

THE STATUS OF HIV IN PALM BEACH COUNTY

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PROGRAM MANAGER, HIV ELIMINATION SERVICES**



JULY 15, 2025



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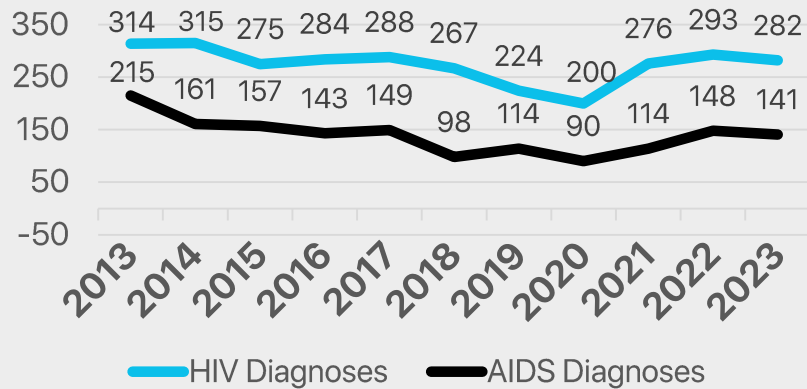


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THE STATUS OF HIV IN PALM BEACH COUNTY BY THE NUMBERS



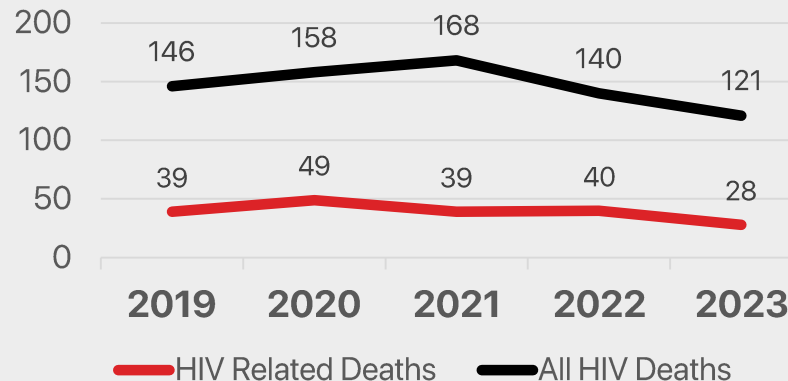
Diagnoses of HIV/AIDS, 2012-2023



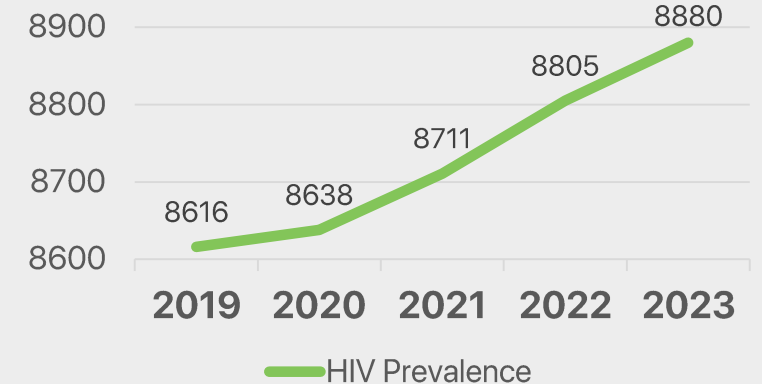
New HIV diagnoses have returned to levels experienced prior to COVID-19

Number of HIV-related deaths has reached its lowest level in 5 years

HIV-Related Deaths, 2019-2023



Number of People with HIV, 2019-2023



Number of people with HIV has reached its highest level in 5 years

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KEY ACCOMPLISHMENTS



EHE Healthcare + Housing Opportunities (H2O)

- Launched on June 17th; Chronic Disease Management Self-Sufficiency Program
- Goal: Increased access and adherence to comprehensive health care in coordination with stable, permanent housing for persons with HIV who are severely cost-burdened or experiencing homelessness
- 39 clients enrolled; 10 pending enrollments; 2 successful outplacements
- **74% have become employed; 15% enrolled in vocational training**
- **51% have become virally suppressed; 56% have become permanently housed**

H2O Services Include:

H2O Case Management
Transportation assistance

Budget-deficit rent/utility assistance

Transitional housing
Relocation assistance

Tele-Adherence Counseling
Employment counseling

Vocational rehabilitation/GED/ESL

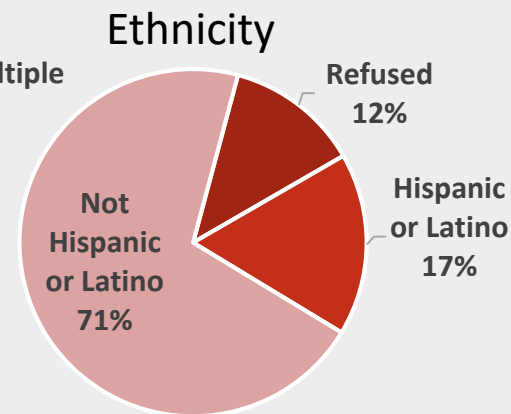
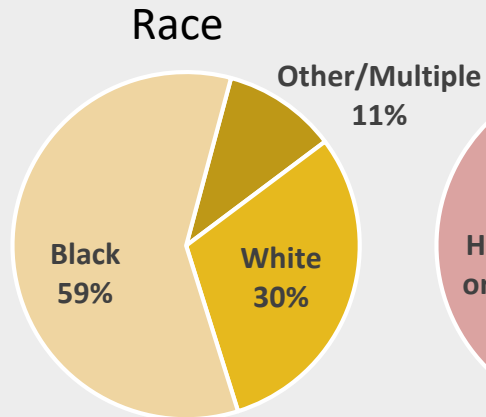
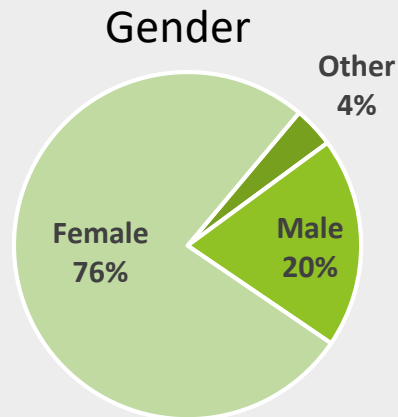
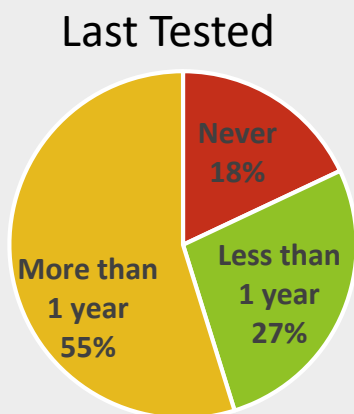
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KEY ACCOMPLISHMENTS



Free At-Home HIV Self-Test Kits

- Provides PBC residents the ability to request free HIV self-test kits mailed to their home at [Know Your HIV Status](#)
- Direct-to-client email to registered OSCARSS users sent June 27th (National HIV Testing Day) and Repeated on December 1st (World AIDS Day)
- **578 tests have been mailed**



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KEY ACCOMPLISHMENTS



CSD Mobile Units

- Ribbon-cutting held on July 19th
- 35 service events scheduled in first 6 months (GY24)
 - 15 service events in western communities (Belle Glade, Pahokee)





MOBILE HEALTH UNITS



BOOK A FREE MOBILE UNIT TODAY!

PBC HIV Elimination Services mobile health units are ready to provide medical and wrap-around support services for persons at risk and living with HIV throughout Palm Beach County, from South Bay to West Palm Beach, Tequesta to Boca Raton, and all areas in between.

Units can be used to provide:

- Private & secure community-based medical, behavioral health, wellness and social services
- Medical provider access and consultations
- Lab draws
- Vaccinations
- Case Management
- Support services (food, housing, transportation, etc.)
- Resource information/referrals

Unit Amenities:

- Exam room with exam table
- Welch-Allyn Diagnostic board
- Basic medical/first aid supplies
- Lab draw chair - Sharps container
- Bathroom - Refrigerator - Sinks
- Electricity - WiFi - Air conditioning

What to expect from HIVES:

HIV Elimination Services staff will drive the unit to the site, will remain on-site to provide technical support and assist with operations as needed, and return the unit to headquarters. Disposal of waste, sharps, and general cleaning is included.

What is expected from the agency?

- Medical/Support staff, and specific equipment/supplies necessary to provide services, including electronic devices.
- Marketing and promotion of the event; HIVES is available to support promotion.
- Leave the unit in the same condition as provided, and report and damage, safety or security concerns to HIVES staff.

