10192537 2013 FORD ESCAPE Suv, Mid Size, 4X4

Problem:	1303772 1061 - Pre Deli	Meter: ivery Insp	325 ection			In Date:	04/17/2013	Closed:	04/17/2013
- Pre Delivery	Inspection								
ŕ	Hours	2.00		Labor:	120.00	Parts:	0.00	Total:	120.00
Workorder: Problem:	1309927 P.M. service.	Meter:	1529			In Date:	10/01/2013	Closed:	10/15/2013
- Perform pm	service complet	e.			Parts Li	st			Qt
- Rotate and b	oalance all four t	tires.			5w20 Er	ngine Oil			5.0
- Shop Supplie	es				Napagol	d Oil Filter			1.0
					Shop Su	ıpplies			1.0
	Hours :	3.75		Labor:	225.00	Parts:	18.88	Total:	243.88
Workorder: Problem:	1310366 1 - Wash ticket	Meter: (s) issued	1529 I			In Date:	10/15/2013	Closed:	10/15/2013
- 1 - Wash tick	ket(s) issued								
	Hours	0.00		Labor:	0.00	Parts:	0.00	Total:	0.00
Workorder:	1403223	Meter:	5869			In Date:	04/02/2014	Closed:	04/17/2014
Problem:	P.M. service ar	nd install o	customer sup	pplied PA	system.				
- P.m. Service	э.				Parts Li	st			Qt
 Fabricate an 	nd install costom	er supplie	ed P.a. syster	m.	Napagol	d Oil Filter			1.0
	nd install costom palance all tires.		ed P.a. syster	m.	Napagol 5w20 Er				
	palance all tires.		ed P.a. systei	m.	. •	ngine Oil			1.0
- Rotate and b	palance all tires.		ed P.a. syster	m.	5w20 Er	ngine Oil Beam			1.0 5.0
- Rotate and b	palance all tires.		ed P.a. syster	m.	5w20 Er Accufit E Fuse Ho	ngine Oil Beam	e		1.0 5.0 2.0
- Rotate and b	palance all tires.		ed P.a. systei	m.	5w20 Er Accufit E Fuse Ho	ngine Oil Beam older ectrical Tape	e		1.0 5.0 2.0 1.0
- Rotate and b	palance all tires.		ed P.a. systei		5w20 Er Accufit E Fuse Ho Vinyl Ele	ngine Oil Beam older ectrical Tape		Total:	1.0 5.0 2.0 1.0
- Rotate and b - Shop Supplie	oalance all tires. es	9.75 Meter:	10201	Labor:	5w20 Er Accufit E Fuse Ho Vinyl Ele Shop Su 585.00	ngine Oil Beam older ectrical Tape upplies Parts:		Total:	1.0 5.0 2.0 1.0 1.0
- Rotate and b - Shop Supplie Workorder: Problem:	palance all tires. es Hours : 1410094	9.75 Meter:	10201	Labor:	5w20 Er Accufit E Fuse Ho Vinyl Ele Shop Su 585.00	ngine Oil Beam older ectrical Tape upplies Parts: In Date: and 14S04	54.26		1.0 5.0 2.0 1.0 1.0 639.26
- Rotate and book - Shop Supplied Workorder: Problem: - Pm service.	Hours: 1410094 Pm service.Wip	9.75 Meter: per blades	10201	Labor:	5w20 Er Accufit E Fuse Ho Vinyl Ele Shop Su 585.00	ngine Oil Beam older ectrical Tape applies Parts: In Date: and 14S04	54.26		1.0 5.0 2.0 1.0 1.0 639.26
- Rotate and book - Shop Supplied Workorder: Problem: - Pm service Rotate and book - Rotate - Rota	Hours: 1410094 Pm service.Wip	9.75 Meter: per blades	10201 s.Safety reca	Labor:	5w20 Er Accufit E Fuse Ho Vinyl Ele Shop Su 585.00	ngine Oil Beam older ectrical Tape upplies Parts: In Date: nd 14S04 st d Oil Filter	54.26		1.0 5.0 2.0 1.0 1.0 639.26 10/27/2014 Qt 1.0
- Rotate and book - Shop Supplied - Workorder: Problem: - Pm service Rotate and book - Transport verecalls#13s12,	Hours : 1410094 Pm service.Wip calance all four tehicle to and fror,14s03 and 14s0	9.75 Meter: per blades tires. m dealer f	10201 s.Safety reca for safety e thermostat,	Labor: Ils 13S12,	5w20 Err Accufit E Fuse Ho Vinyl Ele Shop Su 585.00 14S03 arr Parts Li Napagol 5w20 Err	ngine Oil Beam older ectrical Tape upplies Parts: In Date: nd 14S04 st Id Oil Filter ngine Oil	54.26		1.0 5.0 2.0 1.0 1.0 639.26 10/27/2014 Qt 1.0 5.0
