	71	51.45%
	In An Institution	0	0.00%
	Supportive Independent Living	15	10.87%
	Unknown	8	5.80%
	TOTAL:	138	100.00%

OUTCOME INDICATOR:

65% or 65 of 100 patients will complete Detox treatment successfully.

OUTCOME PERCENTAGE ACHIEVED:

93.06%

NUMBER TO BE SERVED:

100

ACTUAL NUMBER SERVED:

138

FUNDING AMOUNT AWARDED:

\$155,295.00

FUNDING AMOUNT EXPENDED:

\$128,255.35 (82.59%)

PROGRAM HIGHLIGHTS:

- The unit in Belle Glade was painted and new furniture was provided
- Medication Assisted Treatment (MAT) is available

Jerome Golden Center

Inpatient Psychiatric Services

The program provides forty-four (44) beds within the inpatient unit for the provision of adult acute psychiatric services.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	399	35.03%
	Male	740	64.97%
	Other	0	0.00%
	TOTAL:	1139	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	1139	100.00%
	TOTAL:	1139	100.00%
Race	White	567	49.78%
	Black	448	39.33%
	American Indian/Alaskan Native	5	0.44%
	Asian	4	0.35%
	Native Hawaiian/Other Pacific Islander	18	1.58%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	97	8.52%
TOTAL:	1139	100.00%	
Age	17 and under	0	0.00%
	18 to 24	156	13.70%
	25 to 39	471	41.35%
	40 to 59	409	35.91%
	60 and above	103	9.04%
	Unknown	0	0.00%
	TOTAL:	1139	100.00%
Living Arrangement	Homeless	194	17.03%
	Dependent Living	207	18.17%
	Foster Care	0	0.00%
	Independent Living	614	53.91%
	In An Institution	8	0.70%
	Supportive Independent Living	43	3.78%
	Unknown	73	6.41%
	TOTAL:	1139	100.00%

OUTCOME INDICATOR:

65% or 897 of 1380 patients who receive services will have stable housing upon discharge.

OUTCOME PERCENTAGE ACHIEVED:

82.36%

NUMBER TO BE SERVED:

1,380

ACTUAL NUMBER SERVED:

1,139

FUNDING AMOUNT AWARDED:

\$590,865.00

FUNDING AMOUNT EXPENDED:

\$590,783.04 (99.99%)

PROGRAM HIGHLIGHTS:

- The unit was painted and new furniture was provided in the day area and dining room
- Medication Assisted Treatment (MAT) is available
- A new bed and mattress was added to seclusion room
- Policies and procedures were updated

Jerome Golden Center

Mobile Crisis Team

Mobile Crisis Team services are available to persons of all ages who are experiencing acute mental or emotional distress or who may be at risk of crisis. Culturally sensitive and trauma-informed clinicians are available 24 hours a day, 7 days per week to go into the school, the home, and/or the community and remain for as long as its necessary to adequately assess treatment needs, defuse the crisis situation, and to provide crisis management tools or referrals and linkages for ongoing services.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	117	44.32%
	Male	147	55.68%
	Other	0	0.00%
	TOTAL:	264	100.00%
Veteran	Yes	0	0.00%
	No	264	100.00%
	Unknown	0	0.00%
	TOTAL:	264	100.00%
Race	White	90	34.09%
	Black	111	42.05%
	American Indian/Alaskan Native	0	0.00%
	Asian	7	2.65%
	Native Hawaiian/Other Pacific Islander	1	0.38%
	Hispanic	0	0.00%
	Multi-Racial	3	1.14%
	Unknown	52	19.70%
TOTAL:	264	100.00%	
Age	17 and under	254	96.21%
	18 to 24	10	3.79%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	264	100.00%
Living Arrangement	Homeless	2	0.76%
	Dependent Living	236	89.39%
	Foster Care	2	0.76%
	Independent Living	24	9.09%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	264	100.00%

OUTCOME INDICATOR:

75% or 150 of 200 children/adolescents will not have a recurrence of the same crisis situation within 30 days of the initial intervention.

OUTCOME PERCENTAGE ACHIEVED:

88.58%

NUMBER TO BE SERVED:

200

ACTUAL NUMBER SERVED:

264

FUNDING AMOUNT AWARDED:

\$160,274.00

FUNDING AMOUNT EXPENDED:

\$160,264.45 (99.99%)

PROGRAM HIGHLIGHTS:

- Served 264 children and adolescents (64 over projected goal)
- Close to 90% of children served did not have recurring crisis within 30 days of MCT services.
- Exceeded anticipated goal of 75%.

Mental Health Association

Mental Health GPS: Breaking Barriers

Mental Health GPS (Guiding People to Services) employs evidenced-based and best practices in Helpline/Warmline and mental health screening. The goal of the program is to identify children, adults, and older adults needing help with a behavioral health problem before they reach crisis stages and help navigate them to behavioral health providers in the community.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	539	67.21%
	Male	263	32.79%
	Other	0	0.00%
	TOTAL:	802	100.00%
Veteran	Yes	8	1.00%
	No	794	99.00%
	Unknown	0	0.00%
	TOTAL:	802	100.00%
Race	White	395	49.25%
	Black	126	15.71%
	American Indian/Alaskan Native	0	0.00%
	Asian	5	0.62%
	Native Hawaiian/Other Pacific Islander	1	0.12%
	Hispanic	138	17.21%
	Multi-Racial	18	2.24%
	Unknown	119	14.84%
	TOTAL:	802	100.00%
Age	17 and under	267	33.29%
	18 to 24	81	10.10%
	25 to 39	163	20.32%
	40 to 59	165	20.57%
	60 and above	117	14.59%
	Unknown	9	1.12%
	TOTAL:	802	100.00%
Living Arrangement at Program Entry	Homeless	35	4.36%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	767	95.64%
	TOTAL:	802	100.00%

OUTCOME INDICATOR:

95% or 475 of 500 people who are reached in a follow-up call will be satisfied with Mental Health GPS services.

OUTCOME PERCENTAGE ACHIEVED:

97.53%

NUMBER TO BE SERVED:

500

ACTUAL NUMBER SERVED:

802

FUNDING AMOUNT AWARDED:

\$69,883.00

FUNDING AMOUNT EXPENDED:

\$69,831.65 (99.93%)

PROGRAM HIGHLIGHTS:

- 97.53% of clients were satisfied with the services MHAPBC provided.
- Agency received 1,153 Palm Beach County helpline calls.
- 1,138 in-person child, adult, and older adult mental health screenings performed.
- 1,161 online mental health screenings were completed.

Parent-Child Center

Community-Based Outpatient Services Program

The Community Based Outpatient Services Program (CBOSP) provides quality, trauma-informed, holistic, and evidenced-based mental health interventions and care coordination to children and families in Palm Beach County. These therapeutic services typically occur in the client's home, school, or other local community location. The Academy is designed to provide hands-on training for all new staff.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	1379	56.70%
	Male	1053	43.30%
	Other	0	0.00%
	TOTAL:	2432	100.00%
Veteran	Yes	3	0.12%
	No	2429	99.88%
	Unknown	0	0.00%
	TOTAL:	2432	100.00%
Race	White	733	30.14%
	Black	1076	44.24%
	American Indian/Alaskan Native	1	0.04%
	Asian	7	0.29%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	615	25.29%
	TOTAL:	2432	100.00%
Age	17 and under	1691	69.53%
	18 to 24	234	9.62%
	25 to 39	381	15.67%
	40 to 59	117	4.81%
	60 and above	9	0.37%
	Unknown	0	0.00%
	TOTAL:	2432	100.00%
Living Arrangement at Program Entry	Homeless	26	1.07%
	Dependent Living	1493	61.39%
	Foster Care	189	7.77%
	Independent Living	708	29.11%
	In An Institution	0	0.00%
	Supportive Independent Living	8	0.33%
	Unknown	8	0.33%
	TOTAL:	2432	100.00%

OUTCOME INDICATOR:

70% or 1313 of 1875 clients will improve their functioning as evidenced by the CFARS/FARS scores at admission compared to CFARS/FARS scores at discharge from treatment.

OUTCOME PERCENTAGE ACHIEVED:

68.34%

NUMBER TO BE SERVED:

1875

ACTUAL NUMBER SERVED:

2432

FUNDING AMOUNT AWARDED:

\$236,275.00

FUNDING AMOUNT EXPENDED:

\$236,275.00 (100.00%)

PROGRAM HIGHLIGHTS:

- The program served more families with the additional funding assistance
- 100% of new staff improved his/her knowledge-base after attending the Academy
- PCC met the proposed number of clients to serve of 1875 and exceeded it by 30%
- Clients served under the program demonstrated an increase in functioning during treatment

South County Mental Health

Crisis Stabilization Unit (CSU)

Program assists individuals in crisis who need safe and effective stabilization to remain stable and reside in the community.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	426	41.76%
	Male	594	58.24%
	Other	0	0.00%
	TOTAL:	1020	100.00%
Veteran	Yes	26	2.55%
	No	994	97.45%
	Unknown	0	0.00%
	TOTAL:	1020	100.00%
Race	White	624	61.18%
	Black	227	22.25%
	American Indian/Alaskan Native	2	0.20%
	Asian	7	0.69%
	Native Hawaiian/Other Pacific Islander	1	0.10%
	Hispanic	117	11.47%
	Multi-Racial	35	3.43%
	Unknown	7	0.69%
TOTAL:	1020	100.00%	
Age	17 and under	0	0.00%
	18 to 24	195	19.12%
	25 to 39	424	41.57%
	40 to 59	331	32.45%
	60 and above	70	6.86%
	Unknown	0	0.00%
	TOTAL:	1020	100.00%
Living Arrangement at Program Entry	Homeless	52	5.10%
	Dependent Living	73	7.16%
	Foster Care	0	0.00%
	Independent Living	860	84.31%
	In An Institution	0	0.00%
	Supportive Independent Living	33	3.24%
	Unknown	2	0.20%
TOTAL:	1020	100.00%	

OUTCOME INDICATOR:

70% or 1195 of 1707 clients admitted to the CSU will not have been inpatient during the previous 90 days.

OUTCOME PERCENTAGE ACHIEVED:

86.07%

NUMBER TO BE SERVED:

1,707

ACTUAL NUMBER SERVED:

1,020

FUNDING AMOUNT AWARDED:

\$809,174.00

FUNDING AMOUNT EXPENDED:

\$809,173.80 (100.00%)

PROGRAM HIGHLIGHTS:

- SOAR specialists assist indigent clients in obtaining stable housing.
- Peer Specialist has one-on-one interactions with clients, discussing their goals including gainful employment.

South County Mental Health

Intake and Evaluation

Program assists clients evaluated by the Mobile Crisis Team so they will live in a stable housing environment.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	362	48.14%
	Male	390	51.86%
	Other	0	0.00%
	TOTAL:	752	100.00%
Veteran	Yes	12	1.60%
	No	740	98.40%
	Unknown	0	0.00%
	TOTAL:	752	100.00%
Race	White	338	44.95%
	Black	172	22.87%
	American Indian/Alaskan Native	2	0.27%
	Asian	7	0.93%
	Native Hawaiian/Other Pacific Islander	2	0.27%
	Hispanic	145	19.28%
	Multi-Racial	25	3.32%
	Unknown	61	8.11%
TOTAL:	752	100.00%	
Age	17 and under	291	38.70%
	18 to 24	104	13.83%
	25 to 39	143	19.02%
	40 to 59	129	17.15%
	60 and above	85	11.30%
	Unknown	0	0.00%
	TOTAL:	752	100.00%
Living Arrangement at Program Entry	Homeless	7	0.93%
	Dependent Living	94	12.50%
	Foster Care	0	0.00%
	Independent Living	631	83.91%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	20	2.66%
	TOTAL:	752	100.00%

OUTCOME INDICATOR:

90% or 1350 of 1500 clients who have had a performance evaluation completed monthly will live in a stable housing environment.

OUTCOME PERCENTAGE ACHIEVED:

98.37%

NUMBER TO BE SERVED:

1500

ACTUAL NUMBER SERVED:

752

FUNDING AMOUNT AWARDED:

\$315,099.00*

FUNDING AMOUNT EXPENDED:

\$315,098.83 (100.00%)*

PROGRAM HIGHLIGHTS:

- SOAR Specialists assist with benefits to enable clients to reside in stable housing.

* Funding Amount Awarded is the same for Intake and Evaluation services and Mobile Crisis Team services because they operate under the same consolidated program – Intake and Evaluation/Mobile Crisis Team.

South County Mental Health

Mobile Crisis Team

Program assists clients evaluated by the Mobile Crisis Team (MCT) so they will not require inpatient care within 30 days following the MCT intervention.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	362	48.14%
	Male	390	51.86%
	Other	0	0.00%
	TOTAL:	752	100.00%
Veteran	Yes	12	1.60%
	No	740	98.40%
	Unknown	0	0.00%
	TOTAL:	752	100.00%
Race	White	338	44.95%
	Black	172	22.87%
	American Indian/Alaskan Native	2	0.27%
	Asian	7	0.93%
	Native Hawaiian/Other Pacific Islander	2	0.27%
	Hispanic	145	19.28%
	Multi-Racial	25	3.32%
	Unknown	61	8.11%
	TOTAL:	752	100.00%
Age	17 and under	291	38.70%
	18 to 24	104	13.83%
	25 to 39	143	19.02%
	40 to 59	129	17.15%
	60 and above	85	11.30%
	Unknown	0	0.00%
	TOTAL:	752	100.00%
Living Arrangement at Program Entry	Homeless	7	0.93%
	Dependent Living	94	12.50%
	Foster Care	0	0.00%
	Independent Living	631	83.91%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	20	2.66%
	TOTAL:	752	100.00%

OUTCOME INDICATOR:

85% or 114 of 135 clients who have had a Mobile Crisis intervention in any given month will not require inpatient care 30 days within 30 days post intervention.

OUTCOME PERCENTAGE ACHIEVED:

90.52%

NUMBER TO BE SERVED:

135

ACTUAL NUMBER SERVED:

752

FUNDING AMOUNT AWARDED:

\$315,099.00*

FUNDING AMOUNT EXPENDED:

\$315,098.83 (100.00%)*

PROGRAM HIGHLIGHTS:

- MCT has done more outreach in the community, particularly in schools.
- MCT team has yearly training to assist in diverting a client from going to inpatient.

* Funding Amount Awarded is the same for Mobile Crisis Team services and Intake and Evaluation services because they operate under the same consolidated program – Intake and Evaluation/Mobile Crisis Team.

South County Mental Health

Psychiatric & Medical Services

Program assists individuals with mental health issues that need outpatient services for stabilization, enabling them to be gainfully employed for 40 days or more annually.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	563	50.00%
	Male	563	50.00%
	Other	0	0.00%
	TOTAL:	1126	100.00%
Veteran	Yes	18	1.60%
	No	1108	98.40%
	Unknown	0	0.00%
	TOTAL:	1126	100.00%
Race	White	649	57.64%
	Black	232	20.60%
	American Indian/Alaskan Native	2	0.18%
	Asian	10	0.89%
	Native Hawaiian/Other Pacific Islander	1	0.09%
	Hispanic	190	16.87%
	Multi-Racial	33	2.93%
	Unknown	9	0.80%
TOTAL:	1126	100.00%	
Age	17 and under	0	0.00%
	18 to 24	106	9.41%
	25 to 39	476	42.27%
	40 to 59	459	40.76%
	60 and above	85	7.55%
	Unknown	0	0.00%
	TOTAL:	1126	100.00%
Living Arrangement at Program Entry	Homeless	34	3.02%
	Dependent Living	210	18.65%
	Foster Care	0	0.00%
	Independent Living	860	76.38%
	In An Institution	11	0.98%
	Supportive Independent Living	10	0.89%
	Unknown	1	0.09%
	TOTAL:	1126	100.00%

OUTCOME INDICATOR:

30% or 1,185 of 3,947 clients receiving outpatient psychiatric services, the average calculated client days worked will be more than 40 days annually.

OUTCOME PERCENTAGE ACHIEVED:

36.91%

NUMBER TO BE SERVED:

3,947

ACTUAL NUMBER SERVED:

1,126

FUNDING AMOUNT AWARDED:

\$415,039.00

FUNDING AMOUNT EXPENDED:

\$415,035.69 (100.00%)

PROGRAM HIGHLIGHTS:

- SOAR specialists assist indigent clients in obtaining stable housing.
- Peer Specialist has one-on-one interactions with clients, discussing their goals including gainful employment.

Special Needs/Developmental Disabilities

Overall Summary

This category focuses on outcomes and performance measures that help children and adults with special needs/development disabilities achieve their personal goals to maximize their independence in community settings. Services provided address at least one of the following: employment/income, residential living, advocacy, or support services. Provision of these services maximizes the independence of participants.

