



Public Safety
Cross-Departmental Team

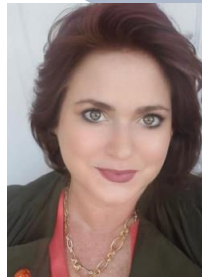
Keeping You **SAFE**

Strategic Planning &
Performance Management

Palm Beach County Board of County Commissioners
Workshop | November 22, 2022



Team Members



AIRPORTS – Grant Phillips **COMMUNITY SERVICES** – Dr. Casey Messer **COOPERATIVE EXTENSION** – Rochelle Ibanez-Wolberg
CRIMINAL JUSTICE COMMISSION – Damir Kucec, Katherine Shover **FIRE RESCUE** – Chief Jose Gonzales, Chief Anthony Tozzi
MEDICAL EXAMINER'S OFFICE – Dr. Wendolyn Sneed **PARKS AND RECREATION** – James Davis, Meghan Parnell
PLANNING, ZONING AND BUILDING – Michael Gauger **PUBLIC AFFAIRS** – Adam Feldser **PUBLIC SAFETY** – Rob Shelt
RISK MANAGEMENT – Derrick Byerly **WATER UTILITIES** – Matt Divine, Bret Hammell **YOUTH SERVICES** – Tammy Fields
STRATEGIC PLANNING & PERFORMANCE MANAGEMENT – Keith Clinkscale, Marcela Millett



GOALS

1. Enhance public awareness through safety education.
2. Prepare for, respond to, and recover from all emergencies.
3. Ensure the overall safety of our community.
4. Improve the overall health and well-being of our community.





Goal 1. Enhance public awareness through safety education

Awareness is Critical to Public Safety

- Increasing public awareness improves public safety.
- Prepared community = safe community.
- Communicating awareness = prepared community.
- Harmonized messaging avoids confusion.
- Clearly understood messaging avoids complacency.





Goal 1. Enhance public awareness through safety education

“Keeping You Safe” 2022 Episode Lineup

Month	Departments	Episode
April	Community Services	HIV Prevention, Ryan White Program
June	Parks and Fire Rescue	(Re-Air) Water, Ocean and Park Safety
July	Airport	Airport Safety
August	Youth Services and Library	(Re-Air) Back to School Safety
November	Water Utilities, Parks, Risk, Fire, and ERM	(RE-Air) WUD Protects the Public

2022



For More Information on the Public Safety Cross-Departmental Team:
www.pbcgov.org/ofmb/Pages/Performance-Management.aspx

Goal 1. Enhance public awareness through safety education



Our goal is to prioritize and enhance fire and life safety outreach efforts based on 911 call trends and a comprehensive community risk analysis. As COVID restrictions subsided in early FY22, Palm Beach County Fire Rescue slowly transitioned safety presentations and car seat checks from virtual format to in-person. By the end of the FY22, our community outreach resumed to 95% face-to-face interaction. Some situations and audiences continue to warrant a virtual learning experience.

TV, Online & Print Messages Over 4.7 million viewers

- Fireworks Safety: **3M**
- Balcony fire/grill safety: **1M**
- Turkey Fryer Safety: **273K**
- Pet Shelters/fire alarms: **176K**
- Living Alone: **98K**
- Fall Prevention: **75K**
- Space Heater safety: **71K**
- Fire Prevention Week/Fire Pup Hank: **54K**



****Total Safety Messaging:
Over 5 Million****

Virtual Safety Messaging - Social Media

- Facebook Reach: **210K**
- Instagram Reach: **143K**
- Instagram Story: **9K**
- Twitter Impressions: **69K**
- YouTube: **13** Videos with **5K** Views



Adaptive In-person & Virtual Lessons

- Smoke Alarm and CO Alarm Installations: **83**
- Car Seat Safety Installations: **269**
- Hands-Only CPR/AED Instruction: **1,773**
- Fire Extinguisher: **889**
- Fire Safety: **12,751**
- Community Events: **50,798**





Goal 1. Enhance public awareness through safety education

Fiscal Year	Type of Activities/Presentations	# of People Reached
2022	Presentations, Water Safety Events and Educational Outreach	75,383

The **number one cause of drowning** in both Palm Beach County and the U.S. is **Unsupervised Water Activity**. To prevent drowning, non-fatal and other water-related incidents in Palm Beach County, Parks and Recreation, Fire Rescue and the Drowning Prevention Coalition join forces in **educating residents on water safety and basic rescue techniques.**



Live by the ABCDs of Water Safety

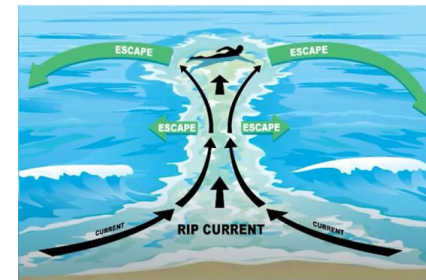
- A** Adult Supervision. Always Swim With A Buddy
- B** Bathrooms, Backwards, Barriers, Beach, & Boating Safety
- C** Classes: Swim & CPR Lessons, Canal Safety
- D** Drain Safety & Driving Safety

Be Water Smart!

Exciting Volunteer Opportunities Available

Contact Us
 Palm Beach County Board of County Commissioners
Drowning Prevention Coalition of Palm Beach County
 405 Pike Rd., WPB, FL 33411
 (561) 616-7068
www.pbcgov.com/dpc

Children's Services Council
 HEALTHY. SAFE. SMILING.



Goal 1. Enhance public awareness through safety education



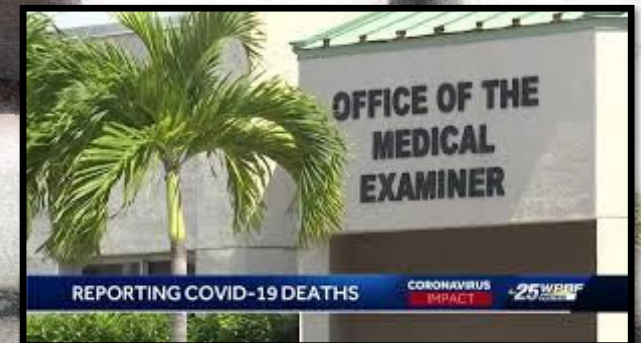
The Palm Beach County Medical Examiner's office **conducts investigations of violent, sudden, unexpected, and suspicious deaths occurring within the County**, or any death where there is no doctor in attendance, in accordance with the parameters established by Florida State Statutes.

- Participates in educational activities with multiple local colleges and universities.
- Participates in trauma quality improvement programs with multiple hospitals that serve Palm Beach County.
- Participates in state mandated child death and domestic violence multidisciplinary reviews.

Tweets from @District15ME

2021 to 2022 Initial Palm Beach County YOY case comparison of homicides, suicides, drug ODs and drownings for January 1st through August 31st.

Homicides down 13% - Suicides up 2%
Drug Overdoses down 8% - Drownings up 84%





Goal 1. Enhance public awareness through safety education

The Planning, Zoning and Building Department continues to support educational and informative outreach events to improve public building safety awareness, especially concerning hurricane disaster preparedness and flood risk mitigation measures.

Building Division Staff Interact With The Public



Stakeholders' Listening Meeting



Century Village Outreach

HOA/COA Association Meetings and Home Shows

Share information regarding permit and inspection processes, contractor certification, building code updates, code violation issues, and hurricane disaster preparedness.