- Rotate and book - Shop Supplied - Shop Supplied - Workorder: Problem: - Pm service. - Rotate and book - Transport verecalls#13s12, dipstick and here	Hours : 1410094 Pm service.Wip calance all four tehicle to and fror,14s03 and 14s0eat shield.reprog	9.75 Meter: per blades tires. m dealer f	10201 s.Safety reca for safety e thermostat,	Labor: Ils 13S12, oil	5w20 Er Accufit E Fuse Ho Vinyl Ele Shop Su 585.00 14S03 ar Parts Li Napagol 5w20 Er Accufit E	ngine Oil Beam Blder Betrical Tape Ipplies Parts: In Date: Ind 14S04 St Id Oil Filter Ingine Oil Beam	54.26		1.0 5.0 2.0 1.0 1.0 639.26 10/27/2014 Qt 1.0 5.0 2.0
- Rotate and book - Shop Supplied - Shop Supplied - Workorder: Problem: - Pm service. - Rotate and book - Transport verecalls#13s12, dipstick and here	Hours : 1410094 Pm service.Wip calance all four tehicle to and fror,14s03 and 14s0	9.75 Meter: per blades tires. m dealer f	10201 s.Safety reca for safety e thermostat,	Labor: Ils 13S12, oil	5w20 Err Accufit E Fuse Ho Vinyl Ele Shop Su 585.00 14S03 arr Parts Li Napagol 5w20 Err Accufit E Mac Wit	ngine Oil Beam older ectrical Tape upplies Parts: In Date: nd 14S04 st Id Oil Filter ngine Oil Beam e Lithium G	54.26		1.0 5.0 2.0 1.0 1.0 639.26 10/27/2014 Qt 1.0 5.0 2.0 1.0
- Rotate and book - Shop Supplied - Shop Supplied - Workorder: Problem: - Pm service. - Rotate and book - Transport verecalls#13s12, dipstick and he module.inspectors	Hours : 1410094 Pm service.Wip coalance all four tehicle to and from ,14s03 and 14s0 eat shield.reprocest and adjust left	9.75 Meter: per blades tires. m dealer f	10201 s.Safety reca for safety e thermostat,	Labor: Ils 13S12, oil	5w20 Er Accufit E Fuse Ho Vinyl Ele Shop Su 585.00 14S03 ar Parts Li Napagol 5w20 Er Accufit E	ngine Oil Beam older ectrical Tape upplies Parts: In Date: nd 14S04 st Id Oil Filter ngine Oil Beam e Lithium G	54.26		1.0 5.0 2.0 1.0 1.0 639.26 10/27/2014 Qt 1.0 5.0 2.0

Workorder: Problem:	1504104 Pm service.	Meter:	14552		I	n Date:	04/21/2015	Closed:	04/30/20)15
Pm service.Rotate and bShop Supplie	nd balance all four tires. 5w20 Engine Oil Napagold Oil Filter Shop Supplies						Qty 5.00 1.00 1.00			
	Hour	s 3.75		Labor:	225.00	•	18.20	Total:	243.20	1100
Workorder: Problem:	1504753 Multiple warni	Meter: ng lights o	14878 n dash.ABS	and stabil	=	n Date: message.	05/11/2015	Closed:	05/29/20)15
replacement.	hicle to and fro	om dealer f	or left rear A	bs sensor	Parts List Shop Sup					Qty 1.00
- Shop Suppli		s 2.00		Labor:	120.00	Parts:	2.00	Total:	122.00	
Workorder: Problem:	1510640 Pm service.W	Meter: iper blades	18490 s.Recall.		I	n Date:	10/21/2015	Closed:	11/16/20)15
- Transport ve 14s21 and Abs - Shop Suppli Workorder: Problem:	Hour: 1513041 Left rear tire deliberation to the second control of	s 5.75 Meter: lamage be	19360	Labor:	Parts List P235 55r1 Shop Sup Tire Dispo	Oil Filter ine Oil eam ear luid Conce ry Protect plies Parts: n Date: 17 Fuel Ma plies psal Fee	88.87 12/30/2015	Closed:	433.87 01/05/20 389.28	2.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00
Workorder:	1604924	Meter:	21398			n Date:	05/11/2016	Closed:	05/31/20)16
	P.M. service a				•	ii Dato.	00/11/2010	Oloood.	00/01/20	710