<u>NUMBER TO BE SERVED:</u> 952	<u>FUNDING AMOUNT AWARDED:</u> \$1,696,704.00	<u>NUMBER OF AGENICES FUNDED:</u> 9
<u>ACTUAL NUMBER SERVED:</u> 1,123	<u>FUNDING AMOUNT EXPENDED:</u> \$1,664,349.25	<u>NUMBER OF PROGRAMS FUNDED:</u> 13

<u>Program Participant Demographic Data</u>							
Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	551	49.07%	Ethnicity	Hispanic or Latino	79	7.03%
	Male	572	50.93%		Not Hispanic or Latino	275	24.49%
	Other	0	0.00%		Unknown	769	68.48%
	TOTAL:	1123	100.00%		TOTAL:	1123	100.00%
Veteran	Yes	40	3.56%	Age	17 and under	40	3.56%
	No	289	25.73%		18 to 24	130	11.58%
	Unknown	794	70.70%		25 to 39	302	26.89%
	TOTAL:	1123	100.00%		40 to 59	402	35.80%
Race	White or Caucasian	437	38.91%		60 and above	249	22.17%
	Black or African American	360	32.06%		Unknown	0	0.00%
	American Indian or Alaska Native	5	0.45%	TOTAL:	1123	100.00%	
	Native Hawaiian or Other Pacific Islander	3	0.27%	Living Arrangement at Program Entry	Homeless	54	4.81%
	Asian	5	0.45%		Dependent Living	442	39.36%
	Two or More Races	51	4.54%		Foster Care	1	0.09%
	Unknown	262	23.33%		Independent Living	431	38.38%
	TOTAL:	1123	100.00%		In An Institution	18	1.60%
			Supportive Independent Living		95	8.46%	
			Unknown		82	7.30%	
			TOTAL:		1123	100.00%	

Coalition for Independent Living Options

ALERT – Accessible Life Saving Education for At-Risk Teens

The ALERT program held at Royal Palm Beach High School offers the only free-structured, after school and summer program in Palm Beach County for those with disabilities ages 14-26. It teaches them how to write a resume and apply for a job, social skills, hygiene and health awareness (including STD prevention and responsible sexual behavior), travel training, college/vocational school preparation, and prepares them for adulthood.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	12	27.91%
	Male	31	72.09%
	Other	0	0.00%
	TOTAL:	43	100.00%
Veteran	Yes	0	0.00%
	No	27	62.79%
	Unknown	16	37.21%
	TOTAL:	43	100.00%
Race	White or Caucasian	15	34.88%
	Black or African American	15	34.88%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	2	4.65%
	Two or More Races	6	13.95%
	Unknown	5	11.63%
	TOTAL:	43	100.00%
Ethnicity	Hispanic or Latino	7	16.28%
	Not Hispanic or Latino	23	53.49%
	Unknown	13	30.23%
	TOTAL:	43	100.00%
Age	17 and under	14	32.56%
	18 to 24	29	67.44%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	43	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	42	97.67%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	1	2.33%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	43	100.00%

OUTCOME INDICATOR:

70% or 35 of 50 youth/young adults with disabilities will learn at least one job readiness or life skill evidenced by pre- and post- test results in combination with staff observation of participant performing said tasks in real life setting.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

50

ACTUAL NUMBER SERVED:

43

FUNDING AMOUNT AWARDED:

\$56,777.00

FUNDING AMOUNT EXPENDED:

\$56,777.00 (100.00%)

PROGRAM HIGHLIGHTS:

- 43 youth/young adults with disabilities received lifesaving education in preparation for adulthood.
- The program served 34% more students than in FY16/17.
- Of the participants measured, 100% met the outcome, in that they learned at least one life skill.
- 28 of 36 summer campers volunteered at Habitat for Humanity and Goodwill stores as a community service project.
- 21 of 33 participants in job-readiness training developed a resume.

* Hurricanes, illness and staffing issues led to a decrease in participants for FY17 but the new Coordinator of Youth Services increased enrollment by smartly marketing the program to the community using social media and networking.

Coalition for Independent Living Options

SAIL – Supports and Independent Living

The SAIL program coaches clients on how to get a job, how to ride the bus alone, how to manage personal relationships and other skills so they achieve their life goals. SAIL also mentors clients on how to manage their benefits, how to speak up for themselves, financial literacy, how to find community resources and many other essential topics.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	232	52.25%
	Male	212	47.75%
	Other	0	0.00%
	TOTAL:	444	100.00%
Veteran	Yes	39	8.78%
	No	86	19.37%
	Unknown	319	71.85%
	TOTAL:	444	100.00%
Race	White or Caucasian	170	38.29%
	Black or African American	137	30.86%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	1	0.23%
	Asian	1	0.23%
	Two or More Races	10	2.25%
	Unknown	125	28.15%
	TOTAL:	444	100.00%
Ethnicity	Hispanic or Latino	29	6.53%
	Not Hispanic or Latino	83	18.69%
	Unknown	332	74.77%
	TOTAL:	444	100.00%
Age	17 and under	2	0.45%
	18 to 24	35	7.88%
	25 to 39	95	21.40%
	40 to 59	192	43.24%
	60 and above	120	27.03%
	Unknown	0	0.00%
	TOTAL:	444	100.00%
Living Arrangement at Program Entry	Homeless	51	11.49%
	Dependent Living	69	15.54%
	Foster Care	0	0.00%
	Independent Living	299	67.34%
	In An Institution	1	0.23%
	Supportive Independent Living	23	5.18%
	Unknown	1	0.23%
	TOTAL:	444	100.00%

OUTCOME INDICATOR:

70% or 105 of 150 participants will increase knowledge of a life skill evidenced by pre- and post-test scores, staff observation, & documented self-reporting during contract period.

OUTCOME PERCENTAGE ACHIEVED:

82.81%

NUMBER TO BE SERVED:

150

ACTUAL NUMBER SERVED:

444

FUNDING AMOUNT AWARDED:

\$154,581.00

FUNDING AMOUNT EXPENDED:

\$154,581.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Of the adults with disabilities enrolled in SAIL, 373 regularly received services that helped them live independently in the community.
- 143 families were signed up for food stamps and other benefits, equal to \$14,376 monthly going forward to buy food and other basic needs.
- 83% of participants demonstrated a 20% increase in knowledge of a particular subject, the skills help individuals remain in the community and out of institutions.
- Through, a partnership with the Kidney Association of South Florida, 13 low-income dialysis patients received 200 paratransit rides to life saving medical treatments.

Gulfstream Goodwill Industries

Client Assistance and Advocacy

To provide the necessary support services to empower program participants to improve their daily living skills as well as equal access in the community for work and social activities.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	63	57.80%
	Male	46	42.20%
	Other	0	0.00%
	TOTAL:	109	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	109	100.00%
	TOTAL:	109	100.00%
Race	White or Caucasian	35	32.11%
	Black or African American	38	34.86%
	American Indian or Alaska Native	2	1.83%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	1	0.92%
	Two or More Races	4	3.67%
	Unknown	29	26.61%
	TOTAL:	109	100.00%
Ethnicity	Hispanic or Latino	11	10.09%
	Not Hispanic or Latino	0	0.00%
	Unknown	98	89.91%
	TOTAL:	109	100.00%
Age	17 and under	0	0.00%
	18 to 24	8	7.34%
	25 to 39	30	27.52%
	40 to 59	34	31.19%
	60 and above	37	33.94%
	Unknown	0	0.00%
	TOTAL:	109	100.00%
Living Arrangement at Program Entry	Homeless	1	0.92%
	Dependent Living	1	0.92%
	Foster Care	0	0.00%
	Independent Living	106	97.25%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	1	0.92%
	TOTAL:	109	100.00%

OUTCOME INDICATOR:

80% or 200 of 250 people receiving Client Assistance and Advocacy Services will resolve their unmet needs or crisis situation successfully.

OUTCOME PERCENTAGE ACHIEVED:

96.94%

NUMBER TO BE SERVED:

250

ACTUAL NUMBER SERVED:

109*

FUNDING AMOUNT AWARDED:

\$108,515.00

FUNDING AMOUNT EXPENDED:

\$108,515.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Successfully removed a client from a DV situation to a safe place.
- Sent 10 participants to the Career Source Hospitality Program and they finished it successfully.
- Successfully tutored two clients to become US Citizens and passed the test.
- Provided training at the Hyatt Hotel to learn how to communicate with their deaf coworkers.

* The number served was not met because the number of "new" participants was initially projected higher than expected.

Habilitation Center for the Handicapped

Day Program for Adults with Disabilities

The program enables adults with disabilities to improve skills by achieving at least one objective of one goal from their Annual Plan, thereby making progress towards greater independence. Clients participate in daily programming including behavioral health services or supports, social services, programs in Education Arts and Recreation, vocational training or supported employment. This program serves clients in the following life areas: special needs & support services, community-based day supports, employment/income, vocational training, and services that broaden skill sets for employment.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	37	55.22%
	Male	30	44.78%
	Other	0	0.00%
	TOTAL:	67	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	67	100.00%
	TOTAL:	67	100.00%
Race	White or Caucasian	48	71.64%
	Black or African American	9	13.43%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	10	14.93%
	Unknown	0	0.00%
	TOTAL:	67	100.00%
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	0	0.00%
	Unknown	67	100.00%
	TOTAL:	67	100.00%
Age	17 and under	0	0.00%
	18 to 24	4	5.97%
	25 to 39	19	28.36%
	40 to 59	28	41.79%
	60 and above	16	23.88%
	Unknown	0	0.00%
	TOTAL:	67	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	67	100.00%
	TOTAL:	67	100.00%

<p>OUTCOME INDICATOR:</p> <p>80% or 40 out of 50 FAA clients will achieve at least one (1) objective of one (1) goal from their Annual Plan.</p>
<p>OUTCOME PERCENTAGE ACHIEVED:</p> <p>100.00%</p>
<p>NUMBER TO BE SERVED:</p> <p>50</p>
<p>ACTUAL NUMBER SERVED:</p> <p>67</p>
<p>FUNDING AMOUNT AWARDED:</p> <p>\$75,000.00</p>
<p>FUNDING AMOUNT EXPENDED:</p> <p>\$75,000.00 (100.00%)</p>
<p>PROGRAM HIGHLIGHTS:</p> <ul style="list-style-type: none"> • While our initial enrollment goal was 50 adults with disabilities, we enrolled 67 clients. • 100%, or 67 of 67 clients, showed progress towards greater independence.

Legal Aid Society

Guardian Advocacy Project

The Guardian Advocacy Project provides full range of guardianship and legal case management services to those who have aged out of foster care or individuals under 60 diagnosed with developmental disabilities.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	6	31.58%
	Male	13	68.42%
	Other	0	0.00%
	TOTAL:	19	100.00%
Veteran	Yes	0	0.00%
	No	19	100.00%
	Unknown	0	0.00%
	TOTAL:	19	100.00%
Race	White or Caucasian	2	10.53%
	Black or African American	9	47.37%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	8	42.11%
	TOTAL:	19	100.00%
Ethnicity	Hispanic or Latino	2	10.53%
	Not Hispanic or Latino	13	68.42%
	Unknown	4	21.05%
	TOTAL:	19	100.00%
Age	17 and under	0	0.00%
	18 to 24	6	31.58%
	25 to 39	12	63.16%
	40 to 59	1	5.26%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	19	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	14	73.68%
	Supportive Independent Living	5	26.32%
	Unknown	0	0.00%
	TOTAL:	19	100.00%

OUTCOME INDICATOR:

80% or 16 of 20 clients will achieve their Annual GAP Goal within 1 year of the goal being developed by the Guardian Advocacy Project, thus increasing the clients' level of independence and enhancing their quality of life.

OUTCOME PERCENTAGE ACHIEVED:

84.21%

NUMBER TO BE SERVED:

20

ACTUAL NUMBER SERVED:

19

FUNDING AMOUNT AWARDED:

\$92,245.00

FUNDING AMOUNT EXPENDED:

\$92,245.00 (100.00%)

PROGRAM HIGHLIGHTS:

- All clients served participated in an array of social and recreational events.
- Multiple clients have received ongoing counseling on proper nutrition.
- Many clients have been counseled on budgeting skills.
- All clients have been protected from abuse, neglect, and exploitation.

Palm Beach Habilitation Center

Computer Training Program

The program provides opportunities for individuals with disabilities to receive training and skills necessary to make a smooth and successful transition into competitive community employment and to access community resources. The program is designed to expose participants to the general operation of the computer and specific skills training in software used in work and social settings.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	48	45.71%
	Male	57	54.29%
	Other	0	0.00%
	TOTAL:	105	100.00%
Veteran	Yes	0	0.00%
	No	19	18.10%
	Unknown	86	81.90%
	TOTAL:	105	100.00%
Race	White or Caucasian	60	57.14%
	Black or African American	28	26.67%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	3	2.86%
	Unknown	14	13.33%
	TOTAL:	105	100.00%
Ethnicity	Hispanic or Latino	1	0.95%
	Not Hispanic or Latino	20	19.05%
	Unknown	84	80.00%
	TOTAL:	105	100.00%
Age	17 and under	0	0.00%
	18 to 24	16	15.24%
	25 to 39	41	39.05%
	40 to 59	36	34.29%
	60 and above	12	11.43%
	Unknown	0	0.00%
	TOTAL:	105	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	99	94.29%
	Foster Care	0	0.00%
	Independent Living	1	0.95%
	In An Institution	1	0.95%
	Supportive Independent Living	4	3.81%
	Unknown	0	0.00%
	TOTAL:	105	100.00%

OUTCOME INDICATOR:

70% or 56 of 80 participants will increase their computer skills by completing at least three personal achievement goals.

OUTCOME PERCENTAGE ACHIEVED:

78.10%

NUMBER TO BE SERVED:

80

ACTUAL NUMBER SERVED:

105

FUNDING AMOUNT AWARDED:

\$73,389.00

FUNDING AMOUNT EXPENDED:

\$73,389.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Served 105 individuals in the computer training program during the fiscal year
- 78.10% of the individuals served improved their skills by achieving at least three goals
- Provided 239 days of training during the fiscal year

Palm Beach Habilitation Center

Seniors in Transition and Retirement Services (STARS)

The program serves individuals with developmental and other significant disabilities who are 45 years or older and are in need of retirement services appropriate to their medical, physical and nutritional needs. The primary focus of this program is to assist individuals to remain active and involved in their community rather than being in a nursing or institutional facility. This is accomplished by assuring individuals eat healthy meals, exercise appropriately, and have opportunities to participate in the community through interesting and stimulating activities.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	21	58.33%
	Male	15	41.67%
	Other	0	0.00%
	TOTAL:	36	100.00%
Veteran	Yes	0	0.00%
	No	36	100.00%
	Unknown	0	0.00%
	TOTAL:	36	100.00%
Race	White or Caucasian	32	88.89%
	Black or African American	4	11.11%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	0	0.00%
	TOTAL:	36	100.00%
Ethnicity	Hispanic or Latino	1	2.78%
	Not Hispanic or Latino	35	97.22%
	Unknown	0	0.00%
	TOTAL:	36	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	13	36.11%
	60 and above	23	63.89%
	Unknown	0	0.00%
	TOTAL:	36	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	33	91.67%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	1	2.78%
	Supportive Independent Living	2	5.56%
	Unknown	0	0.00%
	TOTAL:	36	100.00%

OUTCOME INDICATOR:

80% or 24 of 30 participants will remain active in their community rather than entering a nursing home or institutional level of care.

OUTCOME PERCENTAGE ACHIEVED:

94.44%

NUMBER TO BE SERVED:

30

ACTUAL NUMBER SERVED:

36

FUNDING AMOUNT AWARDED:

\$215,327.00

FUNDING AMOUNT EXPENDED:

\$215,327.00 (100.00%)

PROGRAM HIGHLIGHTS:

- 36 people aged 45 and older with developmental disabilities were served this year
- Community integration activities included bowling, movies, visiting farms, attending the fair, flea markets, the manatee center and a wide variety of other activities based on participants' interests
- Opportunities for physical fitness included structured groups such as yoga, and alternatives were increased with the addition of more interactive opportunities using Xbox and YouTube, games, exercise, and dancing videos
- Increase building by 1300 square feet providing more room for individual and group activities

Seagull Industries

Achievement Center

The program supports people with a developmental disability by providing services that enhance their lives through vocational, social, and life skill training. These meaningful day activities foster personal growth, self-esteem, and life success.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	51	45.13%
	Male	62	54.87%
	Other	0	0.00%
	TOTAL:	113	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	113	100.00%
	TOTAL:	113	100.00%
Race	White or Caucasian	15	13.27%
	Black or African American	44	38.94%
	American Indian or Alaska Native	3	2.65%
	Native Hawaiian or Other Pacific Islander	1	0.88%
	Asian	0	0.00%
	Two or More Races	1	0.88%
	Unknown	49	43.36%
	TOTAL:	113	100.00%
Ethnicity	Hispanic or Latino	11	9.73%
	Not Hispanic or Latino	5	4.42%
	Unknown	97	85.84%
	TOTAL:	113	100.00%
Age	17 and under	0	0.00%
	18 to 24	3	2.65%
	25 to 39	42	37.17%
	40 to 59	46	40.71%
	60 and above	22	19.47%
	Unknown	0	0.00%
	TOTAL:	113	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	48	42.48%
	Foster Care	0	0.00%
	Independent Living	7	6.19%
	In An Institution	0	0.00%
	Supportive Independent Living	46	40.71%
	Unknown	12	10.62%
	TOTAL:	113	100.00%

OUTCOME INDICATOR:

90% or 99 of 110 participants will increase independence as evidenced by achieving one short term objective from their Individualized Implementation Plan (IIP).

