

Moving from Outstanding to a Culture of Excellence!

The BCC workshop, in November 2018, allowed County Administrator, Verdenia Baker, and the Board of County Commissioners to redefine the County's Vision and Mission to better-align with PBC's current trajectory.

Six Strategic Priorities were also identified and serve as the basis for all County Departments to follow in their own strategic plans.

Cross-Departmental Teams were created to address these strategic priorities.

Palm Beach County Board of County Commissioners VISION, MISSION, VALUES, GOALS & STRATEGIC PRIORITIES



Six Teams, One Mission

Once the Cross-Departmental Teams (CDT's) were created, each CDT created a Mission, Goals, Strategies and ways to break down silos within the County.

As collaborative opportunities appeared, departments worked together to leverage resources and expertise, allowing for more efficient processes and a cost-savings to the County.

Each year, the CDT's present an update to the BCC on the goals they have achieved and new prospects they plan to partake in that align with their particular Strategic Priority.

Cross-Departmental Teams

| | ECONOMIC DEVELOPMENT | HOUSING/ HOMELESSNESS | ENVIRONMENTAL PROTECTION | INFRASTRUCTURE | PUBLIC SAFETY | SUBSTANCE USE & BEHAVIOR DISORDERS |
|-------------------------------------|----------------------|-----------------------|--------------------------|----------------|---------------|------------------------------------|
| Airports | ✓ | | | ✓ | ✓ | |
| Community Services | ✓ | ✓ | | | ✓ | ✓ |
| Cooperative Extension | ✓ | ✓ | ✓ | | ✓ | ✓ |
| Criminal Justice Commission | | ✓ | | | ✓ | ✓ |
| Engineering & Public Works | | | ✓ | ✓ | | |
| Environmental Resources Management | | | ✓ | | | |
| Equal Business Opportunity | ✓ | | | | | |
| Facilities Development & Operations | ✓ | | ✓ | ✓ | | |
| Fire Rescue | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Housing & Economic Sustainability | ✓ | ✓ | | ✓ | | |
| Human Resources | ✓ | | | | | |
| Library | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Medical Examiner's Office | | | | | | ✓ |
| Office of Community Revitalization | ✓ | ✓ | ✓ | ✓ | | ✓ |
| Office of Resilience | | | ✓ | ✓ | | |
| OFMB | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Palm Tran | | | ✓ | ✓ | | |
| Parks and Recreation | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Planning, Zoning & Building | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Public Safety | ✓ | ✓ | | | ✓ | |
| Risk Management | | | | ✓ | ✓ | ✓ |
| Tourist Development Council | ✓ | | | ✓ | | |
| Water Resources | | | ✓ | ✓ | | |
| Water Utilities | ✓ | | ✓ | ✓ | ✓ | |
| Youth Services | ✓ | ✓ | | | ✓ | ✓ |

* Cross Departmental Teams for Each Strategic Priority

Through strategic planning sessions and analyzing the County's needs, six Strategic Priorities were identified and adopted by the County Administrator and Board of County Commissioners for Fiscal Years 2019/2020. Six cross-departmental high-performance teams were created to address each of the six strategic priorities. Departments were surveyed to categorize those that contributed time and resources to a particular area, thus adding them to a "Cross-Departmental Team" (CDT). Several departments participate in more than one CDT. Departments that provide internal customer service or support to these CDT's are also noted and are equally important to addressing the County's strategic priorities.

Supporting Departments to the Teams:

- Administration
- Equal Opportunity
- Information Systems Services
- Legislative Affairs
- Public Affairs
- Purchasing