- P.m. Service - Rotate and b - Shop Suppli	palance tires.				Parts List 5w20 Eng Napagold Accufit Be Washer F Shop Sup	ine Oil Oil Filter am Iuid Conce	entr			Qty 5.00 1.00 2.00 1.00 1.00
	Hour	s 3.75		Labor:	225.00	Parts:	52.04	Total:	277.04	

Workorder: Problem:	1612081 P.M. service	Meter: and wiper b	25236 lades.		I	n Date:	11/23/2016	Closed:	12/13/20	016
- P.m. Service		·			Parts List	:				Qty
- Replace nois	sy right front a	xle assemb	le.		5w20 Eng	ine Oil				5.00
- Test battery				est	Napagold					1.00
oattery,fail load					Accufit Be					2.00
- Rotate and b	palance tires.				Wpr/blde					1.00
- Com[lete wh	_	.test drive.			Washer F	uid Conce	entr			1.00
- Shop Suppli	es				Battery					1.00
					Battery Te	rminal Pr	otectors			1.00
					Front Axle	s Asy				1.00
					Shop Sup	plies				1.00
	Hou	ırs 9.25		Labor:	555.00	Parts:	425.06	Total:	980.06	
Workorder: Problem:	1707011 P.M. service.	Meter:	29390		I	n Date:	07/18/2017	Closed:	07/31/20)17
- P.m. service).				Parts List	:				Qty
- Rotate and h	nigh speed ba	lance all fou	r tires.		5w20 Eng	ine Oil				5.00
- Shop Suppli	es				Napagold	Oil Filter				1.00
					Accufit Be	am				2.00
					Wpr/blde					1.00
					Washer F	uid Conce	entr			1.00
					Shop Sup	plies				1.00
	Hou :	ırs 3.75		Labor:	225.00	Parts:	61.22	Total:	286.22	
Workorder: Problem:	1712607 ABS/Brake li	Meter: ghts on.	33138		I	n Date:	12/21/2017	Closed:	01/04/20)18
- Diagnoise w	rith scan tool th	he Abs light	code C0037	and	Parts List	:				Qty
	m pinpoint tes				Sensor As	sy				2.00
alled rear spe est.	ed sensors wi	th new .clea	ar codes and	road	Battery					1.00
		ow crank.at			Shop Sup	plies				1.00
- Load test baretest.replace charging syste	failed battery am okay at this	with new.dra	aw test and re	echeck						
etest.replace charging syste	failed battery and this es	with new.dra	aw test and re		240.00	Parts:	192.76	Total:	432.76	
etest.replace charging syste - Shop Suppli Workorder:	failed battery and this es	with new.drastime. stime. strs 4.00 Meter:	33820			Parts:	192.76 01/30/2018	Total:	432.76)18
etest.replace charging syste - Shop Suppli Vorkorder: Problem:	failed battery em okay at this es Hou : 1801115 P.M. service	with new.drastime. stime. strs 4.00 Meter:				n Date:)18 Qty
etest.replace charging syste - Shop Supplication - Shop Supplication - Problem: - P.m. service	failed battery em okay at this es Hou : 1801115 P.M. service	with new.drastime. Irs 4.00 Meter: and detail.	33820	Labor:	I	n Date:				
etest.replace charging syste - Shop Suppli Vorkorder: Problem: - P.m. service - Perform tire	failed battery em okay at this es Hou : 1801115 P.M. service	with new.drastime. Irs 4.00 Meter: and detail.	33820	Labor:	I Parts List	n Date:				Qty
etest.replace charging syste - Shop Supplication - Shop Supplication - Problem: - P.m. service - Perform tire	failed battery em okay at this es Hou : 1801115 P.M. service	with new.drastime. Irs 4.00 Meter: and detail.	33820	Labor:	Parts List	n Date: Oil Filter ine Oil	01/30/2018			Qty
retest.replace charging syste - Shop Supplination Workorder: Problem: - P.m. service	failed battery em okay at this es Hou : 1801115 P.M. service	with new.drastime. Irs 4.00 Meter: and detail.	33820	Labor:	Parts List Napagold 5w20 Eng	n Date: Oil Filter ine Oil Lithium G	01/30/2018			Qty 1.00 5.00