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

110

ACTUAL NUMBER SERVED:

113

FUNDING AMOUNT AWARDED:

\$278,393.00

FUNDING AMOUNT EXPENDED:

\$278,393.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Activities Coordinator hired to assist with community access and activity development and implementation.
- CNA hired to accommodate personal care program expansion.
- Development of skilled labor area with training certification.
- Development of Supported Employment Program

Seagull Industries

SAIL – Seagull Academy for Independent Living

The program provides educational and vocational services to students with a developmental disability, ages 11-25. The foundational focus is to transition students from school to work and the development of their life skills.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	12	36.36%
	Male	21	63.64%
	Other	0	0.00%
	TOTAL:	33	100.00%
Veteran	Yes	1	3.03%
	No	32	96.97%
	Unknown	0	0.00%
	TOTAL:	33	100.00%
Race	White or Caucasian	7	21.21%
	Black or African American	18	54.55%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	8	24.24%
	Unknown	0	0.00%
	TOTAL:	33	100.00%
Ethnicity	Hispanic or Latino	8	24.24%
	Not Hispanic or Latino	20	60.61%
	Unknown	5	15.15%
	TOTAL:	33	100.00%
Age	17 and under	1	3.03%
	18 to 24	22	66.67%
	25 to 39	10	30.30%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	33	100.00%
Living Arrangement at Program Entry	Homeless	2	6.06%
	Dependent Living	7	21.21%
	Foster Care	1	3.03%
	Independent Living	18	54.55%
	In An Institution	0	0.00%
	Supportive Independent Living	4	12.12%
	Unknown	1	3.03%
	TOTAL:	33	100.00%

OUTCOME INDICATOR:

80% or 40 of 50 participants will achieve employment skills as evidenced by annual goal in the employment plan.

OUTCOME PERCENTAGE ACHIEVED:

92.59%

NUMBER TO BE SERVED:

50

ACTUAL NUMBER SERVED:

33*

FUNDING AMOUNT AWARDED:

\$30,000.00

FUNDING AMOUNT EXPENDED:

\$14,776.52 (49.26%)

PROGRAM HIGHLIGHTS:

- Age criteria for population to serve was expanded to include individuals up to age 25.
- An Outreach Coordinator was hired.
- Installation of new audio/visual enhancement system.
- Addition of small wheelchair-accessible van.

* The number served was not met. The Outreach Coordinator position was filled late in the contract year. The previous hire was only with the agency for a week or two.

The Arc of Palm Beach County

PALS – Program for Adult Learning and Support

The program provides opportunities for people with intellectual and developmental disabilities to explore careers and develop employment and life skills to better prepare them to be independent in the community and employment setting.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	27	51.92%
	Male	25	48.08%
	Other	0	0.00%
	TOTAL:	52	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	52	100.00%
	TOTAL:	52	100.00%
Race	White or Caucasian	36	69.23%
	Black or African American	14	26.92%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	2	3.85%
	Unknown	0	0.00%
	TOTAL:	52	100.00%
Ethnicity	Hispanic or Latino	2	3.85%
	Not Hispanic or Latino	0	0.00%
	Unknown	50	96.15%
	TOTAL:	52	100.00%
Age	17 and under	0	0.00%
	18 to 24	2	3.85%
	25 to 39	34	65.38%
	40 to 59	14	26.92%
	60 and above	2	3.85%
	Unknown	0	0.00%
	TOTAL:	52	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	52	100.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	52	100.00%

OUTCOME INDICATOR:

80% or 52 of 65 students will achieve at least one goal from their Implementation Plan (IP) and/or Employment Stability Plan (ESP) during the program year.

OUTCOME PERCENTAGE ACHIEVED:

98.00%

NUMBER TO BE SERVED:

65

ACTUAL NUMBER SERVED:

52*

FUNDING AMOUNT AWARDED:

\$83,845.00

FUNDING AMOUNT EXPENDED:

\$81,890 (97.67%)

PROGRAM HIGHLIGHTS:

- Twelve individuals participated in enclave employment.
- 98% of participants achieved at least one of their yearly goals.

* The outcome percentage was met with 98% but the number served was 52 instead of 65 due to staffing restrictions.

The Arc of Palm Beach County

Residential Group Home

The program provides long-term, community-based housing for adults with developmental disabilities who would otherwise be living at home with aging parents or possibly institutionalized.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	10	35.71%
	Male	18	64.29%
	Other	0	0.00%
	TOTAL:	28	100.00%
Veteran	Yes	0	0.00%
	No	21	75.00%
	Unknown	7	25.00%
	TOTAL:	28	100.00%
Race	White or Caucasian	3	10.71%
	Black or African American	0	0.00%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	1	3.57%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	24	85.71%
	TOTAL:	28	100.00%
Ethnicity	Hispanic or Latino	1	3.57%
	Not Hispanic or Latino	27	96.43%
	Unknown	0	0.00%
	TOTAL:	28	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	4	14.29%
	40 to 59	13	46.43%
	60 and above	11	39.29%
	Unknown	0	0.00%
	TOTAL:	28	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	28	100.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	28	100.00%

OUTCOME INDICATOR:

90% or 27 clients of 30 residents will achieve at least one goal from their Implementation Plan during the program year.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

30

ACTUAL NUMBER SERVED:

28*

FUNDING AMOUNT AWARDED:

\$253,134.00

FUNDING AMOUNT EXPENDED:

\$237,968.36 (94.01%)

PROGRAM HIGHLIGHTS:

- 100% of residents mastered at least one of their annual goals.
- The Arc was approved for a Florida Housing Finance grant to rebuild a group home.

* Unfortunately, two (2) residents passed away this past year and since the Arc will be closing a group home temporarily while it is being rebuilt, those beds were not filled.

The Arc of the Glades

Adult Developmental Services System of Care

The program provides training and support that allows individuals with disabilities to achieve greater independence and live, work, and play in their communities.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	24	50.00%
	Male	24	50.00%
	Other	0	0.00%
	TOTAL:	48	100.00%
Veteran	Yes	0	0.00%
	No	48	100.00%
	Unknown	0	0.00%
	TOTAL:	48	100.00%
Race	White or Caucasian	3	6.25%
	Black or African American	41	85.42%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	4	8.33%
	Unknown	0	0.00%
	TOTAL:	48	100.00%
Ethnicity	Hispanic or Latino	3	6.25%
	Not Hispanic or Latino	45	93.75%
	Unknown	0	0.00%
	TOTAL:	48	100.00%
Age	17 and under	0	0.00%
	18 to 24	2	4.17%
	25 to 39	15	31.25%
	40 to 59	25	52.08%
	60 and above	6	12.50%
	Unknown	0	0.00%
	TOTAL:	48	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	37	77.08%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	11	22.92%
	Unknown	0	0.00%
	TOTAL:	48	100.00%

OUTCOME INDICATOR:

75% or 35 of 47 participants served will achieve at least one Short-Term Objective (STO) during the program year.

OUTCOME PERCENTAGE ACHIEVED:

85.37%

NUMBER TO BE SERVED:

47

ACTUAL NUMBER SERVED:

48

FUNDING AMOUNT AWARDED:

\$201,474.00

FUNDING AMOUNT EXPENDED:

\$201,474.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Nominated for the Special Needs Advisory Coalition Collaboration Award
- Nominated for the NonProfits First Collaboration Award
- Employment Simulation participants distributed over 23,000 meals to the community
- At least 85% of individuals served achieved one short-term objective

United Community Options

Behavior Focused Respite

The program arranges for trained respite sitters to provide in-home respite care for special needs children ages 0-22 who reside in Palm Beach County. The program strives to provide some relief of stress for the parents/guardians.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	8	30.77%
	Male	18	69.23%
	Other	0	0.00%
	TOTAL:	26	100.00%
Veteran	Yes	0	0.00%
	No	1	3.85%
	Unknown	25	96.15%
	TOTAL:	26	100.00%
Race	White or Caucasian	11	42.31%
	Black or African American	3	11.54%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	1	3.85%
	Two or More Races	3	11.54%
	Unknown	8	30.77%
	TOTAL:	26	100.00%
Ethnicity	Hispanic or Latino	3	11.54%
	Not Hispanic or Latino	4	15.38%
	Unknown	19	73.08%
	TOTAL:	26	100.00%
Age	17 and under	23	88.46%
	18 to 24	3	11.54%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	26	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	26	100.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	26	100.00%

OUTCOME INDICATOR:

80% or 16 of 20 caregivers served for at least three (3) months will experience relief from the stress of caring for their child with special needs.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

20

ACTUAL NUMBER SERVED:

26

FUNDING AMOUNT AWARDED:

\$74,024.00

FUNDING AMOUNT EXPENDED:

\$74,013.51 (99.99%)

PROGRAM HIGHLIGHTS:

- Provides respite care based on behavior
- Respite care is done in the child's home
- Program serves ages 0-22
- Provides stress relief for guardians/parents
- Behavior management training is provided for guardians/parents

Domestic Abuse/Sheltering

Overall Summary

This category focuses on providing safe shelter for individuals and families seeking safety while fleeing from domestic violence and reducing the occurrence of domestic violence through preventive programs.

<u>NUMBER TO BE SERVED:</u> 430 <u>ACTUAL NUMBER SERVED:</u> 444	<u>FUNDING AMOUNT AWARDED:</u> \$487,155.00 <u>FUNDING AMOUNT EXPENDED:</u> \$448,773.84	<u>NUMBER OF AGENICES FUNDED:</u> 4 <u>NUMBER OF PROGRAMS FUNDED:</u> 4
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	429	96.62%	Ethnicity	Hispanic or Latino	108	24.32%
	Male	15	3.38%		Not Hispanic or Latino	268	60.36%
	Other	0	0.00%		Unknown	68	15.32%
	TOTAL:	444	100.00%		TOTAL:	444	100.00%
Veteran	Yes	0	0.00%	Age	17 and under	34	7.66%
	No	121	27.25%		18 to 24	74	16.67%
	Unknown	323	72.75%		25 to 39	239	53.83%
	TOTAL:	444	100.00%		40 to 59	92	20.72%
Race	White or Caucasian	225	50.68%		60 and above	5	1.13%
	Black or African American	177	39.86%		Unknown	0	0.00%
	American Indian or Alaska Native	5	1.13%		TOTAL:	444	100.00%
	Native Hawaiian or Other Pacific Islander	1	0.23%	Living Arrangement at Program Entry	Homeless	111	25.00%
	Asian	7	1.58%		Dependent Living	211	47.52%
	Two or More Races	27	6.08%		Foster Care	19	4.28%
	Unknown	2	0.45%		Independent Living	102	22.97%
TOTAL:	444	100.00%	In An Institution		0	0.00%	
			Supportive Independent Living		0	0.00%	
			Unknown		1	0.23%	
			TOTAL:	444	100.00%		

Aid to Victims of Domestic Abuse (AVDA)

Casa Vegso

The program provides services to victims of domestic violence in a safe, secure, confidential shelter. While in shelter, they and their children receive food, on-site access to basic needs/services, benefits programs, counseling, and case management. Advocacy is available to assist participants understand domestic violence warning signs; build self-esteem; develop boundaries for healthy relationships; access Injunctions for Protection and relocation assistance; and increase life skills and health and wellness.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	111	100.00%
	Male	0	0.00%
	Other	0	0.00%
	TOTAL:	111	100.00%
Veteran	Yes	0	0.00%
	No	53	47.75%
	Unknown	58	52.25%
	TOTAL:	111	100.00%
Race	White or Caucasian	42	37.84%
	Black or African American	48	43.24%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	1	0.90%
	Asian	3	2.70%
	Two or More Races	17	15.32%
	Unknown	0	0.00%
	TOTAL:	111	100.00%
Ethnicity	Hispanic or Latino	10	9.01%
	Not Hispanic or Latino	69	62.16%
	Unknown	32	28.83%
	TOTAL:	111	100.00%
Age	17 and under	0	0.00%
	18 to 24	17	15.32%
	25 to 39	59	53.15%
	40 to 59	33	29.73%
	60 and above	2	1.80%
	Unknown	0	0.00%
	TOTAL:	111	100.00%
Living Arrangement at Program Entry	Homeless	111	100.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	111	100.00%

OUTCOME INDICATOR:

80% or 88 of 110 adult shelter residents will exit the program to violence-free living conditions.

OUTCOME PERCENTAGE ACHIEVED:

80.00%

NUMBER TO BE SERVED:

110

ACTUAL NUMBER SERVED:

111

FUNDING AMOUNT AWARDED:

\$235,020.00

FUNDING AMOUNT EXPENDED:

\$235,020.00 (100.00%)

PROGRAM HIGHLIGHTS:

- AVDA hired nine new advocates through our VOCA expansion grant to support the high demand for supportive services at our shelter location. These new advocates will assist AVDA in providing more advocacy time with survivors in shelter.
- Two of AVDA's new Victim Advocates will focus on supportive services for children & youth in AVDA's residential programs.
- AVDA's emergency shelter program is now serving pets in addition to emotional support & service animals. Program policies & procedures are being updated to reflect this change.
- The AVDA children's room on the residential campus was completely redesigned. The makeover was donated by the Rotary Club of West Boca Raton. In collaboration with another organization, Little Smiles, they also hosted a Grand Opening Party for the children.

Children's Home Society

Nelle Smith Residence for Girls

The program provides long-term residential services for adolescent girls ages 13 through 17 who have been declared dependent on the state through the dependency court system due to a history of abuse, neglect, and/or lack of an appropriate family setting and are in need of a safe place to live.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	19	100.00%
	Male	0	0.00%
	Other	0	0.00%
	TOTAL:	19	100.00%
Veteran	Yes	0	0.00%
	No	1	5.26%
	Unknown	18	94.74%
	TOTAL:	19	100.00%
Race	White or Caucasian	7	36.84%
	Black or African American	9	47.37%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	1	5.26%
	Two or More Races	1	5.26%
	Unknown	1	5.26%
	TOTAL:	19	100.00%
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	1	5.26%
	Unknown	18	94.74%
	TOTAL:	19	100.00%
Age	17 and under	13	68.42%
	18 to 24	6	31.58%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	19	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	19	100.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	19	100.00%

OUTCOME INDICATOR:

80% of 16 of 20 youth in Nelle Smith Residence for at least 3 months will improve their independent living skills as measured by scores on assessments, and will maintain or continue to improve scores on subsequent assessments.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

20

ACTUAL NUMBER SERVED:

19*

FUNDING AMOUNT AWARDED:

\$92,450.00

FUNDING AMOUNT EXPENDED:

\$55,835.95 (60.40%)

* The agency did not meet the intended number to be served for the 2017-2018 fiscal year because the program closed down in the middle of the year at which time all services ceased.

Children's Place at HomeSafe

SafetyNet Program

The program provides intensive therapeutic services (individual and group) to victims of domestic violence and their children.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	119	88.81%
	Male	15	11.19%
	Other	0	0.00%
	TOTAL:	134	100.00%
Veteran	Yes	0	0.00%
	No	67	50.00%
	Unknown	67	50.00%
	TOTAL:	134	100.00%
Race	White or Caucasian	112	83.58%
	Black or African American	17	12.69%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	4	2.99%
	Unknown	1	0.75%
	TOTAL:	134	100.00%
Ethnicity	Hispanic or Latino	70	52.24%
	Not Hispanic or Latino	46	34.33%
	Unknown	18	13.43%
	TOTAL:	134	100.00%
Age	17 and under	21	15.67%
	18 to 24	18	13.43%
	25 to 39	72	53.73%
	40 to 59	21	15.67%
	60 and above	2	1.49%
	Unknown	0	0.00%
	TOTAL:	134	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	31	23.13%
	Foster Care	0	0.00%
	Independent Living	102	76.12%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	1	0.75%
	TOTAL:	134	100.00%

OUTCOME INDICATOR:

85% or 85 of 100 adults/teens will demonstrate an improvement in resiliency/coping skills as evidenced by an increase in their score on their "How Do I Feel Now?" coping scale.

