



2023

Palm Beach County, FL

Parks and Recreation Survey

Findings Report



ETC
INSTITUTE

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Executive Summary

2023 Palm Beach County Parks and Recreation Survey Executive Summary

Overview

ETC Institute administered a parks and recreation survey for Palm Beach County, FL during the winter months of 2023. The survey will help determine park and recreation priorities for the community.

Methodology

ETC Institute mailed a survey packet to a random sample of households in Palm Beach County. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at *PalmBeachCountySurvey.org*.

After the surveys were mailed, ETC Institute followed up with residents to encourage participation. To prevent people who were not residents of Palm Beach County from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not included in the final database for this report.

The goal was to collect a minimum of 1200 completed surveys from residents. The goal was met with 1212 completed surveys collected. The overall results for the sample of 1212 households has a precision of at least +/-2.8 at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 2)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 3)
- Benchmarks comparing data from Palm Beach County to national averages (Section 4)
- Tabular data showing the overall results for all questions on the survey (Section 5)
- Answers to open-ended questions (Section 6)
- A copy of the cover letter and survey instrument (Section 7)

The major findings of the survey are summarized in the following pages.

Palm Beach County Facilities/Amenities Use

Use of Facilities/Amenities. Respondents were asked to select all the facilities/amenities their household uses. Beaches (79%), park restrooms (65%), and small neighborhood parks (57%) were selected most often by respondents. If respondents did use the facility/amenity, they were asked to rate their satisfaction. Respondents were most satisfied (rating "satisfied" or "very satisfied") with nature centers (91%), large regional parks (90%), and golf courses (89%). Respondents said the most important facilities/amenities to their households are beaches (45%), park restrooms (27%), and multi-use trails (22%).

Transportation Methods. Respondents most often travel to parks and recreation facilities via driving (92%) followed by walking (42%).

Parks and Green Space. Almost an equal percentage of respondents feel there is sufficient parks and green space areas within walking distance of their residence (46%) and that there is not (47%).

Barriers to Recreation Use. Respondents most often noted parks/facilities being too far from residence (28%), not knowing what is offered (23%), and insufficient security/loitering (19%).

Benefits of Parks, Trails, and Recreation Facilities. Respondents were asked to rate their level of agreement with 10 potential benefits provided by parks, trails, and recreation facilities. Respondents most often agreed (rating "agree" or "strongly agree") with the benefit of preserving open space and the environment (94%), improving physical health and fitness (93%), and improving mental health and reducing stress (92%).

Palm Beach County Programs Participation

Recreation Program Use. Twenty-five percent (25%) of respondents report participating in recreation programs offered by Palm Beach County Parks and Recreation during the past two years. Of those who have participated, over half (56%) participated in 2-3 programs. Respondents most often use parks, facilities, and programs during weekday evenings (31%).

Satisfaction with Programs. Respondents were asked to rate their level of satisfaction with 10 aspects of recreation programs. Respondents were most satisfied (rating "satisfied" or "very satisfied") with the overall quality of programs (86%), the times programs were offered (85%), and the location of programs (82%).

Communication Methods. Respondents most often learn about Palm Beach County recreational programs/activities via word of mouth (56%), social media (54%), and the county/department website (45%). Respondents would most prefer to use social media (58%), email newsletters (45%), and the county/department website (42%).

Development and Funding

Support for Improvements. Respondents most often support (rating "somewhat supportive" or "very supportive") maintaining/improving existing parks (87%), maintaining/improving existing beach parks (87%), and maintaining/improving existing nature centers/natural areas (85%). The four actions respondents would be most willing to fund with their tax dollars are maintaining/improving existing beach parks (45%), developing new nature trails and greenways (35%), and maintaining/improving existing nature centers/natural areas (32%).

Willingness to Pay for Improvements. Respondents were asked to indicate what the maximum amount of additional funding they would be willing to pay per month to fund improvements to parks and facilities. Respondents most often selected \$4-5 (24%), \$1-3 (21%), and nothing (21%).

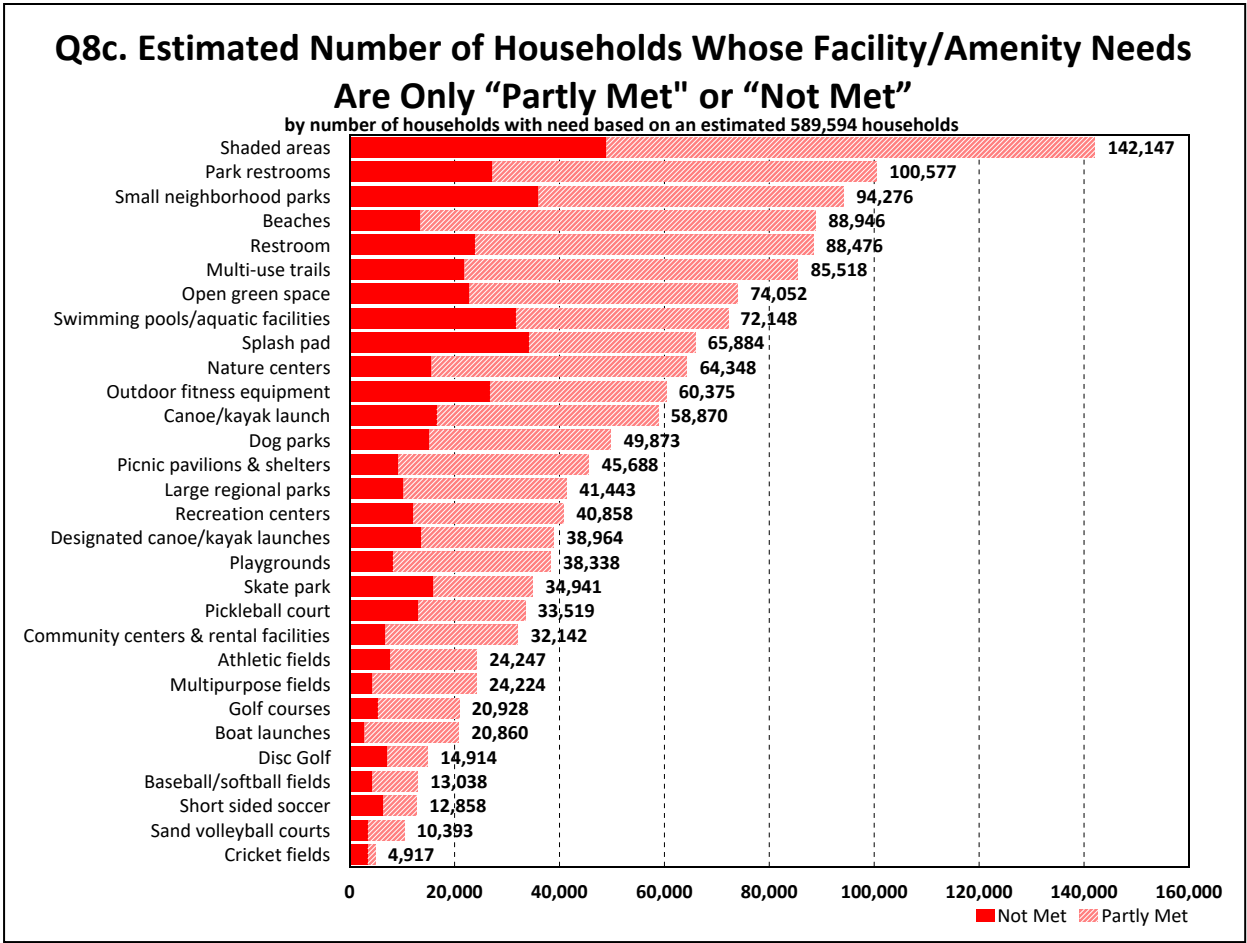
Parks and Recreation Facilities Needs and Priorities

Facility Needs: Respondents were asked to identify if their household had a need for 30 parks and recreation facilities and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities.

The three parks and recreation facilities with the highest percentage of households that have an unmet need:

1. Shaded areas – 142,147 households
2. Park restrooms – 100,577 households
3. Small neighborhood parks – 94,276 households

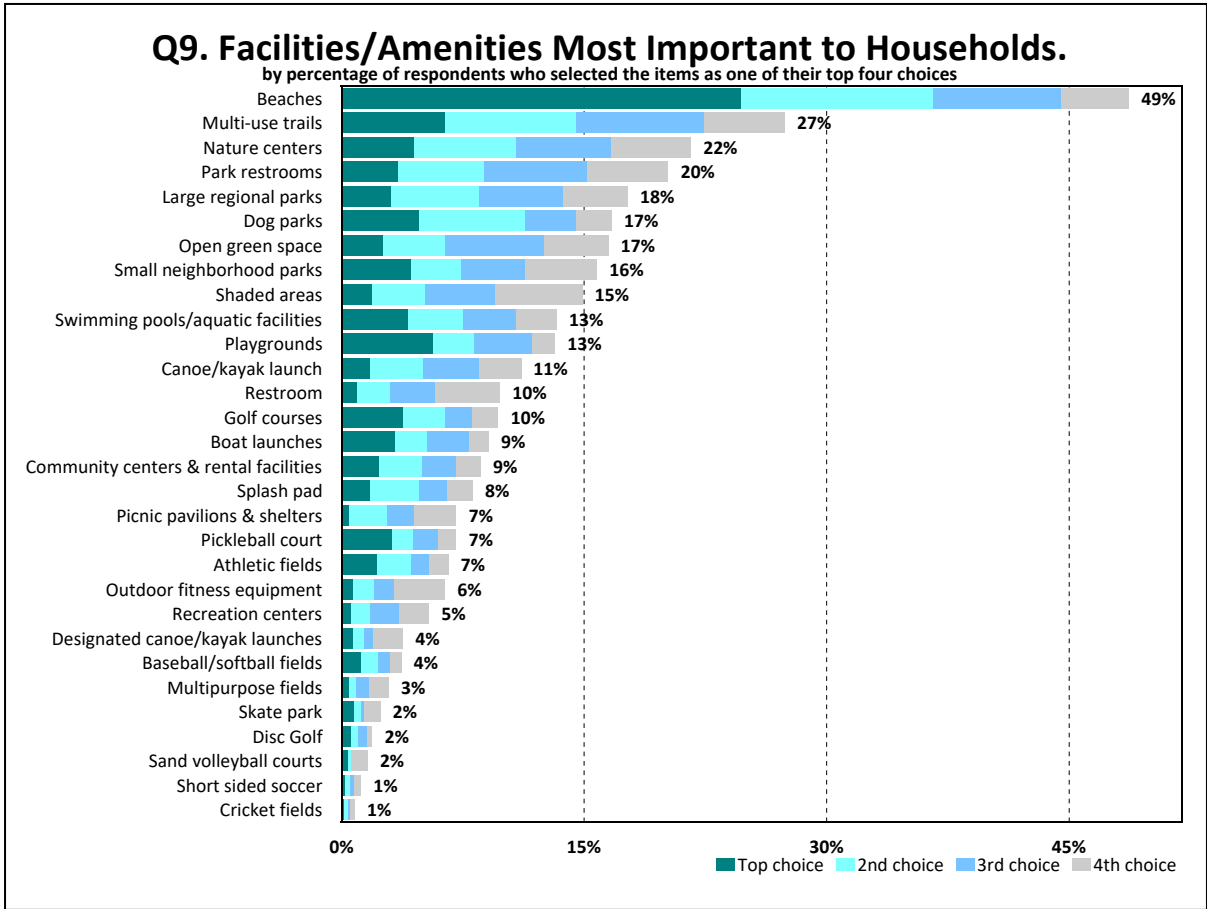
The estimated number of households that have unmet needs for each of the 30 facilities assessed is shown in the chart below.



Facilities Importance: In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents’ top four choices, these were the four facilities ranked most important to residents:

1. Beaches (49%)
2. Multi-use trails (27%)
3. Nature centers (22%)
4. Park restrooms (20%)

The percentage of residents who selected each facility as one of their top four choices is shown in the chart below.

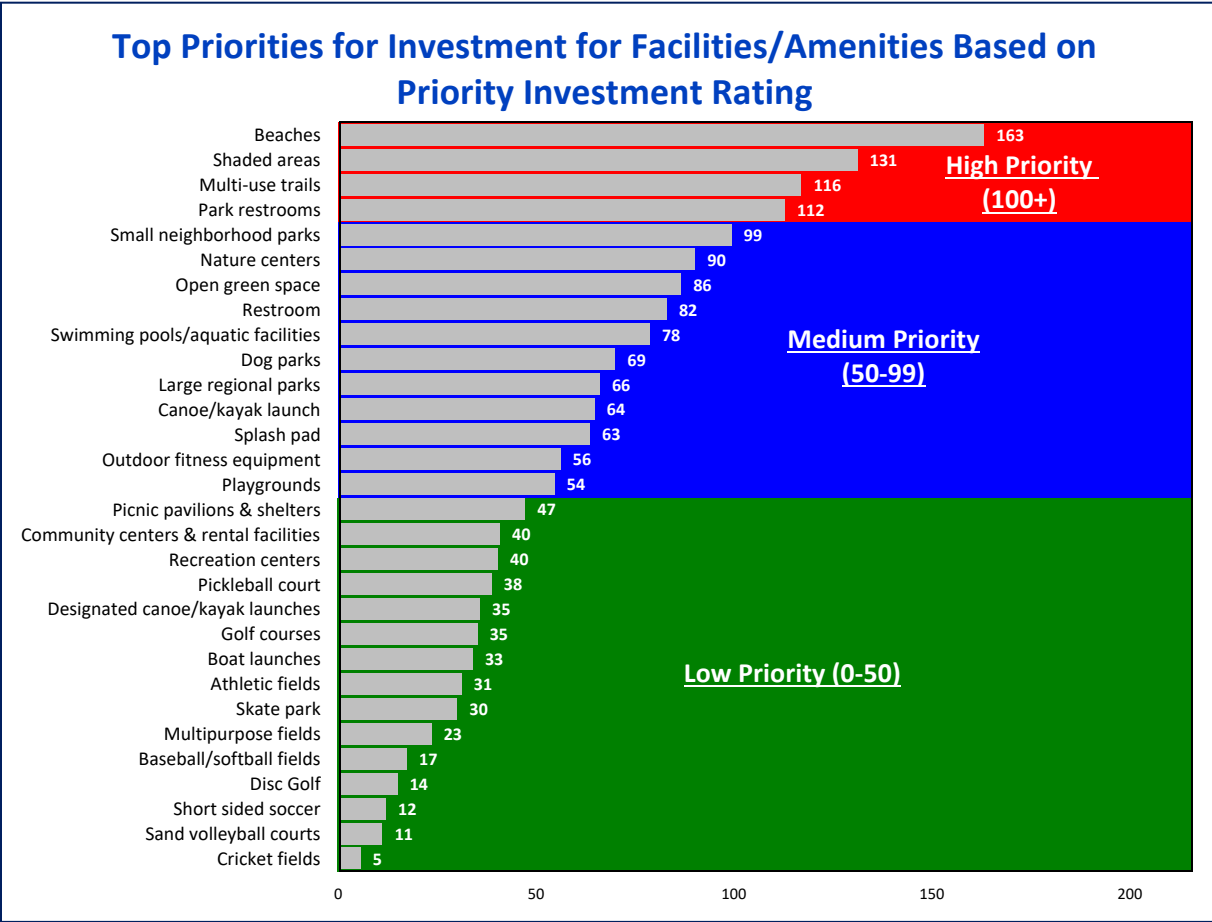


Priorities for Amenity Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on facilities and (2) how many residents have unmet needs for the facility. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following parks/facilities were rated as high priorities for investment:

- Beaches (PIR=163)
- Shaded areas (PIR=131)
- Multi-use trails (PIR=116)
- Park restrooms (PIR=112)

The chart below shows the Priority Investment Rating for each of the 30 facilities assessed on the survey.



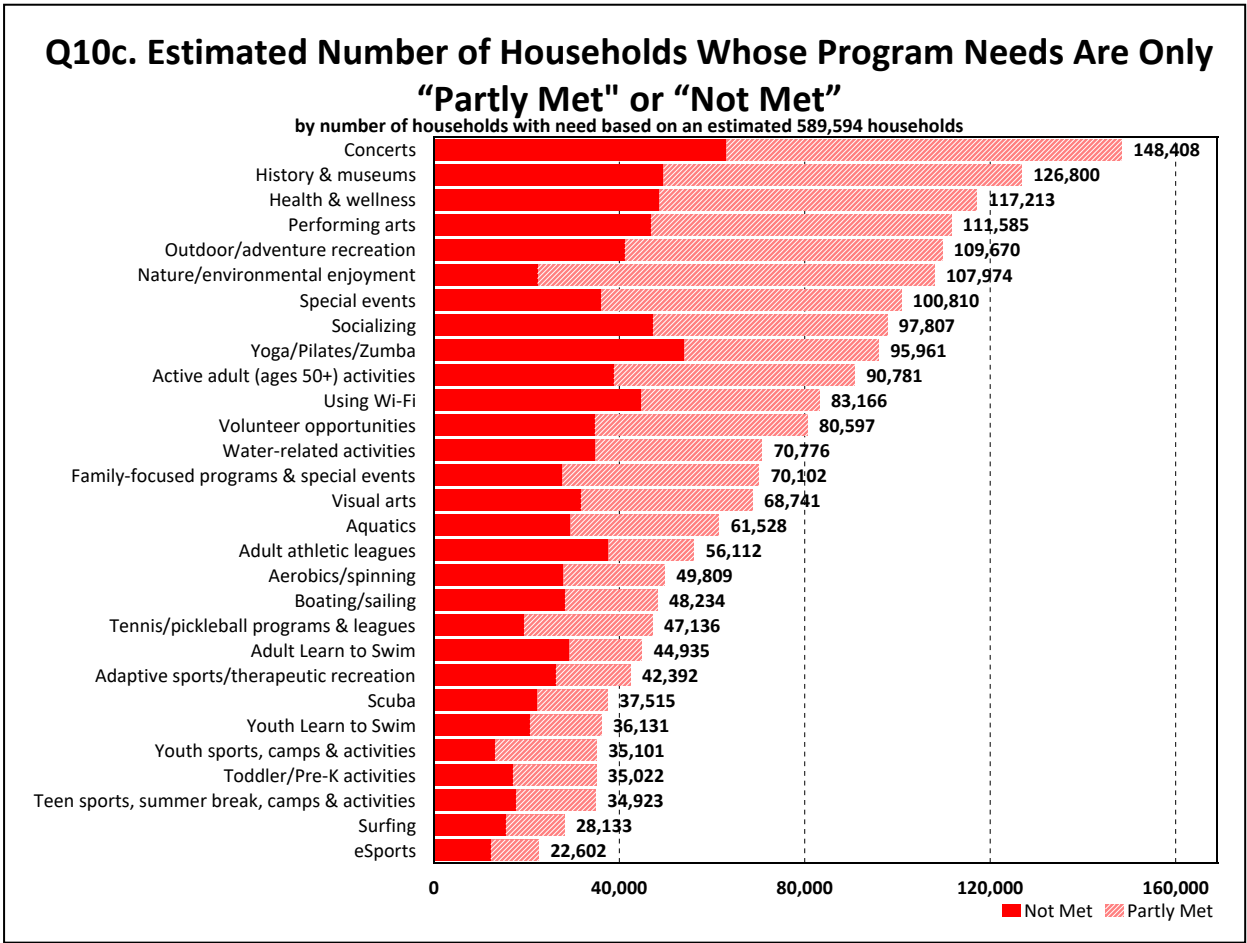
Recreation Program Needs and Priorities

Recreation Program Needs: Respondents were asked to identify if their household had a need for 29 recreation programs and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various recreation programs.

The three programs with the highest percentage of households that have an unmet need:

1. Concerts (148,408 households)
2. History and museums (126,800 households)
3. Health and wellness (117,213 households)

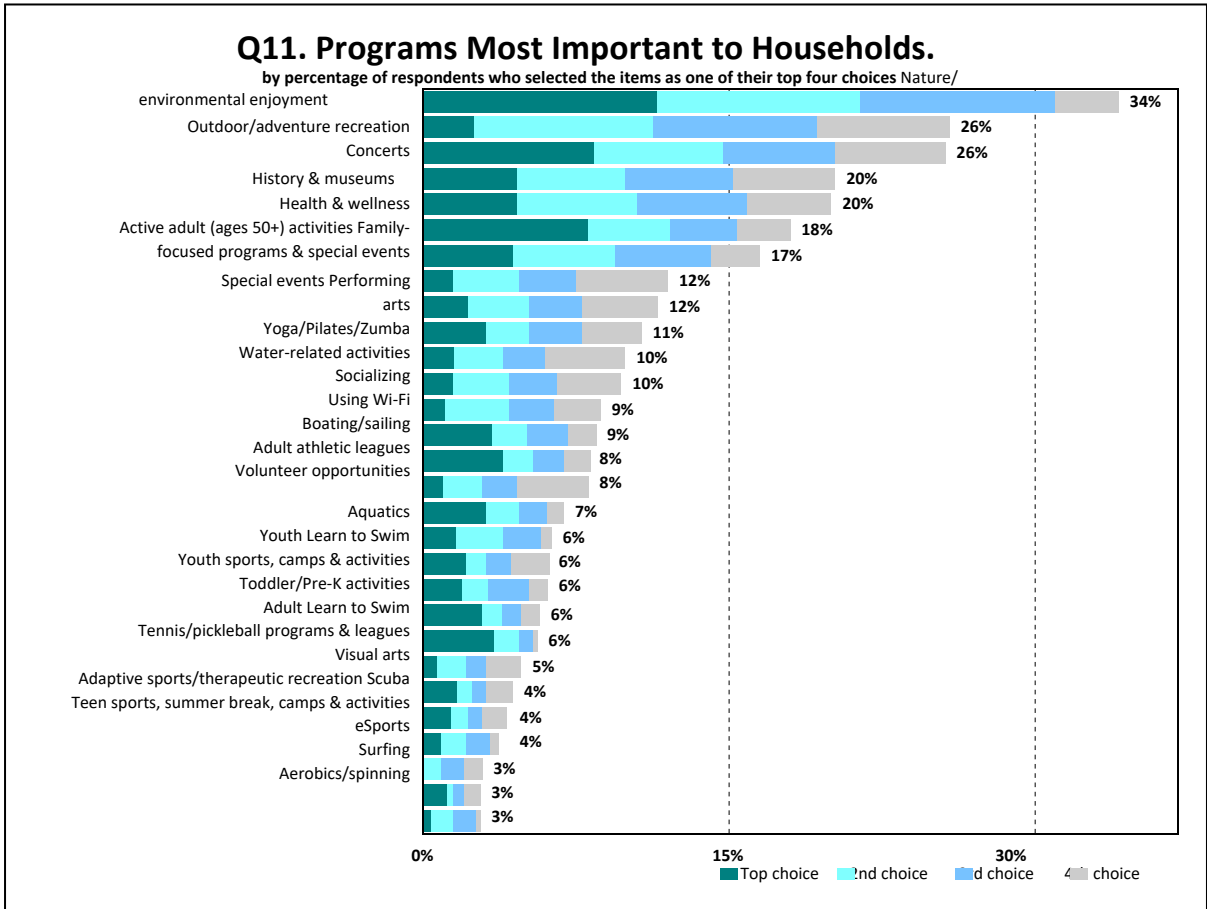
The estimated number of households that have unmet needs for each of the 29 programs assessed is shown in the chart below.



Programs Importance: In addition to assessing the needs for each program, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents’ top four choices, these were the four programs ranked most important to residents:

1. Nature/environmental enjoyment (34%)
2. Outdoor/adventure recreation (26%) and Concerts (26%)
3. History and museums (20%) and Health & Wellness (20%)
4. Active adult (ages 50+) activities (18%)

The percentage of residents who selected each program as one of their top four choices is shown in the chart below.

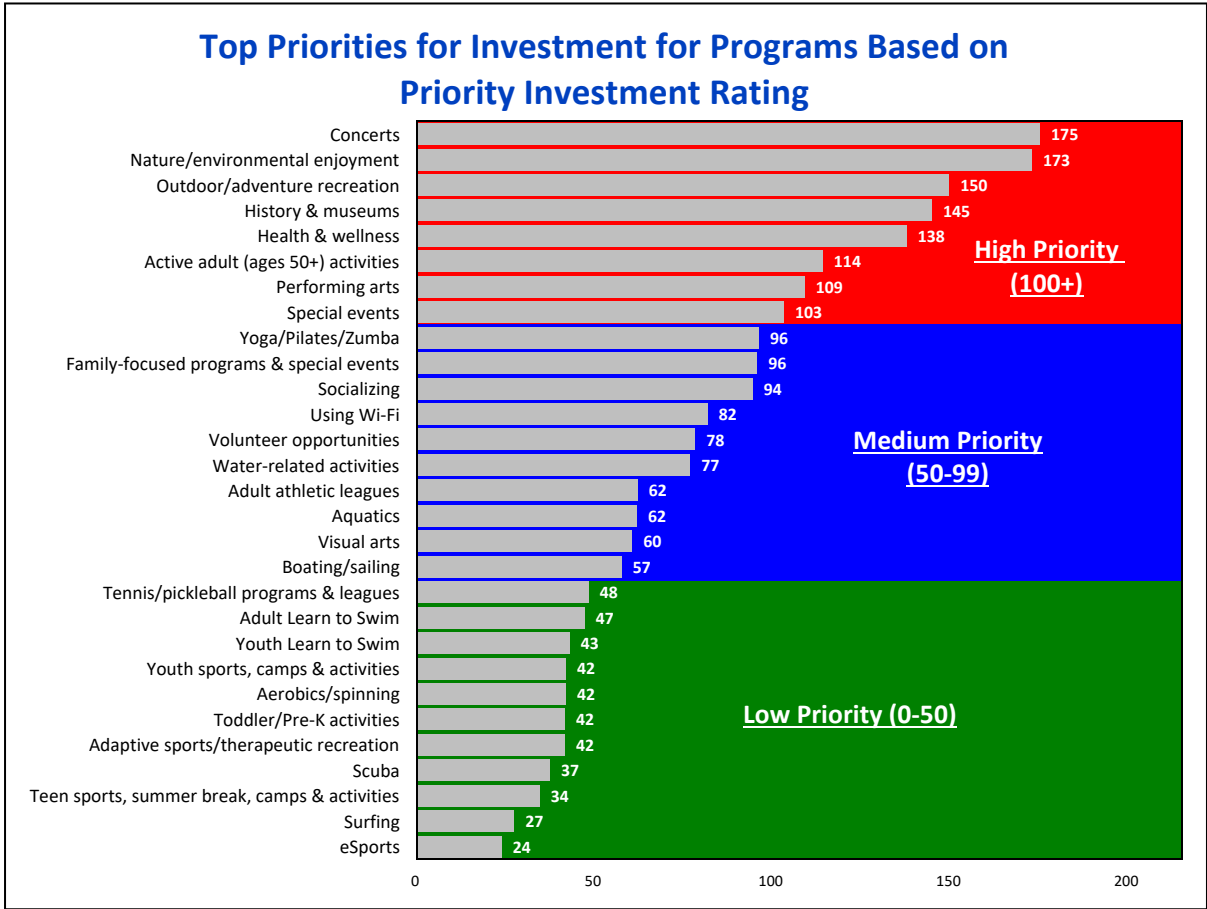


Priorities for Program Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on programs and (2) how many residents have unmet needs for the program. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following programs were rated as high priorities for investment:

- Concerts (PIR=175)
- Nature/environmental enjoyment (PIR=173)
- Outdoor/adventure recreation (PIR=150)
- History and museums (PIR=145)
- Health and wellness (PIR=138)
- Active adult (ages 50+) activities (PIR=114)
- Performing arts (PIR=109)
- Special events (PIR=103)

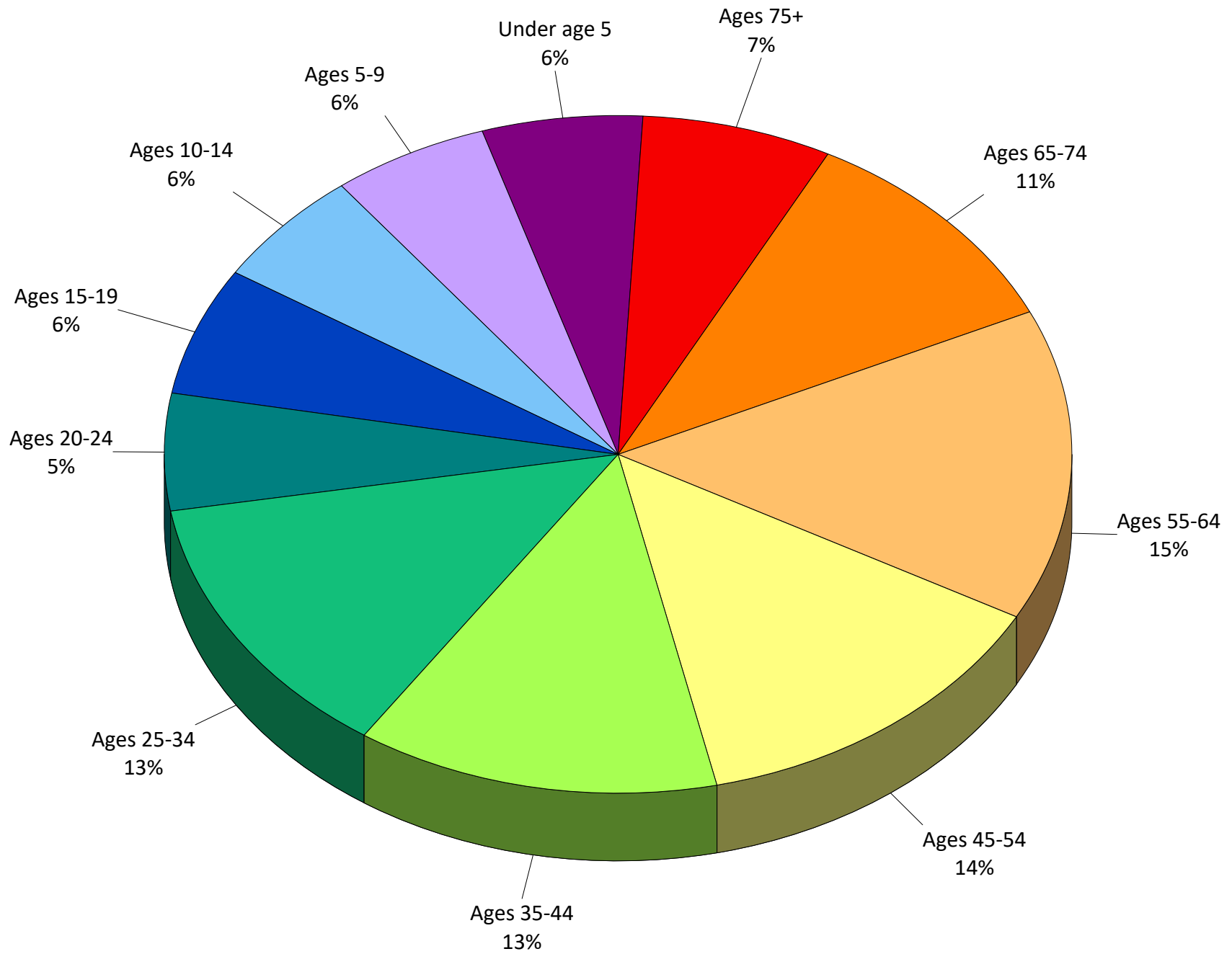
The chart below shows the Priority Investment Rating for each of the 29 programs assessed on the survey.