GROWING CAREERS IN BUILDING SAFETY

The "Plan Your Future Showcase" was hosted in collaboration with the County's Business Development Board and the School District & West Palm Beach Center for Arts & Tech to provide information to 1200 high school seniors on what it takes to pursue a career as a Building Safety Professional.



Condo & HOA Expo



Fall Home Show



Goal 1. Enhance public awareness through safety education

FLOOD DAMAGE MITIGATION REQUIREMENTS RESULT IN LOWER INSURANCE RATES!

The Building Division promotes many online resources, including Flood Zone Maps to educate residents and encourages property owners to look up their flood zone to be better prepared for flood hazards:
<https://pbcgov.com/publicsafety/dem/Pages/Know-Your-Zone.aspx>



HURRICANE EVACUATION ZONE MAP

(Interactive Tool with Helpful Info Layers)



FLOOD RISK AWARENESS



2022 Online Campaigns

FLOOD PREVENTION AWARENESS WEEK (March 7-13, 2022)

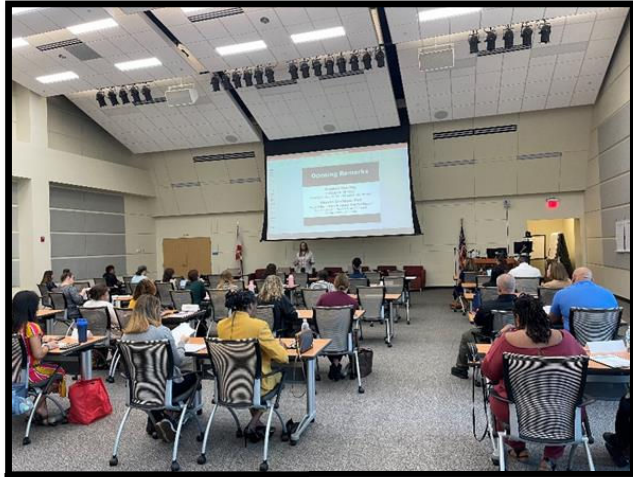
BUILDING SAFETY MONTH (May 2022)

HURRICANE PREPAREDNESS (May – November)



Goal 1. Enhance public awareness through safety education

PBC Aware and Care 5K
and Community Resource Fair



The Criminal Justice Commission, in partnership with PBSO and Palm Beach State College, held two Trauma-Informed Training sessions (Train-the-Trainer) for Criminal Justice Professionals (Law Enforcement, Courts, Corrections), County Departments (Community Services, Park Rangers, Reentry, Victim Services, and Youth Services), and Community-based agencies from September 19-22, 2022.



Prevention and Intervention



In partnership with PBSO, a PBC Aware and Care 5K and Community Resource Fair to raise awareness about preventing mass violence was held at Okeeheelee Park on September 17, 2022.

Over 300 people registered for the event and attended.





Goal 1. Enhance public awareness through safety education

Safety First keeps County Employees from injury and prevents potential hazards to the General public. For example, by teaching Defensive Driving to our County Drivers, the general public is less likely to become involved in a vehicle accident.

Heat Stress



Recognizing and Mitigating Heat Stress Class
"Stepping Through the Heat"

Risk Management provides a robust training program that offers a multitude of safety courses annually. Through safety themed months, we coincide with the National Safety Council to provide relevant safety training for county employees.

Additionally, several steps are taken to reduce the amount of incidents that become claims, such as:

- Prevention - Being proactive vs. reactive
- Daily staff inspections at high risk, high use facilities
- Training Courses
- Reporting all incidents - regardless of how insignificant it seems

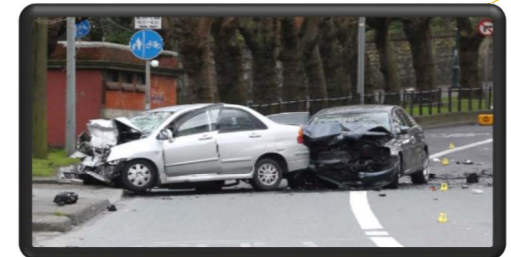


Prevent "unexpected" energization, start-up, or release of stored energy

Electrical Safety



Recognizing Electrical Hazards, before interacting



Accident/ Incident Investigation

And the 2022 Safety Award Goes To...



This year, six County Departments received Excellence in Safety Awards from the Safety Council of Palm Beach County. Risk Management worked with each Department to develop a Safety Program that would meet the eligibility standards for an award and nominated the various departments. **Through community outreach, training, education, and much more, we are "Stronger & Safer Together!"**

Fire Rescue



Water Utilities



Medical Examiner



Planning, Zoning, & Building



Youth Services



Parks & Recreation





Goal 2. Prepare for, respond to, and recover from all emergencies

RESPONDED TO HURRICANE IAN

- Activated EOC to **Level 2** for Hurricane Ian.
- Opened and staffed **1** host shelter. **17** clients plus **1** pet was sheltered.
- Developed a long term host shelter plan; identified a location, and resources needed to shelter Lee County evacuees.
- Deployed several county staff and resources for mutual aid to impacted areas.



Palm Beach County Fire Rescue is in Delray Beach, Florida.
5d · Instagram · 🌐

All Kings Point residents evacuated last night in #PBCFR High Water Vehicles w @pbcgov @palm_tran and @pbcountysheriff are safe today and have been taken care of. Mayor @robertweinroth checked in on residents today to make sure they had the necessary supplies. #OurCommunity



PBC Fire Rescue @PBCFR · Oct 1

This is the Home Base of Operations for Palm Beach County's Hazmat Response Team @pbcfirerescue & @wpbfire teaming up with FEMA's Florida Task Force 2. It's l'll be a long recovery but the boots on the ground that are ALL IN to help! #FloridaStrong #hurricaneianrecovery





Goal 2. Prepare for, respond to, and recover from all emergencies

Hurricane Relief Effort Deployments



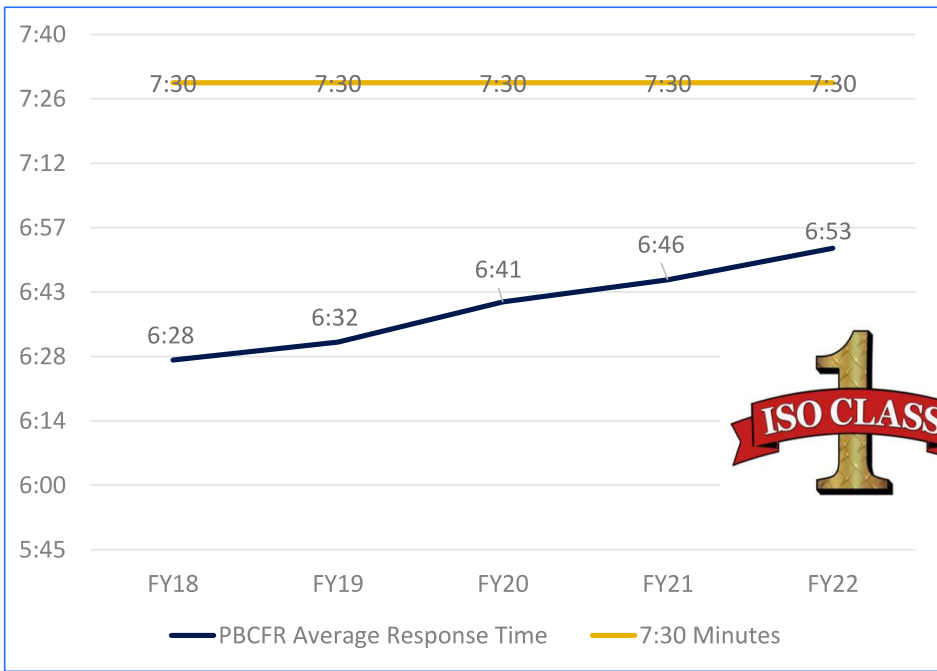
Palm Beach County's Division of Emergency Management Director, Mary Blakeney, along with DEM staff members, Armen Gregorian, Keith Wall, Michael Jankowski, Ronnie Heen, and Michael Teets deployed to Lee County's Emergency Operations Center in support of the on-going recovery efforts for #HurricaneIan #FloridaStrong @Lee County Public Safety @Lee County Emergency Management