OUTCOME PERCENTAGE ACHIEVED:

89.01%

NUMBER TO BE SERVED:

100

ACTUAL NUMBER SERVED:

134

FUNDING AMOUNT AWARDED:

\$43,677.00

FUNDING AMOUNT EXPENDED:

\$41,909.89 (95.95%)

PROGRAM HIGHLIGHTS:

- 89% of clients demonstrated increase in self-efficacy skills in resiliency scale and the annual goal was met.

YWCA of Palm Beach County

Harmony House

The program provides 72 bed spaces for victims of domestic abuse and their children who are in imminent danger. The program provides all basic needs and a continuum of services. Harmony House is and can be the difference between life and death for victims.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	180	100.00%
	Male	0	0.00%
	Other	0	0.00%
	TOTAL:	180	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	180	100.00%
	TOTAL:	180	100.00%
Race	White or Caucasian	64	35.56%
	Black or African American	103	57.22%
	American Indian or Alaska Native	5	2.78%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	3	1.67%
	Two or More Races	5	2.78%
	Unknown	0	0.00%
	TOTAL:	180	100.00%
Ethnicity	Hispanic or Latino	28	15.56%
	Not Hispanic or Latino	152	84.44%
	Unknown	0	0.00%
	TOTAL:	180	100.00%
Age	17 and under	0	0.00%
	18 to 24	33	18.33%
	25 to 39	108	60.00%
	40 to 59	38	21.11%
	60 and above	1	0.56%
	Unknown	0	0.00%
	TOTAL:	180	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	180	100.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	180	100.00%

OUTCOME INDICATOR:

65% or 130 of 200 women will exit shelter to violence-free living condition.

OUTCOME PERCENTAGE ACHIEVED:

75.57%

NUMBER TO BE SERVED:

200

ACTUAL NUMBER SERVED:

180

FUNDING AMOUNT AWARDED:

\$116,008.00

FUNDING AMOUNT EXPENDED:

\$116,008.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Implemented on-site Children's Therapy services
- Implemented an array of empowerment groups and activities
- Expanded staff to include a third Adult Case Manager position
- 76% of survivors served exited to safe housing
- Only 1% (2 women) of those served returned to their abuser

Homelessness

Overall Summary

Homeless programs work towards addressing the County's goal of ending homelessness. Preference was given to services that are in collaboration with the Senator Philip D. Lewis Center which serves as the central point of intake.

<u>NUMBER TO BE SERVED:</u> 550 <u>ACTUAL NUMBER SERVED:</u> 578	<u>FUNDING AMOUNT AWARDED:</u> \$764,798.00 <u>FUNDING AMOUNT EXPENDED:</u> \$744,952.44	<u>NUMBER OF AGENICES FUNDED:</u> 8 <u>NUMBER OF PROGRAMS FUNDED:</u> 9
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	412	71.28%	Race	White	199	34.43%	
	Male	166	28.72%		Black or African American	328	56.75%	
	Other	0	0.00%		American Indian/Alaska Native	2	0.35%	
	TOTAL:	578	100.00%		Asian	2	0.35%	
Veteran	Yes	3	0.52%		Native Hawaiian/Other Pacific Islander	2	0.35%	
	No	404	69.90%		Multi-Racial	26	4.50%	
	Unknown	171	29.58%		Unknown	19	3.29%	
	TOTAL:	578	100.00%		TOTAL:	578	100.00%	
Age	17 and under	3	0.52%		Ethnicity	Hispanic/Latino	69	11.94%
	18 to 24	15	2.60%			Non-Hispanic/Latino	419	72.49%
	25 to 39	219	37.89%	Other		90	15.57%	
	40 to 59	246	42.56%	TOTAL:		578	100.00%	
	60 and above	95	16.44%					
	Unknown	0	0.00%					
	TOTAL:	578	100.00%					

The rest of the demographic table continues on the next page

Category	Characteristic	#	%	Category	Characteristic	#	%
Living Situation at Program Entry	Place not meant for habitation	48	8.30%	Living Situation at Program Exit	Place not meant for habitation	7	1.21%
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	89	15.40%		Emergency shelter, including hotel or motel paid for with emergency shelter voucher	2	0.35%
	Safe Haven	2	0.35%		Psychiatric hospital or other psychiatric facility	1	0.17%
	Interim Housing	2	0.35%		Substance abuse treatment facility or detox center	1	0.17%
	Psychiatric hospital or other psychiatric facility	3	0.52%		Jail, prison or juvenile detention facility	2	0.35%
	Substance abuse treatment facility or detox center	1	0.17%		Long-term care facility or nursing home	1	0.17%
	Jail, prison or juvenile detention facility	2	0.35%		Transitional housing for homeless persons (including homeless youth)	1	0.17%
	Foster care home or foster care group home	1	0.17%		Hotel or motel paid for without emergency shelter voucher	1	0.17%
	Transitional housing for homeless persons (including homeless youth)	14	2.42%		Staying or living in a friend's room, apartment, or house (Permanent)	4	0.69%
	Hotel or motel paid for without emergency shelter voucher	3	0.52%		Staying or living in a family member's room, apartment, or house (Permanent)	10	1.73%
	Staying or living in a friend's room, apartment, or house	0	0.00%		Staying or living in a family member's room, apartment, or house (Temporary)	6	1.04%
	Staying or living in a family member's room, apartment, or house	3	0.52%		Permanent housing (other than RRH) for formerly homeless	1	0.17%
	Permanent housing (other than RRH) for formerly homeless persons	7	1.21%		Rental by client, with VASH subsidy	2	0.35%
	Rental by client, with other housing subsidy (including RRH)	3	0.52%		Rental by client, with GPD TIP subsidy	1	0.17%
	Rental by client, no ongoing housing subsidy	53	9.17%		Rental by client, with other housing subsidy (including RRH)	28	4.84%
	Owned by client, no ongoing housing subsidy	5	0.87%		Owned by client, with ongoing housing subsidy	2	0.35%
	Independent Living	88	15.22%		Rental by client, no ongoing housing subsidy	153	26.47%
	Supportive Independent Living	31	5.36%		Owned by client, no ongoing housing subsidy	5	0.87%
	Data not collected	223	38.58%		Client doesn't know	1	0.17%
	TOTAL:	578	100.00%		Data not collected	149	25.78%
			Other	37	6.40%		
			* N/A - Information not requested	163	28.20%		
			TOTAL:	578	100.00%		

* N/A – this data was not collected for some of the agencies for FY18

Adopt-A-Family

CT

Housing Stabilization Program

The program is for eviction prevention and provides short-term financial assistance and case management services to low-income families with minor children in Palm Beach County who are at-risk of becoming homeless due to extenuating circumstances.

<p>OUTCOME INDICATOR: 75% or 169 of 225 families facing eviction/at risk of homelessness will remain stably housed for a minimum of six (6) months following the date that the initial financial assistance was provided.</p> <p>OUTCOME PERCENTAGE ACHIEVED: 88.81%</p> <p>NUMBER TO BE SERVED: 225</p> <p>ACTUAL NUMBER SERVED: 203*</p>	<p>FUNDING AMOUNT AWARDED: \$138,834.00</p> <p>FUNDING AMOUNT EXPENDED: \$138,834.00 (100.00%)</p> <p>PROGRAM HIGHLIGHTS:</p> <ul style="list-style-type: none"> • The program prevented 203 new families from being evicted or becoming homeless • 95% of families served received referrals for ancillary services and benefits that will help them remain stably housed over time
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	182	89.66%	Living Situation at Program Entry	Place not meant for habitation	3	1.48%	
	Male	21	10.34%		Safe Haven	1	0.49%	
	Other	0	0.00%		Interim Housing	1	0.49%	
	TOTAL:	203	100.00%		Rental by client, with other housing subsidy (including RRH)	3	1.48%	
Veteran	Yes	2	0.99%		Rental by client, no ongoing housing subsidy	52	25.62%	
	No	197	97.04%		Owned by client, no ongoing housing subsidy	5	2.46%	
	Unknown	4	1.97%		Data not collected	138	67.98%	
	TOTAL:	203	100.00%		TOTAL:	203	100.00%	
Race	White	45	22.17%		Living Situation at Program Exit	Place not meant for habitation	1	0.49%
	Black or African American	152	74.88%			Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	0.49%
	American Indian or Alaska Native	1	0.49%			Hotel or motel paid for without emergency shelter voucher	1	0.49%
	Asian	2	0.99%			Staying or living in a family member's room, apartment, or house (Permanent)	3	1.48%
	Native Hawaiian/Other Pacific Islander	2	0.99%	Staying or living in a family member's room, apartment, or house (Temporary)		4	1.97%	
	Multi-Racial	1	0.49%	Rental by client, with VASH subsidy		2	0.99%	
	Unknown	0	0.00%	Rental by client, with GPD TIP subsidy		1	0.49%	
	TOTAL:	203	100.00%	Rental by client, with other housing subsidy (including RRH)		13	6.40%	
Ethnicity	Hispanic/Latino	34	16.75%	Owned by client, with ongoing rental subsidy		1	0.49%	
	Non-Hispanic/Latino	169	83.25%	Rental by client, no ongoing housing subsidy		142	69.95%	
	Other	0	0.00%	Owned by client, no ongoing housing subsidy		5	2.46%	
	TOTAL:	203	100.00%	Client doesn't know		1	0.49%	
Age	17 and under	0	0.00%	Data not collected		27	13.30%	
	18 to 30	62	30.54%	Other		1	0.49%	
	31 to 45	112	55.17%	TOTAL:		203	100.00%	
	46 to 64	29	14.29%					
	65 and over	0	0.00%					
	Unknown	0	0.00%					
	TOTAL:	203	100.00%					

* The program experienced staffing changes during the course of this fiscal year and as a result, the program could not operate at full capacity. Though the program was unable to serve the full number proposed, they came close to reaching the goal as they prevented an episode of homelessness for 203 unduplicated families.

Adopt-A-Family

Project SAFE II

The program provides safe, affordable apartments to homeless families with children in Palm Beach County.

<p><u>OUTCOME INDICATOR:</u> 90% or 29 of 32 families will remain stably housed in permanent supportive housing or exit to permanent housing (subsidized or unsubsidized) during the Fiscal Year.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 100.00%</p> <p><u>NUMBER TO BE SERVED:</u> 32</p> <p><u>ACTUAL NUMBER SERVED:</u> 35</p>	<p><u>FUNDING AMOUNT AWARDED:</u> \$103,530.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$103,530.00 (100.00%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • This year, the program served 134 individuals within 42 families • 9 families exited to permanent housing this year • 22 families participated in job training, educational opportunities, volunteer positions, or had a job this year
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	32	91.43%	Age	17 and under	0	0.00%
	Male	3	8.57%		18 to 30	2	5.71%
	Other	0	0.00%		31 to 45	24	68.57%
	TOTAL:	35	100.00%		46 to 64	8	22.86%
Veteran	Yes	0	0.00%		65 and over	1	2.86%
	No	35	100.00%		Unknown	0	0.00%
	Unknown	0	0.00%		TOTAL:	35	100.00%
	TOTAL:	35	100.00%		Race	White	13
Living Situation at Program Entry	Place not meant for habitation	3	8.57%			Black or African American	22
	Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	27	77.14%	American Indian or Alaska Native		0	0.00%
	Interim Housing	1	2.86%	Asian		0	0.00%
	Permanent housing (other than RRH) for formerly homeless persons	4	11.43%	Native Hawaiian or Other Pacific Islander		0	0.00%
	TOTAL:	35	100.00%	Multi-Racial		0	0.00%
Living Situation at Program Exit	Owned by client, with ongoing rental subsidy	1	2.86%	Unknown		0	0.00%
	Rental by client, no ongoing housing subsidy	3	8.57%	TOTAL:		35	100.00%
	Data not collected *	31	88.57%	Ethnicity	Hispanic/Latino	5	14.29%
	TOTAL:	35	100.00%		Non-Hispanic/Latino	30	85.71%
			Other		0	0.00%	
			TOTAL:		35	100.00%	

* Participants have not yet exited the program.

Children's Home Society

Transitions Home

The program provides transitional housing and support services to young homeless mothers so they have an opportunity to mature into young adulthood, have a productive future, and escape the cycle of homelessness.

<p><u>OUTCOME INDICATOR:</u> 80% or 12 of 14 young mothers in the program for at least 3 months will improve their basic life skills as measured by scores on assessments, and will maintain or continue to improve scores on subsequent assessments.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 100.00%</p> <p><u>NUMBER TO BE SERVED:</u> 14</p>	<p><u>ACTUAL NUMBER SERVED:</u> 7*</p> <p><u>FUNDING AMOUNT AWARDED:</u> \$36,374.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$17,284.80 (47.52%)</p>
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	7	100.00%	Ethnicity	Hispanic/Latino	1	14.29%
	Male	0	0.00%		Non-Hispanic/Latino	6	85.71%
	Other	0	0.00%		Other	0	0.00%
	TOTAL:	7	100.00%		TOTAL:	7	100.00%
Veteran	Yes	0	0.00%	Age	17 and under	2	28.57%
	No	3	42.86%		18 to 24	5	71.43%
	Unknown	4	57.14%		25 to 39	0	0.00%
	TOTAL:	7	100.00%		40 to 59	0	0.00%
Race	White	1	14.29%		60 and above	0	0.00%
	Black or African American	6	85.71%		Unknown	0	0.00%
	American Indian or Alaska Native	0	0.00%		TOTAL:	7	100.00%
	Asian	0	0.00%	Living Situation at Program Entry	Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	1	14.29%
	Native Hawaiian or Other Pacific Islander	0	0.00%		Foster care home or foster care group home	1	14.29%
	Multi-Racial	0	0.00%		Transitional housing for homeless persons (including homeless youth)	2	28.57%
	Unknown	0	0.00%		Staying or living in a family member's room, apartment, or house	3	42.86%
	TOTAL:	7	100.00%		TOTAL:	7	100.00%
			Living Situation at Program Exit		Data not collected	7	100.00%
			TOTAL:	TOTAL:	7	100.00%	

* The agency did not meet the intended number to be served for the 2017-2018 fiscal year because the program closed down in the middle of the year at which time all services ceased.

Families First of Palm Beach County

CT

Bridges to Success

This program is a community-based, scattered site collaborative, which provides permanent supportive housing to chronically homeless families who are Palm Beach county residents with disabilities. The geographical location of the units are within the western communities of the county. All families served are screened, referred, and accepted through the county's homeless coordinated system of care.

<p><u>OUTCOME INDICATOR:</u> 80% or 8 of 10 families will maintain housing from date of entry for 6 months or longer.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 100.00%</p> <p><u>NUMBER TO BE SERVED:</u> 10</p> <p><u>ACTUAL NUMBER SERVED:</u> 10</p>	<p><u>FUNDING AMOUNT AWARDED:</u> \$37,101.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$37,101.00 (100.00%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • The program successfully completed FAA and PBC Veteran Services audits without any findings • New housing was secured successfully for three families • Funding was secured for a P/T Administrative Assistant for the program
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	8	80.00%	Age	17 and under	0	0.00%
	Male	2	20.00%		18 to 30	0	0.00%
	Other	0	0.00%		31 to 45	4	40.00%
	TOTAL:	10	100.00%		46 to 64	4	40.00%
Veteran	Yes	0	0.00%		65 and over	2	20.00%
	No	10	100.00%		Unknown	0	0.00%
	Unknown	0	0.00%		TOTAL:	10	100.00%
	TOTAL:	10	100.00%	Race	White	2	20.00%
Living Situation at Program Entry	Place not meant for habitation	1	10.00%		Black or African American	8	80.00%
	Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	7	70.00%		American Indian or Alaska Native	0	0.00%
	Substance abuse treatment facility or detox center	1	10.00%		Asian	0	0.00%
	Permanent housing (other than RRH) for formerly homeless persons	1	10.00%		Native Hawaiian/Other Pacific Islander	0	0.00%
	TOTAL:	10	100.00%		Multi-Racial	0	0.00%
	Living Situation at Program Exit	Rental by client, with other housing subsidy (including RRH)	1		10.00%	Unknown	0
Data not collected *		9	90.00%	TOTAL:	10	100.00%	
TOTAL:		10	100.00%	Ethnicity	Hispanic/Latino	0	0.00%
					Non-Hispanic/Latino	10	100.00%
			Other		0	0.00%	
			TOTAL:		10	100.00%	

* For Living Situation at Program Exit, "Data not collected" refers to families that are still housed within the program.

Gulfstream Goodwill Industries

Homeless Residential Employment Services

The program enhances the employability skills of Palm Beach County residents through training tailored to each participant with the goal of obtaining/maintaining employment or increasing wages/benefits.