2

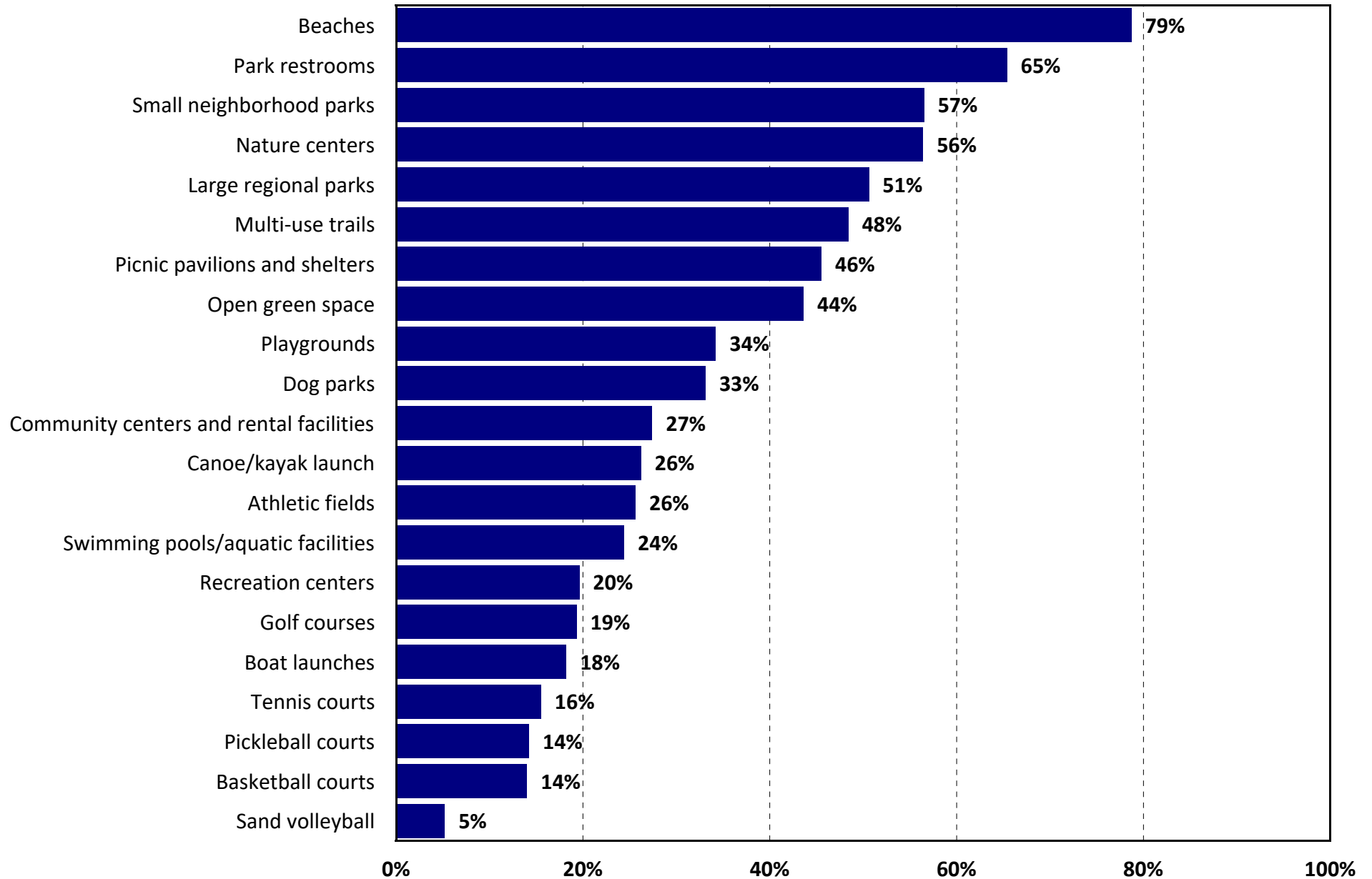
Charts & Graphs

Q1. How many people in your household are in the following age groups? by percentage of persons in household

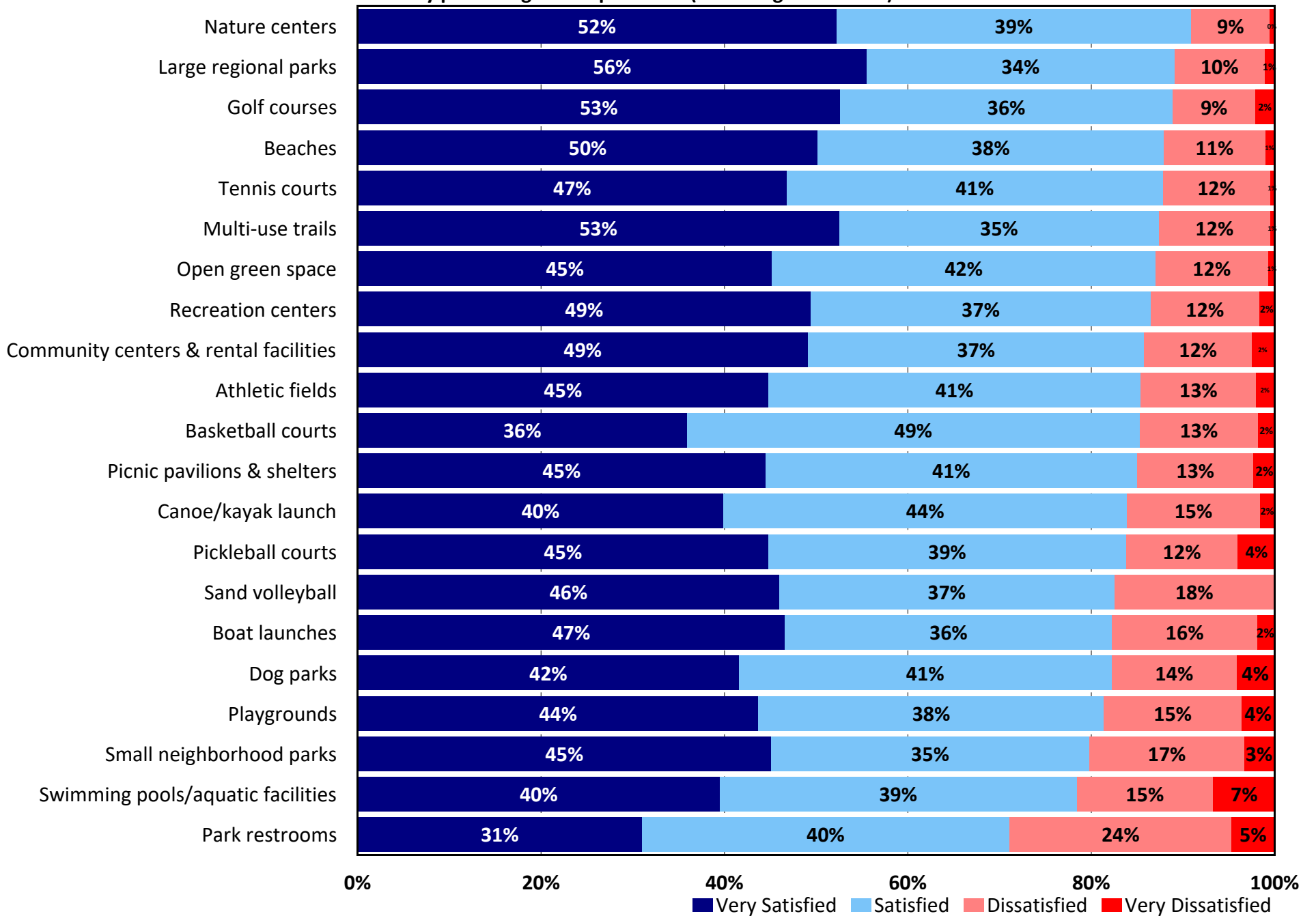


Q2. Please indicate if you use the following parks or recreation facilities/amenities provided by Palm Beach County.

by percentage of respondents who responded "Yes" they do use the facility/amenity. (multiple selections could be made)

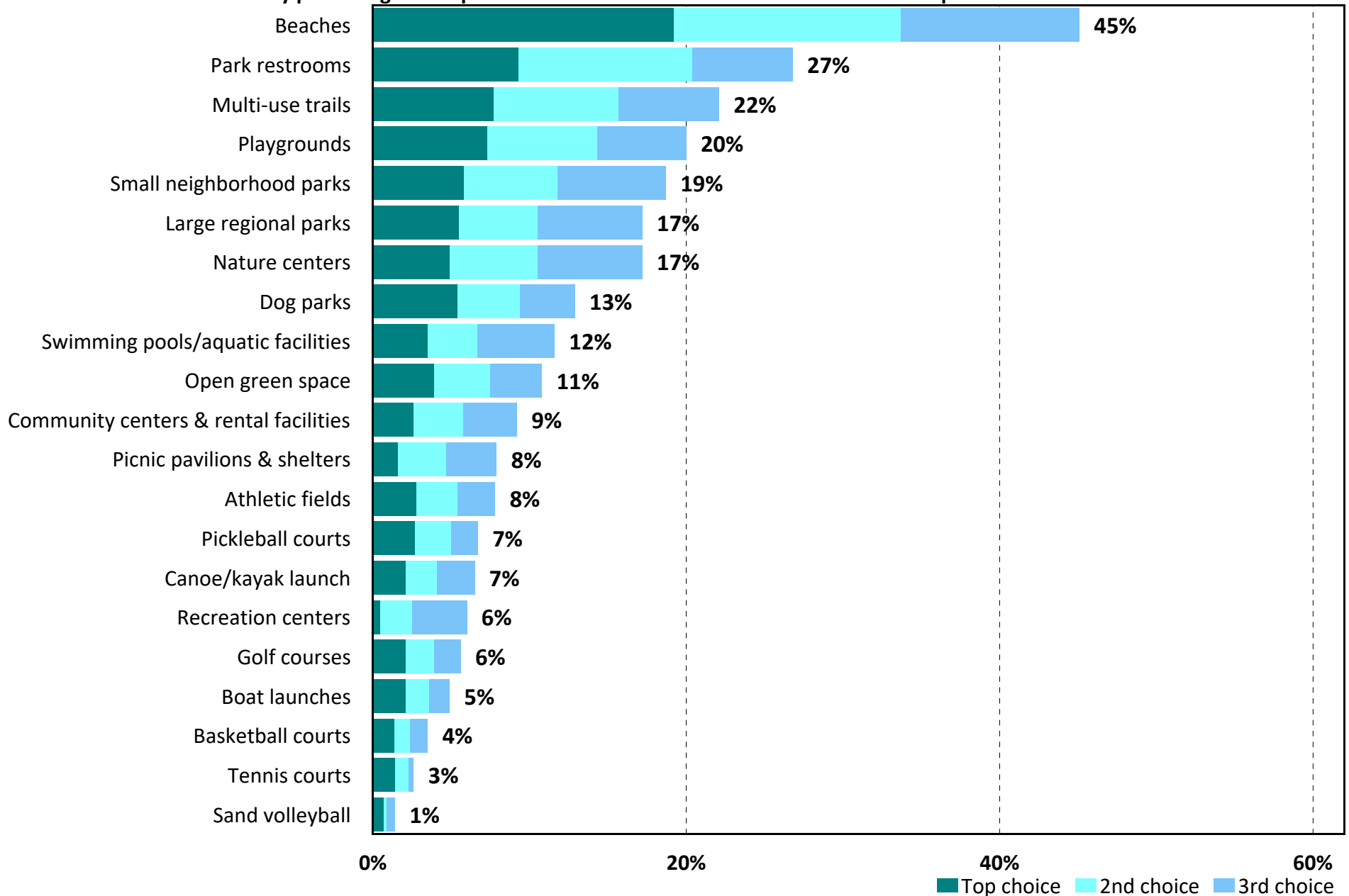


Q2. Please rate your overall satisfaction. by percentage of respondents (excluding "not used")

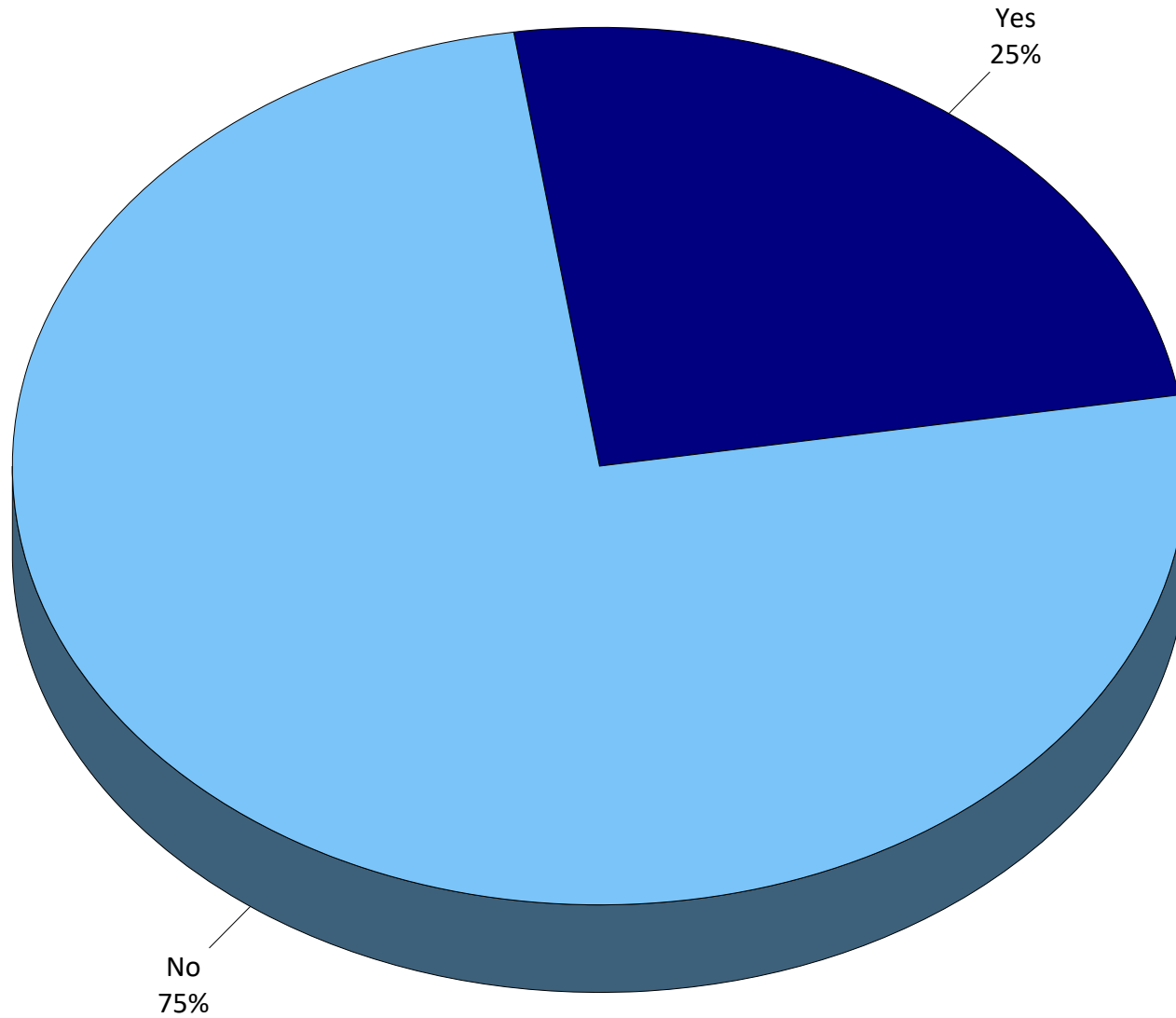


Q3. Which THREE of the facilities/amenities listed in Question 2 do you think should receive the MOST ATTENTION from the County over the next TWO years?

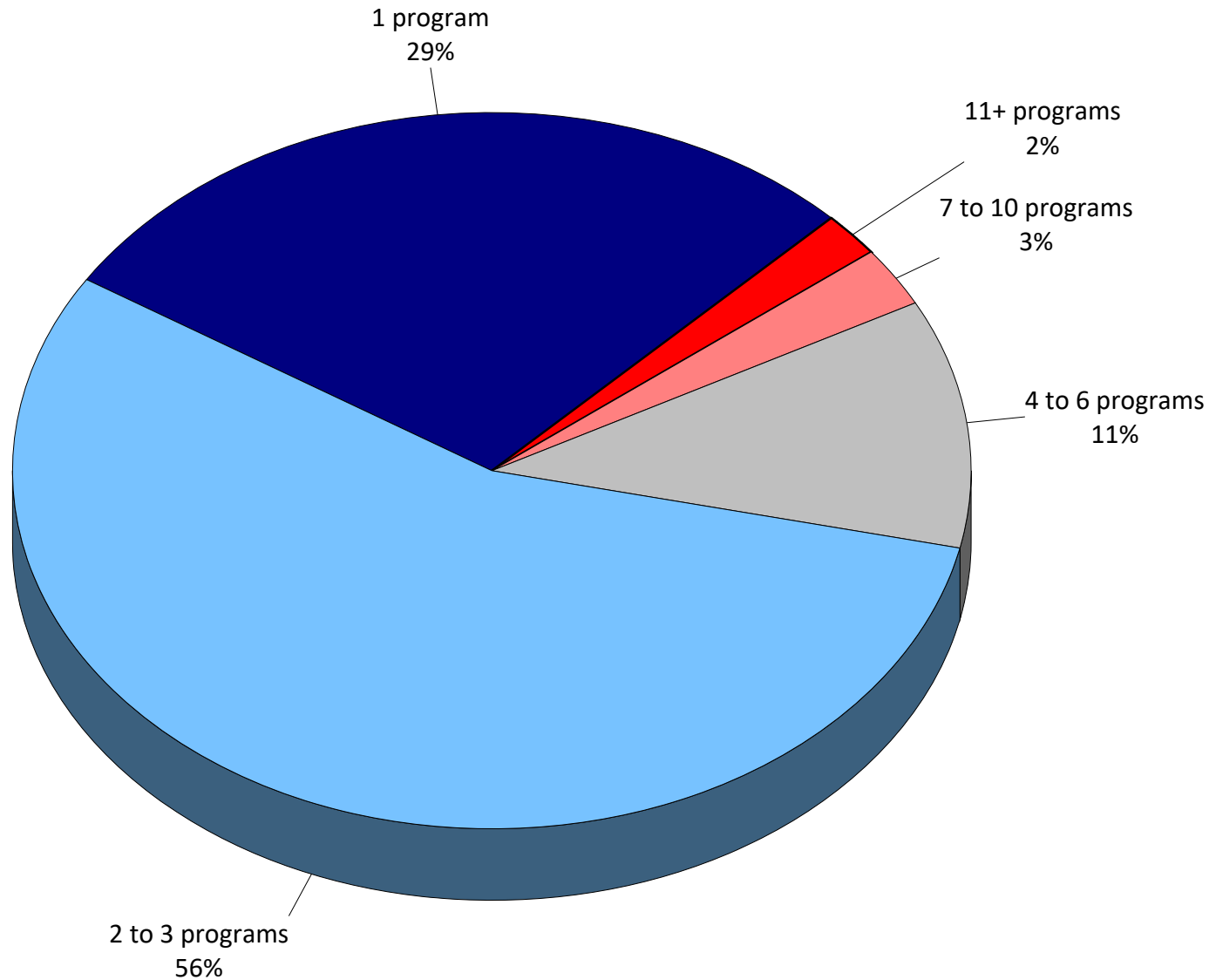
by percentage of respondents who selected the items as one of their top three choices



Q4. Have you/your household participated in any recreation programs offered by Palm Beach County Parks and Recreation during the past two years?
by percentage of respondents

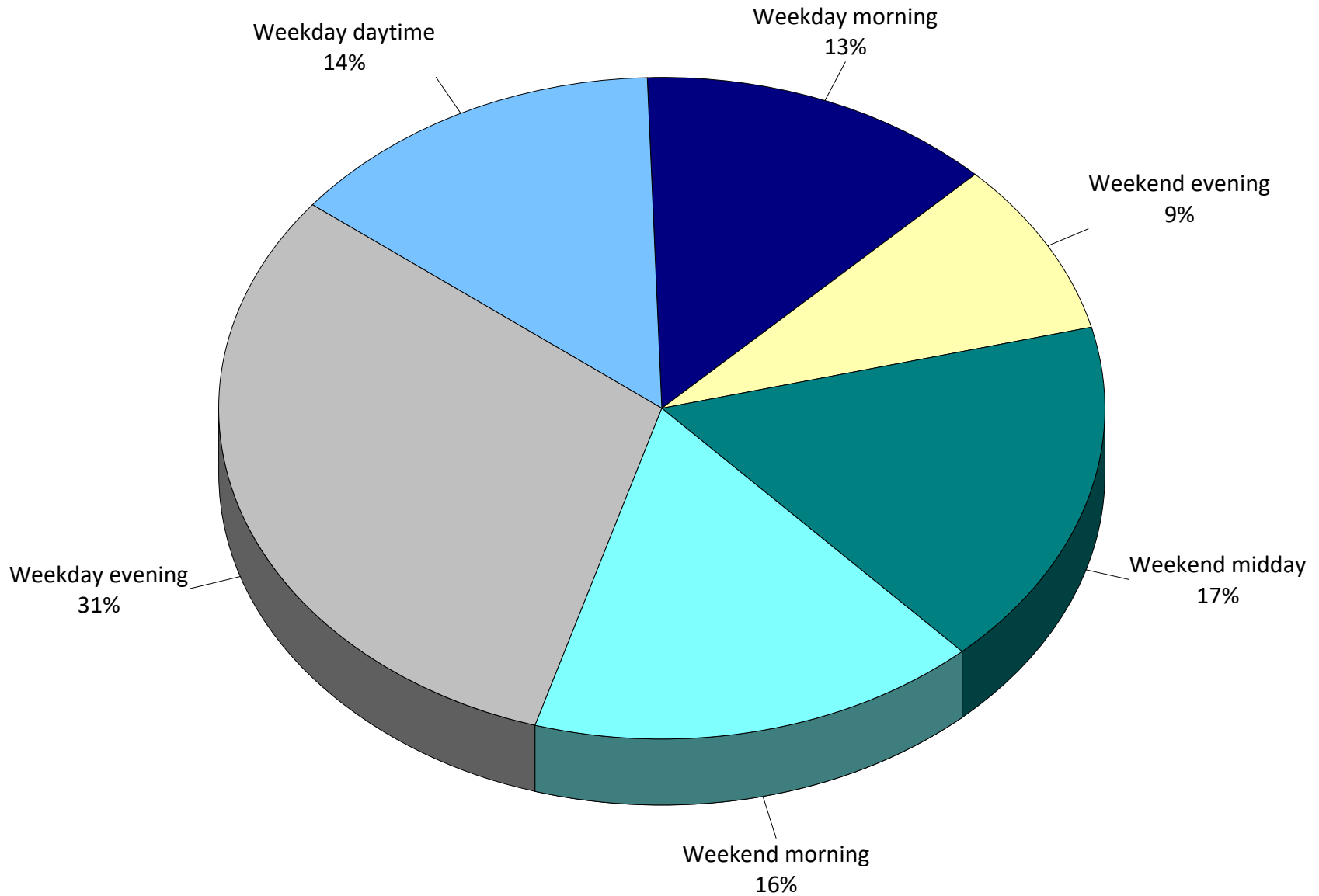


Q4a. Approximately, how many different recreation programs offered by Palm Beach County Parks and Recreation have you/your household participated in over the past two years?
by percentage of respondents (excluding "not provided")

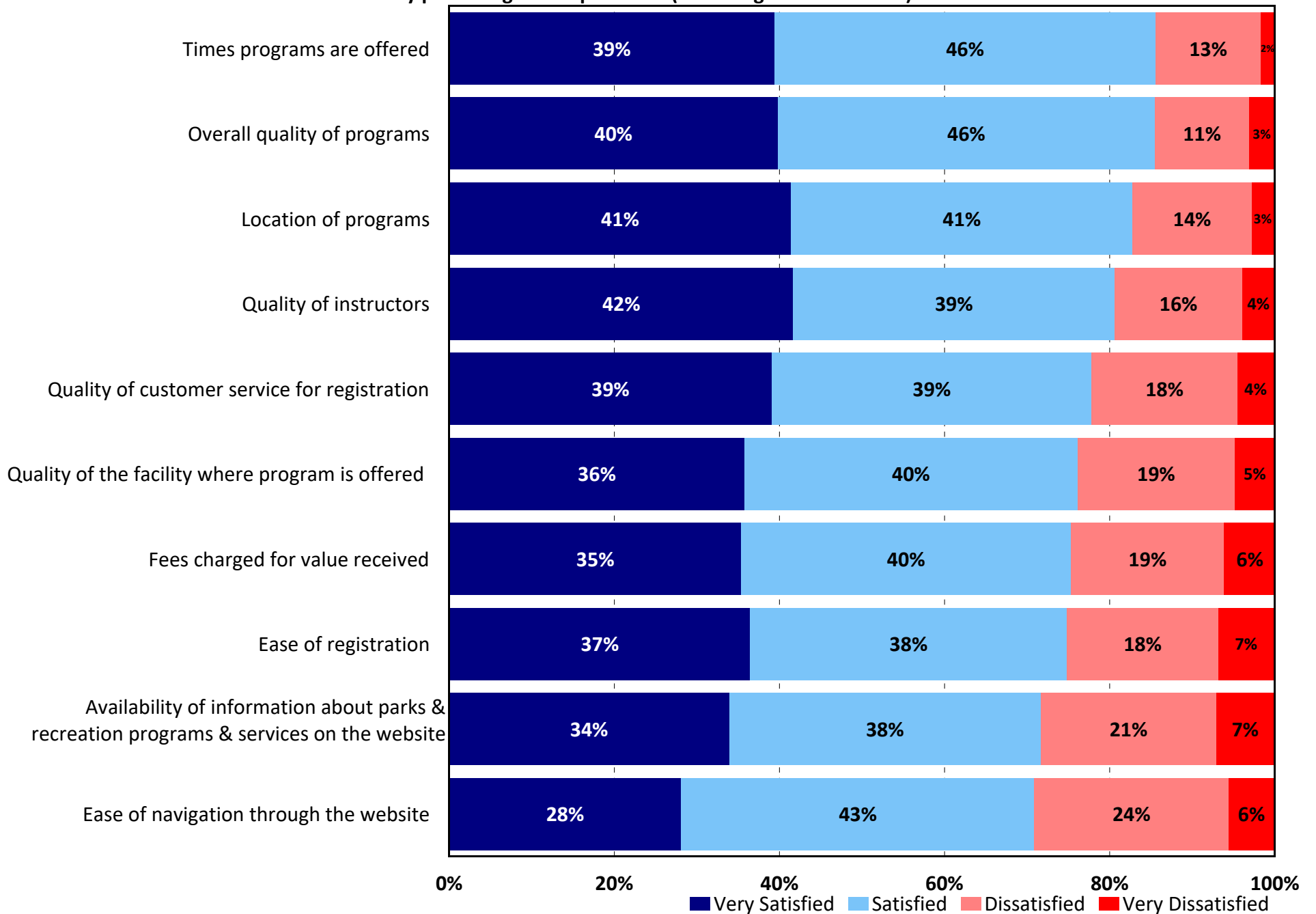


Q4b. What days and times do you most frequently use parks, facilities, and programs?

by percentage of respondents

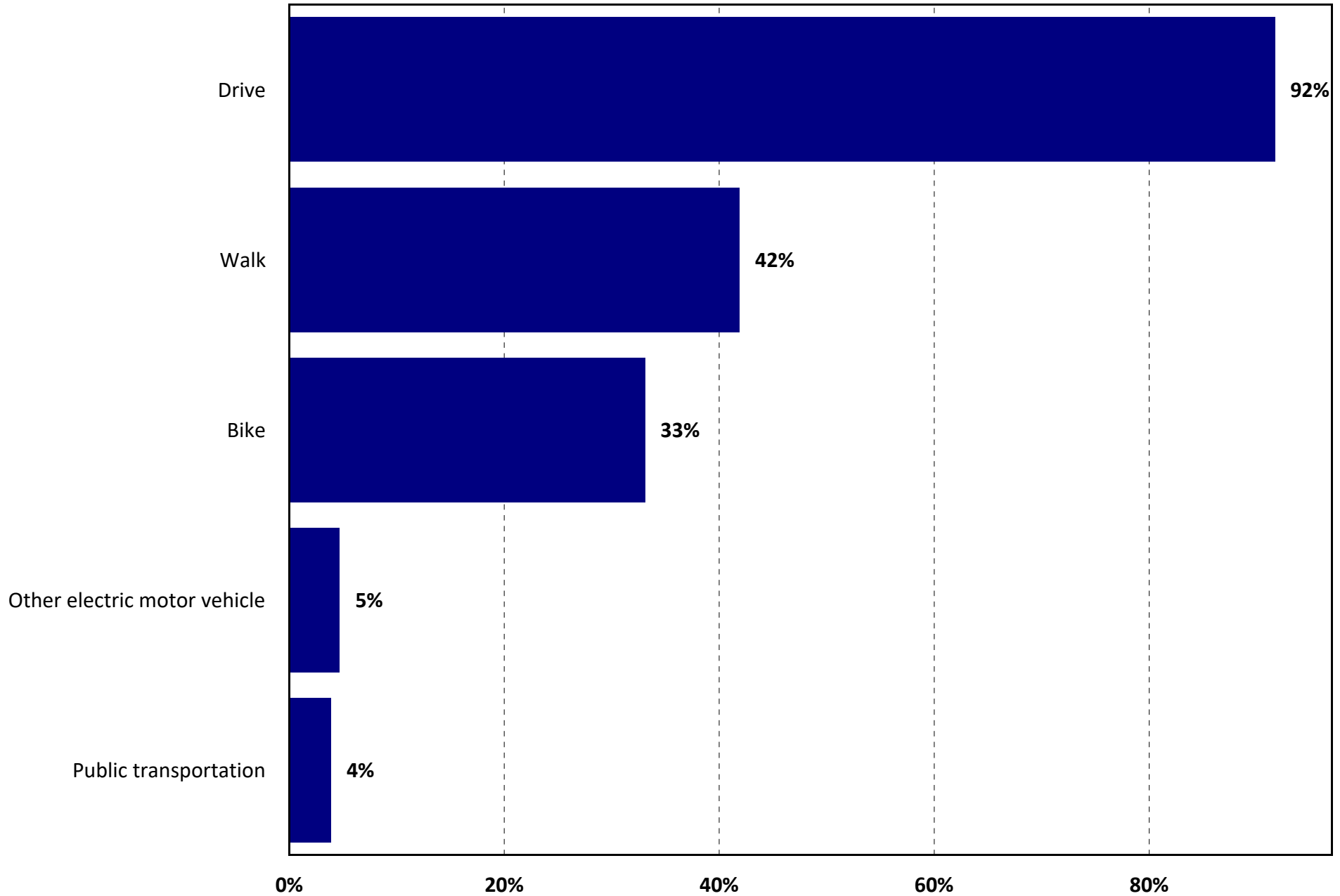


Q4c. How satisfied are you with... by percentage of respondents (excluding "haven't used")