Goal 2. Prepare for, respond to, and recover from all emergencies

PBCFR Response Time – Average Minutes Elapsed Fire Rescue Legal Service Area



4 Recruit Classes for 2022
Totaling 72 New Recruits!

PBCFR RECRUIT CLASSES 2022

RECRUIT CLASS 83

STAMPEDE
SLOW FEET DON'T EAT

Class 83
Graduation Date:
Jan 21, 2022

RC 84

SMOOTH BORE SLAYERS
WHEN THE SMOKE TURNS BLACK
WE DON'T TURN BACK

Class 84
Graduation Date:
May 16, 2022

RECRUIT CLASS 85

BLAZING 85
KEEPING TRADITION
ALIVE

Class 85
Graduation Date:
Aug 12, 2022

Class 86
Start Date:
Aug 29, 2022

PBCFR is now a member of the elite ISO Class #1 designation allowing for lower insurance premiums for residents and businesses alike.



Goal 2. Prepare for, respond to, and recover from all emergencies

UNSAFE STRUCTURE SITUATIONS

Palm Beach County personnel investigate incidents of **Unsafe Buildings created by Storm/Wind Damage, Flood Damage, Fire Damage, Accidents or Poor Construction/Illegal Practices among others.**

County officials were forced to evacuate a Pahokee apartment complex in March 2022 after **discovering life-threatening conditions** that included mold, sewage backups and exposed electrical wires. **The 25 tenants from 15 households were relocated.**



29 active unsafe structure cases have been investigated during FY 2022, resulting in 16 demolitions of these dangerous buildings to allow for safer structures to be rebuilt.



Tall Condo Building Safety Update

New rules became effective July 1, 2022 related to condo buildings 3 stories or taller. The new law, spurred by the Surfside condo collapse in 2021, **requires inspections every 30 years (25 years if the building is within 3 miles of the coast) and condo associations are mandated to have proper reserves on hand to initiate repairs when needed.** The BCC approved a building recertification program adhering to State standards which is being refined going forward. As always, structures in unincorporated Palm Beach County believed to be unsafe can be reported at any time to the Building Division's Inspections section and will be investigated.



Goal 3. Ensure the overall safety of our community

Mobile Integrated Health Program

- Served more than **4,000 patients** from September 2021 to September 2022
- Served **2,065 patients through our Addiction Program**, where there was an average of **84% decrease in EMS use** for those who participated and accepted referrals.



Programs offered by PBCFR

- High Frequency Utilizer Chronic Disease Management
- Addiction Services
- Crew Referral
- Pregnancy Outreach
- MIH Monitoring
- CARES Fall Intervention



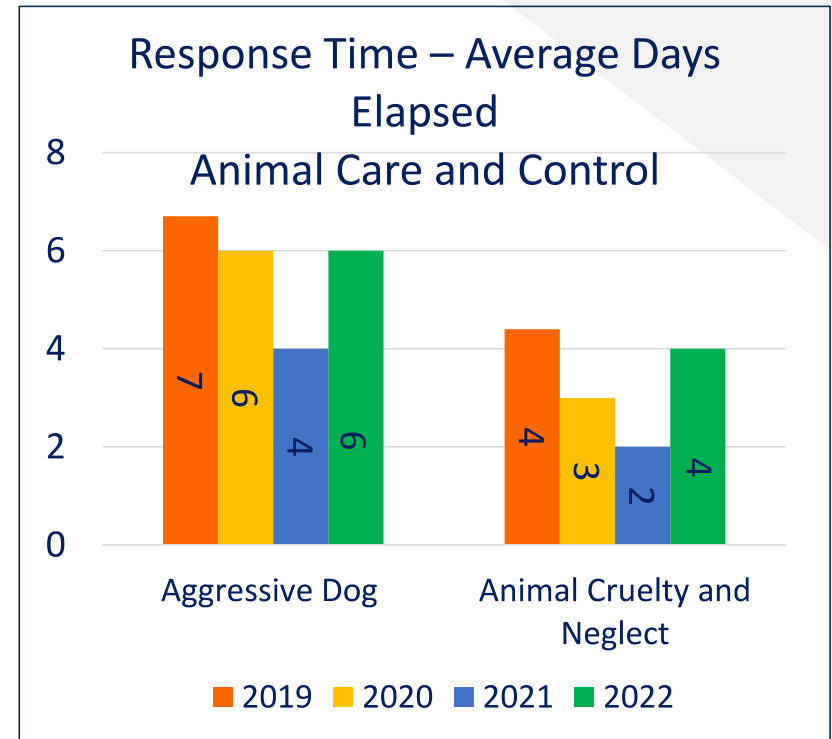
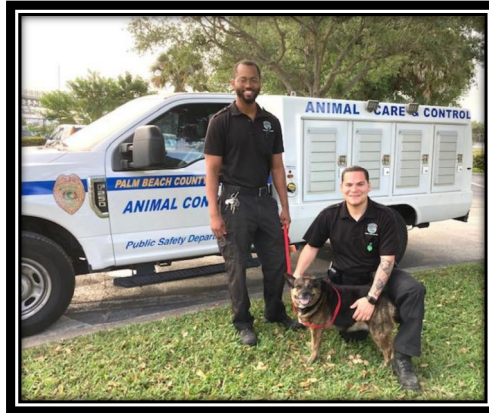
Goal 3. Ensure the overall safety of our community

- Improved location accuracy for wireless 9-1-1 callers by **going from a 10-mile radius to 50 meters** of the device location.
- Increased access to 9-1-1 services (i.e. signaling devices provided to teachers)
- Enhanced consumer protections relating to towing and immobilization services.





Goal 3. Ensure the overall safety of our community





Goal 3. Ensure the overall safety of our community

VEHICLE FOR HIRE DRIVERS:
HELP STOP HUMAN TRAFFICKING!



be free

If you or someone you know is being forced to engage in an activity and cannot leave. Whether it is prostitution, housework, farm work, factory work, retail work, restaurant work, or any other activity—Call the **NATIONAL HUMAN TRAFFICKING RESOURCE CENTER** at 1-888-373-7888 or text **INFO** or **HELP** to 233-733 to access help and services. Victims of slavery and human trafficking are protected under United States and Florida law.