<p><u>OUTCOME INDICATOR:</u> 50% or 15 of 30 participants will increase their liveable income through employment/re-employment and/or other benefits</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 31.88%</p> <p><u>NUMBER TO BE SERVED:</u> 30</p> <p><u>ACTUAL NUMBER SERVED:</u> 69</p>	<p><u>FUNDING AMOUNT AWARDED:</u> \$46,348.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$45,591.64 (98.37%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • 51 participants received Employment Services during 2017-2018 grant period • 17 participants increased his/her income through wages, and/or benefits • 17 participants attended employability skills training • 11 participants obtained employment/5 participants successfully maintained employment for 30 days or more
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	24	34.78%	Veteran	Yes	1	1.45%
	Male	45	65.22%		No	68	98.55%
	Other	0	0.00%		Unknown	0	0.00%
	TOTAL:	69	100.00%		TOTAL:	69	100.00%
Living Situation at Program Entry	Place not meant for habitation	2	2.90%	Age	17 and under	0	0.00%
	Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	21	30.43%		18 to 24	0	0.00%
	Transitional housing for homeless persons (including homeless youth)	4	5.80%		25 to 39	15	21.74%
	Permanent housing (other than RRH) for formerly homeless	1	1.45%		40 to 59	41	59.42%
	Data not collected	41	59.42%		60 and above	13	18.84%
	TOTAL:	69	100.00%		Unknown	0	0.00%
Living Situation at Program Exit	Jail, prison or juvenile detention facility	2	2.90%	Race	TOTAL:	69	100.00%
	Long-term care facility or nursing home	1	1.45%		White	38	55.07%
	Staying or living in a friend's room, apartment, or house (Permanent)	1	1.45%		Black or African American	31	44.93%
	Data not collected	33	47.83%		American Indian or Alaska Native	0	0.00%
	Other	32	46.38%		Asian	0	0.00%
	TOTAL:	69	100.00%		Native Hawaiian/Other Pacific Islander	0	0.00%
					Multi-Racial	0	0.00%
			Unknown	0	0.00%		
			TOTAL:	69	100.00%		
			Ethnicity	Hispanic/Latino	7	10.14%	
				Non-Hispanic/Latino	62	89.86%	
				Other	0	0.00%	
				TOTAL:	69	100.00%	

Legal Aid Society

Homeless Legal Prevention Project

The program provides low-income families at risk of homelessness with direct legal services and educational outreach activities aimed at helping individuals and families in danger of eviction maintain their existing housing or transition to new permanent housing.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	86	70.49%
	Male	36	29.51%
	Other	0	0.00%
	TOTAL:	122	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	122	100.00%
	TOTAL:	122	100.00%
Race	White or Caucasian	51	41.80%
	Black or African American	46	37.70%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	25	20.49%
	Unknown	0	0.00%
	TOTAL:	122	100.00%
Ethnicity	Hispanic or Latino	13	10.66%
	Not Hispanic or Latino	59	48.36%
	Unknown	50	40.98%
	TOTAL:	122	100.00%
Age	17 and under	1	0.82%
	18 to 24	1	0.82%
	25 to 39	36	29.51%
	40 to 59	48	39.34%
	60 and above	36	29.51%
	Unknown	0	0.00%
	TOTAL:	122	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	78	63.93%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	44	36.07%
	TOTAL:	122	100.00%

<p>OUTCOME INDICATOR:</p> <p>92% or 23 of 25 individuals will respond to an "Eviction Summons and Complaint" with a pro se answer to avoid immediate eviction and/or homelessness.</p> <p style="text-align: center;">+</p> <p>80% or 24 of 30 individuals will avoid immediate eviction and/or homelessness by receiving direct legal representation during court hearings, mediations, administrative proceedings, negotiation and/or trials.</p> <p>OUTCOME PERCENTAGE ACHIEVED:</p> <p>88.89% (Pro Se) and 69.23% (Legal Rep)</p> <p>NUMBER TO BE SERVED:</p> <p style="text-align: center;">95 –</p> <p>25 (Pro Se) and 30 (Legal Rep)</p> <p>** At least 40 clients were set to receive counsel on their eviction situation via telephone.</p> <p>ACTUAL NUMBER SERVED:</p> <p style="text-align: center;">122* –</p> <p>14 (Pro Se) and 38 (Legal Rep)</p> <p>** 70 clients received counsel on their eviction situation via telephone.</p> <p>FUNDING AMOUNT AWARDED:</p> <p style="text-align: center;">\$30,450.00</p> <p>FUNDING AMOUNT EXPENDED:</p> <p style="text-align: center;">\$30,450.00 (100.00%)</p> <p>FUNDING AMOUNT EXPENDED:</p> <ul style="list-style-type: none"> • Staff served 122 clients who were at risk of homelessness • Staff provided education and outreach events throughout the county
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* While the agency strives to prevent homelessness in every case, it is impossible to anticipate future financial hardships that affect housing stability. Defending an eviction and obtaining a dismissal is often successful and in other instances, a settlement for failure to pay rent can be negotiated, but in all cases, the resolution is retroactive as it only applies to previous payments owed. There is nothing that prevents a landlord from filing against the same tenant in the future if the tenant again falls behind on their rent after receiving assistance through the Homeless Legal Prevention Project. Services are limited to one point in time and while the agency always tries to educate each client on the legal process and available financial resources, future evictions cannot always be prevented.

Palm Beach Habilitation Center

Supported Employment

The program addresses individuals in Palm Beach County with significant disabilities who are the sole or primary source of income. We focus on areas that prevent homelessness through proactive services to assist individuals in maintaining employment.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	16	39.02%
	Male	25	60.98%
	Other	0	0.00%
	TOTAL:	41	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	41	100.00%
	TOTAL:	41	100.00%
Race	White or Caucasian	10	24.39%
	Black or African American	12	29.27%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	19	46.34%
TOTAL:	41	100.00%	
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	1	2.44%
	Unknown	40	97.56%
	TOTAL:	41	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	5	12.20%
	40 to 59	25	60.98%
	60 and above	11	26.83%
	Unknown	0	0.00%
	TOTAL:	41	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	10	24.39%
	In An Institution	0	0.00%
	Supportive Independent Living	31	75.61%
	Unknown	0	0.00%
	TOTAL:	41	100.00%

OUTCOME INDICATOR:

80% or 32 of 40 program participants will be able to maintain their community based employment situation.

OUTCOME PERCENTAGE ACHIEVED:

97.56%

NUMBER TO BE SERVED:

40

ACTUAL NUMBER SERVED:

41

FUNDING AMOUNT AWARDED:

\$67,113.00

FUNDING AMOUNT EXPENDED:

\$67,113.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Served 41 individuals
- 40 out of 41 individuals successfully completed the program
- 98% of individuals have maintained employment

Permanent Supportive Housing Programs

The programs provide permanent supportive housing to chronically homeless individuals and families. Services include case management to promote housing stability and connections to other agency wraparound services as well as programs, benefits, and services in the community.

<p>OUTCOME INDICATOR: 80% or 64 of 80 households will maintain housing stability as evidenced by remaining stably housed in their apartments for more than 180 days.</p> <p>OUTCOME PERCENTAGE ACHIEVED: 94.92%</p> <p>NUMBER TO BE SERVED: 80</p> <p>ACTUAL NUMBER SERVED: 63</p>	<p>FUNDING AMOUNT AWARDED: \$234,372.00</p> <p>FUNDING AMOUNT EXPENDED: \$234,372.00 (100.00%)</p> <p>PROGRAM HIGHLIGHTS:</p> <ul style="list-style-type: none"> • Capacity to provide permanent supportive housing for the chronically homeless has increased • Awarded new funding to promote client connection to health-enhancing benefits and resources • Onboarding of new case management staff, new Chief Program Officer, and new Director of Compliance • Addition of new Housing Retention workshops to sustain and locate housing
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	31	49.21%	Living Situation at Program Entry	Place not meant for habitation	18	28.57%
	Male	32	50.79%		Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	28	44.44%
	Other	0	0.00%		Psychiatric hospital or other psychiatric facility	3	4.76%
	TOTAL:	63	100.00%		Jail, prison or juvenile detention facility	2	3.17%
Veteran	Yes	0	0.00%		Transitional housing for homeless persons (including homeless youth)	8	12.70%
	No	63	100.00%		Hotel or motel paid for without emergency shelter voucher	2	3.17%
	Unknown	0	0.00%		Permanent housing (other than RRH) for formerly homeless persons	1	1.59%
	TOTAL:	63	100.00%		Rental by client, no ongoing housing subsidy	1	1.59%
Age	17 and under	0	0.00%		TOTAL:	63	100.00%
	18 to 24	0	0.00%		Living Situation at Program Exit	Psychiatric hospital or other psychiatric facility	1
	25 to 39	21	33.33%	Substance abuse treatment facility or detox center		1	1.59%
	40 to 59	33	52.38%	Transitional housing for homeless persons (including homeless youth)		1	1.59%
	60 and above	9	14.29%	Staying or living in a friend's room, apartment, or house (Permanent)		3	4.76%
	Unknown	0	0.00%	Staying or living in a family member's room, apartment, or house (Permanent)		4	6.35%
	TOTAL:	63	100.00%	Staying or living in a family member's room, apartment, or house (Temporary)		1	1.59%
Race	White	30	47.62%	Rental by client, w/other housing subsidy (including RRH)		1	1.59%
	Black or African American	32	50.79%	Rental by client, no ongoing housing subsidy		7	11.11%
	American Indian/Alaska Native	1	1.59%	Data not collected *		42	66.67%
	Asian	0	0.00%	Other		2	3.17%
	Native Hawaiian/Other Pacific Islander	0	0.00%	TOTAL:	63	100.00%	
	Multi-Racial	0	0.00%	* Refers to households that are still housed within the program.			
	Unknown	0	0.00%				
	TOTAL:	63	100.00%				
Ethnicity	Hispanic/Latino	5	7.94%				
	Non-Hispanic/Latino	58	92.06%				
	Other	0	0.00%				
	TOTAL:	63	100.00%				

The Salvation Army

CT

Center of Hope

The program provides transitional housing and case management services for up to 24 months. Case Managers work with each resident on an individualized case plan with a goal of obtaining increased income and permanent housing.

<p>OUTCOME INDICATOR: 75% or 18 of 24 families will discharge to permanent housing (subsidized and non-subsidized) as defined by HUD.</p> <p>OUTCOME PERCENTAGE ACHIEVED: 64.29%</p> <p>NUMBER TO BE SERVED: 24</p>	<p>ACTUAL NUMBER SERVED: 28</p> <p>FUNDING AMOUNT AWARDED: \$70,676.00</p> <p>FUNDING AMOUNT EXPENDED: \$70,676.00 (100.00%)</p>
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	26	92.86%	Living Situation at Program Entry	Place not meant for habitation	21	75.00%
	Male	2	7.14%		Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	5	17.86%
	Other	0	0.00%		Safe Haven	1	3.57%
	TOTAL:	28	100.00%		Hotel/motel paid for without emergency shelter voucher	1	3.57%
Veteran	Yes	0	0.00%	TOTAL:	28	100.00%	
	No	28	100.00%	Living Situation at Program Exit	Place not meant for habitation	6	21.43%
	Unknown	0	0.00%		Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	1	3.57%
	TOTAL:	28	100.00%		Transitional housing for homeless persons (including homeless youth)	2	7.14%
Age	17 and under	0	0.00%		Staying or living in a family member's room, apartment, or house (Permanent)	3	10.71%
	18 to 24	1	3.57%		Staying or living in a family member's room, apartment, or house (Temporary)	1	3.57%
	25 to 39	20	71.43%		Permanent housing (other than RRH) for formerly homeless persons	1	3.57%
	40 to 59	6	21.43%		Rental by client, w/other housing subsidy (including RRH)	13	46.43%
	60 and above	1	3.57%		Rental by client, no ongoing housing subsidy	1	3.57%
	Unknown	0	0.00%	TOTAL:	28	100.00%	
	TOTAL:	28	100.00%	Ethnicity	Hispanic/Latino	4	14.29%
	Race	White	9		32.14%	Non-Hispanic/Latino	24
Black or African American		19	67.86%		Other	0	0.00%
American Indian or Alaska Native		0	0.00%		TOTAL:	28	100.00%
Asian		0	0.00%		Homelessness		
Native Hawaiian/Other Pacific Islander		0	0.00%				
Multi-Racial		0	0.00%				
Unknown		0	0.00%				
TOTAL:		28	100.00%				

Economic Stability/Poverty

Overall Summary

This category addresses outcomes and performance measures that demonstrate positive change toward self-sufficiency and economic stability through the provision of programs focused on increasing earned income and reducing dependency, providing educational opportunities including job training and job readiness, and allocating short-term financial assistance including emergency payments for housing and utilities.

NUMBER TO BE SERVED: 887	FUNDING AMOUNT AWARDED: \$685,008.00	NUMBER OF AGENICIES FUNDED: 9
ACTUAL NUMBER SERVED: 1,034	FUNDING AMOUNT EXPENDED: \$685,008.00	NUMBER OF PROGRAMS FUNDED: 9

Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	515	49.81%	Race	White	354	34.24%	
	Male	519	50.19%		Black or African American	252	24.37%	
	Other	0	0.00%		American Indian/Alaska Native	1	0.10%	
	TOTAL:	1034	100.00%		Asian	2	0.19%	
Veteran	Yes	5	0.48%		Native Hawaiian/Other Pacific Islander	0	0.00%	
	No	780	75.44%		Multi-Racial	400	38.68%	
	Unknown	249	24.08%		Unknown	25	4.49%	
	TOTAL:	1034	100.00%		TOTAL:	1034	102.07%	
Living Situation at Program Entry	Hotel or motel paid for without emergency shelter voucher	1	0.10%		Ethnicity	Hispanic/Latino	557	53.87%
	Staying or living in a friend's room, apartment, or house	6	0.58%			Non-Hispanic/Latino	260	25.15%
	Staying or living in a family member's room, apartment, or house	12	1.16%	Other		217	20.99%	
	Rental by client, with GPD TIP subsidy	1	0.10%	TOTAL:		1034	100.00%	
	Rental by client, with other housing subsidy (including RRH)	22	2.13%	Age	17 and under	5	0.48%	
	Rental by client, no ongoing housing subsidy	121	11.70%		18 to 24	103	9.96%	
	Owned by client, no ongoing housing subsidy	10	0.97%		25 to 39	452	43.71%	
	Homeless (No additional specifics given)	10	0.97%		40 to 59	356	34.43%	
	Dependent Living	24	2.32%		60 and above	118	11.41%	
	Independent Living	675	65.28%		Unknown	0	0.00%	
	In An Institution	1	0.10%		TOTAL:	1034	100.00%	
	Supportive Independent Living	10	0.97%	Living Situation at Program Exit	Rental by client, with GPD TIP	3	0.29%	
	Other	13	1.26%		Rental by client, with other housing subsidy (including RRH)	7	0.68%	
	Data not collected	128	12.38%		Rental by client, no ongoing housing subsidy	19	1.84%	
TOTAL:	1034	100.00%	Owned by client, no ongoing housing subsidy		3	0.29%		
			Client refused		1	0.10%		
			Data not collected		267	25.82%		
			Other		2	0.19%		
			* N/A - Information not requested in database		732	70.79%		
			TOTAL:		1034	100.00%		

* N/A – this data was not collected for some of the agencies for FY18

Adopt-A-Family

CT

Service Enriched Housing

This is a residential program for low-income families who are dedicated to the pursuit of homeownership. Families are provided a pathway to long-term stability through affordable housing, financial literacy education, and a rent structure that allows them to save monthly.

