

Key Takeaways: Palm Beach County Ryan White Part A/MAI Program HIV Continuum of Care Grant Year 2024

- **95%** of clients are **In Care**
 - 1 category is below 90%: Early Intervention Services MAI
 - *Affects fewer than 40 clients*
- **92%** of clients are **Retained in Care**
- **85%** of clients are **Virally Suppressed**: *over 450 clients are not*
 - 2 categories are below 90%: Non-medical Case Management Part A & MAI
 - *Affects more than 300 clients*
 - Elevated viral loads are the main issue for viral suppression
 - *Affects more than 250 clients*
 - Next reason is non-viral suppression is missing viral loads which includes clients missing lab appointments
 - *Affects nearly 200 clients*
- **EIS is serving many clients**: *more than 900 clients*
 - The intent for EIS is just for linkage and for a short period of time: to serve those newly diagnosed, returning to care, moving to the area or switching providers
 - EIS has had monitoring findings for providing services that are more case management oriented
 - EIS may be overfunded: Could address this with a shift in funds (potentially retaining same staff with additional training) to align with medical case management
 - Which could also address lower viral suppression for those who may only be receiving non-medical case management
 - The total number of clients who are out of care in Palm Beach County has been overstated by nearly 50%
 - Once PWH are on the list, they are never removed if the last known location is PBC
 - While there are good efforts to locate individuals in the United States, when PWH leave the country, there is no way to track them