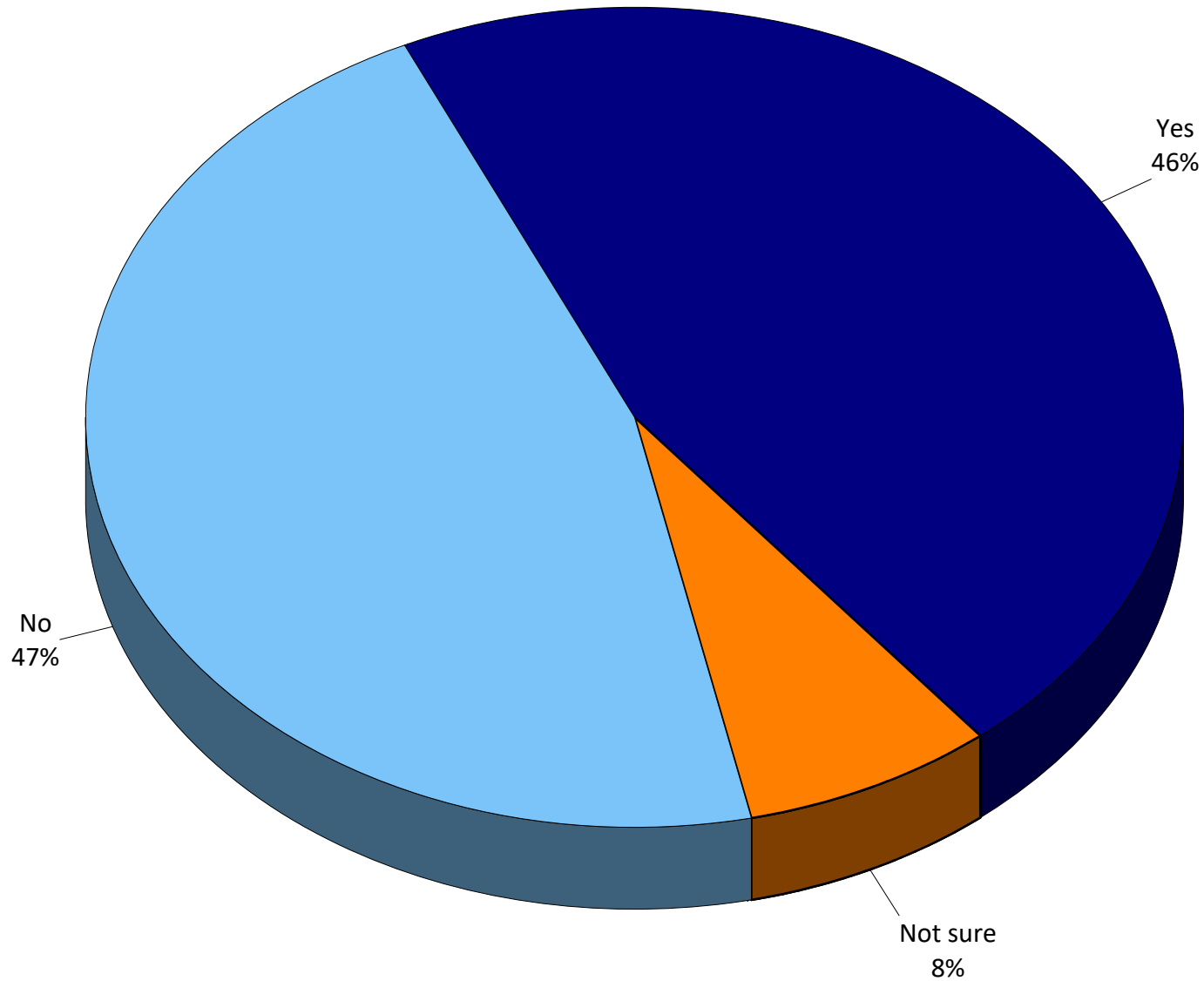
Q5. Please CHECK ALL the ways you/your household travel to the parks and recreation facilities that you use.

by percentage of respondents (multiple selections could be made)



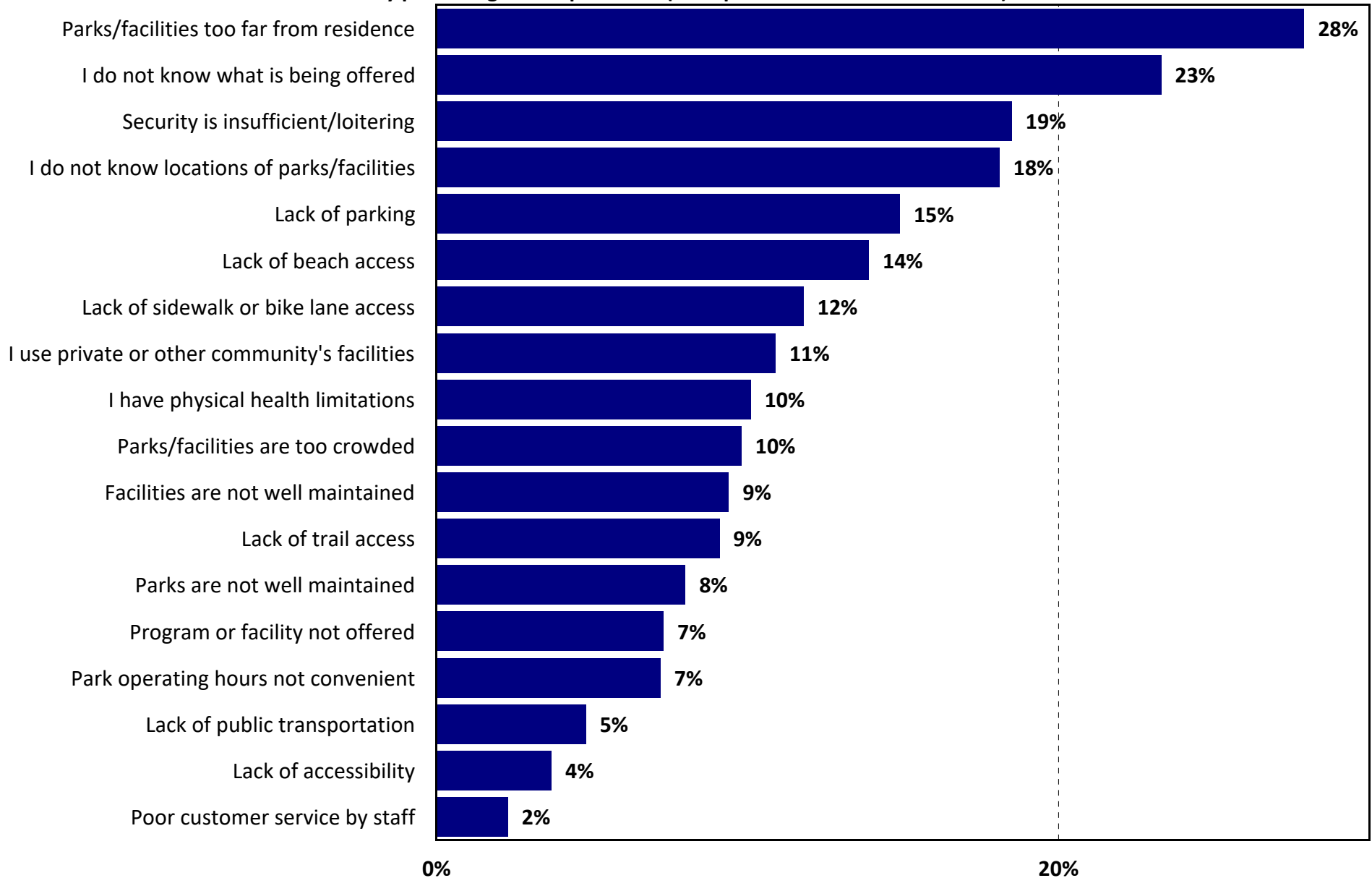
Q6. Do you feel there are sufficient parks and green space areas within walking distance of your residence?

by percentage of respondents



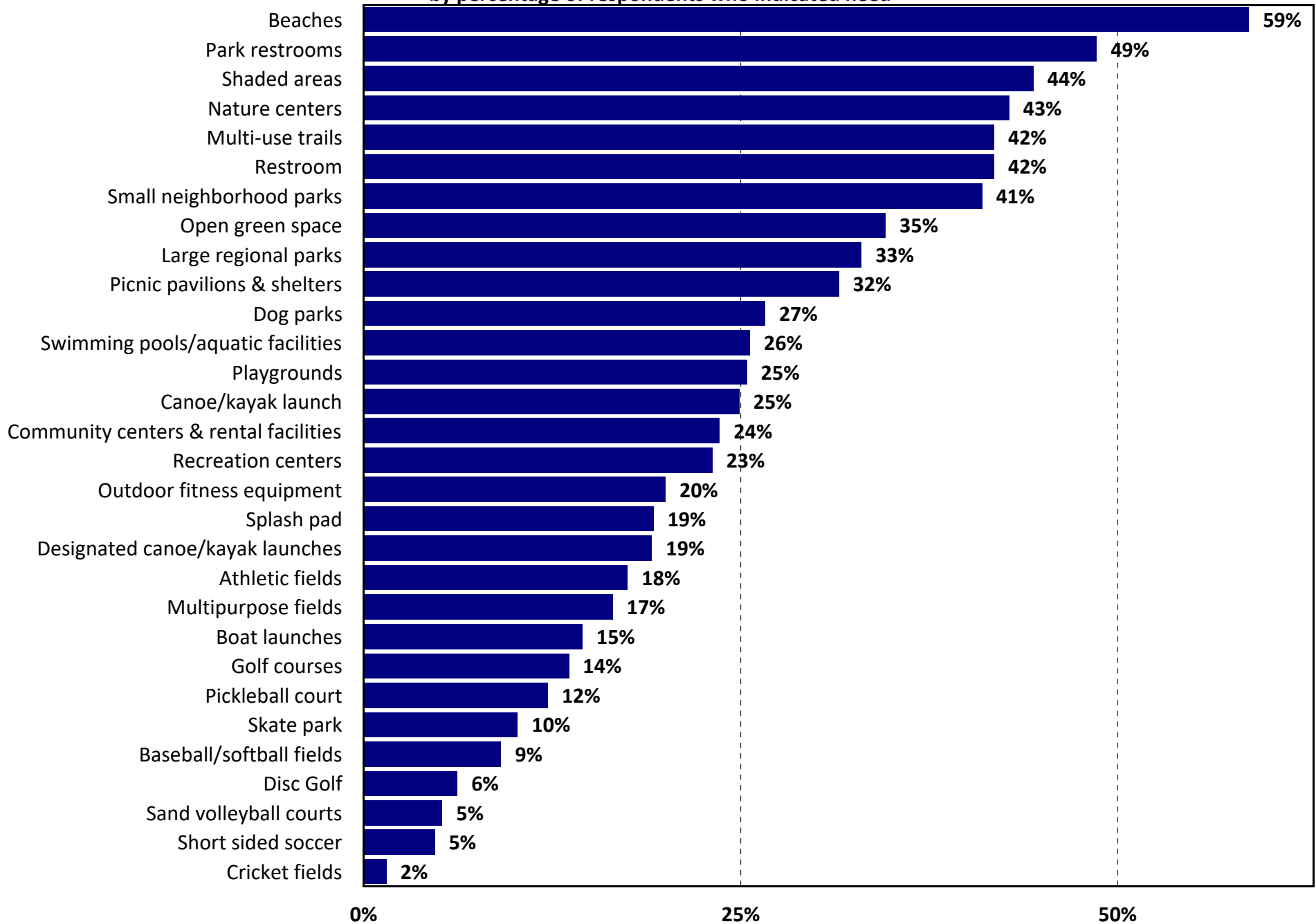
Q7. Please CHECK ALL the reasons that prevent you, your household from using parks, greenway trails, recreation facilities or programs in Palm Beach County more often.

by percentage of respondents (multiple selections could be made)



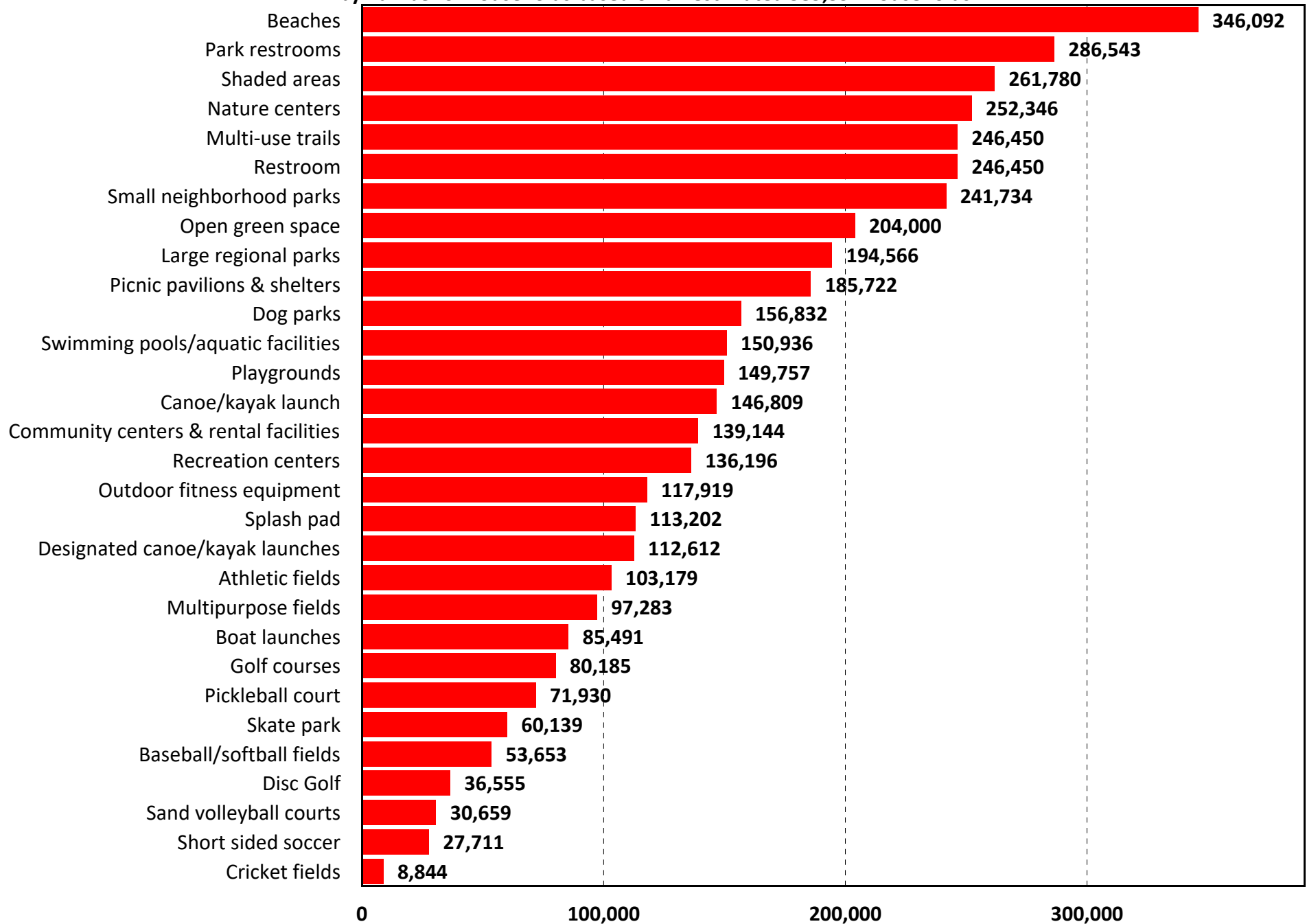
Q8. Need for Recreation Facilities/Amenities.

by percentage of respondents who indicated need



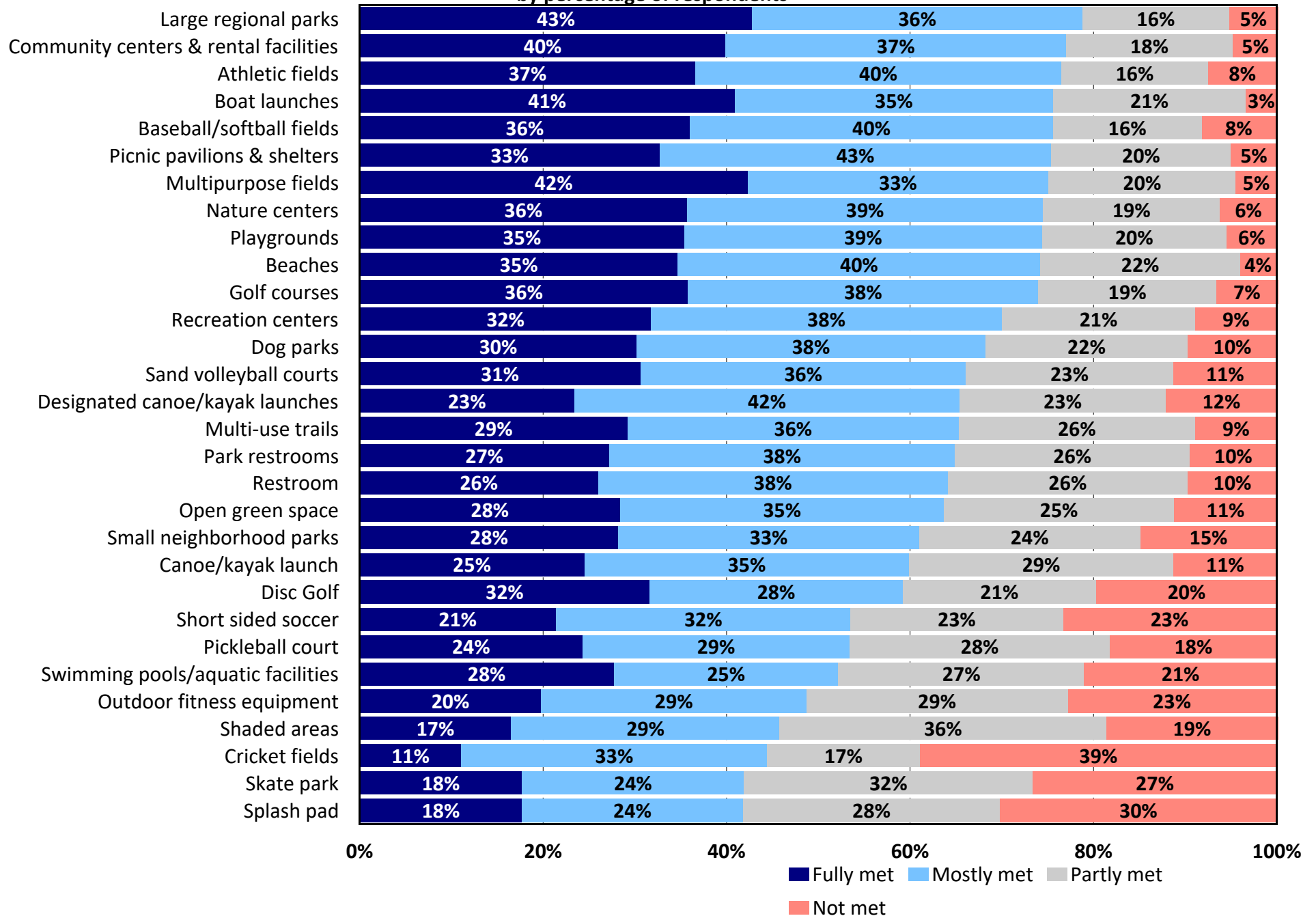
Q8. Estimated Number of Households Who Have a Need for Amenities/Facilities

by number of households based on an estimated 589,594 households



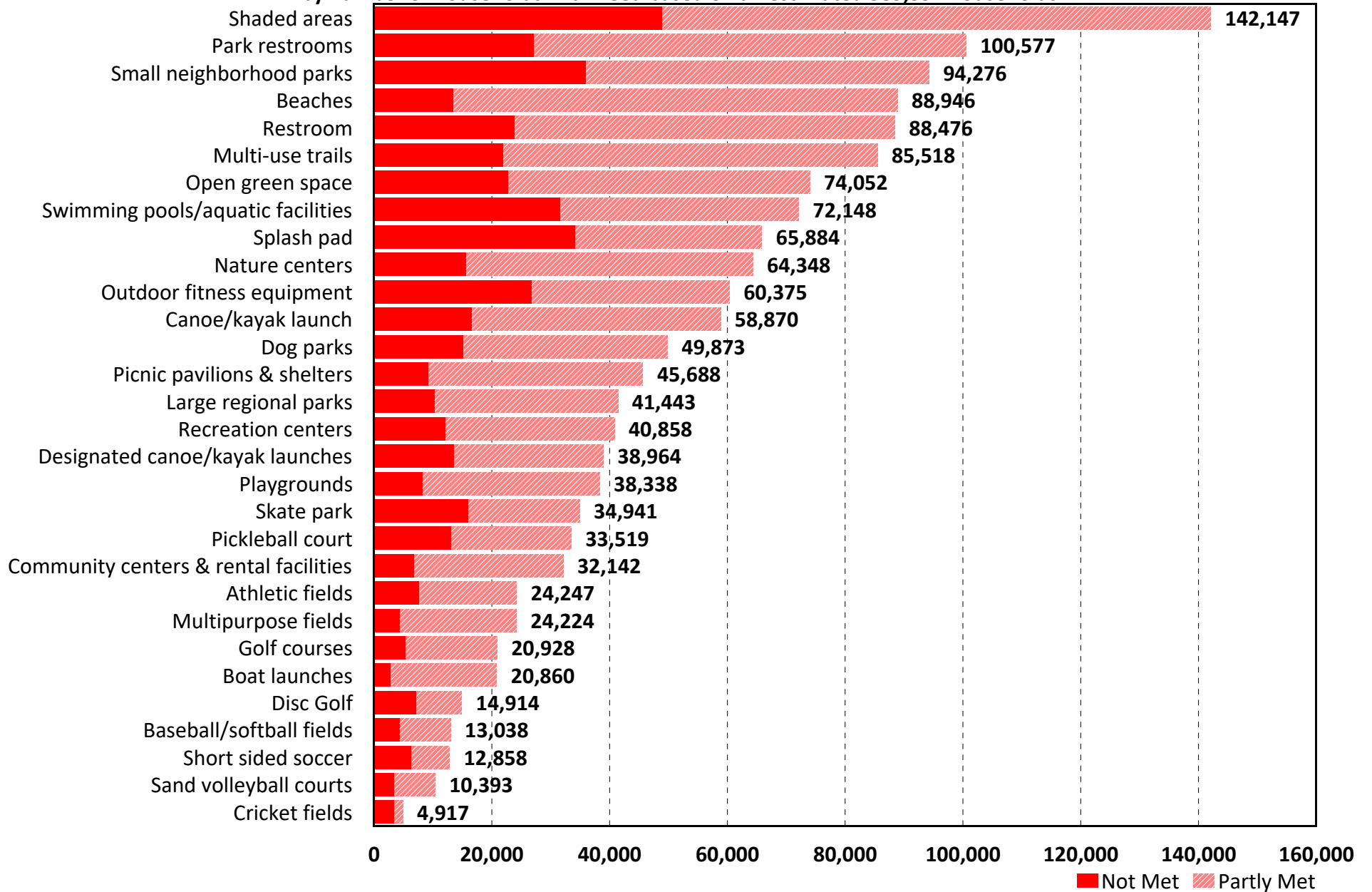
Q8b. How Well Needs Are Being Met for Recreation Facilities or Amenities

by percentage of respondents



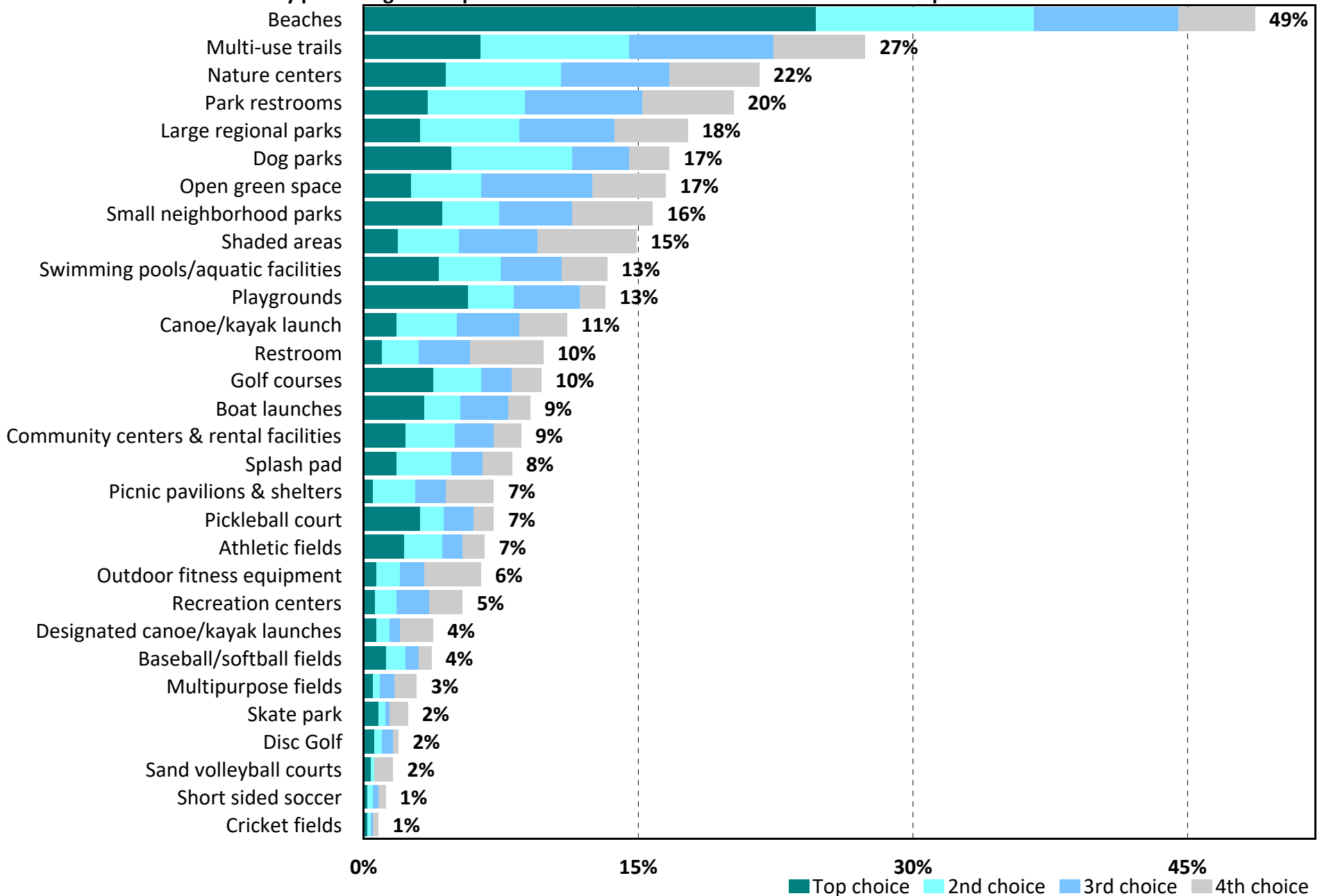
Q8c. Estimated Number of Households Whose Facility/Amenity Needs Are Only "Partly Met" or "Not Met"

by number of households with need based on an estimated 589,594 households



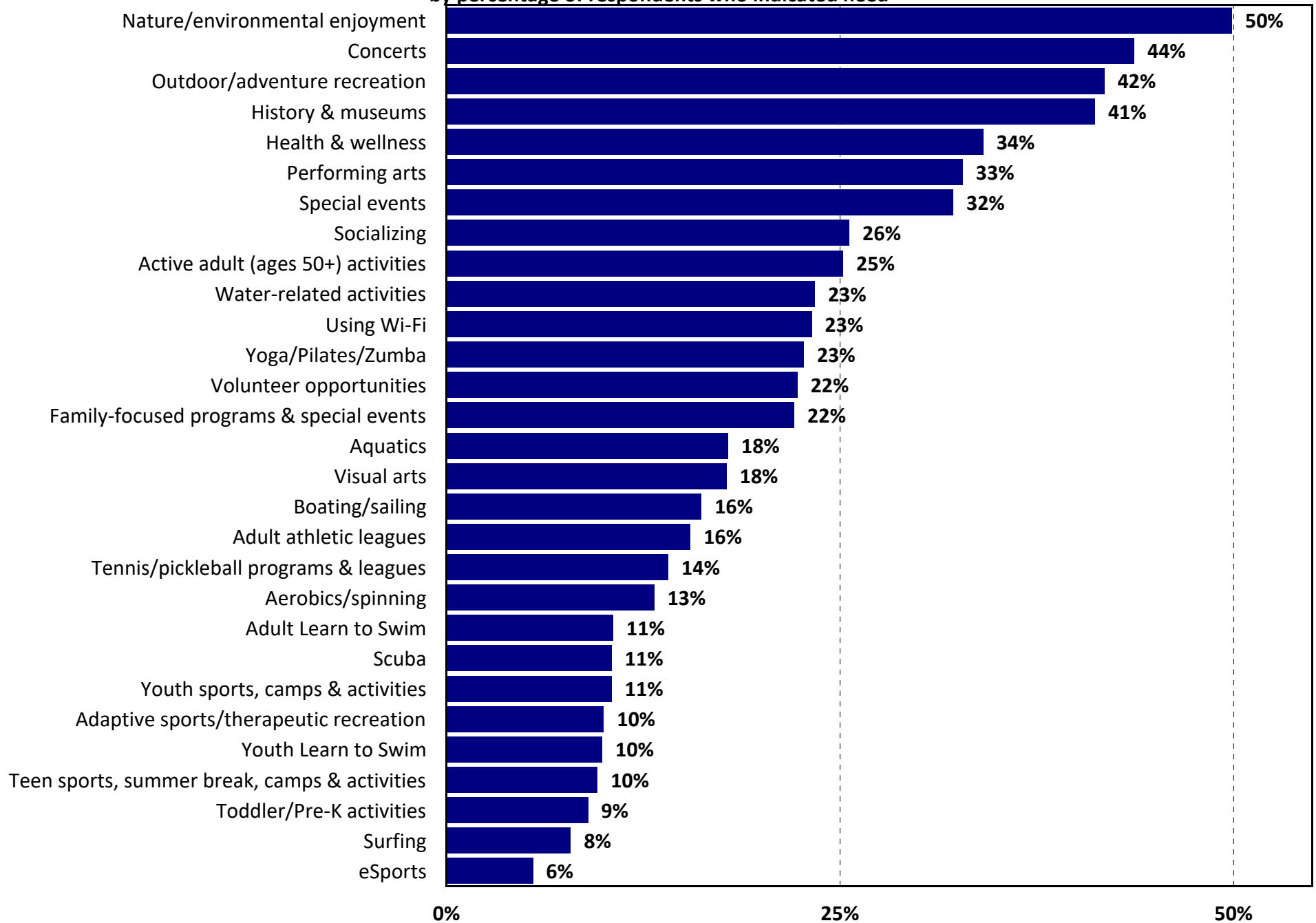
Q9. Facilities/Amenities Most Important to Households.

by percentage of respondents who selected the items as one of their top four choices