<p><u>OUTCOME INDICATOR:</u> 70% or 21 of 30 families will improve their attitudes regarding the importance of savings as evidenced by improved scores on Success Measures surveys or by depositing at least \$150 into their escrow accounts each quarter.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 88.81%</p> <p><u>NUMBER TO BE SERVED:</u> 30</p> <p><u>ACTUAL NUMBER SERVED:</u> 32</p>	<p><u>FUNDING AMOUNT AWARDED:</u> \$62,118.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$62,118.00 (100.00%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • Program participants saved a cumulative total of over \$47,500.00 • 18 families successfully completed a first-time homebuyer's course • 2 families purchased their very first homes
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	31	96.88%	Veteran	Yes	0	0.00%
	Male	1	3.13%		No	31	96.88%
	Other	0	0.00%		Unknown	1	3.13%
	TOTAL:	32	100.00%		TOTAL:	32	100.00%
Age	17 and under	0	0.00%	Living Situation at Program Entry	Hotel/motel paid for without emergency shelter voucher	1	3.13%
	18 to 24	2	6.25%		Staying or living in a friend's room, apartment, or house	6	18.75%
	25 to 39	23	71.88%		Staying or living in a family member's room, apartment, or house	11	34.38%
	40 to 59	7	21.88%		Rental by client, with other housing subsidy (including RRH)	3	9.38%
	60 and above	0	0.00%		Rental by client, no ongoing housing subsidy	5	15.63%
	Unknown	0	0.00%		Data not collected	2	6.25%
Race	White	6	18.75%	Other	4	12.50%	
	Black or African American	26	81.25%	TOTAL:	32	100.00%	
	American Indian or Alaska Native	0	0.00%	Living Situation at Program Exit	Rental by client, with other housing subsidy (including RRH)	1	3.13%
	Asian	0	0.00%		Rental by client, no ongoing housing subsidy	2	6.25%
	Native Hawaiian or Other Pacific Islander	0	0.00%		Client refused	1	3.13%
	Multi-Racial	0	0.00%		Data not collected	28	87.50%
	Unknown	0	0.00%	TOTAL:	32	100.00%	
	TOTAL:	32	100.00%				
Ethnicity	Hispanic/Latino	6	18.75%				
	Non-Hispanic/Latino	26	81.25%				
	Other	0	0.00%				
	TOTAL:	32	100.00%				

El Sol, JNRC

Worker Development Project

The program seeks to bridge the gaps in employment and to promote the financial stability of low income residents of Jupiter, especially day laborers and their families.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	223	39.89%
	Male	336	60.11%
	Other	0	0.00%
	TOTAL:	559	100.00%
Veteran	Yes	3	0.54%
	No	428	76.57%
	Unknown	128	22.90%
	TOTAL:	559	100.00%
Race	White or Caucasian	157	28.09%
	Black or African American	5	0.89%
	American Indian or Alaska Native	1	0.18%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	2	0.36%
	Two or More Races	394	70.48%
	Unknown	0	0.00%
	TOTAL:	559	100.00%
Ethnicity	Hispanic or Latino	379	67.80%
	Not Hispanic or Latino	35	6.26%
	Unknown	145	25.94%
	TOTAL:	559	100.00%
Age	17 and under	4	0.72%
	18 to 24	70	12.52%
	25 to 39	266	47.58%
	40 to 59	176	31.48%
	60 and above	43	7.69%
	Unknown	0	0.00%
	TOTAL:	559	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	1	0.18%
	Foster Care	0	0.00%
	Independent Living	558	99.82%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	559	100.00%

OUTCOME INDICATOR:

60% or 240 of 400 participants will report an increase in their self-sufficiency score along with progress on their action plan agreements.

OUTCOME PERCENTAGE ACHIEVED:

74.47%

NUMBER TO BE SERVED:

400

ACTUAL NUMBER SERVED:

559*

FUNDING AMOUNT AWARDED:

\$55,034.00

FUNDING AMOUNT EXPENDED:

\$55,034.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Over 500 clients registered in our Case Management program
- Increased number of participants in vocational training.
- In partnership with Kenan Foundation, El Sol was able to hire a second case manager.
- El Sol hired a new case manager at the start of 2017 who helped to streamline the program.
- El Sol offered "Trauma Informed Care" training to its case managers.

* It has been an on-going challenge to get workers into the office for their follow-up at 6 months or sooner because many of them are working full-time and are not available to answer phones or come into the office. However, within the last 12 months, the agency has improved their success rate.

Families First of Palm Beach County

Kin Support Project

This is an innovative program that provides comprehensive home and community-based social work case management services to assist relative caregiver families, the majority of whom are grandparents raising grandchildren in Palm Beach County, Florida.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	47	94.00%
	Male	3	6.00%
	Other	0	0.00%
	TOTAL:	50	100.00%
Veteran	Yes	0	0.00%
	No	50	100.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%
Race	White or Caucasian	18	36.00%
	Black or African American	30	60.00%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	2	4.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%
Ethnicity	Hispanic or Latino	11	22.00%
	Not Hispanic or Latino	39	78.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%
Age	17 and under	0	0.00%
	18 to 24	1	2.00%
	25 to 39	3	6.00%
	40 to 59	29	58.00%
	60 and above	17	34.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%
Living Arrangement at Program Entry	Homeless	1	2.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	41	82.00%
	In An Institution	0	0.00%
	Supportive Independent Living	8	16.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%

OUTCOME INDICATOR:

84% or 36 of 42 kinship families will remain stable and intact (children not removed & placed in foster care) during the contract year.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

42

ACTUAL NUMBER SERVED:

50

FUNDING AMOUNT AWARDED:

\$90,106.00

FUNDING AMOUNT EXPENDED:

\$90,106.00 (100.00%)

PROGRAM HIGHLIGHTS:

- KSP staff hosted the annual holiday support group on 12/6/2017; 20 relative caregivers participated in a potluck meal, games & socialization. Caregivers were provided with gifts in appreciation for all that they do for their relative children.
- On 6/14/2018, Kin Support hosted its annual potluck picnic at Okeeheelee Park. There were 12 families in attendance, FF staff & volunteers. Attendees comprised of 26 adults and 18 children. All appeared to enjoy the food, fun, face painting & balloon toss.
- Kin Support hosted a Grandparent Luncheon at Golden Corral on 9/5/2018 in honor of Grandparents Day; 19 grandparents & caregivers attended. KSP staff was able to express appreciation for all that they do. Participants appeared to enjoy themselves with socialization & food.

Farmworker Coordinating Council

CT

Family Preservation and Economic Stabilization

The program is designed to help seasonal and migrant farmworker families living in Palm Beach County who, because of employment, education, and other barriers, are a paycheck away from becoming homeless.

<p>OUTCOME INDICATOR: 80% or 260 of 325 families will increase their scores on the Self-Sufficiency Matrix.</p> <p>OUTCOME PERCENTAGE ACHIEVED: 55.56%</p> <p>NUMBER TO BE SERVED: 325</p> <p>ACTUAL NUMBER SERVED: 270*</p> <p>FUNDING AMOUNT AWARDED: \$155,653.00</p>	<p>FUNDING AMOUNT EXPENDED: \$155,653.00 (100.00%)</p> <p>PROGRAM HIGHLIGHTS:</p> <ul style="list-style-type: none"> • Program provided food and clothing to families in need • Program provided homeless prevention services to keep families in their homes • Program provided Case Management services to help families improve their quality of life. • Program provided transportation services to help families access medical and social services • Program provided referrals to educational, medical, legal, and social services in our county
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	146	54.07%	Age	17 and under	0	0.00%
	Male	124	45.93%		18 to 24	7	2.59%
	Other	0	0.00%		25 to 39	124	45.93%
	TOTAL:	270	100.00%		40 to 59	111	41.11%
Veteran	Yes	2	0.74%		60 and above	28	10.37%
	No	241	89.26%		Unknown	0	0.00%
	Unknown	27	10.00%		TOTAL:	270	100.00%
	TOTAL:	270	100.00%	Living Situation at Program Entry	Staying or living in a family member's room, apartment, or house	1	0.37%
Race	White	132	48.89%		Rental by client, with GPD TIP subsidy	1	0.37%
	Black or African American	112	41.48%		Rental by client, w/other housing subsidy (including RRH)	19	7.04%
	American Indian or Alaska Native	0	0.00%		Rental by client, no ongoing housing	116	42.96%
	Asian	0	0.00%		Owned by client, no ongoing housing	10	3.70%
	Native Hawaiian or Other Pacific Islander	0	0.00%		Data not collected	114	42.22%
	Multi-Racial	1	0.37%		Other	9	3.33%
	Unknown	25	15.82%		TOTAL:	270	100.00%
	TOTAL:	270	106.56%	Living Situation at Program Exit	Rental by client, with GPD TIP subsidy	3	1.11%
Ethnicity	Hispanic/Latino	158	58.52%		Rental by client, w/other housing subsidy (including RRH)	6	2.22%
	Non-Hispanic/Latino	111	41.11%		Rental by client, no ongoing housing	17	6.30%
	Other	1	0.37%		Owned by client, no ongoing housing	3	1.11%
	TOTAL:	270	100.00%		Data not collected	239	88.52%
* The current internal database utilized by the program does not allow for the collection of the necessary data to measure the program's outcome. The agency is working with County staff to develop a form in Client Track that will allow for more accurate outcome tracking.					Other	2	0.74%
					TOTAL:	270	100.00%

Habilitation Center for the Handicapped

Hab Center's Plant Nursery

At least 10 adults with disabilities will receive workshops on personal financial management/financial literacy. Clients will demonstrate marked improvement in understanding personal financial management and will also participate in vocational training in the Plant Nursery while earning wages.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	0	0.00%
	Male	13	100.00%
	Other	0	0.00%
	TOTAL:	13	100.00%
Veteran	Yes	0	0.00%
	No	10	76.92%
	Unknown	3	23.08%
	TOTAL:	13	100.00%
Race	White or Caucasian	5	38.46%
	Black or African American	6	46.15%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	2	15.38%
	Unknown	0	0.00%
TOTAL:	13	100.00%	
Ethnicity	Hispanic or Latino	2	15.38%
	Not Hispanic or Latino	8	61.54%
	Unknown	3	23.08%
	TOTAL:	13	100.00%
Age	17 and under	0	0.00%
	18 to 24	1	7.69%
	25 to 39	10	76.92%
	40 to 59	2	15.38%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	13	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	3	23.08%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	10	76.92%
	TOTAL:	13	100.00%

OUTCOME INDICATOR:

80% or 8 of 10 clients will demonstrate marked improvement in understanding personal financial management.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

10

ACTUAL NUMBER SERVED:

13

FUNDING AMOUNT AWARDED:

\$20,000.00

FUNDING AMOUNT EXPENDED:

\$20,000.00 (100.00%)

PROGRAM HIGHLIGHTS:

- While the initial enrollment goal was 10 adults with disabilities, the agency enrolled 13 clients.
- 12 of 13 clients improved understanding of personal financial literacy; 1 client could not be measured.
- 100%, or 13 of 13 clients, participated in vocational training and earned wages.

Pathways to Prosperity

CIRCLES

The program helps individuals and families break out of poverty and become upwardly mobile through education, mentoring, and personal resolve to succeed.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	23	62.16%
	Male	14	37.84%
	Other	0	0.00%
	TOTAL:	37	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	37	100.00%
	TOTAL:	37	100.00%
Race	White or Caucasian	1	2.70%
	Black or African American	35	94.59%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	1	2.70%
	Unknown	0	0.00%
	TOTAL:	37	100.00%
Ethnicity	Hispanic or Latino	1	2.70%
	Not Hispanic or Latino	18	48.65%
	Unknown	18	48.65%
	TOTAL:	37	100.00%
Age	17 and under	0	0.00%
	18 to 24	18	48.65%
	25 to 39	15	40.54%
	40 to 59	4	10.81%
	60 and above	0	0.00%
	Unknown	0	0.00%
	TOTAL:	37	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	15	40.54%
	Foster Care	0	0.00%
	Independent Living	17	45.95%
	In An Institution	1	2.70%
	Supportive Independent Living	2	5.41%
	Unknown	2	5.41%
	TOTAL:	37	100.00%

OUTCOME INDICATOR:

70% or 21 of 30 Circle Leaders will improve their condition as evidenced by an increase of the baseline self-sufficiency score compared to score upon program exit.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

30

ACTUAL NUMBER SERVED:

37

FUNDING AMOUNT AWARDED:

\$75,000.00

FUNDING AMOUNT EXPENDED:

\$75,000 (100.00%)

PROGRAM HIGHLIGHTS:

- Multiple participants gained new employment or promotions in their current jobs.
- Multiple participants enrolled in some form of higher education, trade, or vocational schooling.
- Two new small businesses were started.

The Glades Initiative

Connecting the Glades

The program increases the financial stability of thousands of families through increased access to health care coverage and availability of healthy and affordable food for low-income, food insecure children and families in the Glades, through SNAP and Medicaid enrollment assistance of our bilingual Community Resource Educators, our Glades Area Food Bank, and our Financial Literacy Trainings.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	35	70.00%
	Male	15	30.00%
	Other	0	0.00%
	TOTAL:	50	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	50	100.00%
	TOTAL:	50	100.00%
Race	White or Caucasian	29	58.00%
	Black or African American	21	42.00%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	0	0.00%
	Unknown	50	100.00%
	TOTAL:	50	100.00%
Age	17 and under	1	2.00%
	18 to 24	3	6.00%
	25 to 39	6	12.00%
	40 to 59	15	30.00%
	60 and above	25	50.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	50	100.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	50	100.00%

<p><u>OUTCOME INDICATOR:</u> 80% or 24 of 30 clients will increase knowledge based on an increased score on financial literacy pre/post-tests.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 100.00%</p> <p><u>NUMBER TO BE SERVED:</u> 30</p> <p><u>ACTUAL NUMBER SERVED:</u> 50</p> <p><u>FUNDING AMOUNT AWARDED:</u> \$152,250.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$152,250.00 (100.00%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • 50 residents gained financial literacy knowledge at 15 classes provided this year. • 3,145 residents were assisted by bilingual staff at The Glades Initiative this year. • The Glades Area Food Bank & partners provided food to 91,175 duplicate residents. • The Glades Community Updates (weekly email) had over 2,500 subscribers this year. • Staff at The Glades Initiative participated in 44 outreaches, engaging 2,012 residents.
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The Lord's Place

Café Joshua

Provides job readiness training, one-on-one job coaching, job placement and employment retention support to homeless and extremely low-income jobseekers.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	10	43.48%
	Male	13	56.52%
	Other	0	0.00%
	TOTAL:	23	100.00%
Veteran	Yes	0	0.00%
	No	20	86.96%
	Unknown	3	13.04%
	TOTAL:	23	100.00%
Race	White or Caucasian	6	26.09%
	Black or African American	17	73.91%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	0	0.00%
	TOTAL:	23	100.00%
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	23	100.00%
	Unknown	0	0.00%
	TOTAL:	23	100.00%
Age	17 and under	0	0.00%
	18 to 24	1	4.35%
	25 to 39	5	21.74%
	40 to 59	12	52.17%
	60 and above	5	21.74%
	Unknown	0	0.00%
	TOTAL:	23	100.00%
Living Arrangement at Program Entry	Homeless	9	39.13%
	Dependent Living	8	34.78%
	Foster Care	0	0.00%
	Independent Living	6	26.09%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	23	100.00%

OUTCOME INDICATOR:

40% or 8 of 20 participants will maintain employment for a minimum of 90 days.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

20

ACTUAL NUMBER SERVED:

23

FUNDING AMOUNT AWARDED:

\$50,000.00

FUNDING AMOUNT EXPENDED:

\$50,000.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Outcome goal was exceeded.
- Introduction of courses in Employment Works and Cognitive Behavioral instruction.
- Upgraded computers in job readiness classroom.
- Enhancement of job training programs, including Clean Team downtown and e-commerce at Thrift Store.

United Way of Palm Beach County

Volunteer Income Tax Assistance (VITA) Program

The program seeks to improve the economic well-being and financial stability of Palm Beach County's low income households while protecting the most vulnerable populations (e.g. seniors, disabled, and English- language learners) through increased awareness of the Earned Income Tax Credit and by offering free tax preparation services to residents with an annual household income of \$63,000 or less.

NUMBER OF TAX RETURNS PREPARED:

10,204

FUNDING AMOUNT AWARDED:

\$24,847.00

FUNDING AMOUNT EXPENDED:

\$24,847.00 (100.00%)

PROGRAM HIGHLIGHTS:

- 10,204 tax returns were prepared providing \$15.4 million in refunds
- \$5.5 million of which is attributable to the Earned Income Tax Credit
- \$1.6 million were saved in tax preparation services
- 140 volunteers were recruited, trained, and deployed
- Volunteers provided 7,100 hours of service, which equates to \$175,000 in kind value
- 15 fixed sites and 15 mobile sites were provided countywide
- Of the \$15.4 million acquired in refunds, \$2 million was due to Child Tax Credits
- The overall economic impact of the VITA program equates to \$22 million

Senior Services

Overall Summary

This category addresses outcomes and performance measures that work to ensure seniors remain in the community and avoid becoming institutionalized in a nursing home setting through programs to reduce isolation and increase socialization, and/or provide short-term case management, in-home services, and caregiver counseling/training services.

