



CSD Announces New Community Health Worker Program a Collaborative with Community-based Agencies

Community Services Department

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Dear Palm Beach County Community,

Please join me in welcoming our newly hired Community Health Workers. I encourage you to support their efforts to educate the community about COVID-19 in an effort to help mitigate the spread of the virus.

The PBC Community Services Department (CSD) announced launch of the Community Health Worker (CHW) program with the purpose of mitigating the spread of COVID-19. CSD partnered with Caridad Center, Community Partners of South Florida, FoundCare, Inc., Genesis Community Health, and Health Council of Southeast Florida to hire local residents who reflect the same racial, ethnic and cultural backgrounds of the communities served.

Some of the strategies implemented in this program include, but are not limited to:

- building trust with residents and encouraging them to get tested;
- being present at testing sites to encourage individuals who are tested to cooperate with the State Department of Health's contact tracers;
- collecting information from individuals tested to assist contact tracers;
- providing education and awareness to residents on ways to prevent and reduce the spread of COVID-19;
- training residents on how to isolate and wear Personal Protective Equipment properly;
- connecting residents to community resources that are available to assist with isolation and connecting them to emergency supports; and
- checking in with residents to ensure their needs are being met during isolation.

For more information about the program, call (561) 355-4702.

Sincerely,

James Green

Director Palm Beach County Community Services Department

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