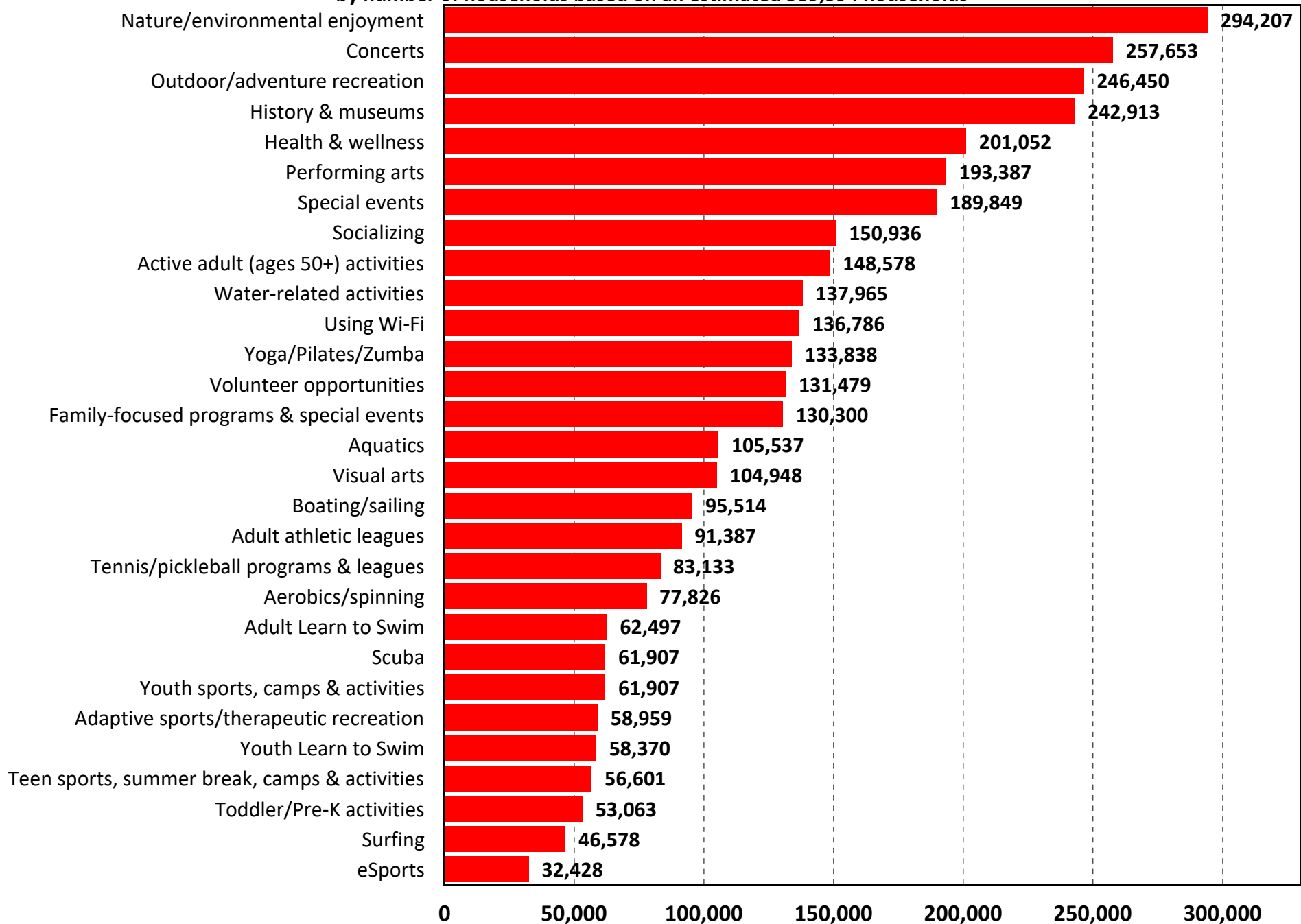
Q10. Need for Recreation Programs.

by percentage of respondents who indicated need



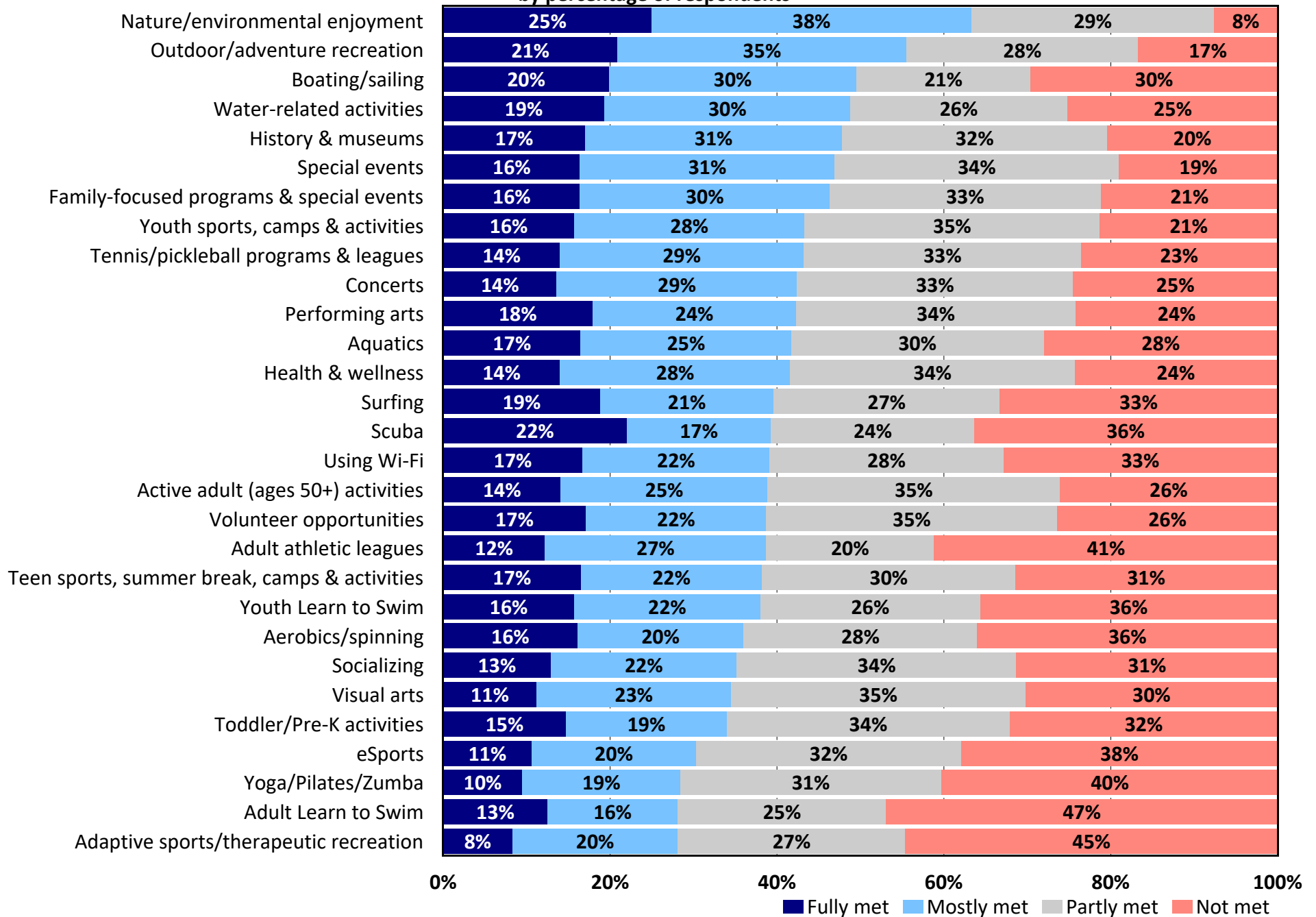
Q10. Estimated Number of Households Who Have a Need for Programs

by number of households based on an estimated 589,594 households



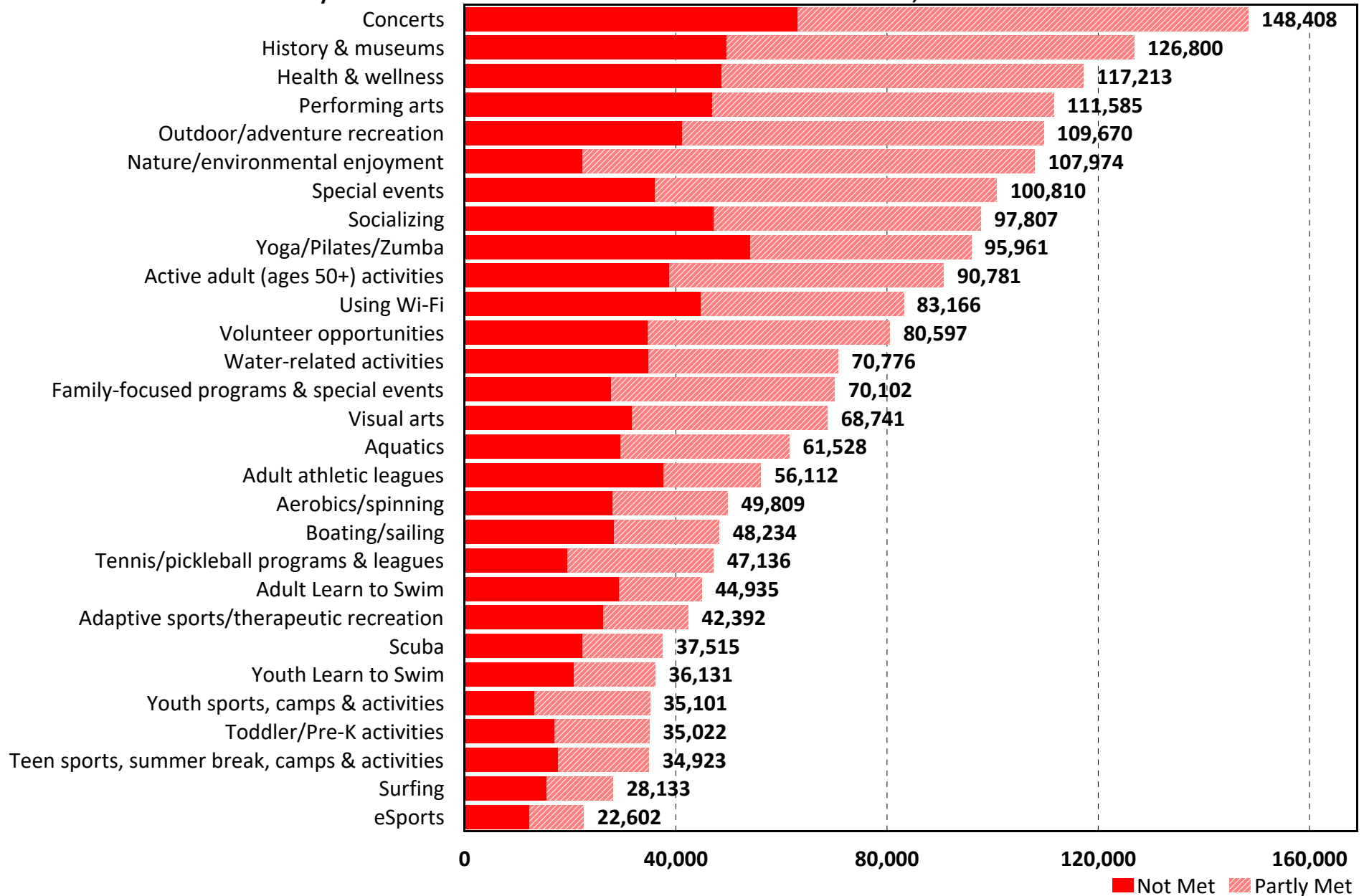
Q10b. How Well Needs Are Being Met for Recreation Programs

by percentage of respondents



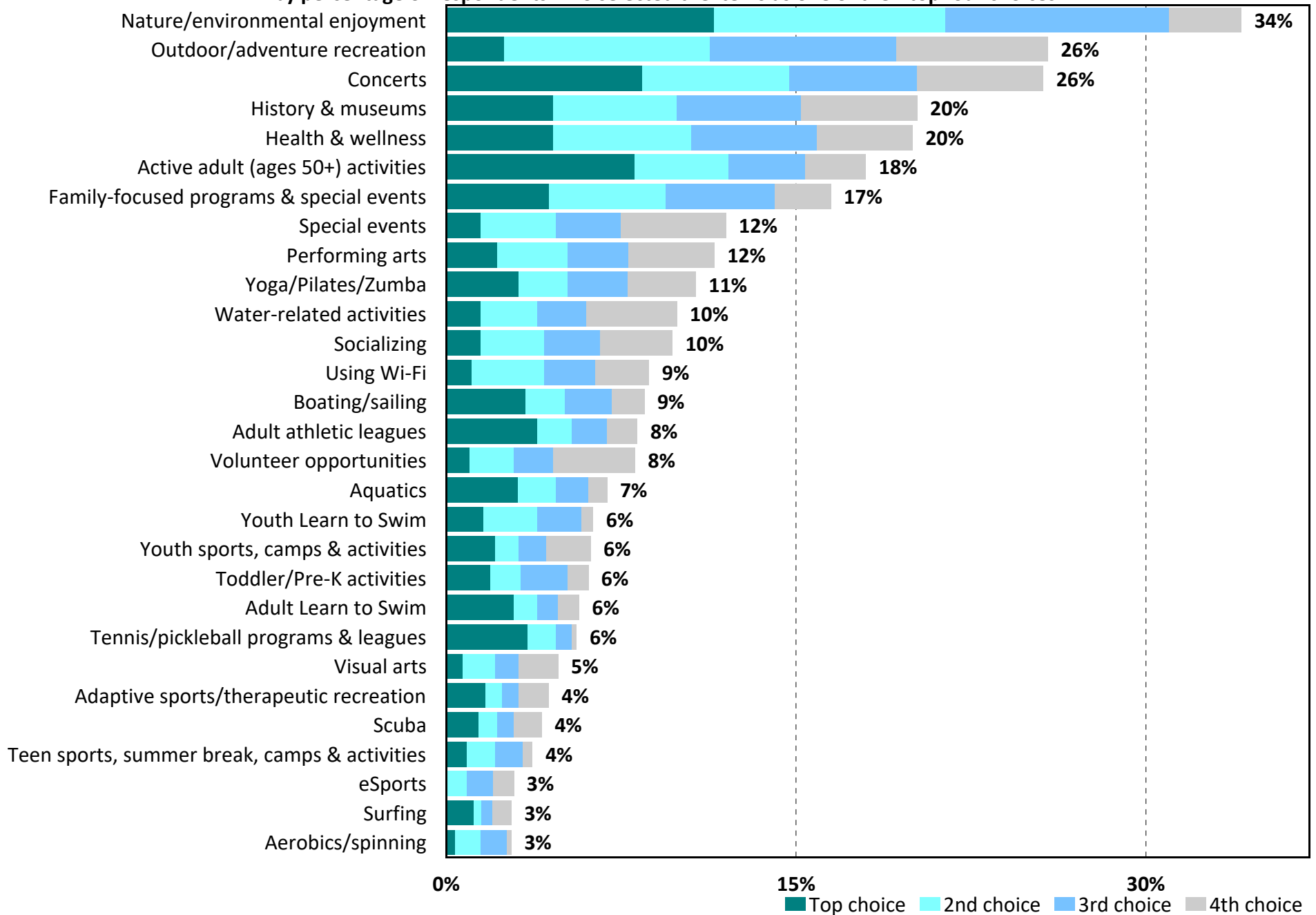
Q10c. Estimated Number of Households Whose Program Needs Are Only "Partly Met" or "Not Met"

by number of households with need based on an estimated 589,594 households



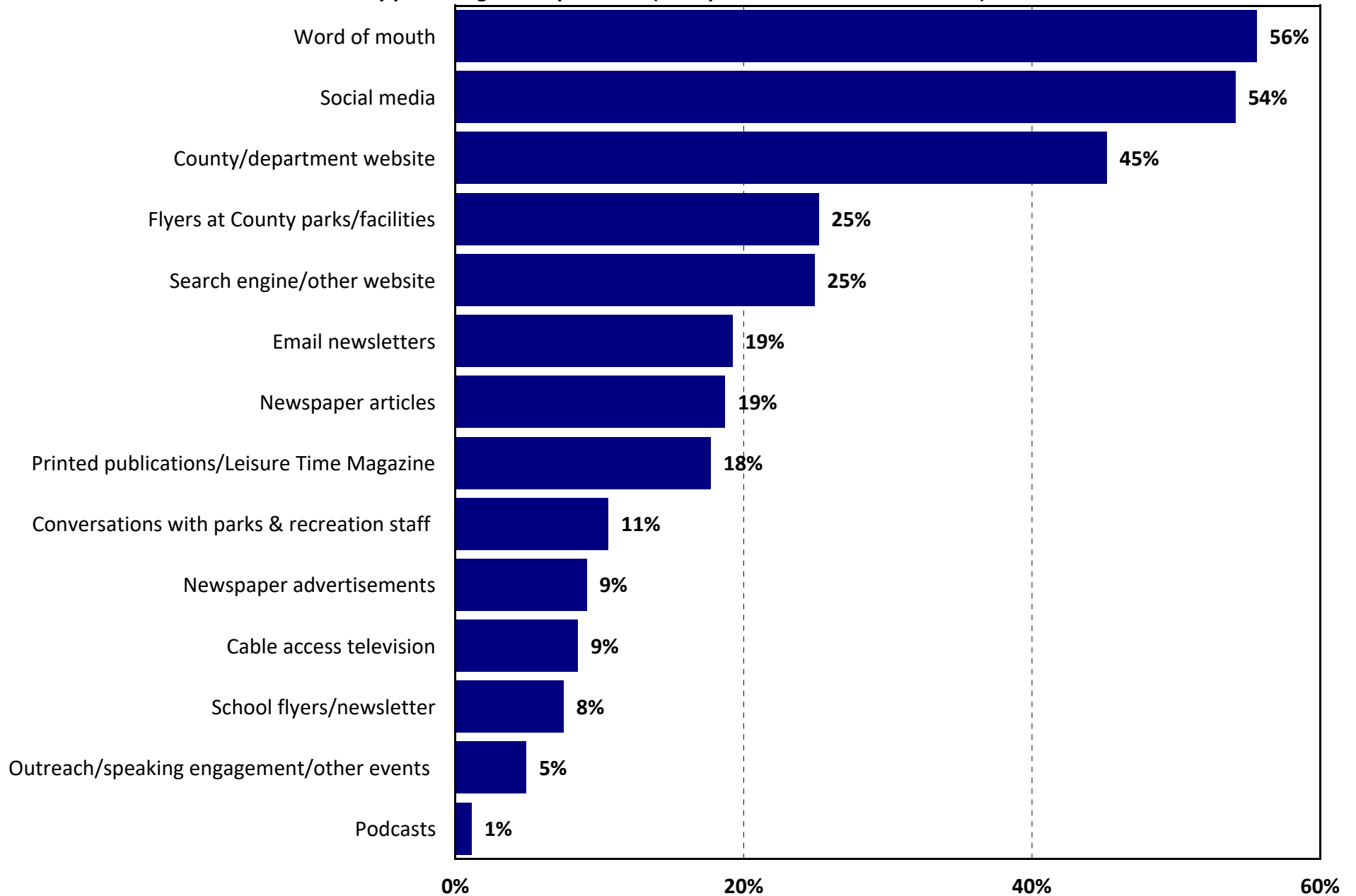
Q11. Programs Most Important to Households.

by percentage of respondents who selected the items as one of their top four choices



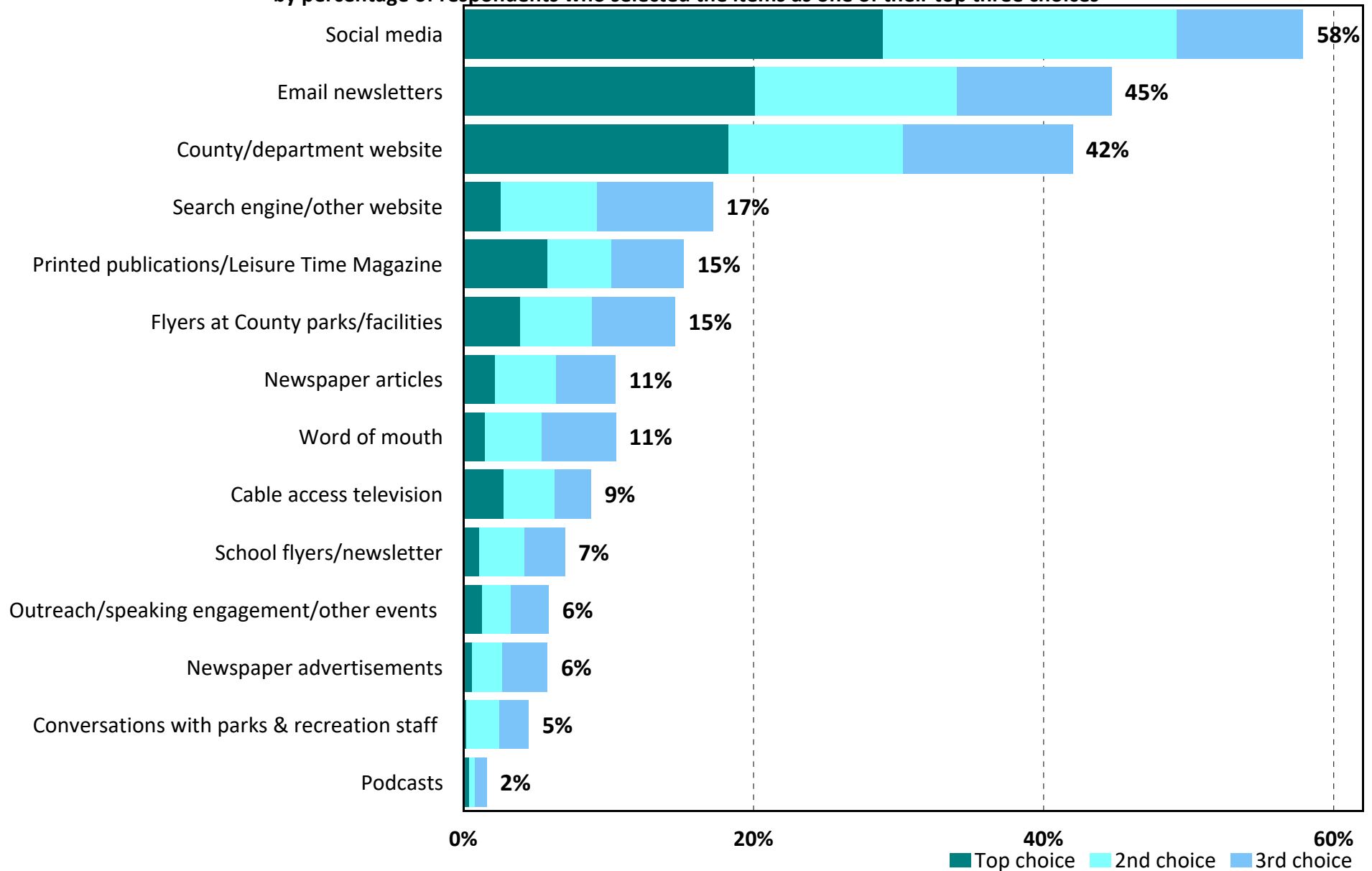
Q12. Please CHECK ALL the ways you currently learn about Palm Beach County recreational programs/activities.

by percentage of respondents (multiple selections could be made)



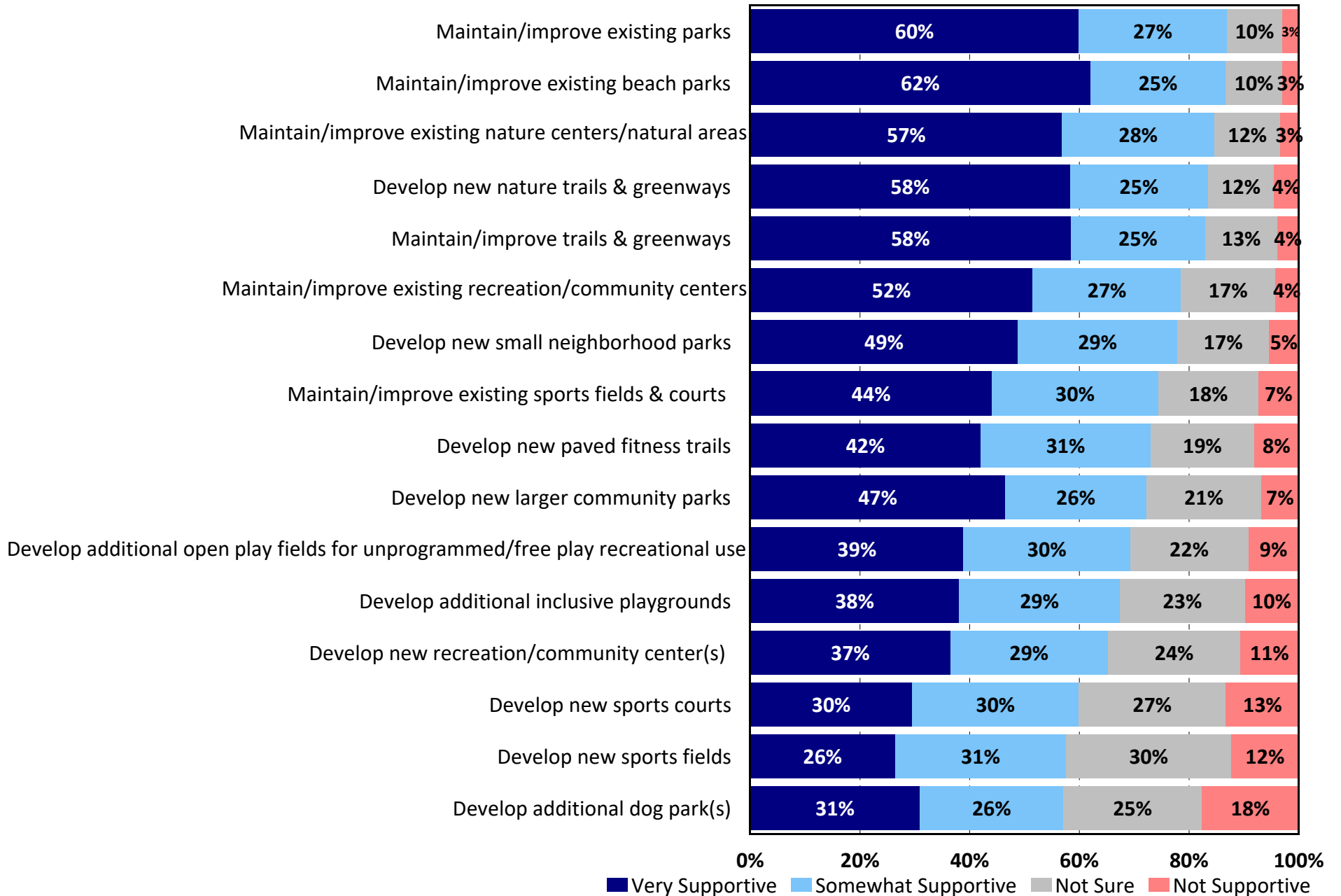
Q13. From the list in Question 12, which THREE methods of communication would you MOST PREFER the county use to communicate with you about County parks, facilities, programs, and special events?

by percentage of respondents who selected the items as one of their top three choices



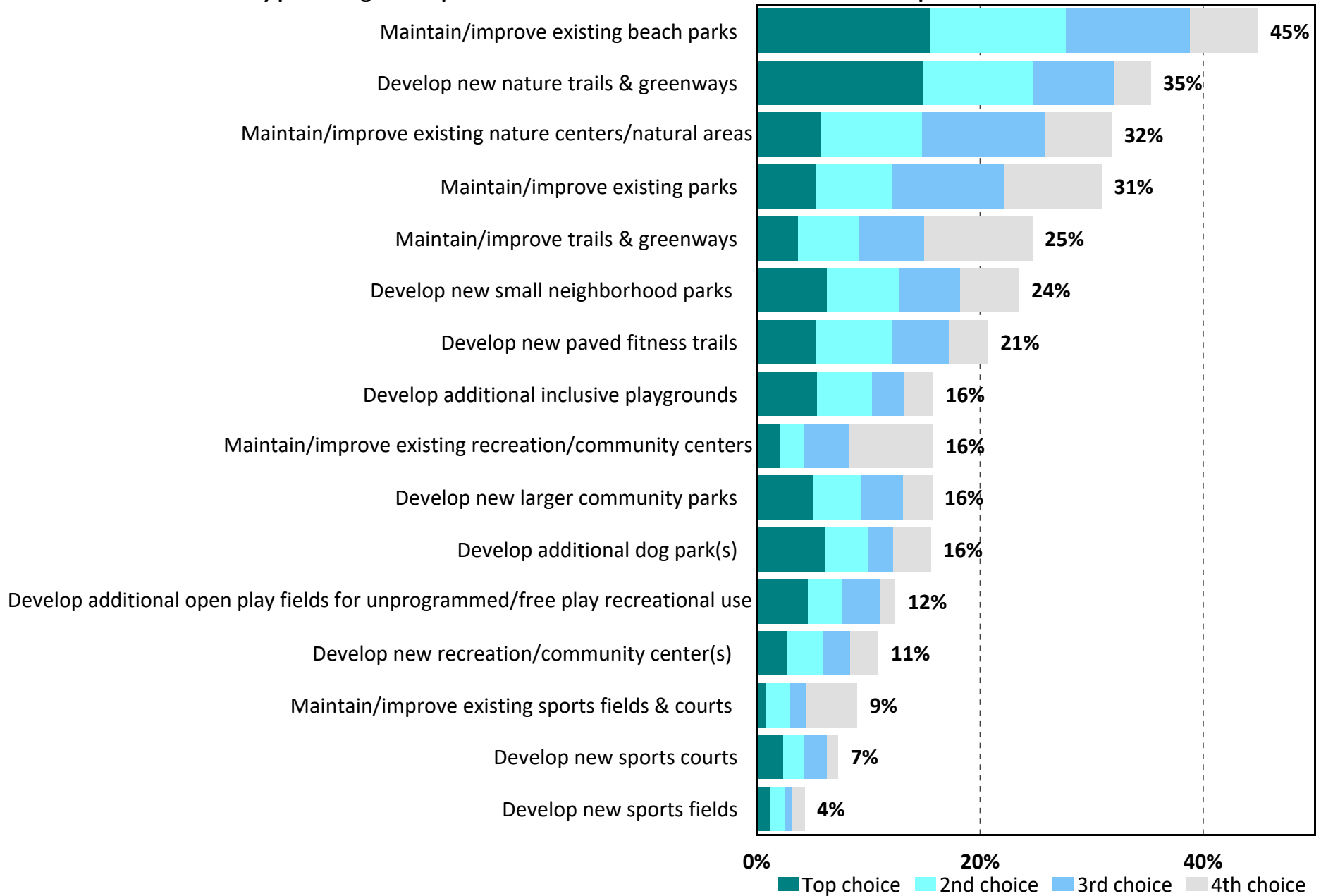
Q14. Please rate your level of support for each action

by percentage of respondents (excluding "not provided")



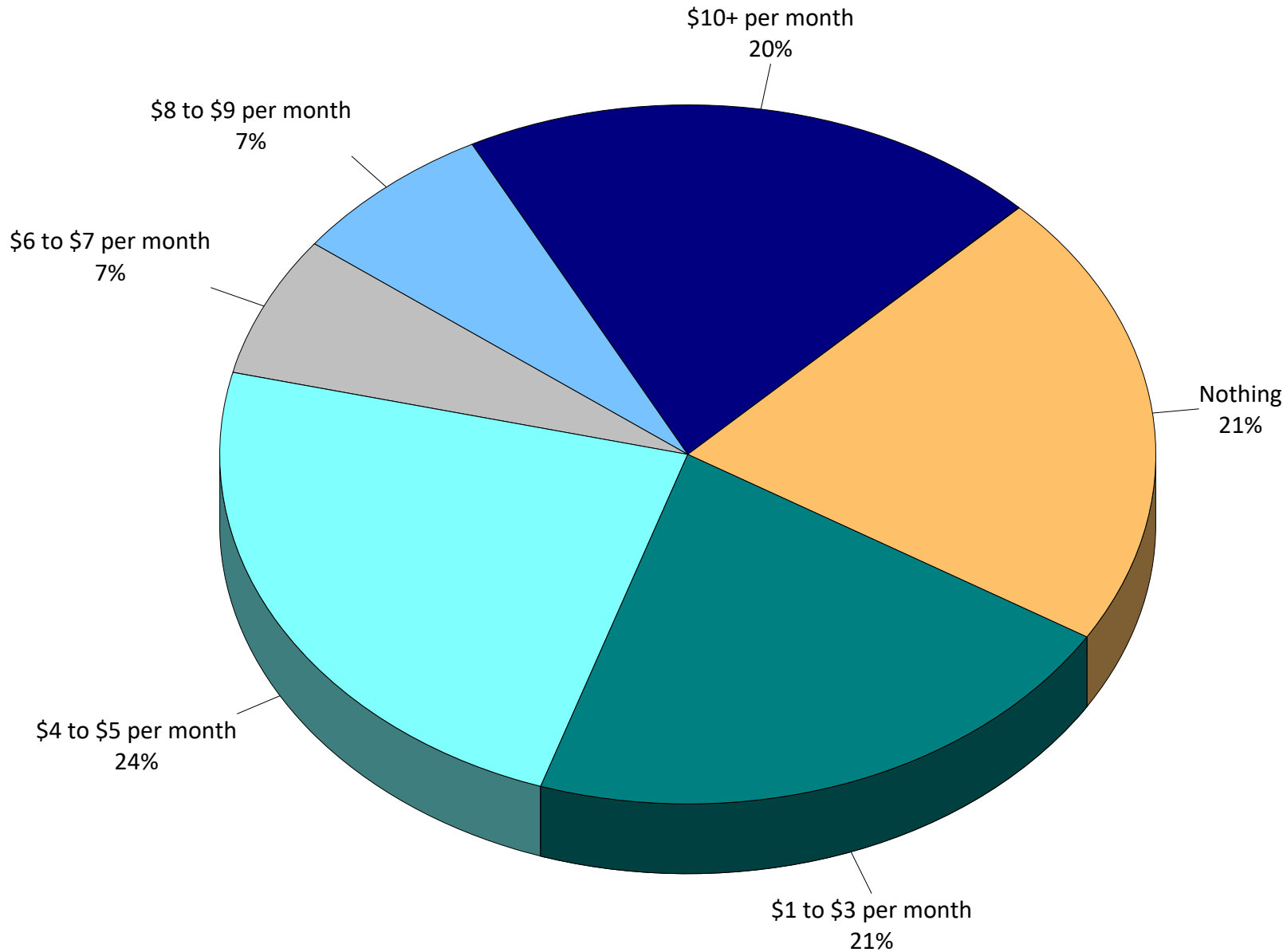
Q15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars?