<u>NUMBER TO BE SERVED:</u> 2,873 <u>ACTUAL NUMBER SERVED:</u> 2,156	<u>FUNDING AMOUNT AWARDED:</u> \$788,187.00 <u>FUNDING AMOUNT EXPENDED:</u> \$788,185.02	<u>NUMBER OF AGENICES FUNDED:</u> 5 <u>NUMBER OF PROGRAMS FUNDED:</u> 6
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	1478	68.55%	Ethnicity	Hispanic or Latino	131	6.08%
	Male	676	31.35%		Not Hispanic or Latino	375	17.39%
	Other	2	0.09%		Unknown	1650	76.53%
	TOTAL:	2156	100.00%		TOTAL:	2156	100.00%
Veteran	Yes	126	5.84%	Age	17 and under	2	0.09%
	No	1078	50.00%		18 to 24	0	0.00%
	Unknown	952	44.16%		25 to 39	2	0.09%
	TOTAL:	2156	100.00%		40 to 59	17	0.79%
Race	White or Caucasian	931	43.18%		60 and above	2130	98.79%
	Black or African American	323	14.98%		Unknown	5	0.23%
	American Indian/Alaskan Native	4	0.19%		TOTAL:	2156	100.00%
	Native Hawaiian or Other Pacific Islander	19	0.88%	Living Arrangement at Program Entry	Homeless	6	0.28%
	Asian	9	0.42%		Dependent Living	596	27.64%
	Two or More Races	14	0.65%		Foster Care	0	0.00%
	Unknown	856	39.70%		Independent Living	853	39.56%
	TOTAL:	2156	100.00%		In An Institution	6	0.28%
			Supportive Independent Living		4	0.19%	
			Unknown		691	32.05%	
			TOTAL:		2156	100.00%	

211 Palm Beach / Treasure Coast

Elder Crisis Outreach Program

The program assists vulnerable elders, many of whom have little or no support system, and provides short-term case management including telephone and in-home assessment and counseling, suicide evaluation, service referrals, linkages to services, and screening and enrollment support for basic needs and healthcare benefits.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	435	69.38%
	Male	190	30.30%
	Other	2	0.32%
	TOTAL:	627	100.00%
Veteran	Yes	21	3.35%
	No	467	74.48%
	Unknown	139	22.17%
	TOTAL:	627	100.00%
Race	White or Caucasian	511	81.50%
	Black or African American	97	15.47%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	1	0.16%
	Asian	5	0.80%
	Two or More Races	11	1.75%
	Unknown	2	0.32%
	TOTAL:	627	100.00%
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	0	0.00%
	Unknown	627	100.00%
	TOTAL:	627	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	1	0.16%
	60 and above	626	99.84%
	Unknown	0	0.00%
	TOTAL:	627	100.00%
Living Arrangement at Program Entry	Homeless	5	0.80%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	615	98.09%
	In An Institution	5	0.80%
	Supportive Independent Living	2	0.32%
	Unknown	0	0.00%
	TOTAL:	627	100.00%

OUTCOME INDICATOR:

75% or 338 of 450 elders will have their crisis resolved or stabilized.

OUTCOME PERCENTAGE ACHIEVED:

79.83%

NUMBER TO BE SERVED:

450

ACTUAL NUMBER SERVED:

627

FUNDING AMOUNT AWARDED:

\$38,558.00

FUNDING AMOUNT EXPENDED:

\$38,558.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Number of clients served increased
- Provided Thanksgiving and Christmas turkeys to a small number of clients in need
- Implemented Peer Review System
- Client feedback 100% positive (Client Surveys Returned)
- Received donations to completely stock Elder Crisis Outreach food pantry.

Alzheimer's Community Care

Family Nurse Consultant

The program helps families connect with the services and supports they need to continue to provide community-based care for their loved one with probable Alzheimer's disease. Nurses monitor the health and cognition of patients as well as the health and stress levels of family caregivers, helping families avoid or delay costly nursing home care.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	234	66.10%
	Male	120	33.90%
	Other	0	0.00%
	TOTAL:	354	100.00%
Veteran	Yes	6	1.69%
	No	10	2.82%
	Unknown	338	95.48%
	TOTAL:	354	100.00%
Race	White or Caucasian	156	44.07%
	Black or African American	103	29.10%
	American Indian or Alaska Native	2	0.56%
	Native Hawaiian or Other Pacific Islander	8	2.26%
	Asian	2	0.56%
	Two or More Races	0	0.00%
	Unknown	83	23.45%
	TOTAL:	354	100.00%
Ethnicity	Hispanic or Latino	65	18.36%
	Not Hispanic or Latino	185	52.26%
	Unknown	104	29.38%
	TOTAL:	354	100.00%
Age	17 and under	1	0.28%
	18 to 24	0	0.00%
	25 to 39	1	0.28%
	40 to 59	7	1.98%
	60 and above	345	97.46%
	Unknown	0	0.00%
	TOTAL:	354	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	296	83.62%
	Foster Care	0	0.00%
	Independent Living	57	16.10%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	1	0.28%
	TOTAL:	354	100.00%

OUTCOME INDICATOR:

80% or 400 of 501 caregivers who complete an annual reassessment will indicate stable or increased likelihood of continuing to provide home-based care.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

501

ACTUAL NUMBER SERVED:

354

FUNDING AMOUNT AWARDED:

\$341,649.00

FUNDING AMOUNT EXPENDED:

\$341,649.00 (100.00%)

PROGRAM HIGHLIGHTS:

- 100% of caregivers indicated plans to continue to provide home-based care.
- 93% of caregivers learned new strategies making home-based care possible.
- The organization received 9 referrals from Adult Protective Services.

Alzheimer's Community Care

Specialized Alzheimer's Day Care

The program provides therapeutic care for patients with probable Alzheimer's disease or other neurocognitive disorder with providing life-saving respite for family caregivers. Access to day care allows many caregivers to continue to work while providing community-based care for their loved one with Alzheimer's disease.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	235	66.38%
	Male	119	33.62%
	Other	0	0.00%
	TOTAL:	354	100.00%
Veteran	Yes	5	1.41%
	No	8	2.26%
	Unknown	341	96.33%
	TOTAL:	354	100.00%
Race	White or Caucasian	151	42.66%
	Black or African American	105	29.66%
	American Indian or Alaska Native	2	0.56%
	Native Hawaiian or Other Pacific Islander	9	2.54%
	Asian	2	0.56%
	Two or More Races	0	0.00%
	Unknown	85	24.01%
	TOTAL:	354	100.00%
Ethnicity	Hispanic or Latino	65	18.36%
	Not Hispanic or Latino	184	51.98%
	Unknown	105	29.66%
	TOTAL:	354	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	1	0.28%
	40 to 59	7	1.98%
	60 and above	346	97.74%
	Unknown	0	0.00%
	TOTAL:	354	100.00%
Living Arrangement at Program Entry	Homeless	1	0.28%
	Dependent Living	293	82.77%
	Foster Care	0	0.00%
	Independent Living	60	16.95%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	0	0.00%
	TOTAL:	354	100.00%

OUTCOME INDICATOR:

80% or 110 of 137 patients enrolled in Day Care will delay or eliminate the need for nursing home placement.

OUTCOME PERCENTAGE ACHIEVED:

95.42%

NUMBER TO BE SERVED:

137

ACTUAL NUMBER SERVED:

354

FUNDING AMOUNT AWARDED:

\$201,884.00

FUNDING AMOUNT EXPENDED:

\$201,884.00 (100.00%)

PROGRAM HIGHLIGHTS:

- The program served 354 unduplicated patients.
- The program provided 267,269 hours of care for Palm Beach County residents.
- 95% of patients served remained at home and did not enter nursing home care.
- Over 100 community members volunteered in the day care program.
- 83% of caregivers plan to continue to provide home-based care.

Gulfstream Goodwill Industries

Assistive Communications

To provide services for our deaf or hard-of-hearing senior citizens by providing an American Sign Language Interpreter for community involvement when one has been refused services elsewhere. To provide hearing aids for those who income qualify and to provide services related to hearing loss and hearing wellness.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	82	64.06%
	Male	46	35.94%
	Other	0	0.00%
	TOTAL:	128	100.00%
Veteran	Yes	0	0.00%
	No	0	0.00%
	Unknown	128	100.00%
	TOTAL:	128	100.00%
Race	White or Caucasian	106	82.81%
	Black or African American	18	14.06%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	1	0.78%
	Asian	0	0.00%
	Two or More Races	3	2.34%
	Unknown	0	0.00%
	TOTAL:	128	100.00%
Ethnicity	Hispanic or Latino	1	0.78%
	Not Hispanic or Latino	0	0.00%
	Unknown	127	99.22%
	TOTAL:	128	100.00%
Age	17 and under	1	0.78%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	2	1.56%
	60 and above	125	97.66%
	Unknown	0	0.00%
	TOTAL:	128	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	121	94.53%
	In An Institution	1	0.78%
	Supportive Independent Living	2	1.56%
	Unknown	4	3.13%
	TOTAL:	128	100.00%

* The # for interpreting services was not met because of the lack of understanding that Deaf seniors have for Assistive Communications services & what/when they can request an interpreter. The # of people receiving hearing aids was also lower than projected as seniors have a hard time traveling to the main office for follow up visits.

OUTCOME INDICATOR:

83% or 157 of 188 Palm Beach County residents age 60+ will achieve total resolution and/or easing of difficulty related to hearing loss by accessing hearing aids and assistance when their incomes prevent them from obtaining hearing aids and audiology services elsewhere and/or by presenting with concerns related to hearing loss and receiving evaluation, services and counseling related to their concern.

+

85% or 77 of 90 sessions of interpreting will be provided to Palm Beach County residents age 60+ with a certified hearing loss who have been refused an interpreter and require one in order to access services and information.

OUTCOME PERCENTAGE ACHIEVED:

63.92% (Audiology) and 88.46% (Interpreting)

NUMBER TO BE SERVED:

188 (Audiology) and 90 (Interpreting)

ACTUAL NUMBER SERVED:

101 (Audiology)* and 27 (Interpreting)*

FUNDING AMOUNT AWARDED:

\$86,096.00

FUNDING AMOUNT EXPENDED:

\$86,094.04 (100.00%)

PROGRAM HIGHLIGHTS:

- Provided 13 people hearing aids who could not otherwise afford.
- Provided 34 interpreting assignments to have access for information.
- Helped a homeless woman receive hearing aids and connected her with services.
- Gave the gift of hearing music back to a couple that was able to dance again after years.
- Connected a participant with our Job Connections Program as well as a hearing test.

Palm Beach Habilitation Center

Senior Residential Supports

The program serves individuals with developmental disabilities who have developed Alzheimer's, dementia or other age-related disorders that are in need of supports in order to enable them to continue living in their residential setting. The primary focus of this program is to provide intensive Daily Living Skills Supports, which will enable them to continue living in the residence of their choice rather than a skilled nursing home or assisted living facility. This will be accomplished by providing specialized supports to assist with essential daily living skills and transitioning between daily routines and expectations.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	2	28.57%
	Male	5	71.43%
	Other	0	0.00%
	TOTAL:	7	100.00%
Veteran	Yes	0	0.00%
	No	6	85.71%
	Unknown	1	14.29%
	TOTAL:	7	100.00%
Race	White or Caucasian	7	100.00%
	Black or African American	0	0.00%
	American Indian or Alaska Native	0	0.00%
	Native Hawaiian or Other Pacific Islander	0	0.00%
	Asian	0	0.00%
	Two or More Races	0	0.00%
	Unknown	0	0.00%
	TOTAL:	7	100.00%
Ethnicity	Hispanic or Latino	0	0.00%
	Not Hispanic or Latino	6	85.71%
	Unknown	1	14.29%
	TOTAL:	7	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	7	100.00%
	Unknown	0	0.00%
	TOTAL:	7	100.00%
	Living Arrangement at Program Entry	Homeless	0
Dependent Living		7	100.00%
Foster Care		0	0.00%
Independent Living		0	0.00%
In An Institution		0	0.00%
Supportive Independent Living		0	0.00%
Unknown		0	0.00%
TOTAL:		7	100.00%

OUTCOME INDICATOR:

71% or 5 of 7 individuals who access the program will be able to remain in their living environment with the supports and services provided by the Senior Residential Supports Program.

OUTCOME PERCENTAGE ACHIEVED:

100.00%

NUMBER TO BE SERVED:

7

ACTUAL NUMBER SERVED:

7

FUNDING AMOUNT AWARDED:

\$45,000.00

FUNDING AMOUNT EXPENDED:

\$45,000.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Seven people received services, enabling them to remain in their community residence
- One person passed away but was able to continue living in his community residence until time of his death
- One person was hospitalized for 10 days and we were able to provide round-the-clock support in order to relieve their anxiety and assist with their care.

Ruth & Norman Rales Jewish Family Services

Weisman Center Aging in Place Program

The goal of the Weisman Center Aging in Place program is to provide opportunities for seniors to stay active and healthy and enable seniors to age in their homes with a high quality of life for as long as possible. The program promotes active participation in social, health and wellness, cultural, and educational opportunities.

Program Participant Demographic Data			
Category	Characteristic	#	%
Gender	Female	490	71.43%
	Male	196	28.57%
	Other	0	0.00%
	TOTAL:	686	100.00%
Veteran	Yes	94	13.70%
	No	587	85.57%
	Unknown	5	0.73%
	TOTAL:	686	100.00%
Race	White	0	0.00%
	Black	0	0.00%
	American Indian/Alaskan Native	0	0.00%
	Asian	0	0.00%
	Native Hawaiian/Other Pacific Islander	0	0.00%
	Hispanic	0	0.00%
	Multi-Racial	0	0.00%
	Unknown	686	100.00%
	TOTAL:	686	100.00%
Age	17 and under	0	0.00%
	18 to 24	0	0.00%
	25 to 39	0	0.00%
	40 to 59	0	0.00%
	60 and above	681	99.27%
	Unknown	5	0.73%
	TOTAL:	686	100.00%
Living Arrangement at Program Entry	Homeless	0	0.00%
	Dependent Living	0	0.00%
	Foster Care	0	0.00%
	Independent Living	0	0.00%
	In An Institution	0	0.00%
	Supportive Independent Living	0	0.00%
	Unknown	686	100.00%
	TOTAL:	686	100.00%

OUTCOME INDICATOR:

85% or 1275 of 1500 center members will remain in their homes.

OUTCOME PERCENTAGE ACHIEVED:

58.59%

NUMBER TO BE SERVED:

1500

ACTUAL NUMBER SERVED:

686

FUNDING AMOUNT AWARDED:

\$75,000.00

FUNDING AMOUNT EXPENDED:

\$74,999.98 (100.00%)

PROGRAM HIGHLIGHTS:

- Members have a positive reaction to the phone call that checks on their well-being.
- The program provides emotional support for those that have no families.
- Members are referred to services that help them age in place and remain in their homes.
- With proper assistance, members are able to return to the center and thrive.

Non-Competitive

Overall Summary

Programs and services in this category address outcomes and performance measures that demonstrate positive change in the community but are not categorized in one of the main six services categories. Services include crisis lines, hunger relief partnerships, match funds and more.

NUMBER TO BE SERVED:

285*

ACTUAL NUMBER SERVED:

3,060*

FUNDING AMOUNT AWARDED:

\$2,250,191.00

FUNDING AMOUNT EXPENDED:

\$2,247,206.10

NUMBER OF AGENICES FUNDED:

7

NUMBER OF PROGRAMS FUNDED:

8

* The number to be served and the actual number served is only based on three (3) programs. The other programs did not have a set number to be served and/or were unable to report on individuals served because of the nature of their services.

Adopt-A-Family

CT

Project REACH

The program provides emergency shelter and wraparound services to homeless families with children to assist them in obtaining self-sufficiency.

<p><u>OUTCOME INDICATOR:</u> 70% or 56 of 80 clients will enter permanent housing within 90 days from admission to the shelter.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 83.95%</p> <p><u>NUMBER TO BE SERVED:</u> 80</p> <p><u>ACTUAL NUMBER SERVED:</u> 84</p>	<p><u>FUNDING AMOUNT AWARDED:</u> \$322,810.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$322,810.00 (100.00%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • This year, the program served 346 individuals within 105 families • 71 families exited to permanent housing within 90 days of admission • Program collaborated with two agencies to provide family night events that included dinner & activities for the families.
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%	
Gender	Female	81	96.43%	Age	17 and under	0	0.00%	
	Male	3	3.57%		18 to 24	17	20.24%	
	Other	0	0.00%		25 to 39	58	69.05%	
	TOTAL:	84	100.00%		40 to 59	8	9.52%	
Veteran	Yes	0	0.00%		60 and above	1	1.19%	
	No	84	100.00%		Unknown	0	0.00%	
	Unknown	0	0.00%		TOTAL:	84	100.00%	
	TOTAL:	84	100.00%	Race	White	14	16.67%	
Living Situation at Program Entry	Place not meant for habitation	69	82.14%		Black or African American	69	82.14%	
	Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	12	14.29%		American Indian/Alaska Native	0	0.00%	
	Staying or living in a friend's room, apartment, or house	3	3.57%		Asian	1	1.19%	
	TOTAL:	84	100.00%		Native Hawaiian/ Other Pacific Islander	0	0.00%	
Living Situation at Program Exit	Place not meant for habitation	1	1.19%		Multi-Racial	0	0.00%	
	Hotel/motel paid for without emergency shelter voucher	2	2.38%		Unknown	0	0.00%	
	Staying or living in a friend's room, apartment, or house (Permanent)	7	8.33%		TOTAL:	84	100.00%	
	Staying/living in a family member's room, apartment, or house (Permanent)	8	9.52%		Ethnicity	Hispanic/Latino	11	13.10%
	Permanent housing (other than RRH) for formerly homeless persons	7	8.33%			Non-Hispanic/Latino	73	86.90%
	Rental by client, with other housing subsidy (including RRH)	51	60.71%	Other		0	0.00%	
	Rental by client, no ongoing housing subsidy	5	5.95%	TOTAL:		84	100.00%	
	Data not collected	3	3.57%					
TOTAL:	84	100.00%						

Adopt-A-Family

Traveler's Aid

The program provides transportation (bus ticket, train ticket, or airfare) to homeless families with children in order to connect them with friends/family that are willing to shelter them.