Workorder: Problem:	1801406 1 - Detail Veh	Meter: icle Wash	33704 Ticket(s) Issue	ed		In Date:	02/06/2018	Closed:	02/06/2018		
- 1 - Detail Ve	hicle Wash Tid	cket(s) Issu	ıed								
	Hour :	rs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00		
Workorder: Problem:	1808050 P.M. Service.	Meter:	36532			In Date:	08/06/2018	Closed:	08/15/2018		
- P.m. service).				Parts L	ist			Qt		
- Rotate and I	palance all four	r tires . Nitı	ofill.		Napago	ld Oil Filter			1.00		
- Shop Supplies					5w20 Eı	ngine Oil			5.00		
					Washer	Fluid Conce	entr		1.00		
					Blade				1.00		
					Wiper B	lade			1.00		
					Wiper B	lade			1.00		
					Napa C	abin Air Filte	er		1.00		
					Shop St	upplies			1.00		
	Hour	rs 3.75		Labor:	225.00	Parts:	86.39	Total:	311.39		
Workorder: Problem:	1901144 P.M. service a	Meter: and detail.	38542			In Date:	01/30/2019	Closed:	02/13/2019		
- P.m. service).				Parts L	ist			Qt		
•	worn tires . R	otate and b	palance all fou	r tires .	Napago	1.00					
		- Replace two worn tires . Rotate and balance all four tires . Nitrofill all.					5w20 Engine Oil				
- Shop Supplies					5w20 E	ngine Oil			5.00		
	es					ngine Oil Fluid Conce	entr		5.00 1.00		
	es				Washer	_	entr				
	es				Washer	Fluid Conce /55/17 Mic	entr		1.00		
2.15	es				Washer Tire235, Shop So Tire Dis	Fluid Conce /55/17 Mic	entr		1.00 2.00		
		rs 4.75		Labor:	Washer Tire235, Shop St	Fluid Conce /55/17 Mic upplies posal Fee	entr 400.78	Total:	1.00 2.00 1.00		
Workorder:		Meter:	38457 Ticket(s) Issue		Washer Tire235, Shop So Tire Dis	Fluid Conce /55/17 Mic upplies posal Fee		Total:	1.00 2.00 1.00 2.00		
Workorder: Problem:	Hour : 1901534 1 - Detail Veh	Meter: iicle Wash	Ticket(s) Issue		Washer Tire235, Shop So Tire Dis	Fluid Conce /55/17 Mic upplies posal Fee Parts:	400.78		1.00 2.00 1.00 2.00 719.03		
Workorder: Problem:	Hour : 1901534 1 - Detail Veh	Meter: iicle Wash	Ticket(s) Issue		Washer Tire235, Shop So Tire Dis 318.25	Fluid Conce /55/17 Mic upplies posal Fee Parts:	400.78 02/08/2019		1.00 2.00 1.00 2.00 719.03		
Workorder: Problem: - 1 - Detail Ve	Hour : 1901534 1 - Detail Veh	Meter: sicle Wash cket(s) Issuers 0.00 Meter:	Ticket(s) Issue led 40987	ed Labor:	Washer Tire235, Shop So Tire Dis 318.25	Fluid Conce /55/17 Mic upplies posal Fee Parts:	400.78 02/08/2019	Closed:	1.00 2.00 1.00 2.00 719.03		
Workorder: Problem: - 1 - Detail Ve Workorder: Problem:	Hour : 1901534 1 - Detail Veh shicle Wash Tio Hour : 1905423	Meter: sicle Wash cket(s) Issuers 0.00 Meter: sicle Wash	Ticket(s) Issue 40987 Ticket(s) Issue	ed Labor:	Washer Tire235, Shop So Tire Dis 318.25	Fluid Conce /55/17 Mic upplies posal Fee Parts: In Date:	400.78 02/08/2019 0.00	Closed: Total:	1.00 2.00 1.00 2.00 719.03 02/08/2019		

Workorder: Problem:	1907882 PM Service,	Meter: Check fron	42497 t tires, mak	king loud nois	se.	In Date:	07/30/2019	Closed:	08/07/20	019
- P.m. Service	e.				Parts Li	st				Qty
	king rear sho	cks			Napagol	d Oil Filter				1.00
•	o tires,rotate a		all four.		5w20 Er					5.00
- Shop Suppli					Washer		1.00			
					Blade					1.00
					Wiper Bl	ade				1.00
					Wiper Bl	ade				1.00
					Rear Sh	ock Absorb	er			2.00
					Tire235/	55/17 Mic				2.00
					Shop Su	pplies				1.00
					Tire Disp	osal Fee				2.00
	Ho	urs 5.95		Labor:	398.65	Parts:	678.99	Total:	1,077.64	4