by percentage of respondents who selected the items as one of their top four choices



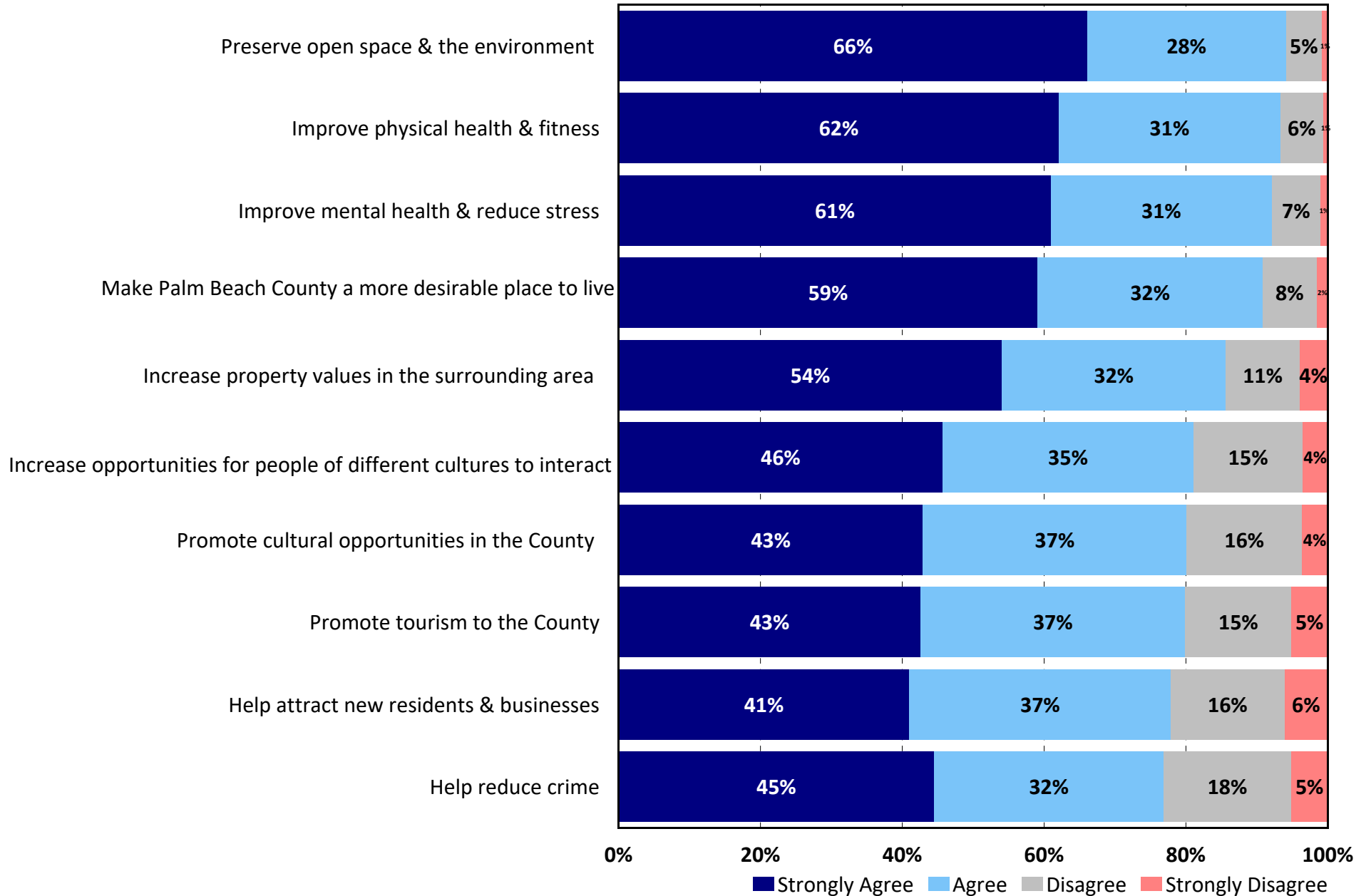
Q16. Please check the maximum additional amount you would be willing to pay per month to fund improvements to existing/development of new parks and facilities.

by percentage of respondents (excluding "not provided")

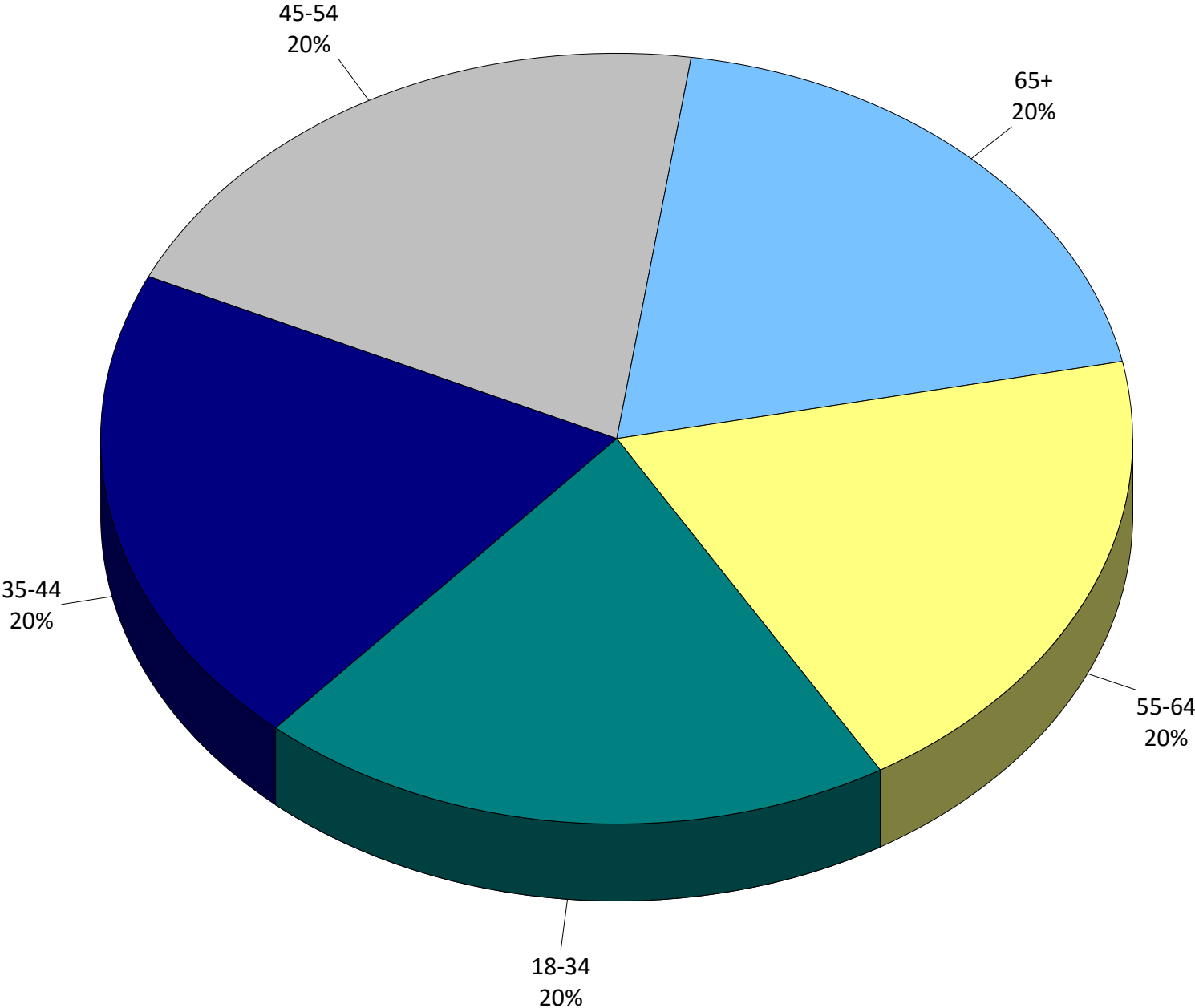


Q17. Please indicate your level of agreement with the benefits being provided by parks, trails, and recreation facilities.

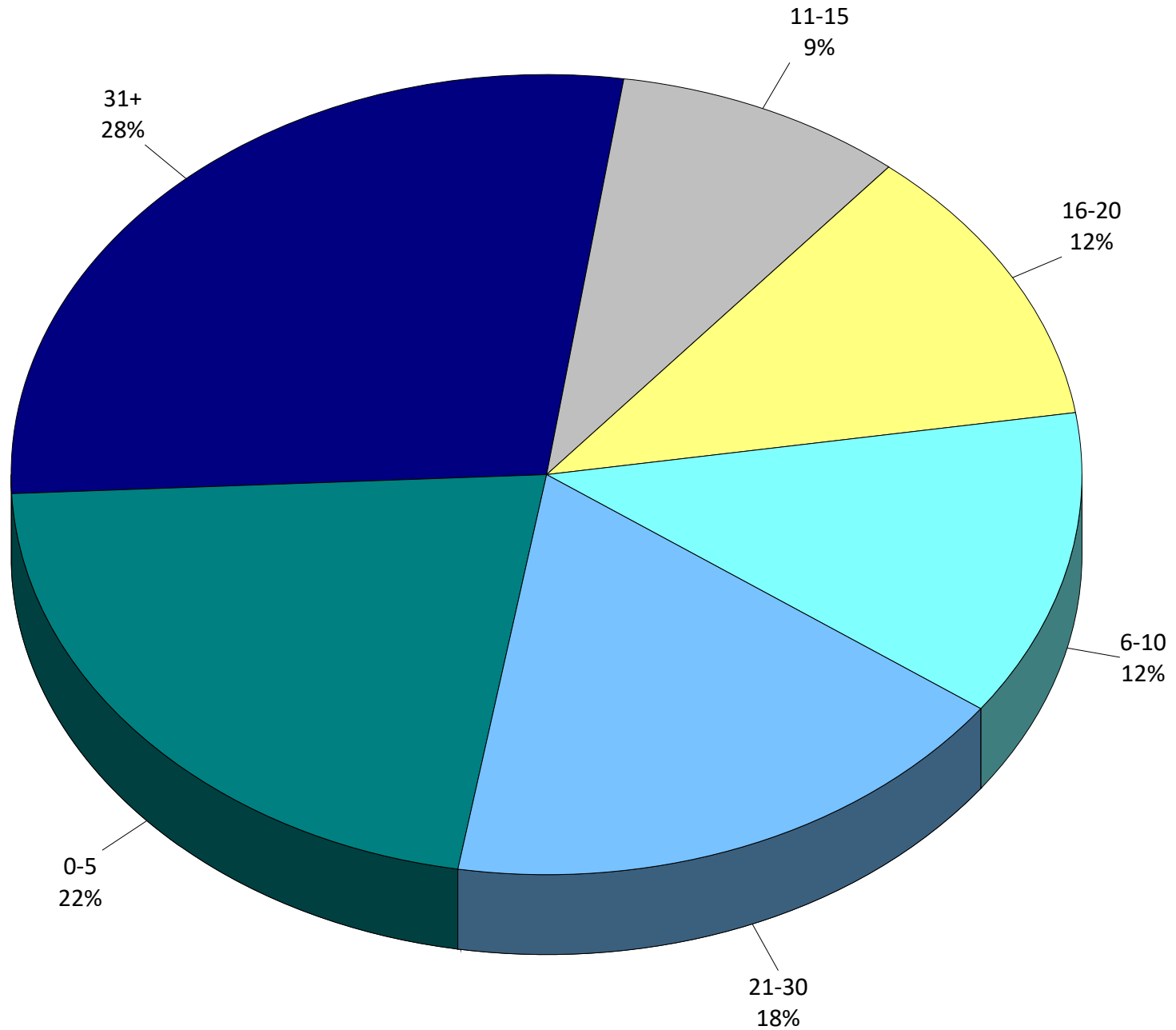
by percentage of respondents (excluding "not provided")



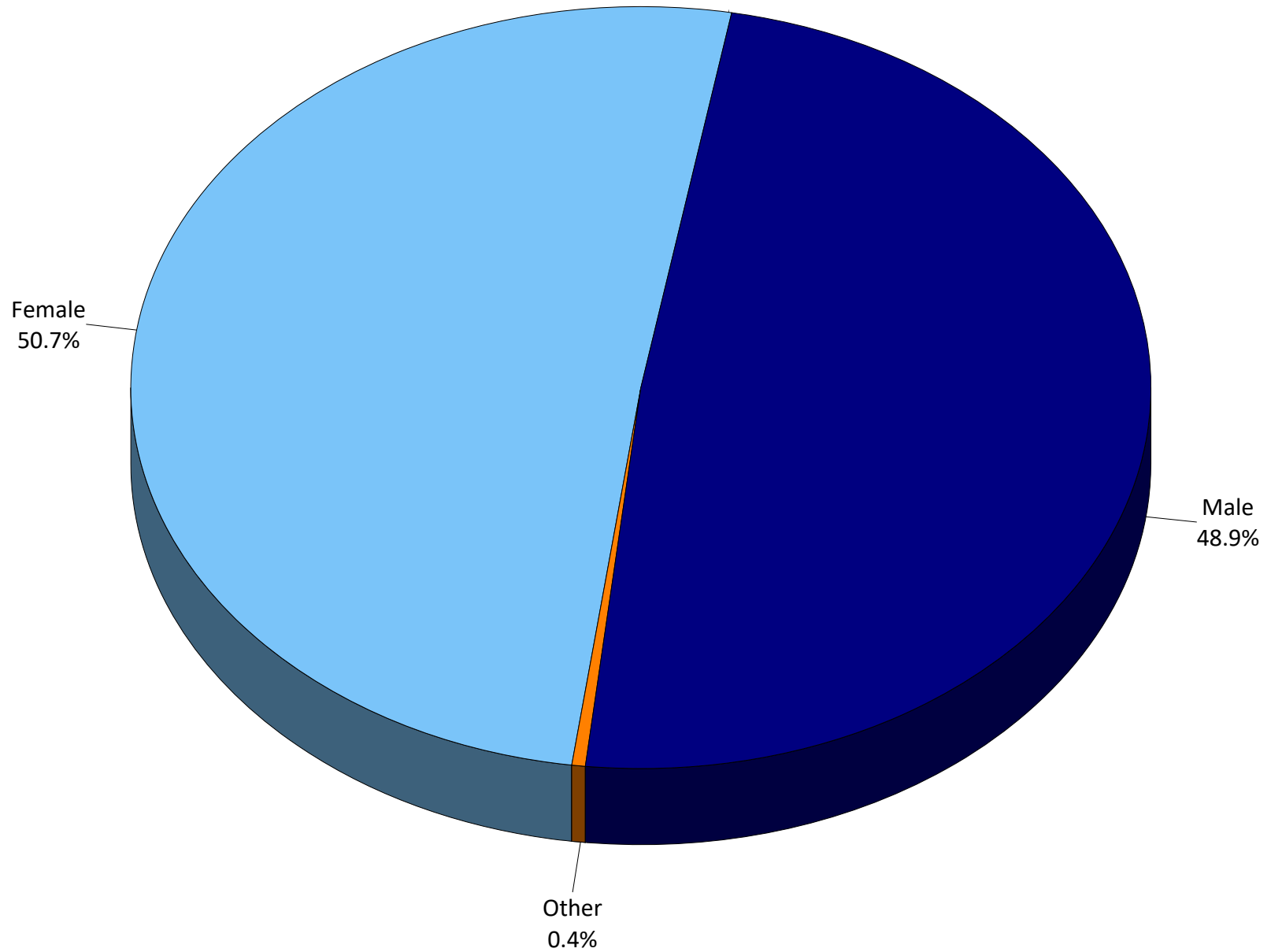
Q18. What is your age? by percentage of respondents (excluding "not provided")



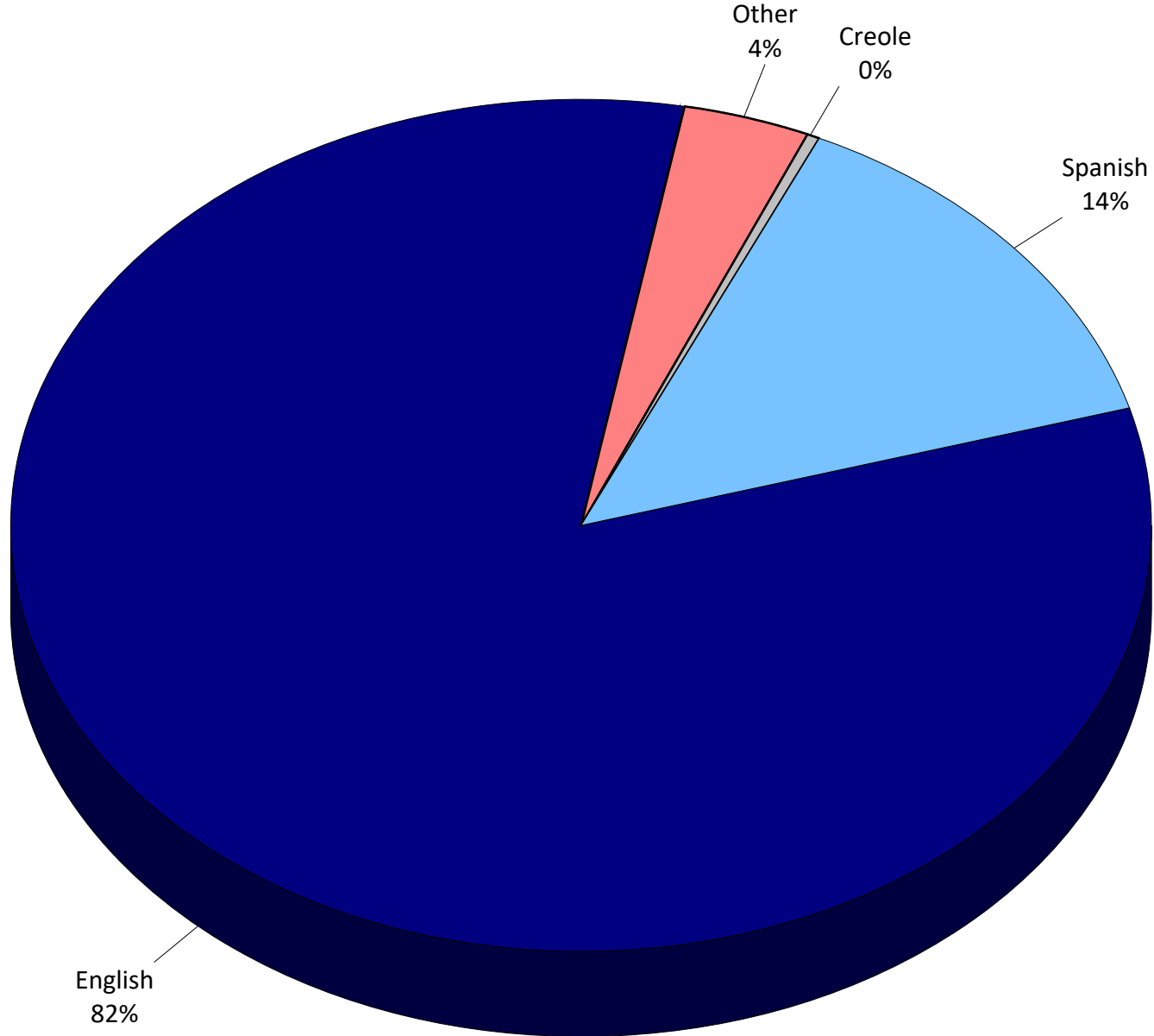
Q19. How many years have you lived in Palm Beach County? by percentage of respondents (excluding "not provided")



Q20. Your gender: by percentage of respondents (excluding "prefer not to answer")

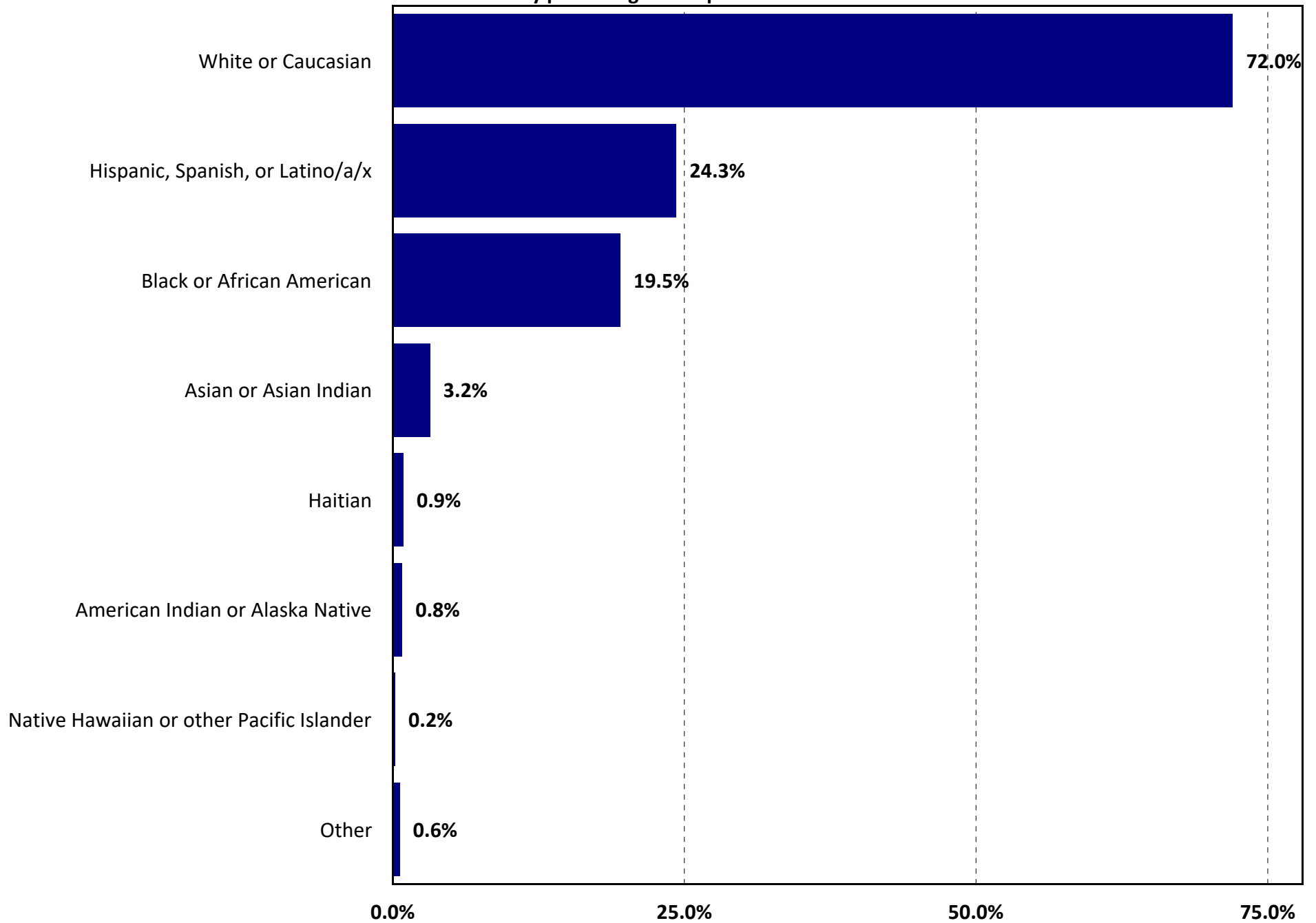


Q21. What languages do you speak at home? by percentage of respondents (excluding "not provided")



Q22. Which of the following best describes you?

by percentage of respondents



3

**Priority Investment
Rating**

Priority Investment Rating

Palm Beach County, FL

The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are not met or only partly met) for each facility/program relative to the facility/program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, if the Unmet Needs Rating for Community Gardens were 98.9 (out of 100) and the Importance Rating for Community Gardens were 21.6 (out of 100), the Priority Investment Rating for Community Gardens would be 120.5 (out of 200).

How to Analyze the Charts:

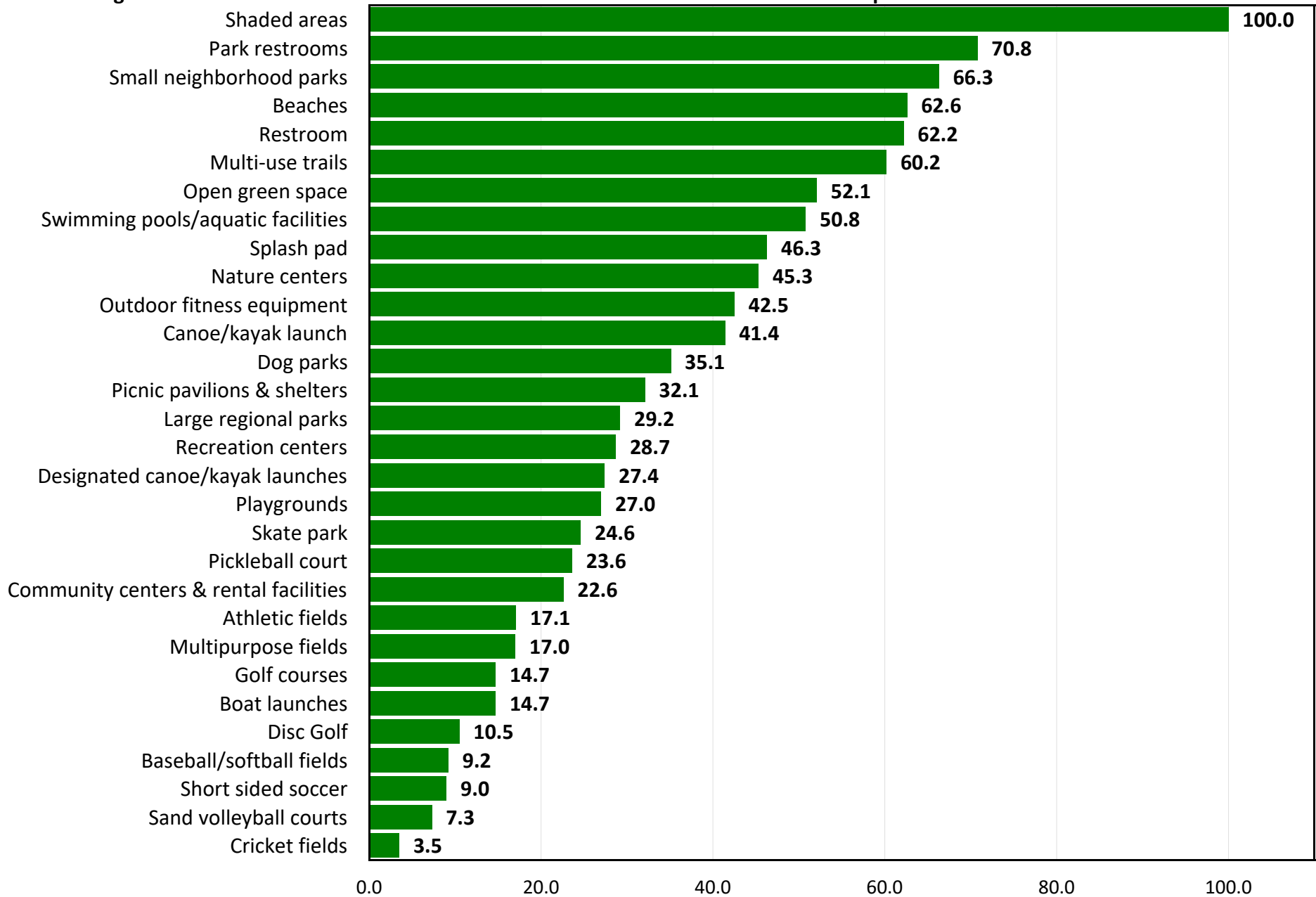
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

Unmet Needs Rating for Facilities/Amenities

the rating for the item with the most unmet need=100

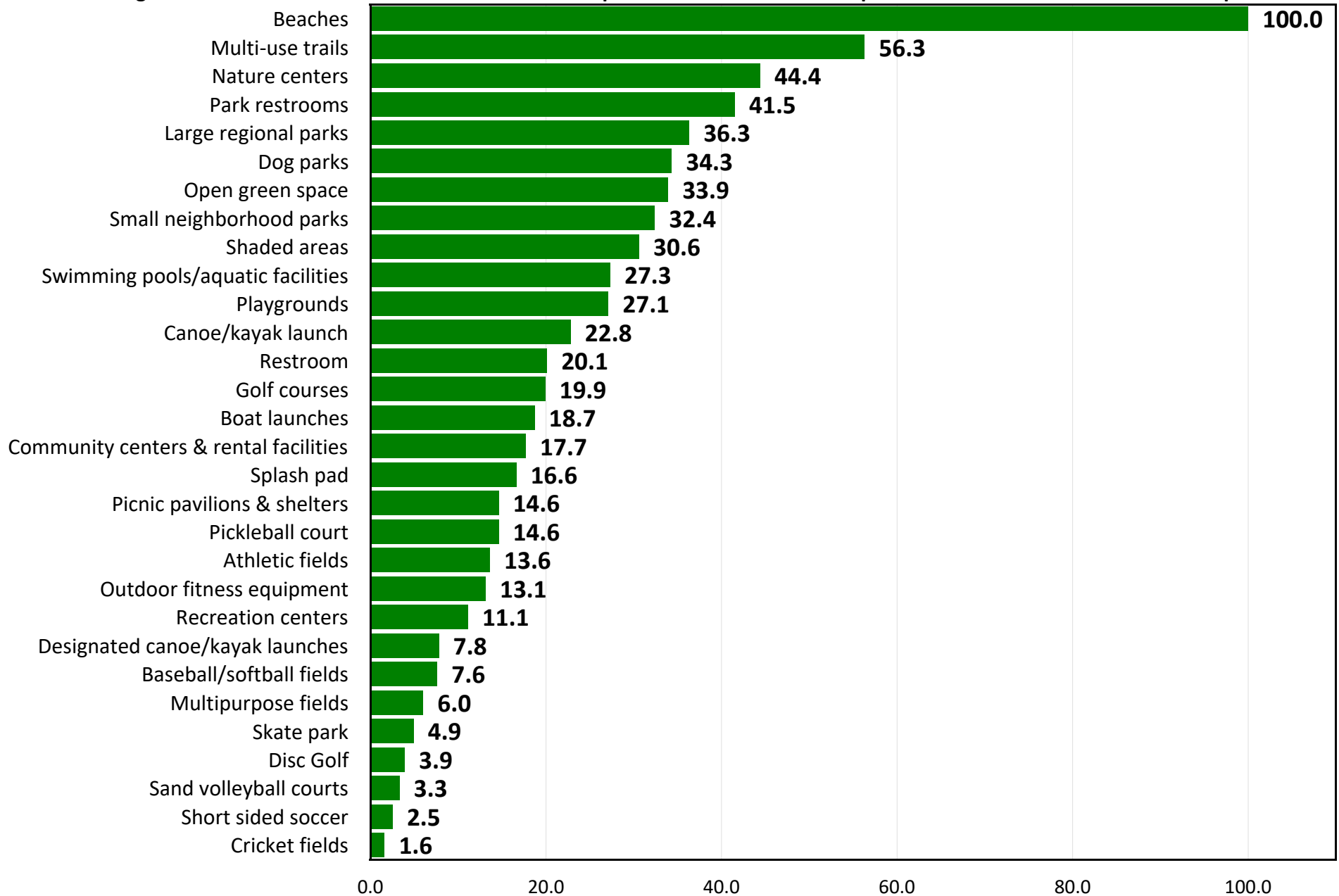
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