<p>OUTCOME INDICATOR: 100% or 80 of 80 clients will receive a bus ticket, train ticket, or airfare to return safely home to their support system.</p> <p>OUTCOME PERCENTAGE ACHIEVED: 100.00%</p> <p>NUMBER TO BE SERVED: 80</p> <p>ACTUAL NUMBER SERVED: 80*</p>	<p>FUNDING AMOUNT AWARDED: \$15,000.00</p> <p>FUNDING AMOUNT EXPENDED: \$12,215.10 (81.43%)</p> <p>PROGRAM HIGHLIGHTS:</p> <ul style="list-style-type: none"> • This year, the program served 80 individuals within 23 families • All families served were successfully diverted to stay with friends/family.
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	50	62.50%	Age	17 and under	51	63.75%
	Male	30	37.50%		18 to 24	4	5.00%
	Other	0	0.00%		25 to 39	23	28.75%
	TOTAL:	80	100.00%		40 to 59	2	2.50%
Veteran	Yes	0	0.00%		60 and above	0	0.00%
	No	28	35.00%		Unknown	0	0.00%
	Unknown	52	65.00%		TOTAL:	80	100.00%
	TOTAL:	80	100.00%		Race	White	13
Living Situation at Program Entry	Place not meant for habitation	9	11.25%	Black or African American		67	83.75%
	Emergency shelter, including hotel/motel paid for w/emergency shelter voucher	2	2.50%	American Indian or Alaska Native		0	0.00%
	Hotel/motel paid for without emergency shelter voucher	6	7.50%	Asian		0	0.00%
	Staying or living in a friend's room, apartment, or house	2	2.50%	Native Hawaiian/Other Pacific Islander		0	0.00%
	Staying or living in a family member's room, apartment, or house	6	7.50%	Multi-Racial		0	0.00%
	Rental by client, no ongoing housing subsidy	3	3.75%	Unknown		0	0.00%
	Data not collected	52	65.00%	TOTAL:		80	100.00%
	TOTAL:	80	100.00%	Ethnicity	Hispanic/Latino	11	13.75%
Living Situation at Program Exit	Staying or living in a friend's room, apartment, or house (Permanent)	17	21.25%		Non-Hispanic/Latino	69	86.25%
	Staying or living in a family member's room, apartment, or house (Permanent)	63	78.75%		Other	0	0.00%
	TOTAL:	80	100.00%		TOTAL:	80	100.00%

* Sometimes, bus tickets are not required for children aged two or younger. Due to this, 75 tickets were purchased but 80 individuals were served.

Area Agency on Aging of Palm Beach / Treasure Coast, Inc.

Match Funds

County funds support services for seniors under the Older Americans Act (OAA). These funds are used as matching funds by Your Aging Resource Center/AAA, enabling them to draw down additional state and federal funds for Palm Beach County. The FAA grant provides administrative match funds for OAA Admin and OAA IIIB.

FUNDING AMOUNT AWARDED:

\$272,875.00

FUNDING AMOUNT EXPENDED:

\$272,875.00 (100.00%)

PROGRAM HIGHLIGHTS:

- We obtained 12 executed Statements of Participation for Senior Community Distribution sites. This includes one new site.
- The Area Agency on Aging Helpline continues to serve seniors, persons with a disability and their caregivers. We received a grant from the National Council on Aging to help us open a Benefits Enrollment Center, which assists Palm Beach County seniors with food stamp and Medicaid applications. We are able to address an unmet need to provide homebound seniors with telephone assistance with these applications.
- We also launched the WellMed Crisis Solutions program with a grant from the WellMed Foundation. In 2018, we served 46 seniors with needs such as rent deposits, air condition repair, refrigerator replacement, and more, which could not be met from any other source.

Gulfstream Goodwill Industries

Traveler's Aid

The program provides transportation through plane, train, bus, or gas cards to homeless individuals to return to family/friends willing to provide them with permanent housing.

<p><u>OUTCOME INDICATOR:</u> 80% or 100 of 125 individuals will receive Traveler's Aide and complete a successful transition to a safe and stable environment with family or other natural supports.</p> <p><u>OUTCOME PERCENTAGE ACHIEVED:</u> 100.00%</p> <p><u>NUMBER TO BE SERVED:</u> 125</p>	<p><u>ACTUAL NUMBER SERVED:</u> 130</p> <p><u>FUNDING AMOUNT AWARDED:</u> \$25,000.00</p> <p><u>FUNDING AMOUNT EXPENDED:</u> \$25,000.00 (100.00%)</p> <p><u>PROGRAM HIGHLIGHTS:</u></p> <ul style="list-style-type: none"> • 130 individuals provided w/transportation to permanent housing with friends/families
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Program Participant Demographic Data

Category	Characteristic	#	%	Category	Characteristic	#	%
Gender	Female	60	46.15%	Living Situation at Program Entry	Place not meant for habitation	104	80.00%
	Male	70	53.85%		Emergency shelter, including hotel or motel paid for with emergency shelter voucher	2	1.54%
	Other	0	0.00%		Psychiatric hospital or other psychiatric facility	1	0.77%
	TOTAL:	130	100.00%		Substance abuse treatment facility or detox center	1	0.77%
Veteran	Yes	5	3.85%		Transitional housing for homeless persons (including homeless youth)	1	0.77%
	No	117	90.00%		Hotel or motel paid for without emergency shelter voucher	6	4.62%
	Unknown	8	6.15%		Staying or living in a friend's room, apartment, or	2	1.54%
	TOTAL:	130	100.00%		Staying or living in a family member's room, apartment, or house	8	6.15%
Race	White	61	46.92%		Owned by client, with ongoing housing subsidy	1	0.77%
	Black or African American	61	46.92%		Data not collected	4	3.08%
	American Indian or Alaska Native	0	0.00%		TOTAL:	130	100.00%
	Asian	1	0.77%		Place not meant for habitation	1	0.77%
	Native Hawaiian/Other Pacific Islander	0	0.00%		Emergency shelter, including hotel or motel paid for with emergency shelter voucher	2	1.54%
	Multi-Racial	5	3.85%	Transitional housing for homeless persons (including homeless youth)	2	1.54%	
	Unknown	2	1.54%	Staying or living in a friend's room, apartment, or house (Permanent)	31	23.85%	
	TOTAL:	130	100.00%	Staying or living in a family member's room, apartment, or house (Permanent)	68	52.31%	
Ethnicity	Hispanic/Latino	15	11.54%	Living Situation at Program Exit	Staying or living in a family member's room, apartment, or house (Temporary)	2	1.54%
	Non-Hispanic/Latino	112	86.15%		Rental by client, with other housing subsidy (including RRH)	1	0.77%
	Other	3	2.31%		Rental by client, no ongoing housing subsidy	1	0.77%
	TOTAL:	130	100.00%		Data not collected	3	2.31%
Age	17 and under	0	0.00%		Other	19	14.62%
	18 to 24	20	15.38%		TOTAL:	130	100.00%
	25 to 39	49	37.69%				
	40 to 59	49	37.69%				
	60 and above	12	9.23%				
	Unknown	0	0.00%				
	TOTAL:	130	100.00%				

Palm Beach County Food Bank

Food Recovery & Distribution and Benefits Outreach Program

The Palm Beach County Food Bank (PBCFB) distributes fresh produce, meat, and dry and canned goods to more than 120 Palm Beach County soup kitchens, residential facilities and food pantries. Millions of pounds of food that would otherwise be thrown away are donated to PBCFB by local farmers, restaurants, hotels, events, retailers and wholesalers, and distributed throughout the county. In our Benefits Outreach Program, through a memorandum of understanding with the FL Department of Children and Families, our three Benefits Specialists help eligible residents across the county apply for SNAP benefits (food stamps) through the ACCESS application.

FUNDING AMOUNT AWARDED:

\$155,295.00

FUNDING AMOUNT EXPENDED:

\$155,295.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Food Recovery and Distribution
 - Total Families Served: duplicated = 672,647; unduplicated = 356,503
 - Total Individuals Served: duplicated = 1,462,383; unduplicated = 775,063
 - Total Pounds Distributed: 4,509,516; equivalent of 3,757,930 meals
 - In-kind = 4,056,251; valued at \$7,017,314.23
 - Purchased = 453,265

- Benefits Outreach Program
 - Total Applications Completed = 3,344; approved = 2,951 (88%); denied = 393
 - Total People Served = 8,420
 - Total Benefits Awarded = \$3,007,524

Southeast Florida Behavioral Health Network

Wraparound Services

Contract for services in partnership to support the training initiative for Wraparound, an evidence-informed practice, for behavioral health providers serving Palm Beach County.

FUNDING AMOUNT AWARDED:

\$57,619.00

FUNDING AMOUNT EXPENDED:

\$57,419.00 (99.95%)

PROGRAM HIGHLIGHTS:

- Provided nine (9) Wraparound 101 Trainings for those serving youth, families and adults; almost 180 participants serving PBC.
- Began Wraparound Refresher Training.
- Provided two (2) Wraparound for Clinicians Trainings; almost 80 participants serving PBC.
- Began specific Building Natural Supports Training.
- Convened two (2) Wraparound Steering Committee meetings to set standards and provide direction for initiative.
- Organized seven (7) Wraparound Learning Communities to maintain best practices and help prevent practice drift.
- Brought together about thirty behavioral health providers and system partners for a Behavioral Health Resource Fair where Wraparound was highlighted.
- Certified fourteen (14) Wraparound Facilitators.
- Certified one (1) Wraparound Coach.
- Guided fourteen (14) coaching and technical assistance meetings with behavioral health providers specific to Wraparound implementation and fidelity efforts.

The Volen Center

Community Care for the Elderly – MATCH; **Older American’s Act – MATCH;** **Transportation**

FAA funding provides support for the programs, which help seniors to improve access to health care, minimize social isolation, maintain social interaction, and allows the participants to better reach the community.

The Volen Center's Transportation program provides transportation services to seniors living in southern Palm Beach County so that they may access Adult Day Care programs, food programs, medical appointments and other necessary appointments to maintain independence.

MATCH FUNDS

NUMBER SERVED:

1,530

FUNDING AMOUNT AWARDED:

\$225,093.00

FUNDING AMOUNT EXPENDED:

\$225,093.00 (100.00%)

PROGRAM HIGHLIGHTS:

- Surveys conducted of the Older Americans Act program and Community Care for the Elderly recipients demonstrate positive results including that the program is highly rated by recipients, the program effectively targets vulnerable populations and individuals who need the service and the program provides assistance to individuals and caregivers which is instrumental in allowing older persons to maintain their independence and avoid premature nursing home placement.

TRANSPORTATION

NUMBER SERVED:

1,236

FUNDING AMOUNT AWARDED:

\$969,042.00

FUNDING AMOUNT EXPENDED:

\$969,026.18.00 (100.00%)

PROGRAM HIGHLIGHTS:

- The Volen Center surpassed goals made to provide more rides than expected during the 2017/2018 contract year.
- The Volen Center was approved for additional funding through the Department of Transportation so that we can continue to provide the same standard of services to seniors in our community.
- The Volen Center completed a successful Triennial Audit with the department of Transportation in 2018.

211 Palm Beach/Treasure Coast and United Way of Palm Beach County

Helpline / Crisis Line

211 Palm Beach/Treasure Coast provides crisis intervention, suicide prevention, information, assessment and referral 24 hours/7 day per week, for the five county region, comprised of Palm Beach, Martin, St. Lucie, Okeechobee and Indian River Counties.

Individuals may reach out by calling the easy to remember three digit number “2-1-1,” texting 898-211, emailing help@211pbtc.org, or chatting by clicking on the link found on the website.

FUNDING AMOUNT AWARDED:

\$162,457.00

FUNDING AMOUNT EXPENDED:

\$162,457.00 (100.00%)

PROGRAM HIGHLIGHTS:

- For the combined period from January 2018 through December 2018, the 211 Helpline/Crisis Line handled 49,387 requests for help from Palm Beach County residents.*
- The 211 Helpline/Crisis Line handled 19,495 requests for help via web-based services – 12,243 from website chats and 7,252 from database/mobile app visits.
- The 211 Helpline/Crisis Line made 72,274 referrals for various services. The top referral agency was Palm Beach County Division of Human Services.
- In 2018, the top three (3) needs identified by callers were Mental Health/Addictions (29.56%), followed by Housing (21.71%), and Health Care (8.57%).
- The majority of calls in 2018 involved Counseling, Assessment and/or Referral. This represents callers’ increasing need for someone to listen to their concerns, help them prioritize needs and identify resources to meet those needs.
- The goal of a 90% positive response rate was achieved in 2018 (96%), as measured by 4,530 caller satisfaction surveys.
- The goal of a 90% average staff competency rating for Information, Assessment and Referral calls was met in 2018 (90%). The same goal of 90% for suicide calls was exceeded in 2018 (95%).
- The goals of 100% of providers in the database contacted annually and 75% of providers submitting updated program data was almost achieved (99.94%) with 1,583 out of 1,584 agencies having been updated. In the last 6 months of 2018, there was a net loss of fifteen (15) agencies; a more detailed review of these records will be conducted at a later time.
- For Resource Center Services, the following targets were established:
 - Crisis/Suicide = 90% of calls answered within 60 seconds;
 - Rape = 90% of calls answered within 60 seconds;
 - National Suicide Hotline = 90% of calls answered within 60 seconds;
 - Information, Assessment and Referral = 80% of calls answered within 120 seconds.
- For 2018, the results were as follows:
 - Crisis/Suicide = 92% of calls answered within 60 seconds;
 - Rape = 95% of calls answered within 60 seconds;
 - National Suicide Hotline = 93% of calls answered within 60 seconds;
 - Information, Assessment and Referral = 88% of calls answered within 120 seconds

* Due to an increased number of “unknowns” in geographic data, the PBC number is likely understated.

United Way of Palm Beach County

Hunger Relief

This is a partnership with United Way of Palm Beach County to fund a position to carry out the community-wide strategic plan for hunger beginning in 2014 between a coalition of providers and funders. The County has been a strong supporter of this effort from inception.

FUNDING AMOUNT AWARDED:

\$45,000

FUNDING AMOUNT EXPENDED:

\$45,000.00 (100.00%)

PROGRAM HIGHLIGHTS:

- The second year's annual report was released in September 2018.
- The new Vice President of Hunger Relief, Julie Kreadle, was hired in May 2018 to spearhead the initiative on behalf of the community.
- Two AmeriCorps VISTA members focused on Senior Hunger and Infrastructure.
- Implemented a comprehensive list of 35 metrics to focus on for the fiscal year within the four-workgroup areas of Children, Seniors, Infrastructure, and the Glades.
- Secured \$643,540 from nine partners (Jim Moran Foundation, Farris Foundation, Children's Services Council, Palm Beach County, Batchelor Foundation, Community Foundation PB/MC, and Quantum Foundation) to support administration and projects to help meet the Hunger Relief Initiative's metrics.
- Worked with Palm Beach County Community Services to identify, inform and educate faith-based organizations about hunger relief programs on Palm Beach County. Created maps depicting the locations of food-related assets including food pantries.
- Continued work with three subcommittees to focus on special projects and assignments: School Gardens, Nutrition Education, 0-4 and Backpacks.
- Held regular committee meetings with funders, stakeholders and community members. Organized various other planning meetings with other hunger stakeholders including community garden owners, home delivered meal providers, green market owners, food pantry owners, and backpack program providers.
- Developed and implemented volunteer recruitment plan, which included recruiting college and newly retired volunteers to participate in the home delivered meal programs.
- Implemented a cold storage RFP to increase cold storage capacity within food pantries throughout the county. Twenty-three food pantries in Palm Beach County received refrigerators and freezers.
- Backpack subcommittee established USDA recommended parameters on calories, carbohydrates, protein and sodium intake for backpack programs.
- Implemented Mobile Summer BreakSpot Program in South Bay, Belle Glade, Pahokee and Canal Point at 11 sites.
- Established partnership with Healthier Neighbors and community partners to implement Healthy Corner Stores Initiative in Riviera Beach and The Glades. Selected by Feeding Florida to pilot Fresh Access Bucks Program (one of three in the State of Florida).
- Working on development and implementation of FFA School Gardens/Farmers Market in Belle Glade.



**Palm Beach County
Board of County Commissioners**

April 2019