CONTACT INFORMATION:

(561) 355-3139
CSD-EHE-MOBILE@PBC.GOV

Reservation Process:

- Fill out the reservation form online at least 3 business days in advance
- Requests will be reviewed within 1 business day
- Requests may be made up to 6 months in advance
- May be reserved for one-time and/or regularly scheduled events, e.g. every Tuesday afternoon
- Available on evenings, weekends, and most holidays
- Reservations approved on a "first-come, first-served" basis
- Reservation confirmations will be requested 24 hours before the event
- Complete survey/report following the event as requested



[HIV Elimination Services Mobile Unit Webpage](#)



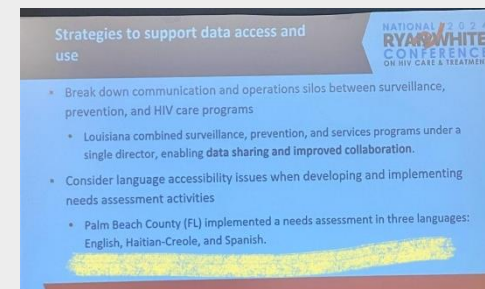
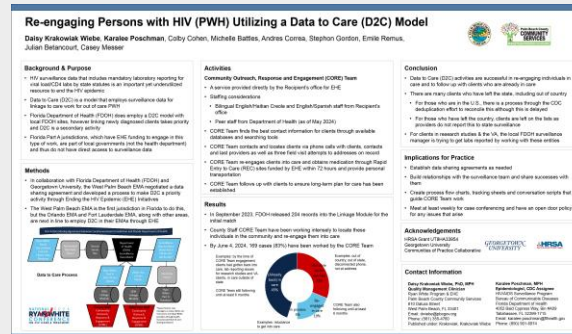
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KEY ACCOMPLISHMENTS



National Ryan White Conference on HIV Care & Treatment

- Washington, D.C. August 20-23rd
- PBC HIVES Staff presented 8 oral sessions and posters; 2 Plenary spotlights



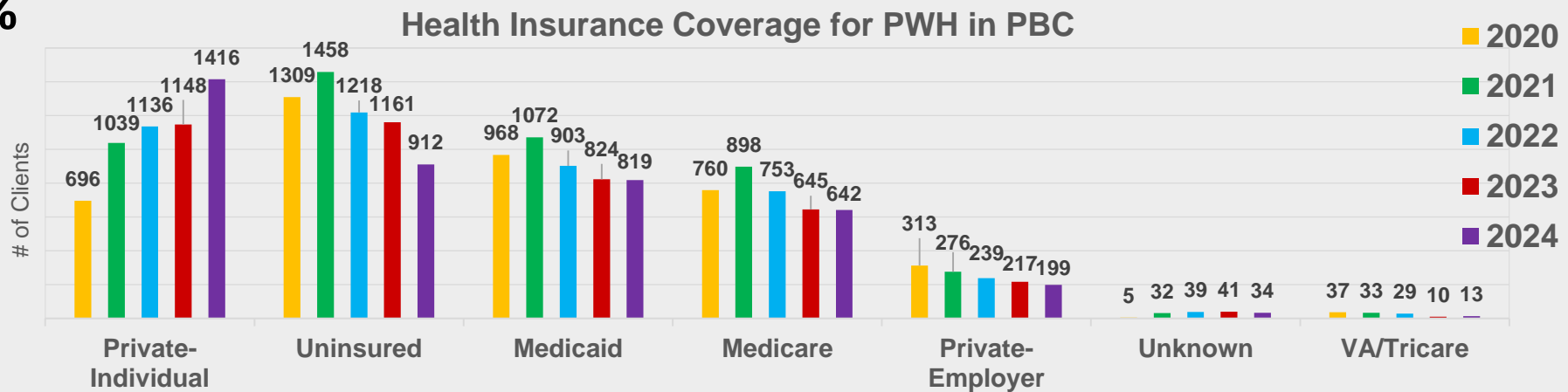
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KEY ACCOMPLISHMENTS



Health Insurance Premium & Cost-Sharing Assistance

- Viral suppression rates for PWH with comprehensive health insurance is 10% higher compared to uninsured
- Private Insurance is now the largest insurance status for PWH in PBC
- **\$2,370,643 in grant funding generated \$8,535,125 in program income (revenue); ROI=260%**