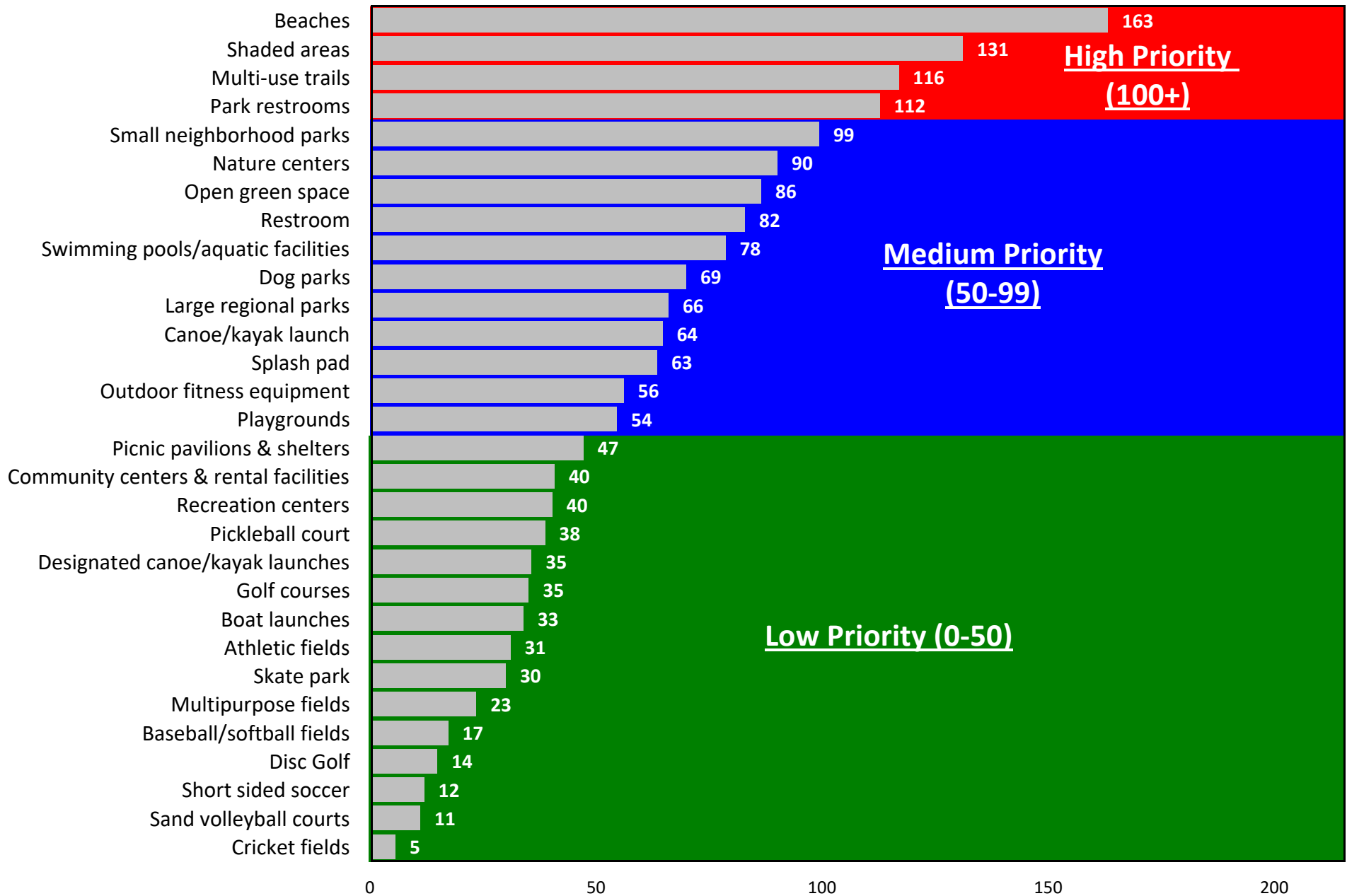
Importance Rating for Facilities/Amenities

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



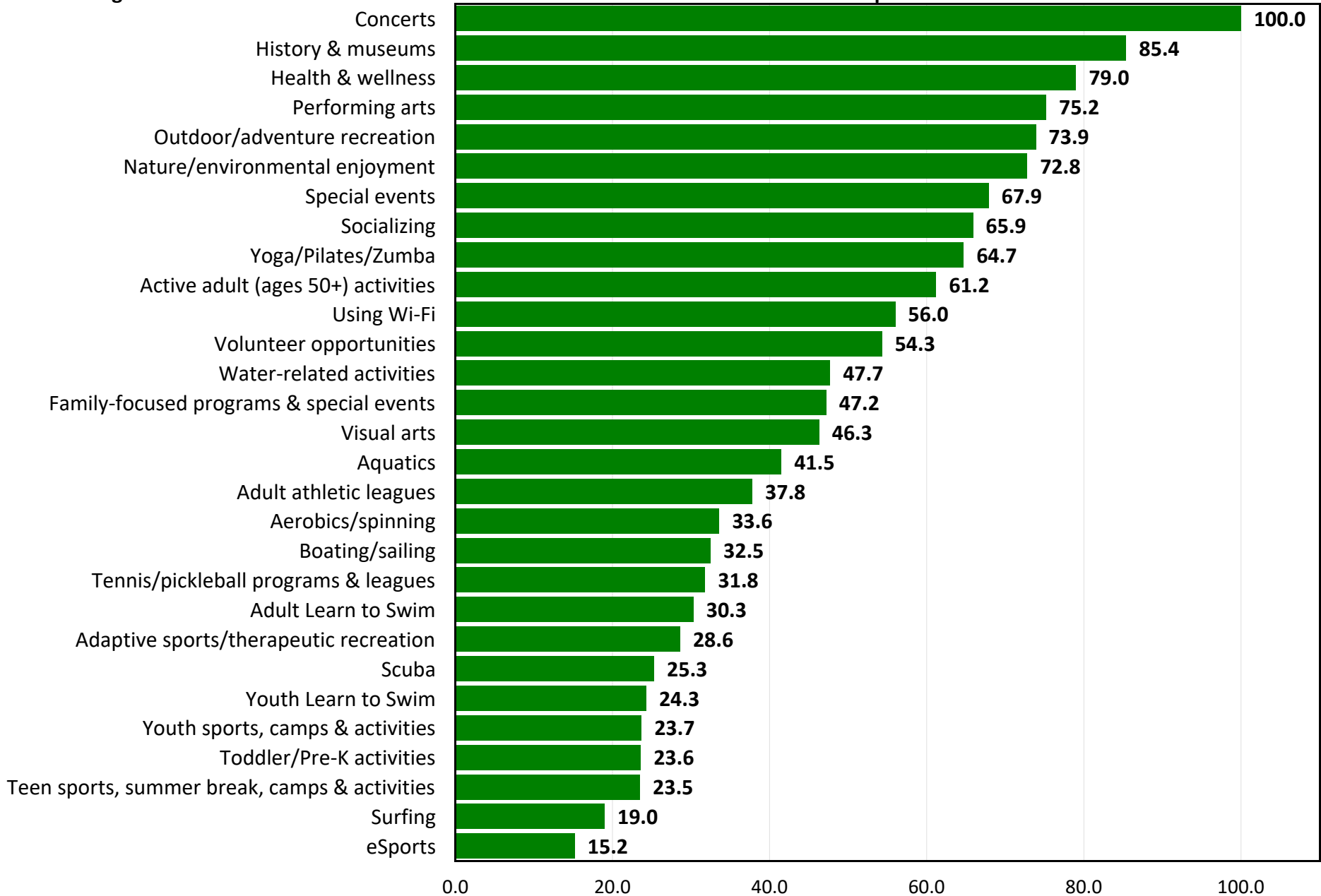
Top Priorities for Investment for Facilities/Amenities Based on Priority Investment Rating



Unmet Needs Rating for Programs

the rating for the item with the most unmet need=100

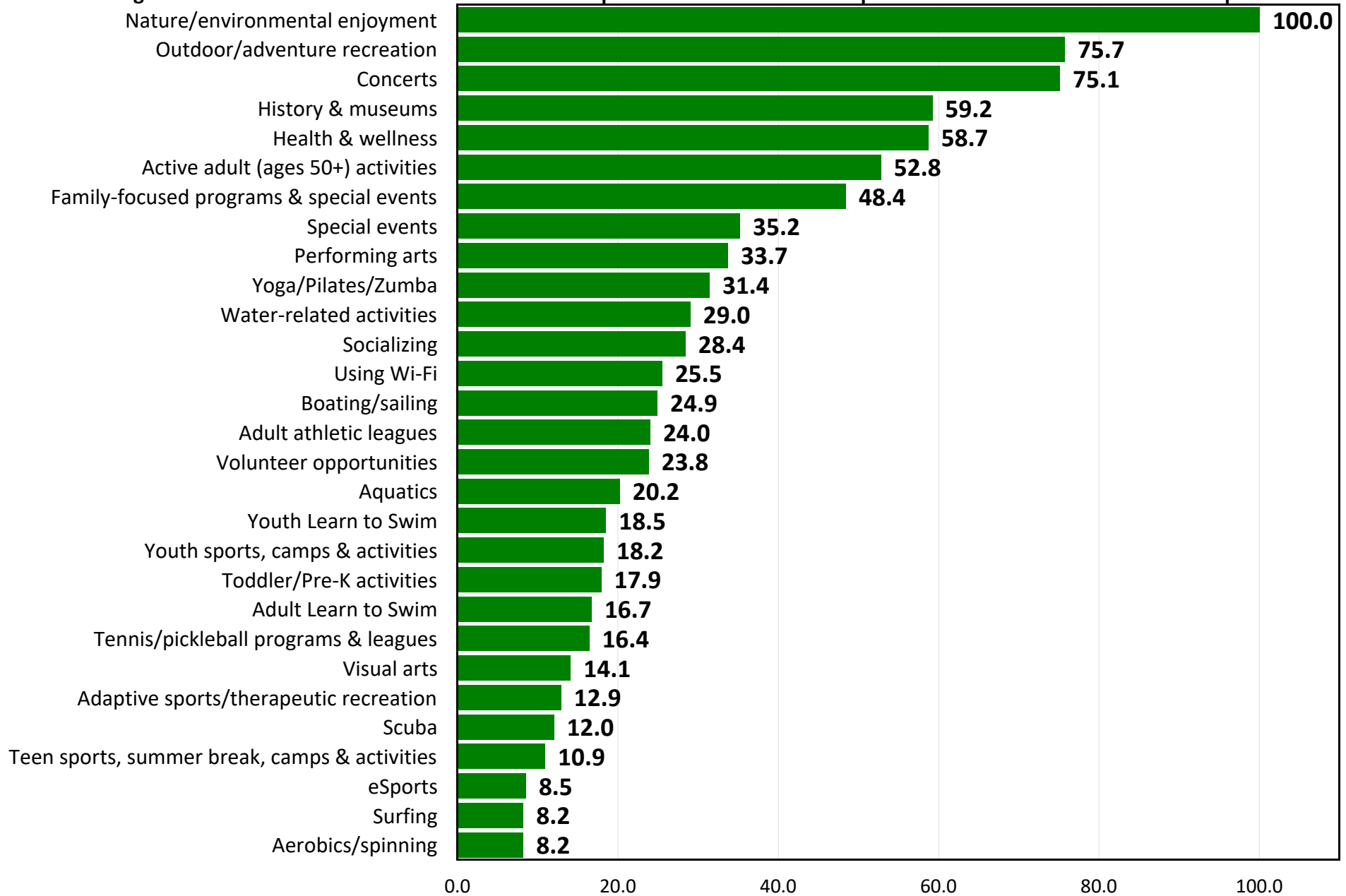
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



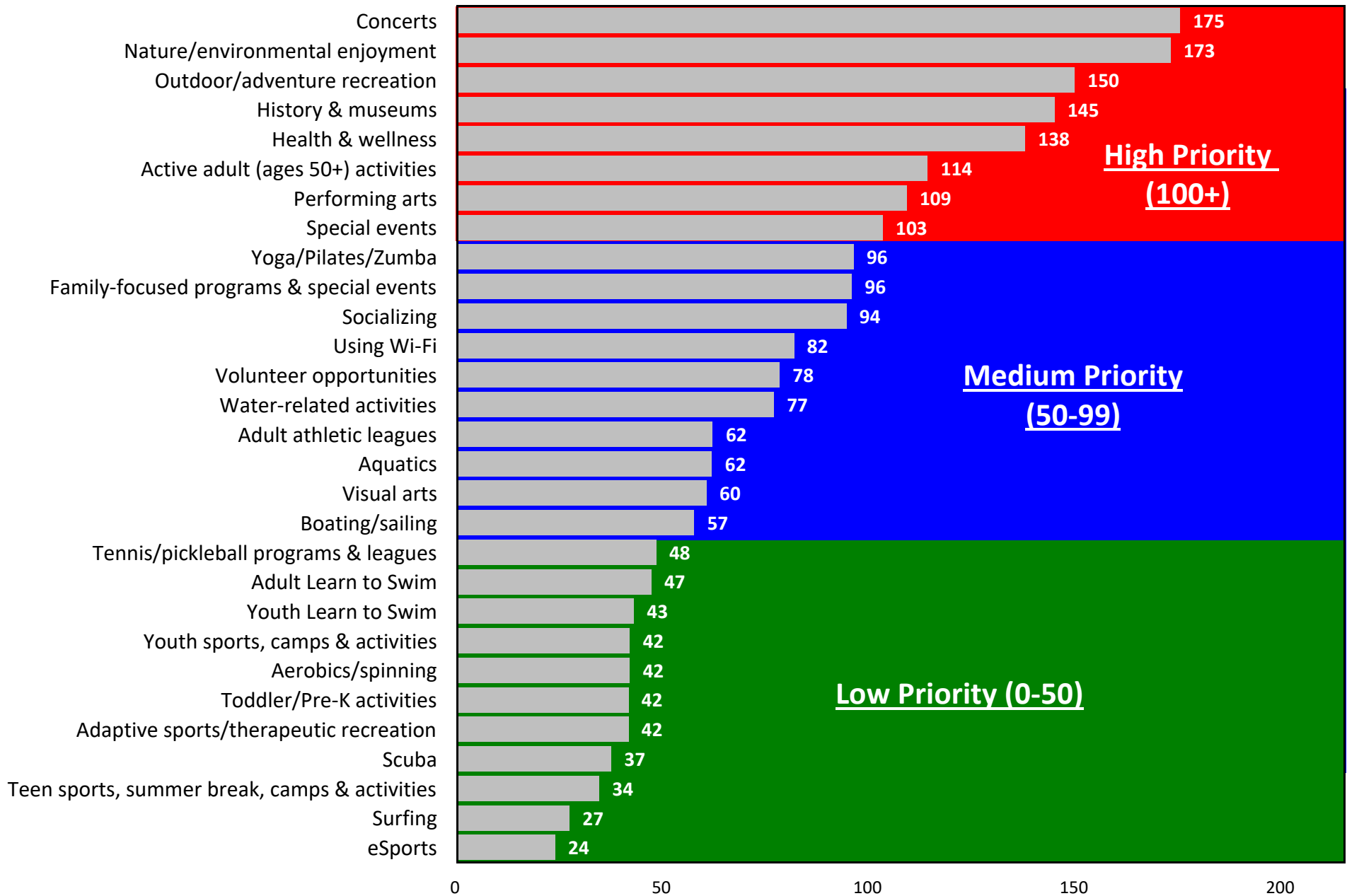
Importance Rating for Programs

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Top Priorities for Investment for Programs Based on Priority Investment Rating



4

Benchmarks

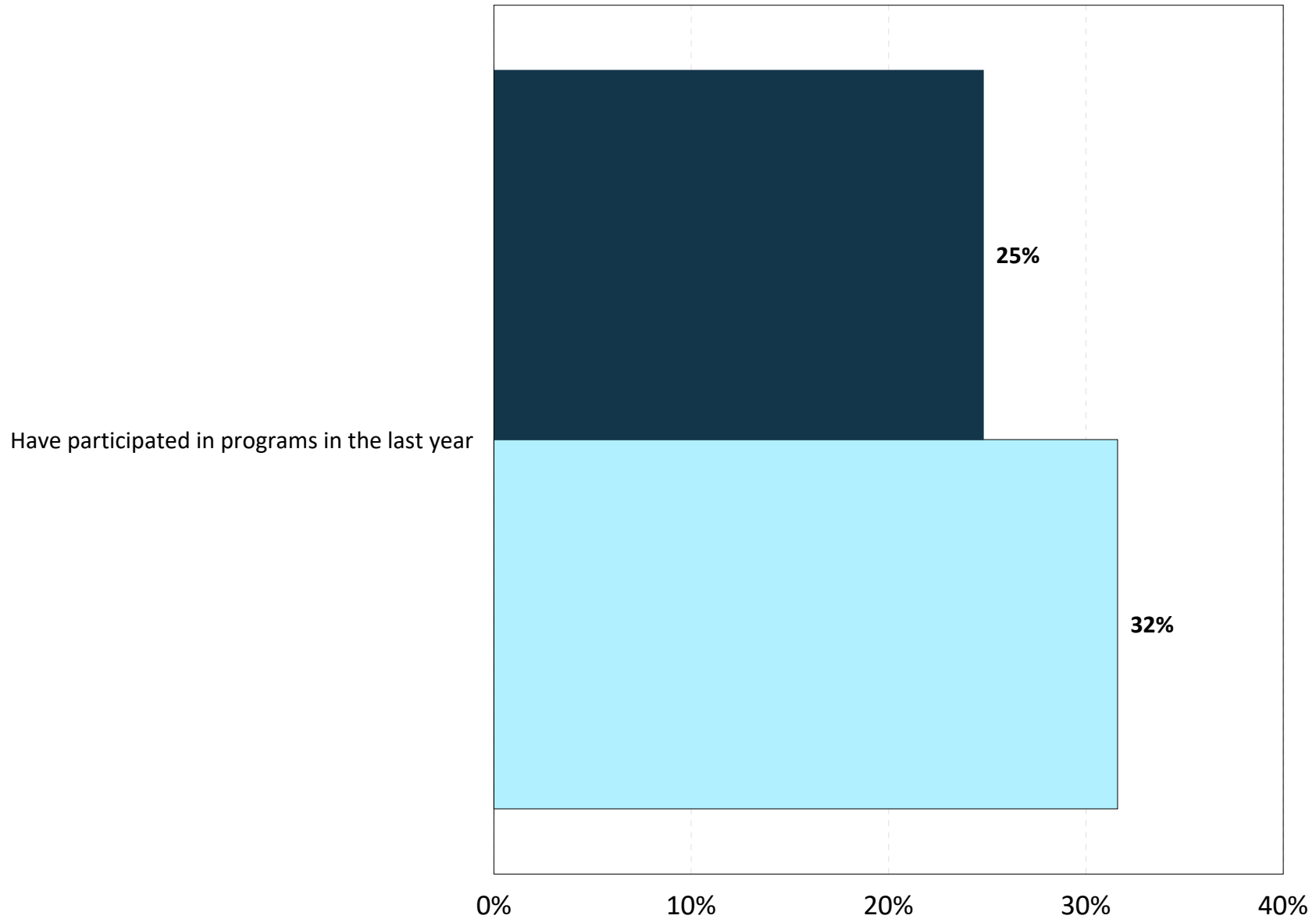
National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with Palm Beach County Parks and Recreation is not authorized without written consent from ETC Institute.