ANONYMOUS AND CONFIDENTIAL

获取自由

如果你或者你认识的人正被迫参与某活动，无法离开：无论是卖淫，做家务，农业劳动，工厂作业，零售工作，餐厅工作或者其他活动 - 请致电 **NATIONAL HUMAN TRAFFICKING RESOURCE CENTER** (国家打击人口贩运资源中心)，联系电话：1-888-373-7888，或者编辑短信 **INFO** (信息) 或 **HELP** (帮助) 发送到 233-733 来寻求帮助和服务。奴役和人口贩卖的受害者都受到美国 and 佛罗里达州的法律保护。

匿名且保密

자유로워지십시오

만약 당신과 지인이 다음 활동에 강제로 투입되어 떠날 자유가 없다면: 매춘, 집안일, 농장일, 공장일, 소매일, 식당일 등 어떤 일이든지 **NATIONAL HUMAN TRAFFICKING RESOURCE CENTER** (국립인신매매정보센터)인 1-888-373-7888 로 전화 또는 233-733 으로 **INFO**(정보) 또는 **HELP**(도움) 를 문자메세지로 보내어 도움과 서비스를 받으세요. 노예와 인신매매의 피해자는 미국과 플로리다주 법에 따라 보호 받을 수 있습니다.

익명과 기밀이 보장됩니다.

เป็นอิสระ

หากคุณหรือใครสักคนที่คุณรู้จักกำลังอยู่ใต้กิจกรรมที่ถูกบังคับ ไม่เต็มใจ และไม่สามารถหลีกเลี่ยงได้ ไม่ว่าจะเป็นการค้าประเวณี แรงงานในบ้าน แรงงานเกษตร แรงงานในโรงงาน แรงงานร้านค้า แรงงานในร้านอาหาร หรือกิจกรรมอื่นใด - โปรดโทรแจ้ง **NATIONAL HUMAN TRAFFICKING RESOURCE CENTER** ที่ 1-888-373-7888 หรือส่งข้อความ **INFO** หรือ **HELP** ไปที่ 233-733 เพื่อเข้าถึงการให้บริการความช่วยเหลือ ผู้ที่เป็นเหยื่อจากการเป็นทาสและการค้ามนุษย์จะได้รับบริการคุ้มครองภายใต้กฎหมายสหรัฐอเมริกาและกฎหมายรัฐฟลอริดา

โดยฉันทามติและเป็นความลับไม่เปิดเผย

1-888-373-7888 text **BEFREE** (233-733)

Posted pursuant to Palm Beach County Ordinance 2015-029 and s. 787.29 F.S.

Palm Beach County Florida

Public Safety Department - Victim Services

Human Trafficking Awareness – What You Need To Know

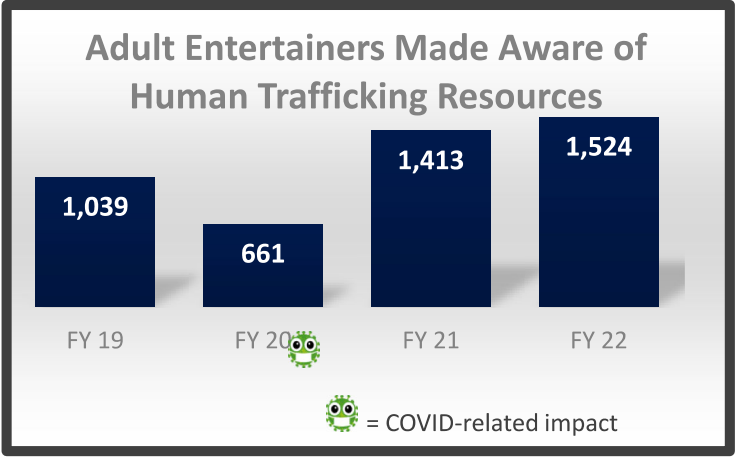
Note: Internet Explorer may have difficulty streaming this video.
Please use a modern browser such as **Chrome, Edge, Firefox, or Safari.**



I.D. BADGE REQUIRED

All Adult Entertainers in Palm Beach County are required to have an I.D. Badge

Promoting Safety in Our Community





Goal 3. Ensure the overall safety of our community

COORDINATED COMMUNITY RESPONSE TEAM FORMS TO ADDRESS INTIMATE PARTNER VIOLENCE



Victim Services, in conjunction with the Criminal Justice Commission, and Aid to Victims of Domestic Abuse received a **\$1, 000, 000 grant** to develop a streamlined and coordinated-systems approach in providing services to victims of intimate partner violence.

1st
Multidisciplinary
Team Meeting



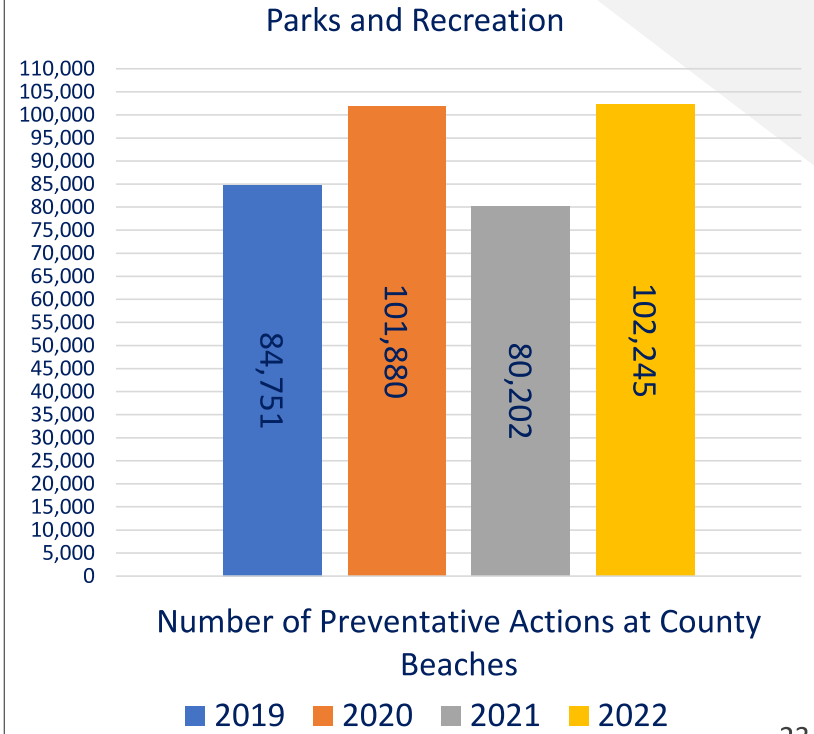


Goal 3. Ensure the overall safety of our community



Palm Beach County's Ocean Rescue lifeguards protect swimmers at fourteen oceanfront and inlet parks from Tequesta to Boca Raton.

Preventative Actions Taken by Staff at County Beaches to Keep People from Harm



Goal 3. Ensure the overall safety of our community



- Hurricane Preparedness:

Before a storm hits – Palm Beach County Water Utilities Department (PBCWUD) takes action to harden infrastructure and deploy emergency generators to ensure the continuation of services, regardless if there is loss of power.

- Rigorous Water Analysis:

PBCWUD is dedicated to delivering safe, clean drinking water to our customers. Our laboratory **scientists collect over 13,000 samples** throughout our distribution system and analyze **an average of 80,000 tests per year.**

- On a typical day in Fiscal Year 2022:

- * Volume of **drinking water** produced per day:

45 million gallons

- * Volume of **raw sewage** treated per day:

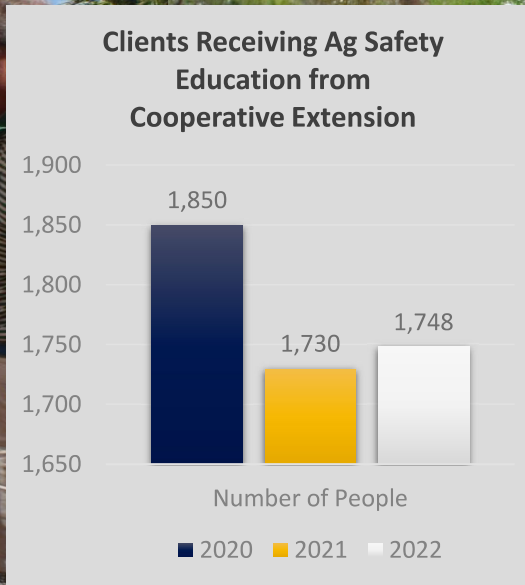
31 million gallons

Water is a Public Health & Safety Priority



Goal 3. Ensure the overall safety of our community

Extension Helps You!



