

I.A. HOTLINES

CDC NATIONAL STD AND AIDS HOTLINES
(800) 232-4636 or (800) 448-0440 / English
(800) 344-7432 / Spanish
(888) 232-6348 / TTY

Hours: Every day / 24 hours
Every day/8 am - 8 pm / English or Spanish
Languages: English/Spanish/TTY
E-mail: contactus@aidsinfo.nih.gov
Website: www.aidsinfo.nih.gov

SERVICES PROVIDED:

The CDC National STD and AIDS Hotlines offer information, referrals and literature at no cost to the caller. Services are free and confidential and are available in English, Spanish and via TDD for the Deaf and Hard of Hearing. Group and classroom calls can be arranged by calling the toll-free numbers.

CENTER FOR INFORMATION AND CRISIS SERVICES, INC.
CRISIS LINE / TEEN LINE / ELDER HELPLINE/ HOMELESS
2-1-1 or 561-383-1111

Hours: Every day/24 hours
Languages: AT&T Language Line
E-mail: 211@211pbtc.org
Website: www.211palmbeach.org

SERVICES PROVIDED:

Telephone counseling for people experiencing personal problems, emotional stress, and such emergencies as attempted suicide and drug overdoses. Trained volunteers and staff use active listening and non-directive counseling techniques. Provides information and referrals to people in need. When required, callers are also assisted by linking them with the appropriate agencies and/or providing advocacy to help them through the maze of services.

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION (SAMHSA)
(800) 662-4357 or (800) 662-HELP

Hours: Every day/24 hours
Languages: English/Spanish

SERVICES PROVIDED:

SAMHSA's National Helpline (also known as the Treatment Referral Routing Service) is a confidential, free, 24-hour-a-day, 365-day-a-year, information service, in English and Spanish, for individuals and family members facing mental health and/or substance use disorders. This service provides referrals to local treatment facilities, support groups, and community-based organizations. Callers can also order free publications and other information.

DRUG- FREE WORKPLACE PROGRAMS (SAMHSA)

(800) 967-5752

(800) 726-4727 or 877-SAMHSA-7

(800) 487-4889 (TTY)

Hours: Monday-Friday / 8:30 am - 5:00 pm

Languages: English/Spanish

SERVICES PROVIDED:

Assists employers to implement a drug-free work place. Technical assistance, mail-outs and resource referrals.

FLORIDA HIV/AIDS HOTLINE

(800) 352-2437 or (800) FLA-AIDS/ English

(800) 545-7432 or (800) 545-SIDA / Spanish

(800) 243-7101 or (800) AIDS-101 / Creole

(888) 503-7118 / TTY

Hours: Monday - Friday/8 am -9 pm; Saturday/10:30 am-6:30 pm

Languages: English/Spanish/Creole

SERVICES PROVIDED:

Counseling, information and referrals for HIV and related concerns for the general public, PLWH/A's, families and friends. Complete information and referral on AIDS; prevention information; counseling; crisis service over the phone. Refers to local resources in Palm Beach County.

GAY AND LESBIAN NATIONAL HOTLINE

(888) 843-4564 or (888) THE-GLNH

Hours: Monday - Friday: 4 pm - 12 pm; Saturday: 12pm - 5 pm

Languages: English

E-mail: help@GLBThotline.org

Website: www.gnlh.org

SERVICES PROVIDED:

Toll-free anonymous information, resources and peer-counseling services to the gay, lesbian, transgendered and bisexual communities. Also provides information to parents and others needing help or support.

GLBT NATIONAL YOUTH TALKLINE

(800) 246-7743 OR (800) 246-PRIDE

SERVICES PROVIDED:

Offers peer counseling, information and resources. Youth serving youth through age 25.

**MEDICARE HOTLINE
(800) 633-4227 OR (800) MEDICARE**

Hours: Every day / 24 hours
Languages: English/Spanish
Web: www.medicare.gov

SERVICES PROVIDED:

Answers inquiries from Medicare beneficiaries on Medicare coverage.

**PROJECT INFORM HIV HEALTH INFOLINE
(800) 822-7422**

Hours: Monday - Friday / 10am – 4pm (Pacific Time), Call back service only.
Languages: English/Spanish
Website: www.projectinform.org

SERVICES PROVIDED:

Care, treatment and information on the treatment of HIV/AIDS related diseases including Opportunistic Infections. The HIV Health InfoLine is staffed by dedicated operators and staff of Project Inform, many of whom also live with or are impacted by HIV and provide valuable insight and support to our callers. The InfoLine is a call-back service only. Messages must be left and will be returned.

AIDSinfo Helpline:

1-800-448-0440, Monday–Friday, 12pm–5pm EST, español disponible. Live chat. Contact AIDSinfo.

AIDS/HIV Nightline:

1-800-628-9240, confidential emotional support is available 5pm–5am.

AIDSmeds.com:

For the latest in HIV treatment information, blogs, chat rooms and other resources, go to the AIDSmeds website.

HIVandHepatitis.com:

For the latest in HIV and HCV treatment information and resources, go to the HIVandHepatitis website.