Use of Recreation Programs

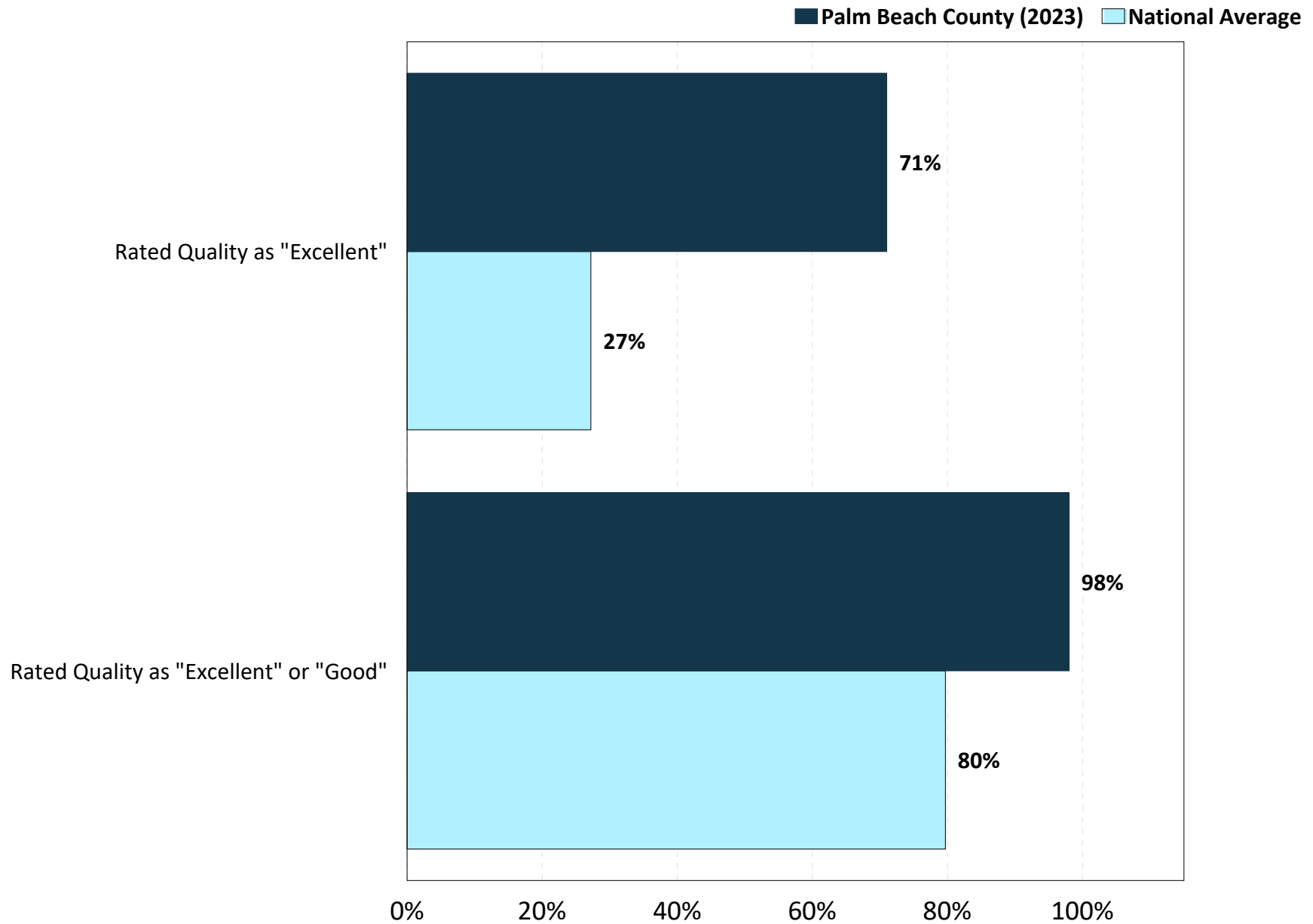
by percentage of respondents

■ Palm Beach County (2023)
■ National Average



Rating Parks and Recreation Facilities

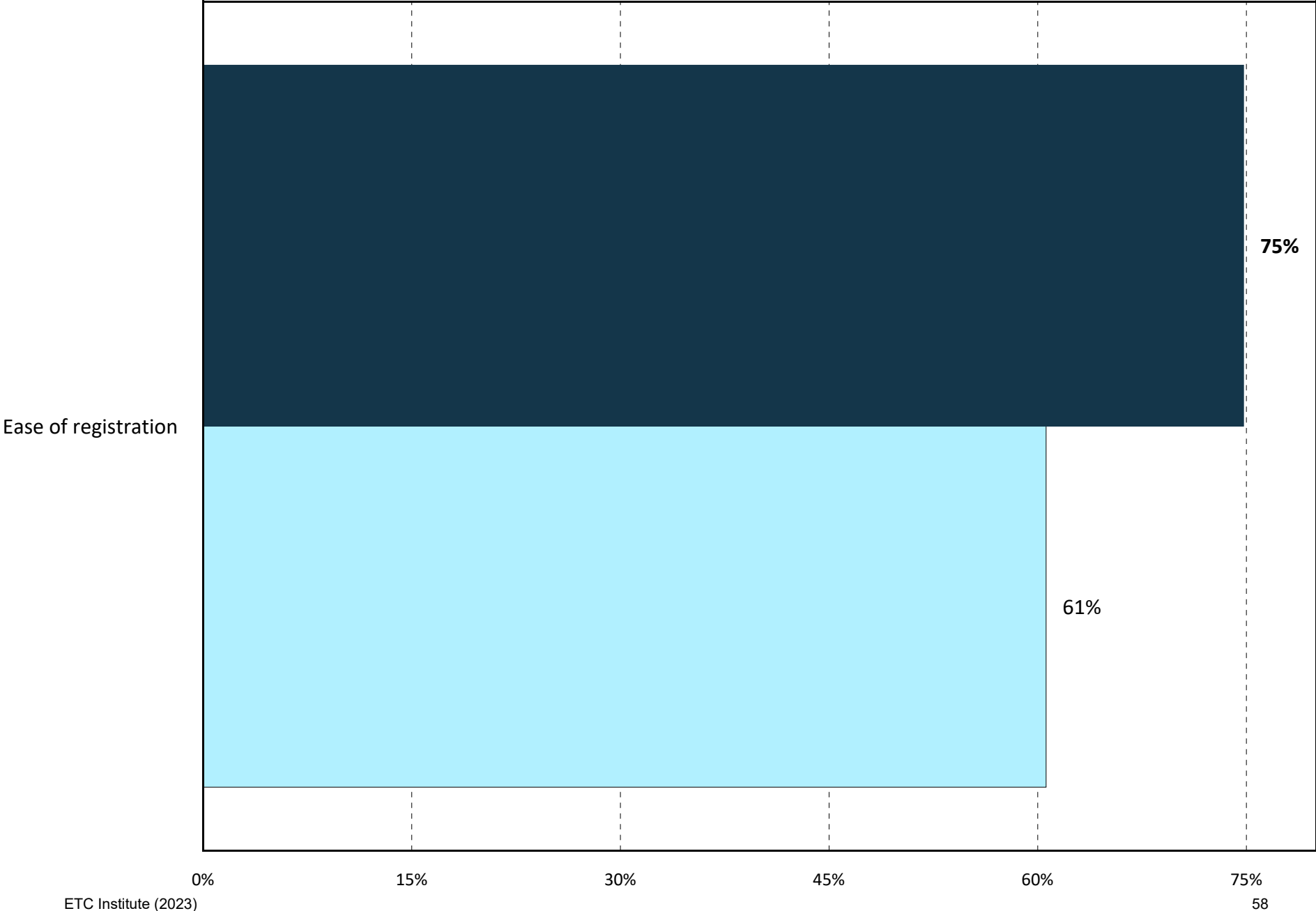
by percentage of respondents



Satisfaction

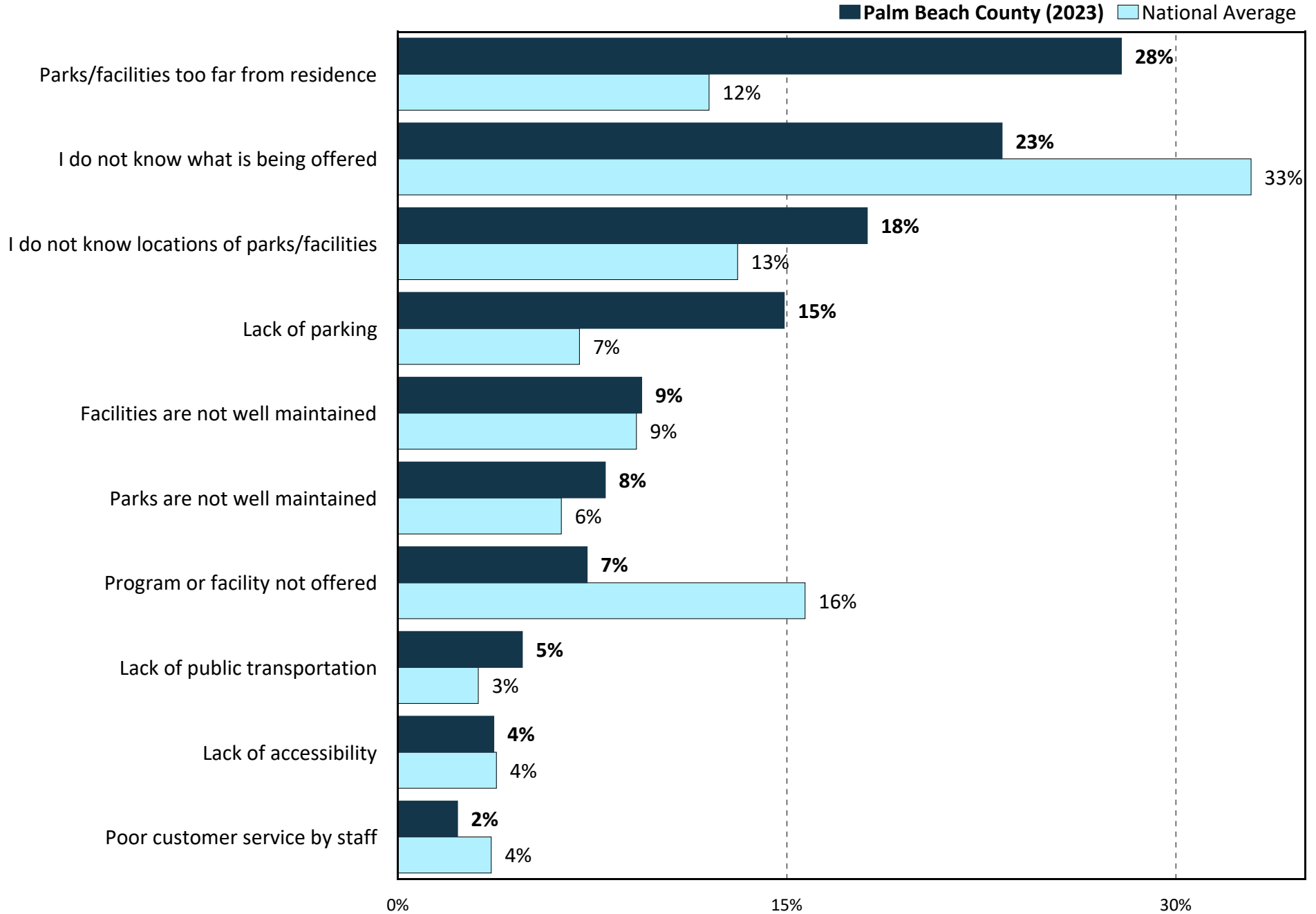
by % of respondents

■ Palm Beach County (2023) ■ National Average



Barriers

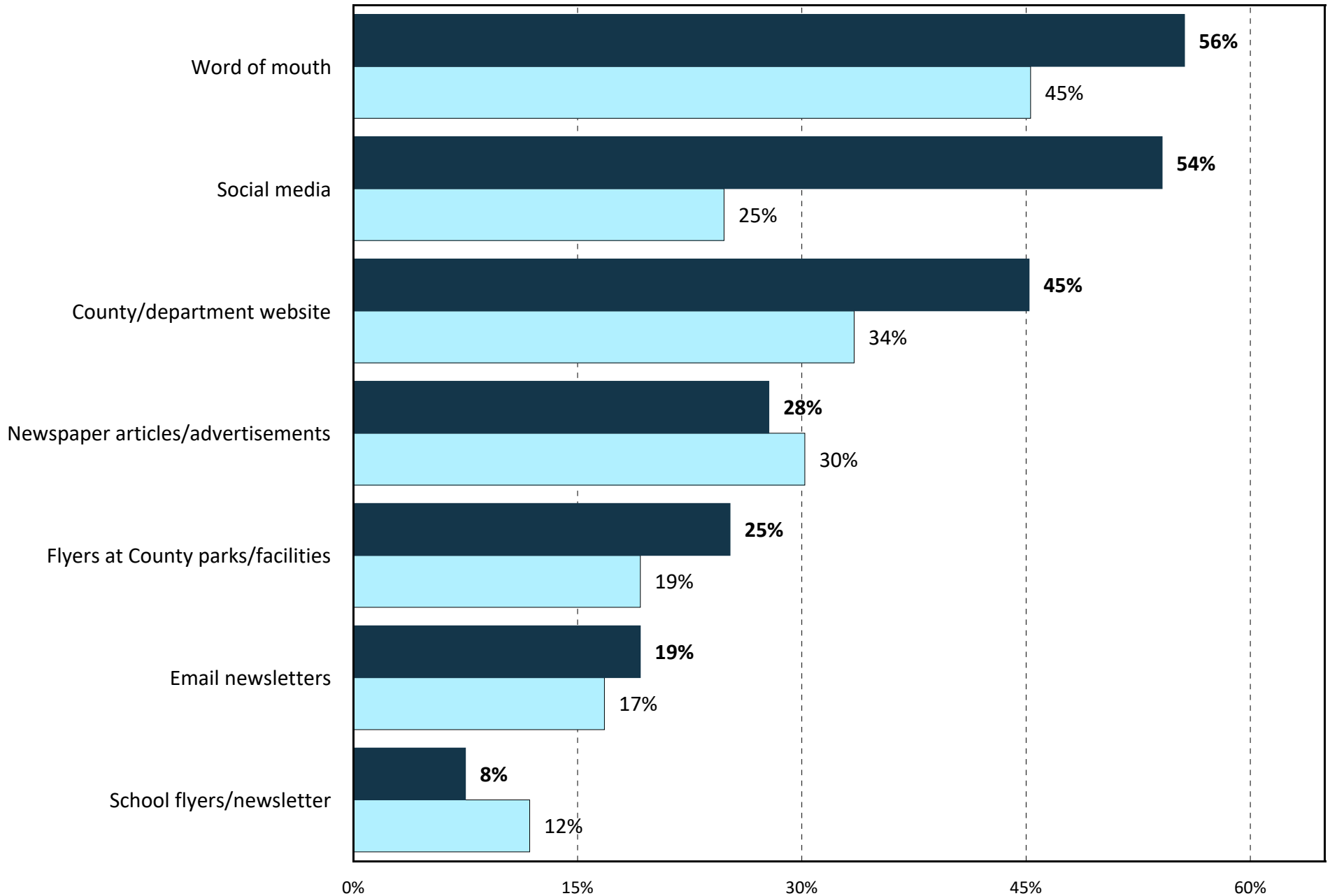
by % of respondents



Sources Used for Information about Parks and Recreation

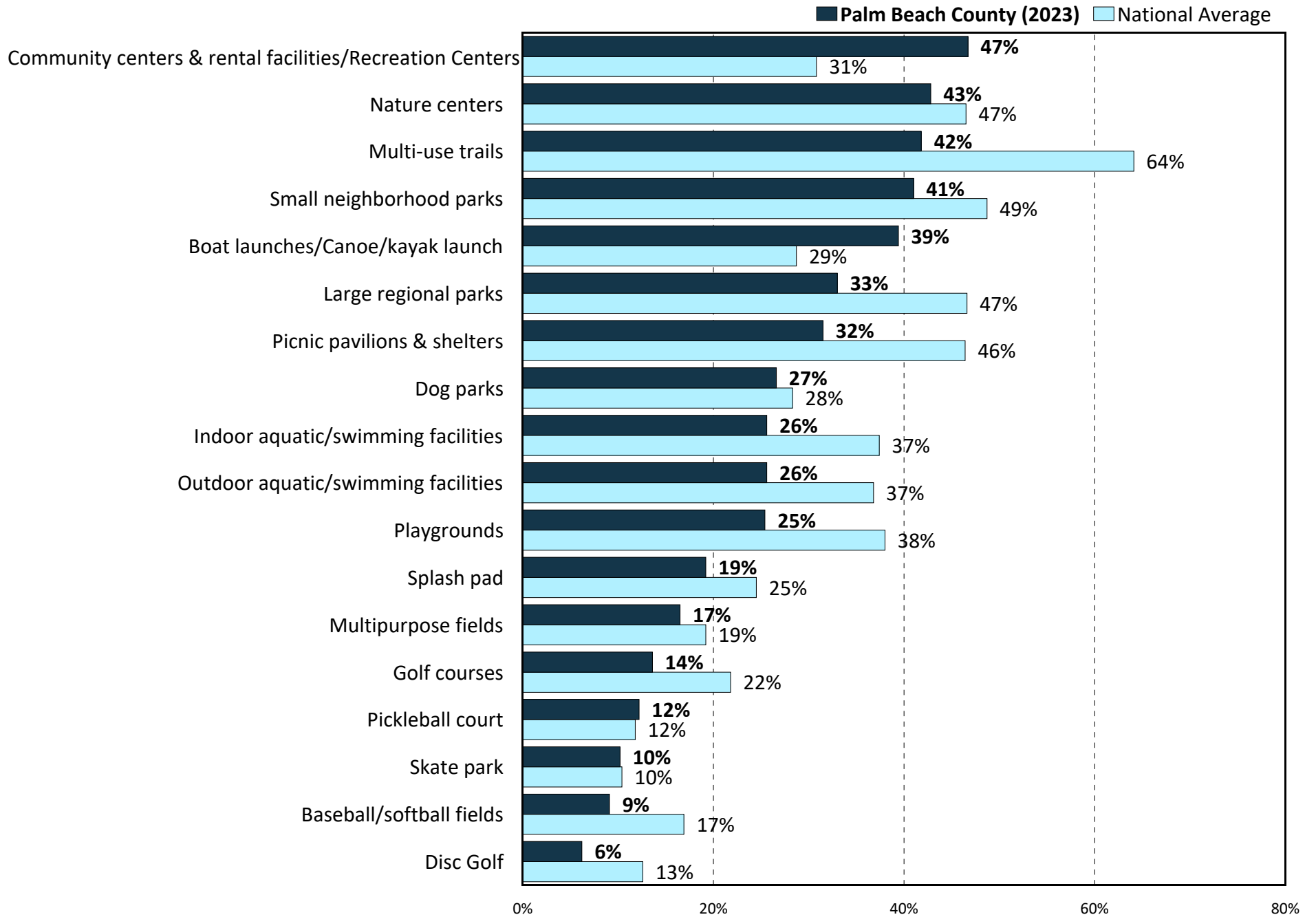
by % of respondents

■ Palm Beach County (2023) ■ National Average



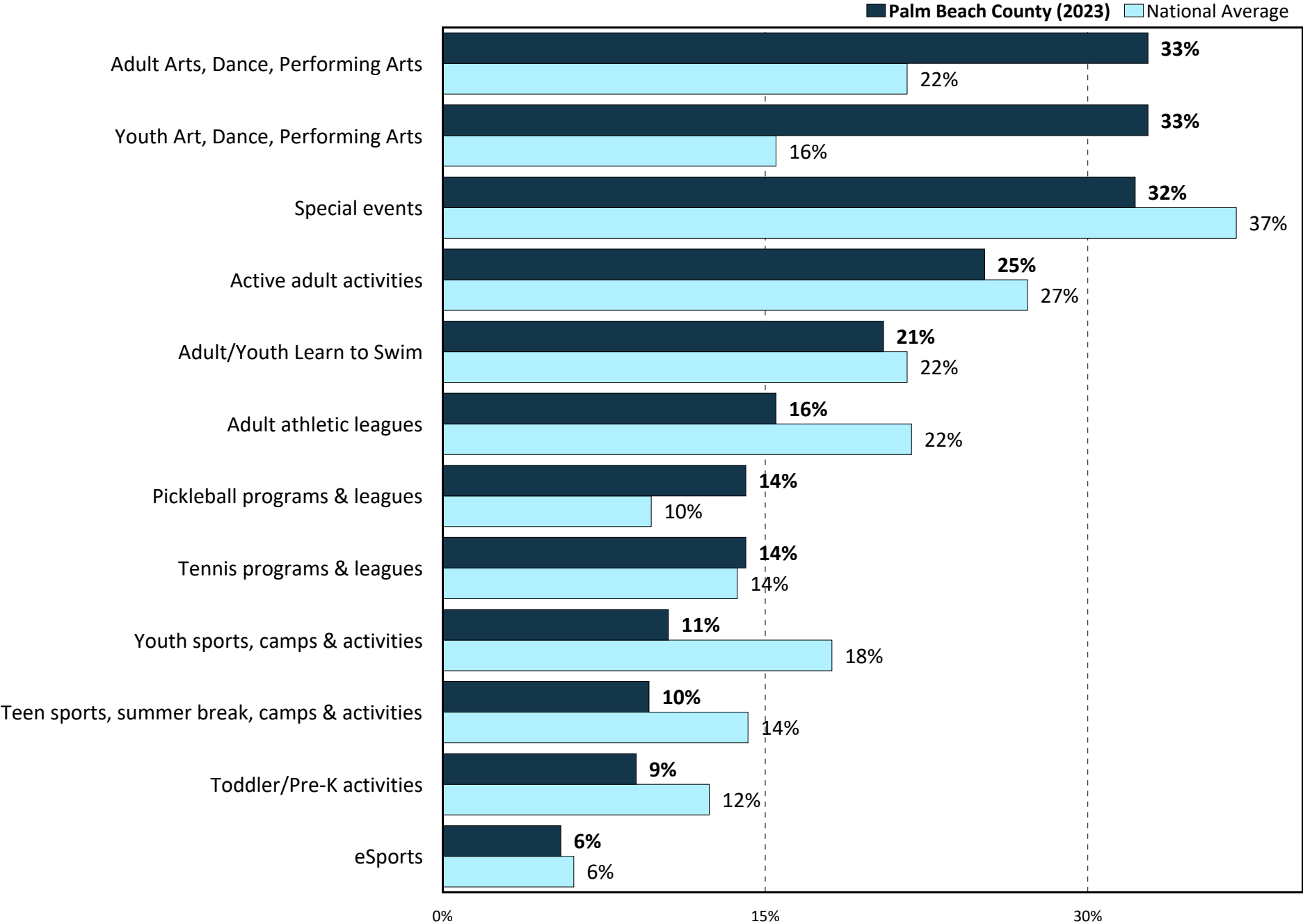
Respondents with Need for Facilities and Amenities

by percentage of respondents



Respondents with Need for Recreation Programs

by percentage of respondents



5

Tabular Data

Q1. How many people in your household are in the following age groups?

Q1. How many people in your household are in the following age groups

| | Number | Percent |
|-------------|--------|---------|
| Under age 5 | 133 | 11.0 % |
| Ages 5-9 | 136 | 11.2 % |
| Ages 10-14 | 136 | 11.2 % |
| Ages 15-19 | 147 | 12.1 % |
| Ages 20-24 | 129 | 10.6 % |
| Ages 25-34 | 312 | 25.7 % |
| Ages 35-44 | 306 | 25.2 % |
| Ages 45-54 | 329 | 27.1 % |
| Ages 55-64 | 351 | 29.0 % |
| Ages 65-74 | 255 | 21.0 % |
| Ages 75+ | 161 | 13.3 % |
| Total | 2395 | |

Q2. Please rate your overall satisfaction on a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=1212)

| | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied | Not used |
|---|----------------|-----------|--------------|----------------------|----------|
| Q2-1. Athletic fields | 11.5% | 10.4% | 3.2% | 0.5% | 74.4% |
| Q2-2. Basketball courts | 5.0% | 6.9% | 1.8% | 0.2% | 86.0% |
| Q2-3. Beaches | 39.5% | 29.7% | 8.7% | 0.7% | 21.3% |
| Q2-4. Boat launches | 8.5% | 6.5% | 2.9% | 0.3% | 81.8% |
| Q2-5. Canoe/kayak launch | 10.5% | 11.6% | 3.8% | 0.4% | 73.8% |
| Q2-6. Community centers & rental facilities | 13.4% | 10.1% | 3.2% | 0.7% | 72.6% |
| Q2-7. Dog parks | 13.8% | 13.4% | 4.5% | 1.3% | 66.9% |
| Q2-8. Golf courses | 10.1% | 7.0% | 1.7% | 0.4% | 80.7% |
| Q2-9. Large regional parks | 28.1% | 17.0% | 5.0% | 0.6% | 49.4% |
| Q2-10. Multi-use trails | 25.4% | 16.9% | 5.9% | 0.2% | 51.6% |
| Q2-11. Nature centers | 29.5% | 21.9% | 4.9% | 0.2% | 43.6% |
| Q2-12. Open green space | 19.7% | 18.2% | 5.4% | 0.3% | 56.4% |
| Q2-13. Park restrooms | 20.3% | 26.2% | 15.8% | 3.1% | 34.6% |
| Q2-14. Pickleball courts | 6.4% | 5.5% | 1.7% | 0.6% | 85.8% |
| Q2-15. Picnic pavilions & shelters | 20.2% | 18.4% | 5.8% | 1.1% | 54.5% |
| Q2-16. Playgrounds | 14.9% | 12.9% | 5.1% | 1.2% | 65.8% |
| Q2-17. Recreation centers | 9.7% | 7.3% | 2.3% | 0.3% | 80.4% |
| Q2-18. Sand volleyball | 2.4% | 1.9% | 0.9% | 0.0% | 94.8% |
| Q2-19. Small neighborhood parks | 25.5% | 19.6% | 9.6% | 1.8% | 43.5% |
| Q2-20. Swimming pools/aquatic facilities | 9.7% | 9.5% | 3.6% | 1.7% | 75.6% |
| Q2-21. Tennis courts | 7.3% | 6.4% | 1.8% | 0.1% | 84.5% |

ONLY HOUSEHOLDS THAT HAVE USED FACILITIES/AMENITIES

Q2. Please rate your overall satisfaction on a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "not used")

(N=1212)

| | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |
|---|----------------|-----------|--------------|-------------------|
| Q2-1. Athletic fields | 44.8% | 40.6% | 12.6% | 1.9% |
| Q2-2. Basketball courts | 35.9% | 49.4% | 12.9% | 1.8% |
| Q2-3. Beaches | 50.2% | 37.7% | 11.1% | 0.9% |
| Q2-4. Boat launches | 46.6% | 35.7% | 15.8% | 1.8% |
| Q2-5. Canoe/kayak launch | 39.9% | 44.0% | 14.5% | 1.6% |
| Q2-6. Community centers & rental facilities | 49.1% | 36.7% | 11.7% | 2.4% |
| Q2-7. Dog parks | 41.6% | 40.6% | 13.7% | 4.0% |
| Q2-8. Golf courses | 52.6% | 36.3% | 9.0% | 2.1% |
| Q2-9. Large regional parks | 55.5% | 33.6% | 9.8% | 1.1% |
| Q2-10. Multi-use trails | 52.5% | 34.9% | 12.1% | 0.5% |
| Q2-11. Nature centers | 52.2% | 38.7% | 8.6% | 0.4% |
| Q2-12. Open green space | 45.2% | 41.8% | 12.3% | 0.8% |
| Q2-13. Park restrooms | 31.0% | 40.1% | 24.2% | 4.7% |
| Q2-14. Pickleball courts | 44.8% | 39.0% | 12.2% | 4.1% |
| Q2-15. Picnic pavilions & shelters | 44.5% | 40.5% | 12.7% | 2.4% |
| Q2-16. Playgrounds | 43.7% | 37.7% | 15.0% | 3.6% |
| Q2-17. Recreation centers | 49.4% | 37.1% | 11.8% | 1.7% |
| Q2-18. Sand volleyball | 46.0% | 36.5% | 17.5% | 0.0% |
| Q2-19. Small neighborhood parks | 45.1% | 34.7% | 16.9% | 3.2% |
| Q2-20. Swimming pools/aquatic facilities | 39.5% | 38.9% | 14.9% | 6.8% |
| Q2-21. Tennis courts | 46.8% | 41.0% | 11.7% | 0.5% |

Q3. Which THREE of the facilities/amenities listed in Question 2 do you think should receive the MOST ATTENTION from the County over the next TWO years?

| Q3. Top choice | Number | Percent |
|---------------------------------------|--------|---------|
| Athletic fields | 34 | 2.8 % |
| Basketball courts | 17 | 1.4 % |
| Beaches | 233 | 19.2 % |
| Boat launches | 26 | 2.1 % |
| Canoe/kayak launch | 26 | 2.1 % |
| Community centers & rental facilities | 31 | 2.6 % |
| Dog parks | 65 | 5.4 % |
| Golf courses | 25 | 2.1 % |
| Large regional parks | 67 | 5.5 % |
| Multi-use trails | 93 | 7.7 % |
| Nature centers | 59 | 4.9 % |
| Open green space | 47 | 3.9 % |
| Park restrooms | 113 | 9.3 % |
| Pickleball courts | 33 | 2.7 % |
| Picnic pavilions & shelters | 19 | 1.6 % |
| Playgrounds | 88 | 7.3 % |
| Recreation centers | 6 | 0.5 % |
| Sand volleyball | 9 | 0.7 % |
| Small neighborhood parks | 70 | 5.8 % |
| Swimming pools/aquatic facilities | 43 | 3.5 % |
| Tennis courts | 17 | 1.4 % |
| None chosen | 91 | 7.5 % |
| Total | 1212 | 100.0 % |

Q3. Which THREE of the facilities/amenities listed in Question 2 do you think should receive the MOST ATTENTION from the County over the next TWO years?

| <u>Q3. 2nd choice</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 31 | 2.6 % |
| Basketball courts | 12 | 1.0 % |
| Beaches | 176 | 14.5 % |
| Boat launches | 18 | 1.5 % |
| Canoe/kayak launch | 24 | 2.0 % |
| Community centers & rental facilities | 39 | 3.2 % |
| Dog parks | 48 | 4.0 % |
| Golf courses | 22 | 1.8 % |
| Large regional parks | 61 | 5.0 % |
| Multi-use trails | 97 | 8.0 % |
| Nature centers | 68 | 5.6 % |
| Open green space | 44 | 3.6 % |
| Park restrooms | 135 | 11.1 % |
| Pickleball courts | 28 | 2.3 % |
| Picnic pavilions & shelters | 37 | 3.1 % |
| Playgrounds | 85 | 7.0 % |
| Recreation centers | 24 | 2.0 % |
| Sand volleyball | 3 | 0.2 % |
| Small neighborhood parks | 73 | 6.0 % |
| Swimming pools/aquatic facilities | 39 | 3.2 % |
| Tennis courts | 11 | 0.9 % |
| None chosen | 137 | 11.3 % |
| Total | 1212 | 100.0 % |

Q3. Which THREE of the facilities/amenities listed in Question 2 do you think should receive the MOST ATTENTION from the County over the next TWO years?

| Q3. 3rd choice | Number | Percent |
|---------------------------------------|--------|---------|
| Athletic fields | 29 | 2.4 % |
| Basketball courts | 13 | 1.1 % |
| Beaches | 138 | 11.4 % |
| Boat launches | 16 | 1.3 % |
| Canoe/kayak launch | 29 | 2.4 % |
| Community centers & rental facilities | 41 | 3.4 % |
| Dog parks | 43 | 3.5 % |
| Golf courses | 21 | 1.7 % |
| Large regional parks | 81 | 6.7 % |
| Multi-use trails | 78 | 6.4 % |
| Nature centers | 81 | 6.7 % |
| Open green space | 40 | 3.3 % |
| Park restrooms | 77 | 6.4 % |
| Pickleball courts | 20 | 1.7 % |
| Picnic pavilions & shelters | 39 | 3.2 % |
| Playgrounds | 69 | 5.7 % |
| Recreation centers | 43 | 3.5 % |
| Sand volleyball | 6 | 0.5 % |
| Small neighborhood parks | 84 | 6.9 % |
| Swimming pools/aquatic facilities | 59 | 4.9 % |
| Tennis courts | 4 | 0.3 % |
| None chosen | 201 | 16.6 % |
| Total | 1212 | 100.0 % |

SUM OF TOP 3 CHOICES**Q3. Which THREE of the facilities/amenities listed in Question 2 do you think should receive the MOST ATTENTION from the County over the next TWO years? (top 3)**

| <u>Q3. Sum of Top 3 Choices</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 94 | 7.8 % |
| Basketball courts | 42 | 3.5 % |
| Beaches | 547 | 45.1 % |
| Boat launches | 60 | 5.0 % |
| Canoe/kayak launch | 79 | 6.5 % |
| Community centers & rental facilities | 111 | 9.2 % |
| Dog parks | 156 | 12.9 % |
| Golf courses | 68 | 5.6 % |
| Large regional parks | 209 | 17.2 % |
| Multi-use trails | 268 | 22.1 % |
| Nature centers | 208 | 17.2 % |
| Open green space | 131 | 10.8 % |
| Park restrooms | 325 | 26.8 % |
| Pickleball courts | 81 | 6.7 % |
| Picnic pavilions & shelters | 95 | 7.8 % |
| Playgrounds | 242 | 20.0 % |
| Recreation centers | 73 | 6.0 % |
| Sand volleyball | 18 | 1.5 % |
| Small neighborhood parks | 227 | 18.7 % |
| Swimming pools/aquatic facilities | 141 | 11.6 % |
| Tennis courts | 32 | 2.6 % |
| None chosen | 91 | 7.5 % |
| Total | 3298 | |

Q4. Have you or other members of your household participated in any recreation programs (sports, recreation center programs, summer camps, etc.) offered by Palm Beach County Parks and Recreation during the past two years?

Q4. Have you or other members of your household participated in any recreation programs offered by Palm Beach County Parks and Recreation during the past two years?

| | Number | Percent |
|-------|--------|---------|
| Yes | 300 | 24.8 % |
| No | 912 | 75.2 % |
| Total | 1212 | 100.0 % |

Q4a. Approximately how many different recreation programs offered by Palm Beach County Parks and Recreation have you or members of your household participated in over the past two years?

Q4a. How many different recreation programs have you participated in over past two years

| | Number | Percent |
|------------------|--------|---------|
| 1 program | 83 | 27.7 % |
| 2 to 3 programs | 161 | 53.7 % |
| 4 to 6 programs | 32 | 10.7 % |
| 7 to 10 programs | 8 | 2.7 % |
| 11+ programs | 6 | 2.0 % |
| Not provided | 10 | 3.3 % |
| Total | 300 | 100.0 % |

WITHOUT NOT PROVIDED

Q4a. Approximately how many different recreation programs offered by Palm Beach County Parks and Recreation have you or members of your household participated in over the past two years? (without "not provided")

Q4a. How many different recreation programs have you participated in over past two years

| | Number | Percent |
|------------------|--------|---------|
| 1 program | 83 | 28.6 % |
| 2 to 3 programs | 161 | 55.5 % |
| 4 to 6 programs | 32 | 11.0 % |
| 7 to 10 programs | 8 | 2.8 % |
| 11+ programs | 6 | 2.1 % |
| Total | 290 | 100.0 % |

Q4b. What days and times do you most frequently use parks, facilities and programs?

| Q4b. What days & times do you most frequently use parks, facilities & programs | Number | Percent |
|--|--------|---------|
| Weekday morning | 39 | 13.0 % |
| Weekday daytime | 42 | 14.0 % |
| Weekday evening | 93 | 31.0 % |
| Weekend morning | 49 | 16.3 % |
| Weekend midday | 51 | 17.0 % |
| Weekend evening | 26 | 8.7 % |
| Total | 300 | 100.0 % |

Q4c. Please use a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Palm Beach County Parks and Recreation Department. (without "not provided")

(N=300)

| | Very satisfied | Satisfied | Dissatisfied | Very dissatisfied |
|--|----------------|-----------|--------------|-------------------|
| Q4c-1. Times programs are offered | 39.4% | 46.2% | 12.7% | 1.7% |
| Q4c-2. Location of programs | 41.4% | 41.4% | 14.4% | 2.7% |
| Q4c-3. Quality of instructors | 41.7% | 38.9% | 15.5% | 3.9% |
| Q4c-4. Fees charged for value received | 35.4% | 39.9% | 18.6% | 6.2% |
| Q4c-5. Quality of the facility where program is offered | 35.8% | 40.3% | 19.1% | 4.8% |
| Q4c-6. Ease of registration | 36.5% | 38.3% | 18.4% | 6.7% |
| Q4c-7. Availability of information about parks & recreation programs & services on the website | 33.9% | 37.8% | 21.2% | 7.1% |
| Q4c-8. Ease of navigation through the website | 28.1% | 42.8% | 23.5% | 5.6% |
| Q4c-9. Quality of customer service for registration | 39.1% | 38.7% | 17.7% | 4.4% |
| Q4c-10. Overall quality of programs | 39.8% | 45.7% | 11.4% | 3.1% |

Q5. Please CHECK ALL the ways you and members of your household travel to the parks and recreation facilities that you use.

Q5. All the ways your household travels to parks & recreation facilities

| | Number | Percent |
|--|--------|---------|
| Walk | 508 | 41.9 % |
| Bike | 401 | 33.1 % |
| Drive | 1112 | 91.7 % |
| Public transportation | 47 | 3.9 % |
| Other electric motor vehicle (scooter, cart) | 57 | 4.7 % |
| None selected | 39 | 3.2 % |
| Total | 2164 | |

Q6. Do you feel there are sufficient parks and green space areas within walking distance of your residence?

Q6. Are there sufficient parks & green space areas within walking distance of your residence

| | Number | Percent |
|----------|--------|---------|
| Yes | 557 | 46.0 % |
| No | 564 | 46.5 % |
| Not sure | 91 | 7.5 % |
| Total | 1212 | 100.0 % |

Q7. Please CHECK ALL the reasons that prevent you, or other members of your household from using parks, greenway trails, recreation facilities or programs in Palm Beach County more often.

Q7. All the reasons that prevent your household from using parks, greenway trails, recreation facilities or programs more often

| | Number | Percent |
|---|--------|---------|
| I do not know locations of parks/facilities | 219 | 18.1 % |
| Facilities are not well maintained | 114 | 9.4 % |
| Parks are not well maintained | 97 | 8.0 % |
| Program or facility not offered | 88 | 7.3 % |
| Security is insufficient/loitering | 224 | 18.5 % |
| Lack of trail access | 110 | 9.1 % |
| Parks/facilities too far from residence | 338 | 27.9 % |
| Parks/facilities are too crowded | 119 | 9.8 % |
| Lack of accessibility | 45 | 3.7 % |
| I have physical health limitations | 123 | 10.1 % |
| Lack of beach access | 169 | 13.9 % |
| Poor customer service by staff | 28 | 2.3 % |
| Lack of sidewalk or bike lane access | 143 | 11.8 % |
| I do not know what is being offered | 282 | 23.3 % |
| I use private or other community's facilities | 132 | 10.9 % |
| Lack of parking | 181 | 14.9 % |
| Park operating hours not convenient | 87 | 7.2 % |
| Lack of public transportation | 58 | 4.8 % |
| Other | 48 | 4.0 % |
| Total | 2605 | |

Q8. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met."