Agriculture Safety Training & Education

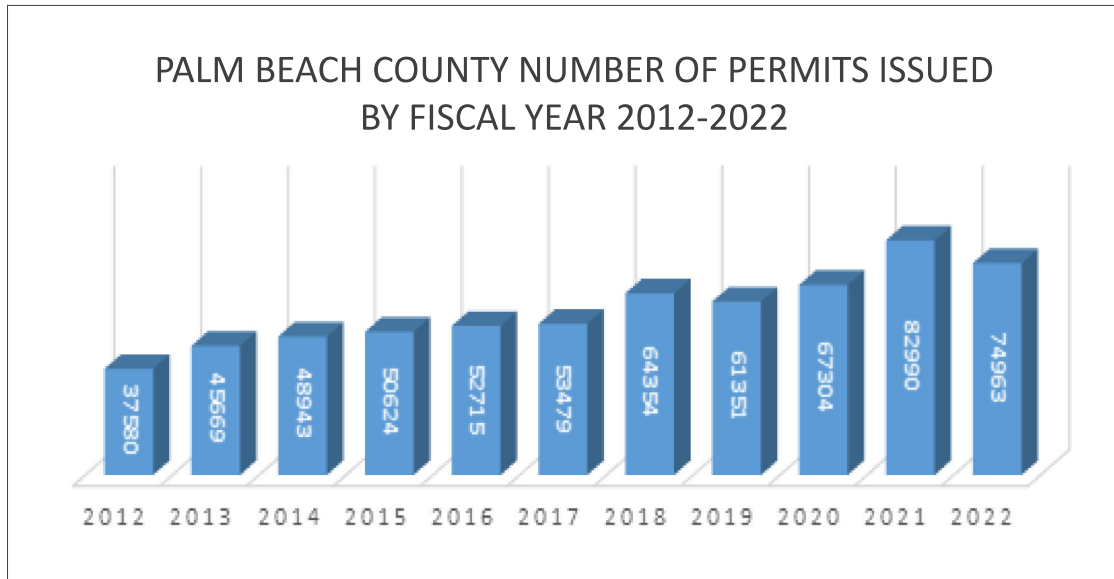


Goal 3. Ensure the overall safety of our community

Permits and Inspections: Tools that Ensure Safer Structures

In FY 2022, PZB's Building Division issued

- **74,963 permits**
- **10,549 permits with Floodplain Protection Requirements**
- **Performed 214,814 Inspections**
- **Total Improvement & Construction value of over \$2.25 Billion.**



Common code violations include zoning and use regulations, unpermitted construction, property maintenance standards, overgrown lots that can create road hazards, and sign regulations among others.

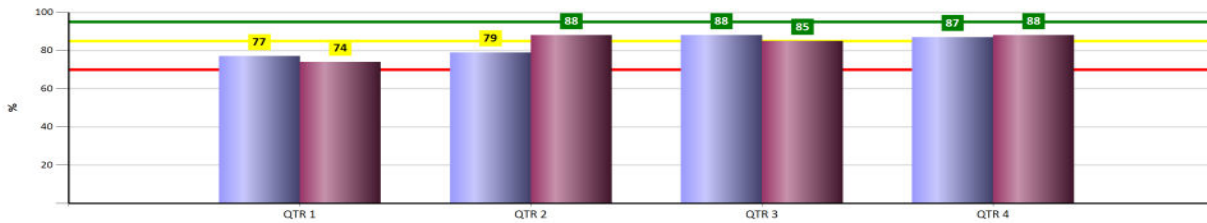
- In FY 2022, Code Enforcement investigated **8,084 complaints**.
 - **13,082 Notices of Violation (NOVs)** were issued.
- Code Enforcement has reduced response times from ten (10) to three (3) business days.
 - Current division average is **less than two (2) days**.
- Life Safety violations require a twenty-four (24) hour response.
 - In 2022, there were **45 cases reported** as Life Safety issues.
- Currently, **87% of cases are closed in compliance** before a Magistrate Hearing.
 - **13% of cases required Special Magistrate Hearings.**



Goal 3. Ensure the overall safety of our community

MAINTENANCE - Custodial Contract Administrator: Ratio of pass ultraviolet (UV) inspections to fail ultraviolet inspections

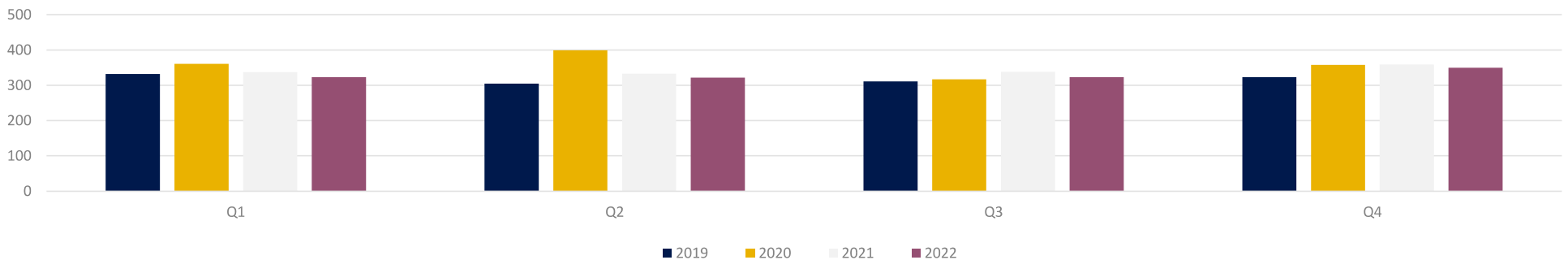
	FY	Min	Target	Goal	QTR 1	QTR 2	QTR 3	QTR 4
Custodial Contract Administrator: Using GBAC STAR best practices ensure that strict cleaning and disinfection protocols for infectious diseases are maintained by increasing the ratio of pass UV inspections to fail UV inspections Custodial Contract Administrator: Ratio of pass ultraviolet (UV) inspections to fail ultraviolet inspections.	2021	70	85	95	77	79	88	87
	2022	70	85	95	74	88	85	88
	2023	70	85	95				



In addition to Maintenance, and Airfield Safety and Regulatory Inspections, there are several enhanced security inspections that are also tracked by the Airport. This consisted of **6,817 separate enhanced inspections**, totaling **1,750 hours of inspections in FY2022**, completed by Airports staff!!