Workorder: Problem: - 3 - Wash tic	1909887 3 - Wash ticket(s) issued	Meter: ket(s) issued	44014 d			In Date:	09/25/2019	Closed:	09/25/20)19
	` '	urs 0.00		Labor:	0.00	Parts:	0.00	Total:	0.00	
Workorder: Problem:	1911030 Missing righ	Meter: t front fog lig	44851 ght cap and	d noise front	left front	In Date: on turns and	10/25/2019 d backing up	Closed:	10/30/20	019
	oise from left t	front . R&r c	lefective le	ft front axle	Parts Li	st				Qty
assembly . Ro					Left Fron		1.00			
•	ssing right sid	e bumper gi	rill .		Axle Nut					1.00
- Shop Suppl	ies				Cover					1.00
					Grille					1.00
					Shop Su	pplies				1.00
	Ho:	urs 2.50		Labor:	182.50	Parts:	300.87	Total:	483.37	
Workorder: Problem:	1913015 Left rear tire	Meter: going flat .	46358			In Date:	12/19/2019	Closed:	12/30/20	019
	ear tire and b	alance . Re _l	place five d	lefective lug	Parts Li	st				Qty
nuts . Nitrofill	11. 41				L Nit					5.00
					Lug Nut					5.00
- Shop Suppl					Shop Su	pplies				
- Shop Suppli	ies	urs 1.00		Labor:	Shop Su		37.30	Total:	110.30	1.00

Workorder: Problem:	2001598 PM Service	Meter e, AC mold/	: 47694 /fungus smell, 0	Clicking no	oise in rev	In Date: verse, Noise	02/14/2020 left back doo	Closed: r & fender,	02/24/20 Headligh	020
- P.m. service	e.road test fo	or noise in r	everse could no	ot	Parts Li			Qty		
dupicate at thi					Napago			1.00		
			cabin air filter a			ngine Oil				5.00
			e A/c evap . Ret	est .	Washer	Fluid Conce	entr			1.00
- Recondition		_			A C Odd	or Out				1.00
- Rotate and I		our tires . N	Nitrollii ali.		Evap Od	dor Elinitato	r			1.00
- Shop Suppli	- Shop Supplies						er			1.00
					3m Tm I	Headlight Le	ens			1.00
					Shop Su	ıpplies				1.00
	H(:	ours 6.75		Labor:	492.75	Parts:	86.50	Total:	579.25	
Workorder:	2006773	Meter				In Date:	07/10/2020	Closed:	07/27/20	020
Problem:	P.M. servic	e, ABS and	d traction contro	ol lights or	ı , clicking	g noise whe	n backing and	recall 16S3	30 .	
- P.m. service) .				Parts Li	st				Qty
•	•	0 '	e C003a . Perfr		Blade					1.00
pinpoint test . sensor . Clear			r Abs wheel spe	eed	Wiper B	lade				1.00
- R&r broken			siste handle		Wiper B	lade				1.00
	· ·		l pads . Sertvice	e calipers	Washer			1.00		
. Flush and ble				, cap c. c	Napago		1.00			
- Rotate and I	balance all f	our tires . N	Nitrofill all.		5w20 Er		5.00			
- Transport to	and from d	ealer for re	call 16s30 .		Rotor		2.00			
- Shop Suppli	es				lube					1.00
						d Dot 4-32o	Z			1.00
					Rear Bra	ake Pad				1.00
					Handle					1.00
					Sensor A	•				1.00
		40.05		1 -1	Shop Su		450.00	T. (.)	4 000 5	1.00
	H(ours 12.05		Labor:	879.65	Parts:	452.89	l otal:	1,332.54	4
Workorder: Problem:	2010071 Right side	Meter splash shie	: 53489 eld hanging dow	'n.		In Date:	10/06/2020	Closed:	10/15/20	020
- Replace dar	maged engir	ne splash s	hield and moun	ting nut	Parts Li	st				Qty
inserts.					Nut					8.00
- Shop Suppli	es				Screw					8.00
					screw a	nd				2.00
					Engine (Cover Shield	d			1.00
					Shop Su	upplies				1.00
	H(ours 1.00		Labor:	73.00	Parts:	278.88	Total:	351.88	
Workorder:	2011892 Transition	Meter				In Date:	12/01/2020	Closed:	12/01/20	020
		i top onarg	,~							
- Transition P		0.00		ab	140.00	Danta	0.00	Tatal	1.40.00	
	H:	ours 2.00		∟abor:	146.00	Parts:	0.00	ı otal:	146.00	