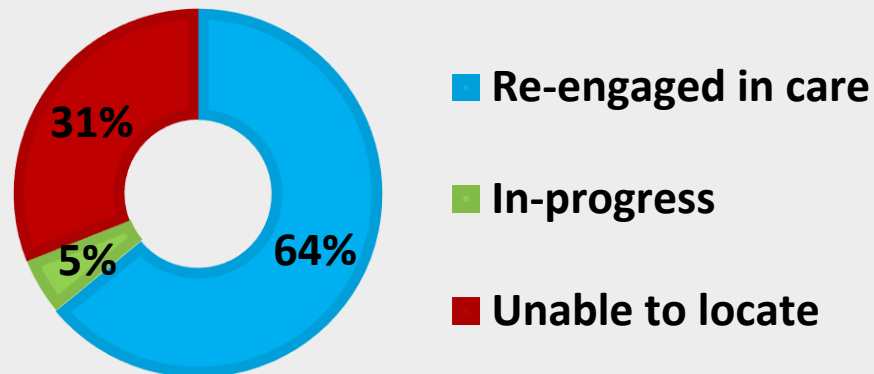
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KEY ACCOMPLISHMENTS



Data to Care Initiative (D2C)

- Data to Care (D2C) uses mandated HIV lab reporting data to proactively identify PWH who are not in care and facilitate their re-engagement
- PBC was first in FL to pilot D2C with EHE Community Outreach, Response, and Engagement (CORE) Teams through Data Sharing Agreement with FDOH
- **204 out-of-care client cases received; 169 client cases (82.8%) have been worked**



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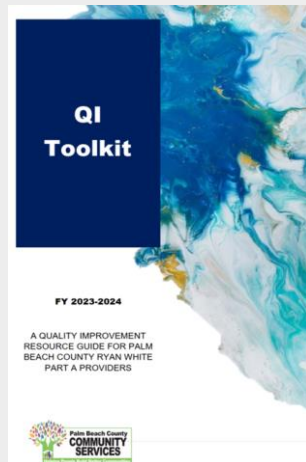
KEY ACCOMPLISHMENTS



Continuous Quality Management (CQM)

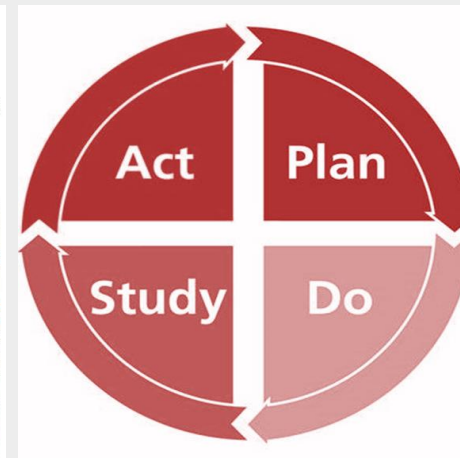
- National Center for Quality Improvement & Innovation (CQII) 2024 Award for Measurable Improvements in HIV Care

“Identifying Disparities to Engage Action (IDEA)” QI project to reduce disparities in viral suppression (VS) rates among racial/ethnic minority groups



Palm Beach County RWHAP Part A/Minority AIDS Initiative, West Palm Beach, FL

CQII congratulates Palm Beach County Ryan White HIV/AIDS Program Part A/Minority AIDS Initiative (PBC RWHAP Part A/MAI) for their outstanding work in quality improvement (QI). We are honored to present them with CQII's 2024 Award for Measurable Improvements in HIV Care. Photo credit: See below.



Service Category	Baseline		Q1	
	Thru Date 2/29/2024	Thru Date 5/31/2024	Thru Date 2/29/2024	Thru Date 5/31/2024
PBC Ryan White Program, PM Quarterly Metrics	N/D	Metric	N/D	Metric
In Care	2871/2926	98%	2846/2956	96%
Early Intervention Services	1020/1036	100%	965/975	99%
Early Intervention Services - MAI	140/144	100%	138/138	100%
Retention in Medical Care	2004/2238	90%	2104/2386	88%
Emergency Financial Assistance	17/18	100%	10/10	100%
Food Bank (Nutritional Supplement)	70/74	100%	17/17	100%
Food Bank/Home Delivered Meals	728/762	96%	687/735	93%
Health Insurance Premium & Cost Sharing Assistance	88/113	92%	88/114	93%
Housing	11/11	100%	11/11	100%
Legal Services	28/281	10%	216/226	95%
Medical Case Management	1293/1406	92%	1336/1447	92%
Medical Case Management - MAI	362/369	98%	340/373	91%
Medical Transportation	315/341	92%	313/337	93%
Mental Health Services	64/66	97%	65/62	92%
Non-Medical Case Management	1739/1888	92%	1802/1905	92%
Non-Medical Case Management - MAI	435/495	88%	431/488	88%
Oral Health Care	180/195	92%	160/167	96%
Psychosocial Support Services - MAI	384/416	92%	373/404	92%
Viral Load Suppression	2473/2926	85%	2550/2956	86%
AIDS Pharmaceutical Assistance	19/19	100%	13/14	93%
Emergency Financial Assistance -	12/15*	80%	6/9*	67%
Emergency Medication	848/892	95%	862/899	96%
Laboratory Diagnostic Testing	1478/1617	92%	1510/1617	93%
Medical Case Management - MAI	407/456	89%	372/417	89%
Non-Medical Case Management	2033/2207	92%	2124/2314	92%
Non-Medical Case Management - MAI	1152/126	92%	1075/121	89%
Specialty Outpatient Medical Care	132/142	93%	143/154	93%
Occupational/Recreational Health Services	715/810	87%	737/817	90%