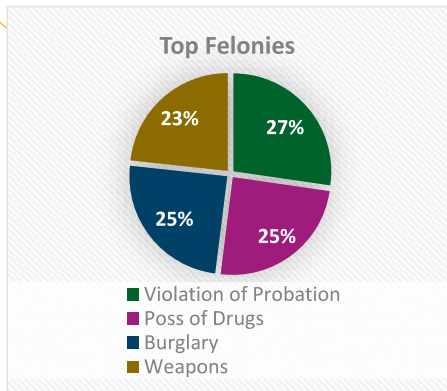
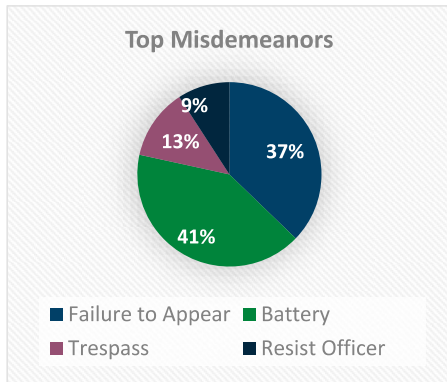


OPERATIONS - Number of completed airfield safety and regulatory inspections



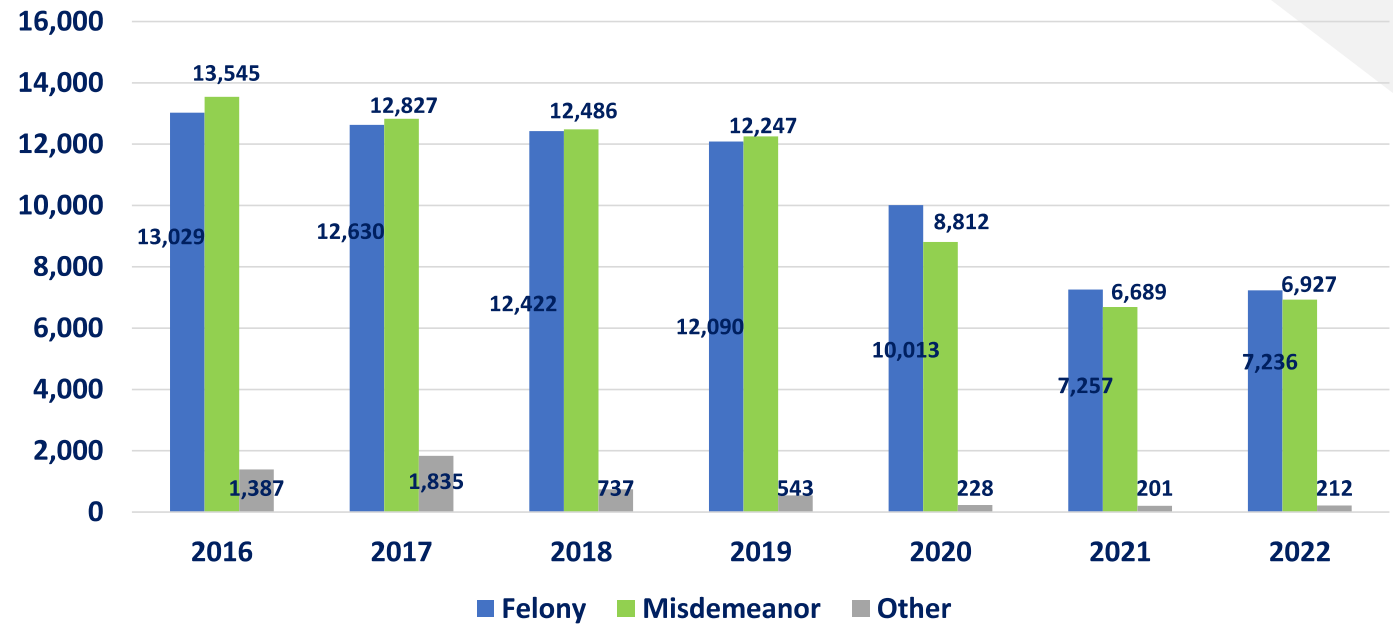


Goal 3. Ensure the overall safety of our community



Pretrial Jail Admissions (Bookings) by Felony and Misdemeanor

• Total Admissions by Calendar Year

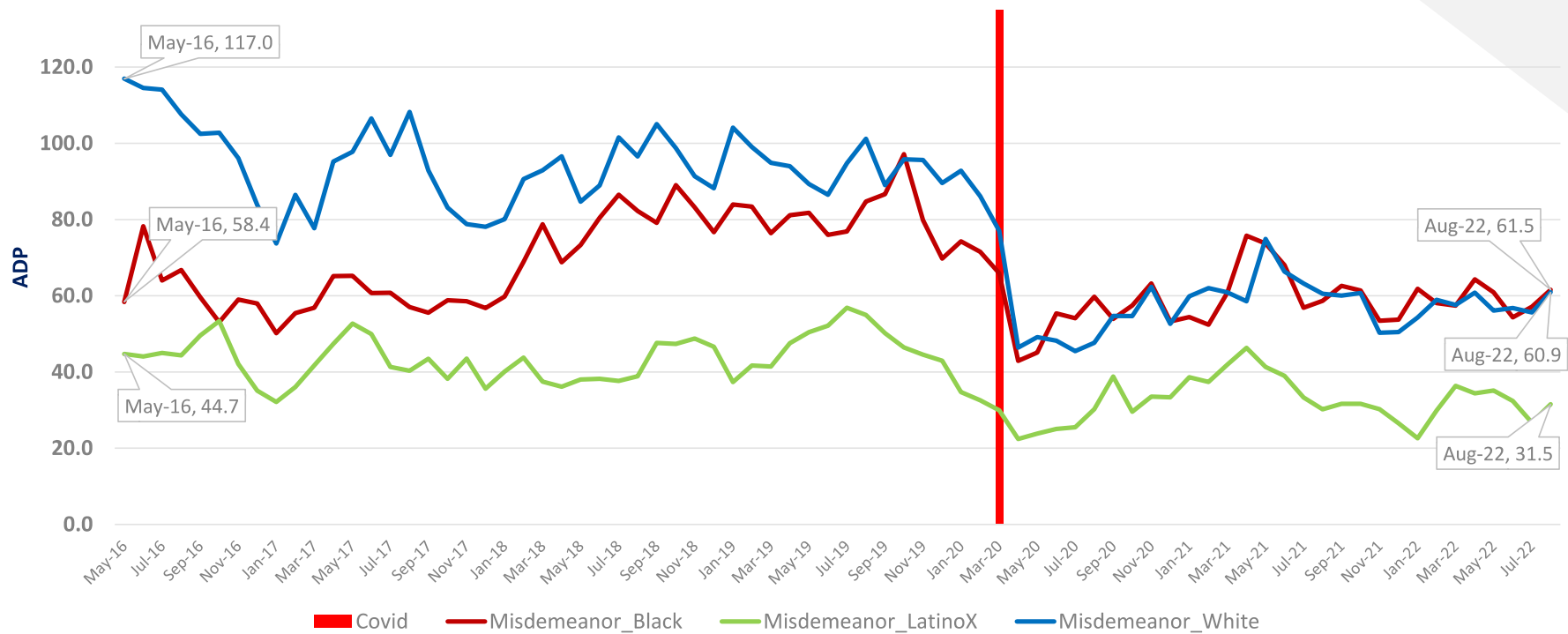


NOTE: PBSO BIRS _ movement file by SPSS as of 31-AUG-2022.

Goal 3. Ensure the overall safety of our community



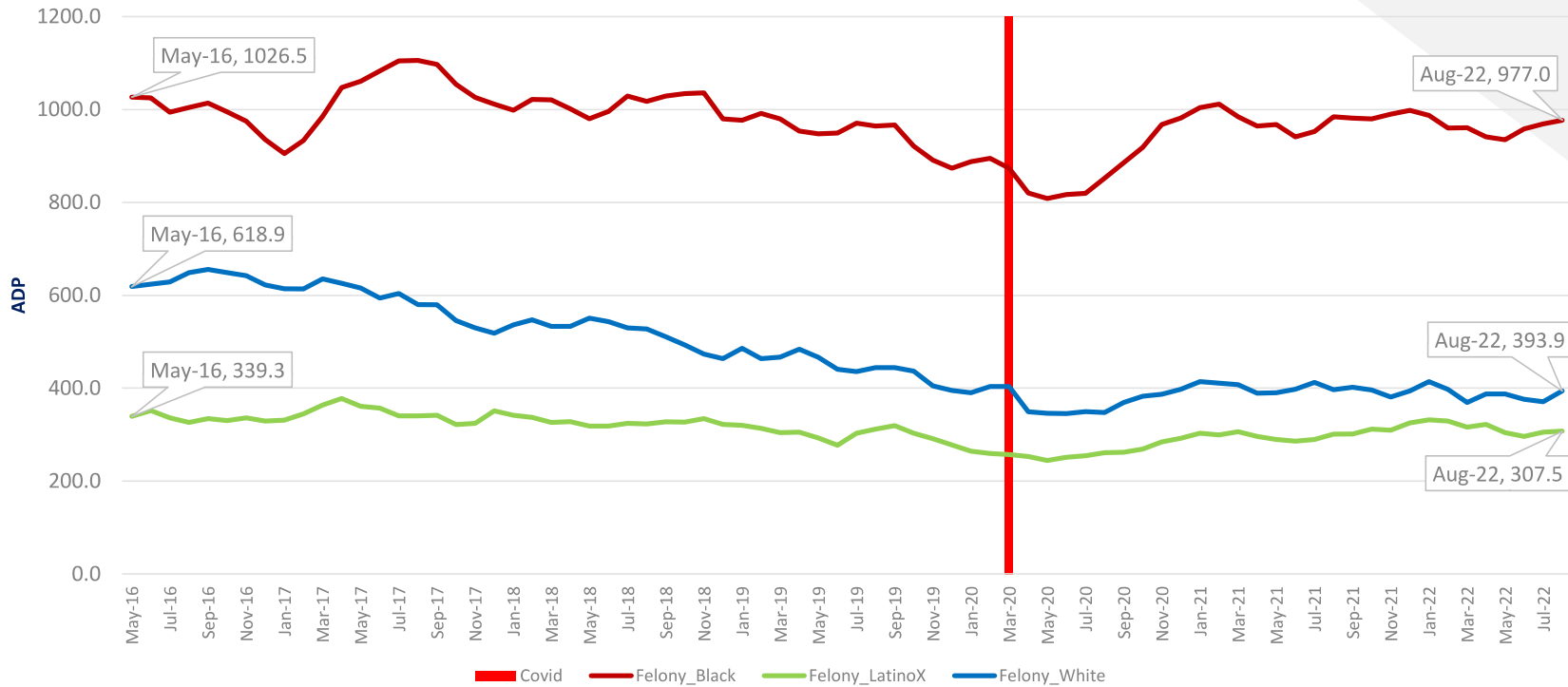
Misdemeanor by Race Average Daily Population (ADP)



Goal 3. Ensure the overall safety of our community



Felony by Race Average Daily Population (ADP)





Goal 3. Ensure the overall safety of our community



- Goals of the new program include reducing technical violations, increasing employment, addressing transportation issues, and improving the relationships between probation officers and their clients.

- The Criminal Justice Commission in partnership with the Florida Department of Corrections will implement the Felony Probation Bus in 2023.





Goal 4. Improve the overall health and well-being of our community

The Ryan White Program provides medical care and support services to more than 8,400 people living with HIV in PBC.



Diagnose



Prevent

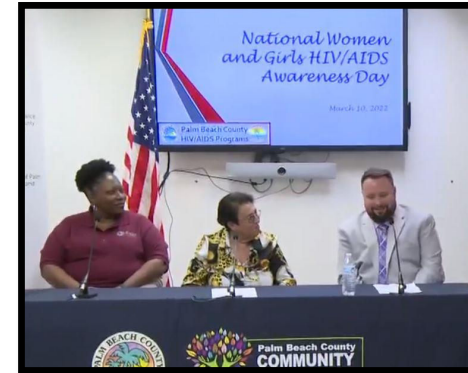


Treat



Respond

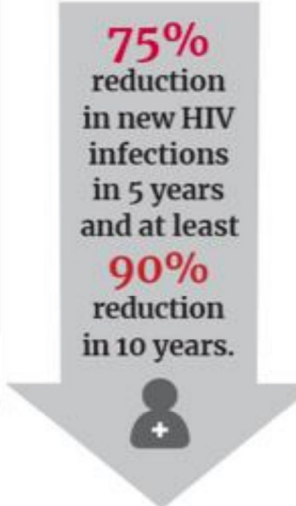
#EndHIVPBC



Undetectable = Untransmittable

GOAL:

75% reduction in new HIV infections in 5 years and at least 90% reduction in 10 years.





Goal 4. Improve the overall health and well-being of our community

Improving access for people with disabilities!

Phil Foster Park – Mobi Mat



This mobi mat allows people with disabilities to safely and easily gain access closer to the water and enjoy the snorkel trail.

South Inlet - New Beach Wheelchair

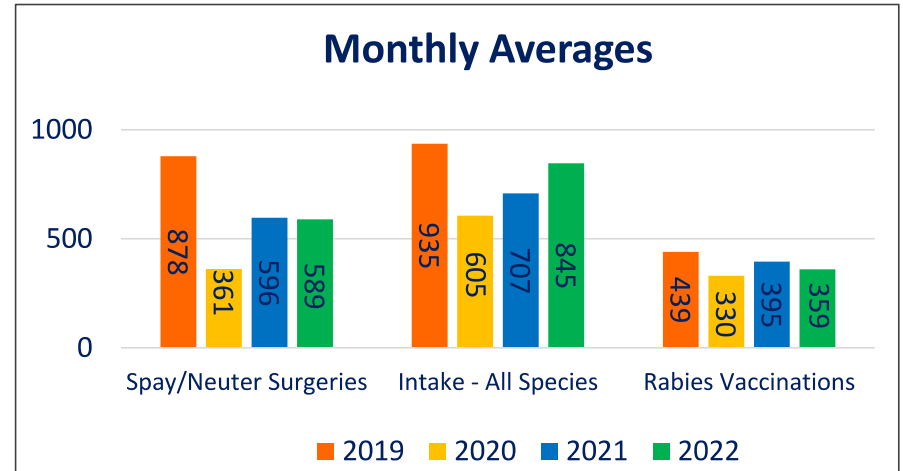
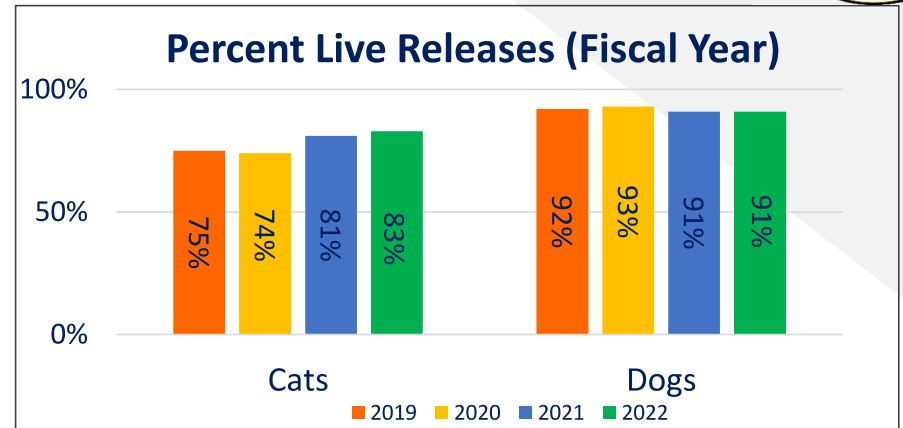


Through our Gift to Parks program, a brand new beach wheel chair was donated, allowing for people with disabilities to move across the sand more easily, and safely gain better access to the water.