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KEY ACCOMPLISHMENTS



Ctrl Halt Del Strategic Marketing Campaign

- Launched on December 16th; Control Risks, Halt the Spread, Delete Stigma



CTRL

Empowering individuals to take charge of their health by being proactive in reducing risks of HIV

- HIV Testing
- HIV Counseling & Education
- Safer Sex Practices
- HIV PrEP/PEP



HALT

Stopping the spread of HIV through care, treatment, and harm-reduction

- HIV Antiretroviral Treatment
- U=U
- Behavioral Health/ Substance Use Disorders
- Syringe Services Program



DEL

Erasing HIV stigma and disparities in health outcomes

- Social Determinants of Health
- HIV stigma
- Inequities among racial/ethnic minorities



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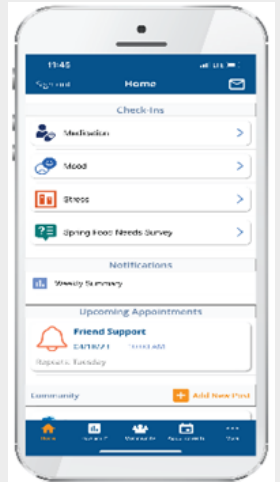
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KEY ACCOMPLISHMENTS



Tele-Adherence Counseling (TAC)

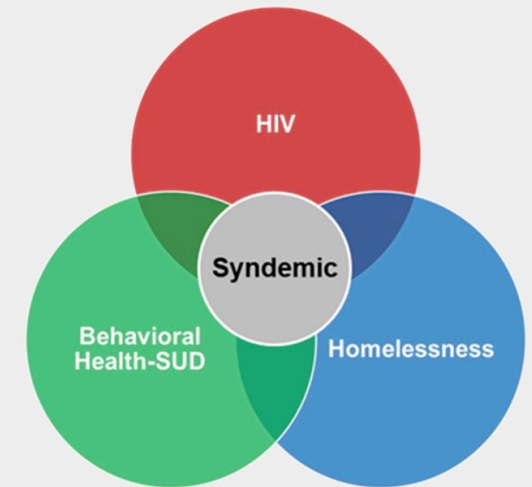
- A mobile health (mHealth) tele-service providing daily medication reminders, lab results, medication adherence/mood/stress check-ins, community message board, community resources, and direct contact with a telehealth counselor
- Clients who do not have a smartphone are provided one; Monthly data plan provided for clients who achieve a 71% participation rate of daily check-ins
- **TAC program participants (N=110) demonstrated an improvement in viral suppression from 0% at enrollment to 86% within 12 months.**
- National Association of Counties (NACo) Award 2024
- PBC Golden Palm Award 2024



THE STATUS OF HIV IN PALM BEACH COUNTY LOOKING FORWARD TO GY25



- Operationalizing Syndemic Services
 - Recovery Community Hubs, HRCs, Senior Centers, etc.
- Tele-Adherence Counseling Research with UF
- 340B Program Implementation
- Jail/Justice-Involved Linkage Initiative with PBSO
- Countywide HIV Needs Assessment (3 year)
- Integrated HIV Prevention & Care Plan Update (5 year)
- Syringe Services Program 5-year Anniversary



QUESTIONS?



For HIV Services in Palm Beach County,
1-833-PBC-HIV1 (1-833-722-4481)

Control Risks. Halt the Spread. Delete Stigma

#ENDHIVPBC



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