Goal 4. Improve the overall health and well-being of our community

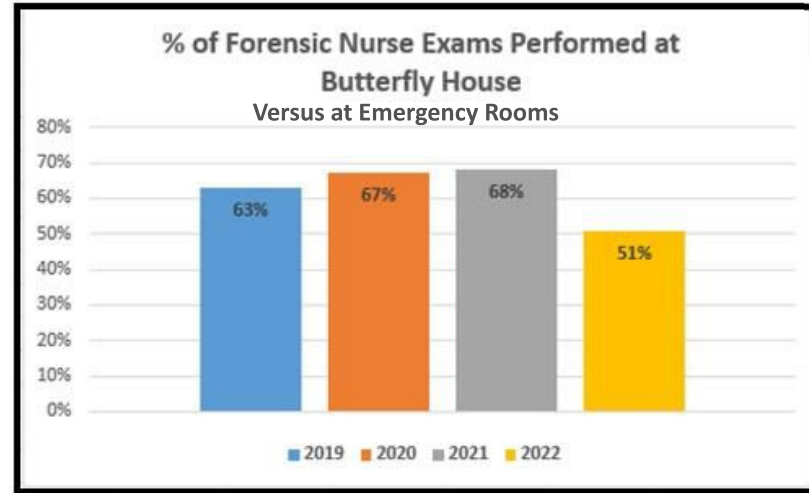
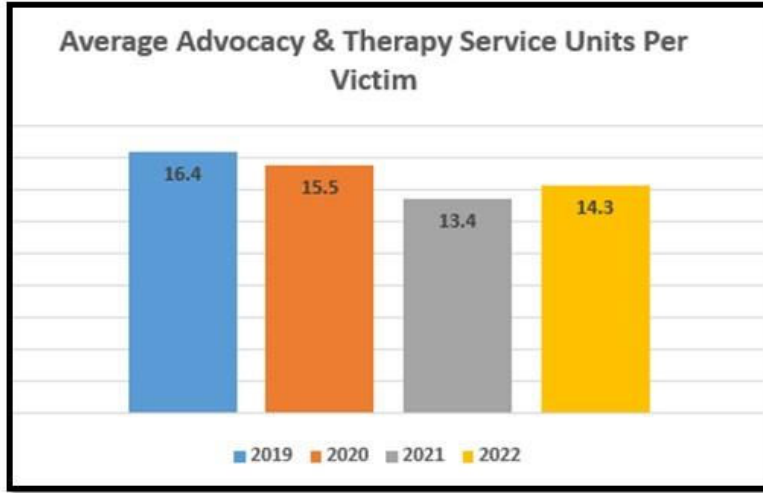


Two-day spay and neuter event, called Beat The Heat, resulted in almost 200 cats sterilized!





Goal 4. Improve the overall health and well-being of our community



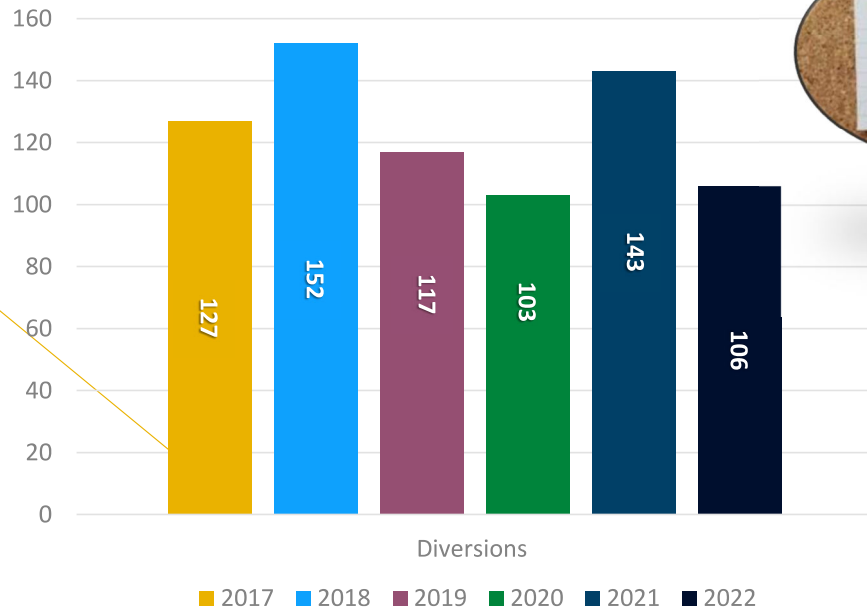
100% of exams in FY22 were conducted by County Sexual Assault Nurse Examiners (SANE) regardless of exam location



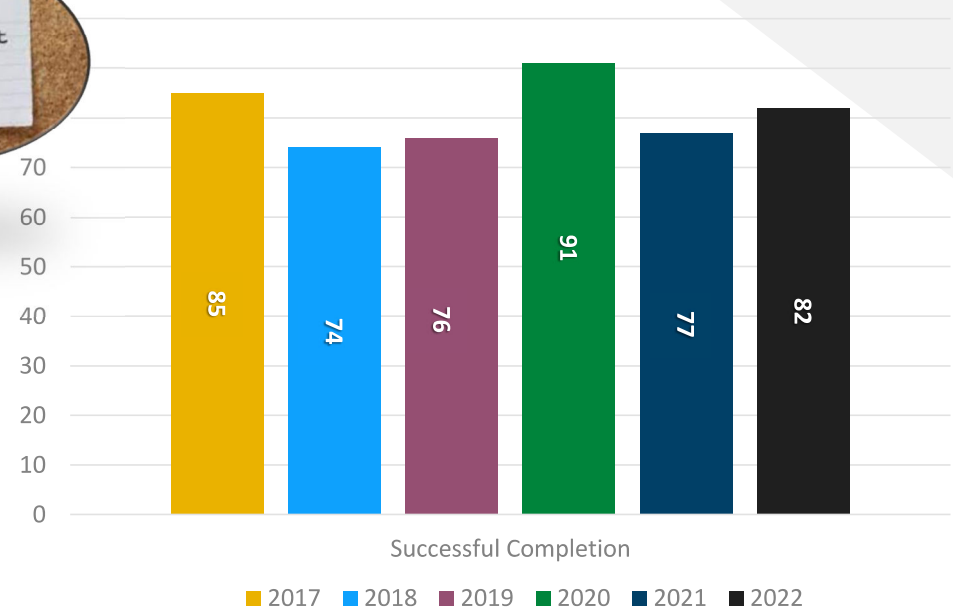


Goal 4. Improve the overall health and well-being of our community

Diversions Sent To Youth Services-Family Violence Intervention Program



Number of Clients who Completed the Family Violence Intervention Diversion Program



In 2022, 106 youth were diverted to the program and 82 successfully completed.



- **Continue providing safety awareness and education to the public.**
- **Continue collaborating with County departments and other agencies.**
- **Maintain safety measures at the forefront of every Cross-Departmental Team conversation!**



**THANK
YOU**

Questions?