(N=1212)

| | Fully met | Mostly met | Partly met | Not met | No need |
|---|-----------|------------|------------|---------|---------|
| Q8-1. Athletic fields | 6.4% | 7.0% | 2.8% | 1.3% | 82.4% |
| Q8-2. Baseball/softball fields | 3.3% | 3.6% | 1.5% | 0.7% | 90.8% |
| Q8-3. Beaches | 20.4% | 23.2% | 12.8% | 2.3% | 41.3% |
| Q8-4. Boat launches | 5.9% | 5.0% | 3.1% | 0.5% | 85.5% |
| Q8-5. Canoe/kayak launch | 6.1% | 8.8% | 7.2% | 2.8% | 75.1% |
| Q8-6. Community centers & rental facilities | 9.4% | 8.7% | 4.3% | 1.2% | 76.4% |
| Q8-7. Cricket fields | 0.2% | 0.5% | 0.2% | 0.6% | 98.5% |
| Q8-8. Designated canoe/kayak launches | 4.5% | 8.0% | 4.3% | 2.3% | 80.9% |
| Q8-9. Disc Golf | 2.0% | 1.7% | 1.3% | 1.2% | 93.7% |
| Q8-10. Dog parks | 8.0% | 10.1% | 5.9% | 2.6% | 73.5% |
| Q8-11. Golf courses | 4.9% | 5.2% | 2.6% | 0.9% | 86.4% |
| Q8-12. Large regional parks | 14.1% | 11.9% | 5.3% | 1.7% | 67.0% |
| Q8-13. Multipurpose fields | 7.0% | 5.4% | 3.4% | 0.7% | 83.4% |
| Q8-14. Multi-use trails | 12.2% | 15.1% | 10.8% | 3.7% | 58.2% |
| Q8-15. Nature centers | 15.3% | 16.6% | 8.3% | 2.6% | 57.3% |
| Q8-16. Open green space | 9.8% | 12.2% | 8.7% | 3.9% | 65.4% |
| Q8-17. Outdoor fitness equipment | 4.0% | 5.8% | 5.7% | 4.5% | 80.0% |
| Q8-18. Park restrooms | 13.2% | 18.3% | 12.5% | 4.6% | 51.4% |
| Q8-19. Pickleball court | 3.0% | 3.5% | 3.5% | 2.2% | 87.8% |
| Q8-20. Picnic pavilions & shelters | 10.3% | 13.4% | 6.2% | 1.6% | 68.5% |
| Q8-21. Playgrounds | 9.0% | 9.9% | 5.1% | 1.4% | 74.6% |
| Q8-22. Recreation centers | 7.3% | 8.8% | 4.9% | 2.1% | 76.9% |
| Q8-23. Restroom | 10.9% | 15.9% | 11.0% | 4.0% | 58.2% |
| Q8-24. Sand volleyball courts | 1.6% | 1.8% | 1.2% | 0.6% | 94.9% |

Q8. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met."

| | Fully met | Mostly met | Partly met | Not met | No need |
|--|-----------|------------|------------|---------|---------|
| Q8-25. Shaded areas | 7.3% | 13.0% | 15.8% | 8.3% | 55.4% |
| Q8-26. Short sided soccer | 1.0% | 1.5% | 1.1% | 1.1% | 95.4% |
| Q8-27. Skate park | 1.8% | 2.5% | 3.2% | 2.7% | 89.8% |
| Q8-28. Small neighborhood parks | 11.6% | 13.4% | 9.9% | 6.1% | 59.0% |
| Q8-29. Splash pad | 3.4% | 4.6% | 5.4% | 5.8% | 80.9% |
| Q8-30. Swimming pools/aquatic facilities | 7.1% | 6.3% | 6.8% | 5.4% | 74.4% |
| Q8-31. Other | 0.1% | 0.0% | 0.5% | 1.2% | 98.2% |

ONLY WITH HOUSEHOLDS THAT HAV A NEED

Q8. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met." (without "no need")

(N=1212)

| | Fully met | Mostly met | Partly met | Not met |
|---|-----------|------------|------------|---------|
| Q8-1. Athletic fields | 36.6% | 39.9% | 16.0% | 7.5% |
| Q8-2. Baseball/softball fields | 36.0% | 39.6% | 16.2% | 8.1% |
| Q8-3. Beaches | 34.7% | 39.5% | 21.8% | 3.9% |
| Q8-4. Boat launches | 40.9% | 34.7% | 21.0% | 3.4% |
| Q8-5. Canoe/kayak launch | 24.5% | 35.4% | 28.8% | 11.3% |
| Q8-6. Community centers & rental facilities | 39.9% | 37.1% | 18.2% | 4.9% |
| Q8-7. Cricket fields | 11.1% | 33.3% | 16.7% | 38.9% |
| Q8-8. Designated canoe/kayak launches | 23.4% | 42.0% | 22.5% | 12.1% |
| Q8-9. Disc Golf | 31.6% | 27.6% | 21.1% | 19.7% |
| Q8-10. Dog parks | 30.2% | 38.0% | 22.1% | 9.7% |
| Q8-11. Golf courses | 35.8% | 38.2% | 19.4% | 6.7% |
| Q8-12. Large regional parks | 42.8% | 36.0% | 16.0% | 5.3% |
| Q8-13. Multipurpose fields | 42.3% | 32.8% | 20.4% | 4.5% |
| Q8-14. Multi-use trails | 29.2% | 36.1% | 25.8% | 8.9% |
| Q8-15. Nature centers | 35.7% | 38.8% | 19.3% | 6.2% |
| Q8-16. Open green space | 28.4% | 35.3% | 25.1% | 11.2% |
| Q8-17. Outdoor fitness equipment | 19.8% | 28.9% | 28.5% | 22.7% |
| Q8-18. Park restrooms | 27.2% | 37.7% | 25.6% | 9.5% |
| Q8-19. Pickleball court | 24.3% | 29.1% | 28.4% | 18.2% |
| Q8-20. Picnic pavilions & shelters | 32.7% | 42.7% | 19.6% | 5.0% |
| Q8-21. Playgrounds | 35.4% | 39.0% | 20.1% | 5.5% |
| Q8-22. Recreation centers | 31.8% | 38.2% | 21.1% | 8.9% |
| Q8-23. Restroom | 26.0% | 38.1% | 26.2% | 9.7% |
| Q8-24. Sand volleyball courts | 30.6% | 35.5% | 22.6% | 11.3% |

ONLY WITH HOUSEHOLDS THAT HAV A NEED

Q8. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met." (without "no need")

| | Fully met | Mostly met | Partly met | Not met |
|--|-----------|------------|------------|---------|
| Q8-25. Shaded areas | 16.5% | 29.3% | 35.6% | 18.7% |
| Q8-26. Short sided soccer | 21.4% | 32.1% | 23.2% | 23.2% |
| Q8-27. Skate park | 17.7% | 24.2% | 31.5% | 26.6% |
| Q8-28. Small neighborhood parks | 28.2% | 32.8% | 24.1% | 14.9% |
| Q8-29. Splash pad | 17.7% | 24.1% | 28.0% | 30.2% |
| Q8-30. Swimming pools/aquatic facilities | 27.7% | 24.5% | 26.8% | 21.0% |
| Q8-31. Other | 4.5% | 0.0% | 27.3% | 68.2% |

Q9. Which FOUR AMENITIES/FACILITIES listed in Question 8 do you think are most important for you and members of your household?

| <u>Q9. Top choice</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 27 | 2.2 % |
| Baseball/softball fields | 14 | 1.2 % |
| Beaches | 299 | 24.7 % |
| Boat launches | 40 | 3.3 % |
| Canoe/kayak launch | 22 | 1.8 % |
| Community centers & rental facilities | 28 | 2.3 % |
| Cricket fields | 3 | 0.2 % |
| Designated canoe/kayak launches | 9 | 0.7 % |
| Disc golf | 7 | 0.6 % |
| Dog parks | 58 | 4.8 % |
| Golf courses | 46 | 3.8 % |
| Large regional parks | 38 | 3.1 % |
| Multipurpose fields | 6 | 0.5 % |
| Multi-use trails | 77 | 6.4 % |
| Nature centers | 55 | 4.5 % |
| Open green space | 31 | 2.6 % |
| Outdoor fitness equipment | 8 | 0.7 % |
| Park restrooms | 42 | 3.5 % |
| Pickleball court | 38 | 3.1 % |
| Picnic pavilions & shelters | 6 | 0.5 % |
| Playgrounds | 69 | 5.7 % |
| Recreation centers | 7 | 0.6 % |
| Restroom | 12 | 1.0 % |
| Sand volleyball courts | 5 | 0.4 % |
| Shaded areas | 23 | 1.9 % |
| Short sided soccer | 3 | 0.2 % |
| Skate park | 10 | 0.8 % |
| Small neighborhood parks | 52 | 4.3 % |
| Splash pad | 22 | 1.8 % |
| Swimming pools/aquatic facilities | 50 | 4.1 % |
| None chosen | 105 | 8.7 % |
| Total | 1212 | 100.0 % |

Q9. Which FOUR AMENITIES/FACILITIES listed in Question 8 do you think are most important for you and members of your household?

| <u>Q9. 2nd choice</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 26 | 2.1 % |
| Baseball/softball fields | 13 | 1.1 % |
| Beaches | 144 | 11.9 % |
| Boat launches | 24 | 2.0 % |
| Canoe/kayak launch | 40 | 3.3 % |
| Community centers & rental facilities | 33 | 2.7 % |
| Cricket fields | 2 | 0.2 % |
| Designated canoe/kayak launches | 9 | 0.7 % |
| Disc golf | 5 | 0.4 % |
| Dog parks | 80 | 6.6 % |
| Golf courses | 32 | 2.6 % |
| Large regional parks | 66 | 5.4 % |
| Multipurpose fields | 5 | 0.4 % |
| Multi-use trails | 98 | 8.1 % |
| Nature centers | 76 | 6.3 % |
| Open green space | 46 | 3.8 % |
| Outdoor fitness equipment | 16 | 1.3 % |
| Park restrooms | 64 | 5.3 % |
| Pickleball court | 16 | 1.3 % |
| Picnic pavilions & shelters | 28 | 2.3 % |
| Playgrounds | 30 | 2.5 % |
| Recreation centers | 14 | 1.2 % |
| Restroom | 24 | 2.0 % |
| Sand volleyball courts | 3 | 0.2 % |
| Shaded areas | 40 | 3.3 % |
| Short sided soccer | 4 | 0.3 % |
| Skate park | 5 | 0.4 % |
| Small neighborhood parks | 37 | 3.1 % |
| Splash pad | 36 | 3.0 % |
| Swimming pools/aquatic facilities | 41 | 3.4 % |
| None chosen | 155 | 12.8 % |
| Total | 1212 | 100.0 % |

Q9. Which FOUR AMENITIES/FACILITIES listed in Question 8 do you think are most important for you and members of your household?

| <u>Q9. 3rd choice</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 13 | 1.1 % |
| Baseball/softball fields | 8 | 0.7 % |
| Beaches | 96 | 7.9 % |
| Boat launches | 32 | 2.6 % |
| Canoe/kayak launch | 41 | 3.4 % |
| Community centers & rental facilities | 25 | 2.1 % |
| Cricket fields | 1 | 0.1 % |
| Designated canoe/kayak launches | 7 | 0.6 % |
| Disc golf | 7 | 0.6 % |
| Dog parks | 38 | 3.1 % |
| Golf courses | 20 | 1.7 % |
| Large regional parks | 63 | 5.2 % |
| Multipurpose fields | 10 | 0.8 % |
| Multi-use trails | 96 | 7.9 % |
| Nature centers | 71 | 5.9 % |
| Open green space | 74 | 6.1 % |
| Outdoor fitness equipment | 16 | 1.3 % |
| Park restrooms | 78 | 6.4 % |
| Pickleball court | 19 | 1.6 % |
| Picnic pavilions & shelters | 21 | 1.7 % |
| Playgrounds | 44 | 3.6 % |
| Recreation centers | 22 | 1.8 % |
| Restroom | 34 | 2.8 % |
| Shaded areas | 52 | 4.3 % |
| Short sided soccer | 4 | 0.3 % |
| Skate park | 2 | 0.2 % |
| Small neighborhood parks | 49 | 4.0 % |
| Splash pad | 20 | 1.7 % |
| Swimming pools/aquatic facilities | 40 | 3.3 % |
| None chosen | 209 | 17.2 % |
| Total | 1212 | 100.0 % |

Q9. Which FOUR AMENITIES/FACILITIES listed in Question 8 do you think are most important for you and members of your household?

| <u>Q9. 4th choice</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 15 | 1.2 % |
| Baseball/softball fields | 8 | 0.7 % |
| Beaches | 51 | 4.2 % |
| Boat launches | 15 | 1.2 % |
| Canoe/kayak launch | 31 | 2.6 % |
| Community centers & rental facilities | 18 | 1.5 % |
| Cricket fields | 4 | 0.3 % |
| Designated canoe/kayak launches | 22 | 1.8 % |
| Disc golf | 4 | 0.3 % |
| Dog parks | 27 | 2.2 % |
| Golf courses | 19 | 1.6 % |
| Large regional parks | 49 | 4.0 % |
| Multipurpose fields | 15 | 1.2 % |
| Multi-use trails | 60 | 5.0 % |
| Nature centers | 59 | 4.9 % |
| Open green space | 48 | 4.0 % |
| Outdoor fitness equipment | 37 | 3.1 % |
| Park restrooms | 60 | 5.0 % |
| Pickleball court | 13 | 1.1 % |
| Picnic pavilions & shelters | 31 | 2.6 % |
| Playgrounds | 17 | 1.4 % |
| Recreation centers | 22 | 1.8 % |
| Restroom | 48 | 4.0 % |
| Sand volleyball courts | 12 | 1.0 % |
| Shaded areas | 65 | 5.4 % |
| Short sided soccer | 5 | 0.4 % |
| Skate park | 12 | 1.0 % |
| Small neighborhood parks | 53 | 4.4 % |
| Splash pad | 19 | 1.6 % |
| Swimming pools/aquatic facilities | 30 | 2.5 % |
| None chosen | 343 | 28.3 % |
| Total | 1212 | 100.0 % |

SUM OF TOP 4 CHOICES**Q9. Which FOUR AMENITIES/FACILITIES listed in Question 8 do you think are most important for you and members of your household? (top 4)**

| <u>Q9. Sum of Top 4 Choices</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Athletic fields | 81 | 6.7 % |
| Baseball/softball fields | 43 | 3.5 % |
| Beaches | 590 | 48.7 % |
| Boat launches | 111 | 9.2 % |
| Canoe/kayak launch | 134 | 11.1 % |
| Community centers & rental facilities | 104 | 8.6 % |
| Cricket fields | 10 | 0.8 % |
| Designated canoe/kayak launches | 47 | 3.9 % |
| Disc golf | 23 | 1.9 % |
| Dog parks | 203 | 16.7 % |
| Golf courses | 117 | 9.7 % |
| Large regional parks | 216 | 17.8 % |
| Multipurpose fields | 36 | 3.0 % |
| Multi-use trails | 331 | 27.3 % |
| Nature centers | 261 | 21.5 % |
| Open green space | 199 | 16.4 % |
| Outdoor fitness equipment | 77 | 6.4 % |
| Park restrooms | 244 | 20.1 % |
| Pickleball court | 86 | 7.1 % |
| Picnic pavilions & shelters | 86 | 7.1 % |
| Playgrounds | 160 | 13.2 % |
| Recreation centers | 65 | 5.4 % |
| Restroom | 118 | 9.7 % |
| Sand volleyball courts | 20 | 1.7 % |
| Shaded areas | 180 | 14.9 % |
| Short sided soccer | 16 | 1.3 % |
| Skate park | 29 | 2.4 % |
| Small neighborhood parks | 191 | 15.8 % |
| Splash pad | 97 | 8.0 % |
| Swimming pools/aquatic facilities | 161 | 13.3 % |
| None chosen | 105 | 8.7 % |
| Total | 4141 | |

Q10. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met."

(N=1212)

| | Fully met | Mostly met | Partly met | Not met | No need |
|---|-----------|------------|------------|---------|---------|
| Q10-1. Adult athletic leagues | 1.9% | 4.1% | 3.1% | 6.4% | 84.4% |
| Q10-2. Active adult (ages 50+) activities | 3.5% | 6.3% | 8.8% | 6.6% | 74.8% |
| Q10-3. Adaptive sports/therapeutic recreation | 0.8% | 2.0% | 2.7% | 4.5% | 90.0% |
| Q10-4. Adult Learn to Swim | 1.3% | 1.7% | 2.6% | 5.0% | 89.4% |
| Q10-5. Aerobics/spinning | 2.1% | 2.6% | 3.7% | 4.8% | 86.7% |
| Q10-6. Aquatics | 3.0% | 4.5% | 5.4% | 5.0% | 82.0% |
| Q10-7. Boating/sailing | 3.2% | 4.8% | 3.4% | 4.8% | 83.8% |
| Q10-8. Concerts | 5.9% | 12.6% | 14.5% | 10.7% | 56.2% |
| Q10-9. eSports (video games) | 0.6% | 1.1% | 1.7% | 2.1% | 94.6% |
| Q10-10. Family-focused programs & special events | 3.6% | 6.6% | 7.2% | 4.7% | 77.9% |
| Q10-11. Health & wellness | 4.8% | 9.4% | 11.6% | 8.3% | 65.9% |
| Q10-12. History & museums | 7.0% | 12.7% | 13.1% | 8.4% | 58.7% |
| Q10-13. Nature/environmental enjoyment | 12.5% | 19.1% | 14.5% | 3.8% | 50.1% |
| Q10-14. Outdoor/adventure recreation | 8.7% | 14.5% | 11.6% | 7.0% | 58.1% |
| Q10-15. Performing arts | 5.9% | 8.0% | 11.0% | 7.9% | 67.2% |
| Q10-16. Scuba | 2.3% | 1.8% | 2.6% | 3.8% | 89.5% |
| Q10-17. Socializing | 3.3% | 5.7% | 8.6% | 8.0% | 74.4% |
| Q10-18. Special events | 5.3% | 9.8% | 11.0% | 6.1% | 67.8% |
| Q10-19. Surfing | 1.5% | 1.7% | 2.1% | 2.6% | 92.1% |
| Q10-20. Teen (6th-12th grade) sports, summer break, camps & activities] | 1.6% | 2.1% | 2.9% | 3.0% | 90.5% |
| Q10-21. Tennis/pickleball programs & leagues | 2.0% | 4.1% | 4.7% | 3.3% | 85.9% |
| Q10-22. Toddler/Pre-K activities | 1.3% | 1.7% | 3.1% | 2.9% | 91.0% |
| Q10-23. Using Wi-Fi | 3.9% | 5.2% | 6.5% | 7.6% | 76.8% |

Q10. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met."

| | Fully met | Mostly met | Partly met | Not met | No need |
|--|-----------|------------|------------|---------|---------|
| Q10-24. Visual arts | 2.0% | 4.1% | 6.3% | 5.4% | 82.3% |
| Q10-25. Volunteer opportunities | 3.8% | 4.8% | 7.8% | 5.9% | 77.8% |
| Q10-26. Water-related activities | 4.5% | 6.9% | 6.1% | 5.9% | 76.5% |
| Q10-27. Yoga/Pilates/Zumba | 2.1% | 4.3% | 7.1% | 9.2% | 77.3% |
| Q10-28. Youth (K-5th grade) sports, camps & activities | 1.7% | 2.9% | 3.7% | 2.2% | 89.5% |
| Q10-29. Youth Learn to Swim | 1.6% | 2.2% | 2.6% | 3.5% | 90.0% |
| Q10-30. Other | 0.0% | 0.0% | 0.2% | 0.5% | 99.3% |

ONLY WITH HOUSEHOLDS THAT HAVE A NEED

Q10. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met." (without "no need")

(N=1212)

| | Fully met | Mostly met | Partly met | Not met |
|---|-----------|------------|------------|---------|
| Q10-1. Adult athletic leagues | 12.2% | 26.5% | 20.1% | 41.3% |
| Q10-2. Active adult (ages 50+) activities | 14.1% | 24.8% | 35.0% | 26.1% |
| Q10-3. Adaptive sports/therapeutic recreation | 8.3% | 19.8% | 27.3% | 44.6% |
| Q10-4. Adult Learn to Swim | 12.5% | 15.6% | 25.0% | 46.9% |
| Q10-5. Aerobics/spinning | 16.1% | 19.9% | 28.0% | 36.0% |
| Q10-6. Aquatics | 16.5% | 25.2% | 30.3% | 28.0% |
| Q10-7. Boating/sailing | 19.9% | 29.6% | 20.9% | 29.6% |
| Q10-8. Concerts | 13.6% | 28.8% | 33.1% | 24.5% |
| Q10-9. eSports (video games) | 10.6% | 19.7% | 31.8% | 37.9% |
| Q10-10. Family-focused programs & special events | 16.4% | 29.9% | 32.5% | 21.3% |
| Q10-11. Health & wellness | 14.0% | 27.6% | 34.1% | 24.2% |
| Q10-12. History & museums | 17.0% | 30.8% | 31.8% | 20.4% |
| Q10-13. Nature/environmental enjoyment | 25.0% | 38.3% | 29.1% | 7.6% |
| Q10-14. Outdoor/adventure recreation | 20.9% | 34.6% | 27.8% | 16.7% |
| Q10-15. Performing arts | 17.9% | 24.4% | 33.5% | 24.2% |
| Q10-16. Scuba | 22.0% | 17.3% | 24.4% | 36.2% |
| Q10-17. Socializing | 12.9% | 22.3% | 33.5% | 31.3% |
| Q10-18. Special events | 16.4% | 30.5% | 34.1% | 19.0% |
| Q10-19. Surfing | 18.8% | 20.8% | 27.1% | 33.3% |
| Q10-20. Teen (6th-12th grade) sports, summer break, camps & activities] | 16.5% | 21.7% | 30.4% | 31.3% |
| Q10-21. Tennis/pickleball programs & leagues | 14.0% | 29.2% | 33.3% | 23.4% |
| Q10-22. Toddler/Pre-K activities | 14.7% | 19.3% | 33.9% | 32.1% |
| Q10-23. Using Wi-Fi | 16.7% | 22.4% | 28.1% | 32.7% |

ONLY WITH HOUSEHOLDS THAT HAVE A NEED

Q10. Please indicate how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met." (without "no need")

| | Fully met | Mostly met | Partly met | Not met |
|--|-----------|------------|------------|---------|
| Q10-24. Visual arts | 11.2% | 23.3% | 35.3% | 30.2% |
| Q10-25. Volunteer opportunities | 17.1% | 21.6% | 34.9% | 26.4% |
| Q10-26. Water-related activities | 19.3% | 29.5% | 26.0% | 25.3% |
| Q10-27. Yoga/Pilates/Zumba | 9.5% | 18.9% | 31.3% | 40.4% |
| Q10-28. Youth (K-5th grade) sports, camps & activities | 15.7% | 27.6% | 35.4% | 21.3% |
| Q10-29. Youth Learn to Swim | 15.7% | 22.3% | 26.4% | 35.5% |
| Q10-30. Other | 0.0% | 0.0% | 33.3% | 66.7% |

Q11. Which FOUR ACTIVITIES/PROGRAMS listed in Question 10 do you think are most important for you and members of your household?

| <u>Q11. Top choice</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Adult athletic leagues | 47 | 3.9 % |
| Active adult (ages 50+) activities | 98 | 8.1 % |
| Adaptive sports/therapeutic recreation | 20 | 1.7 % |
| Adult Learn to Swim | 35 | 2.9 % |
| Aerobics/spinning | 5 | 0.4 % |
| Aquatics | 38 | 3.1 % |
| Boating/sailing | 41 | 3.4 % |
| Concerts | 102 | 8.4 % |
| Family-focused programs & special events | 53 | 4.4 % |
| Health & wellness | 56 | 4.6 % |
| History & museums | 56 | 4.6 % |
| Nature/environmental enjoyment | 139 | 11.5 % |
| Outdoor/adventure recreation | 30 | 2.5 % |
| Performing arts | 27 | 2.2 % |
| Scuba | 17 | 1.4 % |
| Socializing | 18 | 1.5 % |
| Special events | 18 | 1.5 % |
| Surfing | 15 | 1.2 % |
| Teen (6th-12th grade) sports, summer break, camps & activities | 11 | 0.9 % |
| Tennis/pickleball programs & leagues | 42 | 3.5 % |
| Toddler/Pre-K activities | 23 | 1.9 % |
| Using Wi-Fi | 13 | 1.1 % |
| Visual arts | 8 | 0.7 % |
| Volunteer opportunities | 12 | 1.0 % |
| Water-related activities | 18 | 1.5 % |
| Yoga/Pilates/Zumba | 38 | 3.1 % |
| Youth (K-5th grade) sports, camps & activities | 25 | 2.1 % |
| Youth Learn to Swim | 19 | 1.6 % |
| None chosen | 188 | 15.5 % |
| Total | 1212 | 100.0 % |

Q11. Which FOUR ACTIVITIES/PROGRAMS listed in Question 10 do you think are most important for you and members of your household?

| <u>Q11. 2nd choice</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Adult athletic leagues | 18 | 1.5 % |
| Active adult (ages 50+) activities | 48 | 4.0 % |
| Adaptive sports/therapeutic recreation | 9 | 0.7 % |
| Adult Learn to Swim | 12 | 1.0 % |
| Aerobics/spinning | 13 | 1.1 % |
| Aquatics | 19 | 1.6 % |
| Boating/sailing | 20 | 1.7 % |
| Concerts | 76 | 6.3 % |
| eSports (video games) | 11 | 0.9 % |
| Family-focused programs & special events | 61 | 5.0 % |
| Health & wellness | 72 | 5.9 % |
| History & museums | 64 | 5.3 % |
| Nature/environmental enjoyment | 120 | 9.9 % |
| Outdoor/adventure recreation | 107 | 8.8 % |
| Performing arts | 36 | 3.0 % |
| Scuba | 10 | 0.8 % |
| Socializing | 33 | 2.7 % |
| Special events | 39 | 3.2 % |
| Surfing | 4 | 0.3 % |
| Teen (6th-12th grade) sports, summer break, camps & activities | 15 | 1.2 % |
| Tennis/pickleball programs & leagues | 14 | 1.2 % |
| Toddler/Pre-K activities | 16 | 1.3 % |
| Using Wi-Fi | 37 | 3.1 % |
| Visual arts | 17 | 1.4 % |
| Volunteer opportunities | 23 | 1.9 % |
| Water-related activities | 29 | 2.4 % |
| Yoga/Pilates/Zumba | 26 | 2.1 % |
| Youth (K-5th grade) sports, camps & activities | 12 | 1.0 % |
| Youth Learn to Swim | 28 | 2.3 % |
| None chosen | 223 | 18.4 % |
| Total | 1212 | 100.0 % |

Q11. Which FOUR ACTIVITIES/PROGRAMS listed in Question 10 do you think are most important for you and members of your household?

| <u>Q11. 3rd choice</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Adult athletic leagues | 18 | 1.5 % |
| Active adult (ages 50+) activities | 40 | 3.3 % |
| Adaptive sports/therapeutic recreation | 9 | 0.7 % |
| Adult Learn to Swim | 11 | 0.9 % |
| Aerobics/spinning | 13 | 1.1 % |
| Aquatics | 17 | 1.4 % |
| Boating/sailing | 24 | 2.0 % |
| Concerts | 67 | 5.5 % |
| eSports (video games) | 13 | 1.1 % |
| Family-focused programs & special events | 57 | 4.7 % |
| Health & wellness | 66 | 5.4 % |
| History & museums | 64 | 5.3 % |
| Nature/environmental enjoyment | 116 | 9.6 % |
| Outdoor/adventure recreation | 97 | 8.0 % |
| Performing arts | 31 | 2.6 % |
| Scuba | 9 | 0.7 % |
| Socializing | 29 | 2.4 % |
| Special events | 34 | 2.8 % |
| Surfing | 6 | 0.5 % |
| Teen (6th-12th grade) sports, summer break, camps & activities | 15 | 1.2 % |
| Tennis/pickleball programs & leagues | 9 | 0.7 % |
| Toddler/Pre-K activities | 24 | 2.0 % |
| Using Wi-Fi | 27 | 2.2 % |
| Visual arts | 12 | 1.0 % |
| Volunteer opportunities | 21 | 1.7 % |
| Water-related activities | 25 | 2.1 % |
| Yoga/Pilates/Zumba | 31 | 2.6 % |
| Youth (K-5th grade) sports, camps & activities | 14 | 1.2 % |
| Youth Learn to Swim | 23 | 1.9 % |
| None chosen | 290 | 23.9 % |
| Total | 1212 | 100.0 % |

Q11. Which FOUR ACTIVITIES/PROGRAMS listed in Question 10 do you think are most important for you and members of your household?

| <u>Q11. 4th choice</u> | <u>Number</u> | <u>Percent</u> |
|--|---------------|----------------|
| Adult athletic leagues | 16 | 1.3 % |
| Active adult (ages 50+) activities | 31 | 2.6 % |
| Adaptive sports/therapeutic recreation | 16 | 1.3 % |
| Adult Learn to Swim | 11 | 0.9 % |
| Aerobics/spinning | 2 | 0.2 % |
| Aquatics | 10 | 0.8 % |
| Boating/sailing | 17 | 1.4 % |
| Concerts | 65 | 5.4 % |
| eSports (video games) | 11 | 0.9 % |
| Family-focused programs & special events | 29 | 2.4 % |
| Health & wellness | 50 | 4.1 % |
| History & museums | 60 | 5.0 % |
| Nature/environmental enjoyment | 38 | 3.1 % |
| Outdoor/adventure recreation | 79 | 6.5 % |
| Performing arts | 45 | 3.7 % |
| Scuba | 15 | 1.2 % |
| Socializing | 38 | 3.1 % |
| Special events | 54 | 4.5 % |
| Surfing | 10 | 0.8 % |
| Teen (6th-12th grade) sports, summer break, camps & activities | 5 | 0.4 % |
| Tennis/pickleball programs & leagues | 2 | 0.2 % |
| Toddler/Pre-K activities | 11 | 0.9 % |
| Using Wi-Fi | 28 | 2.3 % |
| Visual arts | 21 | 1.7 % |
| Volunteer opportunities | 43 | 3.5 % |
| Water-related activities | 47 | 3.9 % |
| Yoga/Pilates/Zumba | 35 | 2.9 % |
| Youth (K-5th grade) sports, camps & activities | 23 | 1.9 % |
| Youth Learn to Swim | 6 | 0.5 % |
| None chosen | 394 | 32.5 % |
| Total | 1212 | 100.0 % |

SUM OF TOP 4 CHOICES**Q11. Which FOUR ACTIVITIES/PROGRAMS listed in Question 10 do you think are most important for you and members of your household? (top 4)**

| Q11. Sum of Top 4 Choices | Number | Percent |
|--|--------|---------|
| Adult athletic leagues | 99 | 8.2 % |
| Active adult (ages 50+) activities | 217 | 17.9 % |
| Adaptive sports/therapeutic recreation | 54 | 4.5 % |
| Adult Learn to Swim | 69 | 5.7 % |
| Aerobics/spinning | 33 | 2.7 % |
| Aquatics | 84 | 6.9 % |
| Boating/sailing | 102 | 8.4 % |
| Concerts | 310 | 25.6 % |
| eSports (video games) | 35 | 2.9 % |
| Family-focused programs & special events | 200 | 16.5 % |
| Health & wellness | 244 | 20.1 % |
| History & museums | 244 | 20.1 % |
| Nature/environmental enjoyment | 413 | 34.1 % |
| Outdoor/adventure recreation | 313 | 25.8 % |
| Performing arts | 139 | 11.5 % |
| Scuba | 51 | 4.2 % |
| Socializing | 118 | 9.7 % |
| Special events | 145 | 12.0 % |
| Surfing | 35 | 2.9 % |
| Teen (6th-12th grade) sports, summer break, camps & activities | 46 | 3.8 % |
| Tennis/pickleball programs & leagues | 67 | 5.5 % |
| Toddler/Pre-K activities | 74 | 6.1 % |
| Using Wi-Fi | 105 | 8.7 % |
| Visual arts | 58 | 4.8 % |
| Volunteer opportunities | 99 | 8.2 % |
| Water-related activities | 119 | 9.8 % |
| Yoga/Pilates/Zumba | 130 | 10.7 % |
| Youth (K-5th grade) sports, camps & activities | 74 | 6.1 % |
| Youth Learn to Swim | 76 | 6.3 % |
| None chosen | 188 | 15.5 % |
| Total | 3941 | |

Q12. Please CHECK ALL the ways you currently learn about Palm Beach County recreational programs and activities.

Q12. All the ways you currently learn about County recreational programs & activities

| | Number | Percent |
|---|--------|---------|
| County/department website | 548 | 45.2 % |
| Printed publications/Leisure Time Magazine | 215 | 17.7 % |
| Newspaper articles | 227 | 18.7 % |
| Cable access television | 103 | 8.5 % |
| Flyers at County parks/facilities | 306 | 25.2 % |
| Social media (Twitter, Facebook, Instagram, YouTube etc.) | 656 | 54.1 % |
| Podcasts | 13 | 1.1 % |
| School flyers/newsletter | 91 | 7.5 % |
| Email newsletters | 233 | 19.2 % |
| Conversations with parks & recreation staff | 128 | 10.6 % |
| Newspaper advertisements | 110 | 9.1 % |
| Word of mouth | 674 | 55.6 % |
| Outreach/speaking engagement/other events | 59 | 4.9 % |
| Search engine/other website | 302 | 24.9 % |
| Other | 17 | 1.4 % |
| Total | 3682 | |

Q13. From the list in Question 12, which THREE methods of communication would you MOST PREFER the County use to communicate with you about County parks, facilities, programs and special events?

| Q13. Top choice | Number | Percent |
|---|--------|---------|
| County/department website | 222 | 18.3 % |
| Printed publications/Leisure Time Magazine | 70 | 5.8 % |
| Newspaper articles | 27 | 2.2 % |
| Cable access television | 34 | 2.8 % |
| Flyers at County parks/facilities | 47 | 3.9 % |
| Social media (Twitter, Facebook, Instagram, YouTube etc.) | 350 | 28.9 % |
| Podcasts | 5 | 0.4 % |
| School flyers/newsletter | 13 | 1.1 % |
| Email newsletters | 244 | 20.1 % |
| Conversations with parks & recreation staff | 3 | 0.2 % |
| Newspaper advertisements | 7 | 0.6 % |
| Word of mouth | 18 | 1.5 % |
| Outreach/speaking engagement/other events | 16 | 1.3 % |
| Search engine/other website | 31 | 2.6 % |
| None chosen | 125 | 10.3 % |
| Total | 1212 | 100.0 % |

Q13. From the list in Question 12, which THREE methods of communication would you MOST PREFER the County use to communicate with you about County parks, facilities, programs and special events?

| Q13. 2nd choice | Number | Percent |
|---|--------|---------|
| County/department website | 146 | 12.0 % |
| Printed publications/Leisure Time Magazine | 53 | 4.4 % |
| Newspaper articles | 51 | 4.2 % |
| Cable access television | 42 | 3.5 % |
| Flyers at County parks/facilities | 60 | 5.0 % |
| Social media (Twitter, Facebook, Instagram, YouTube etc.) | 246 | 20.3 % |
| Podcasts | 5 | 0.4 % |
| School flyers/newsletter | 38 | 3.1 % |
| Email newsletters | 168 | 13.9 % |
| Conversations with parks & recreation staff | 28 | 2.3 % |
| Newspaper advertisements | 26 | 2.1 % |
| Word of mouth | 47 | 3.9 % |
| Outreach/speaking engagement/other events | 24 | 2.0 % |
| Search engine/other website | 80 | 6.6 % |
| None chosen | 198 | 16.3 % |
| Total | 1212 | 100.0 % |

Q13. From the list in Question 12, which THREE methods of communication would you MOST PREFER the County use to communicate with you about County parks, facilities, programs and special events?

| Q13. 3rd choice | Number | Percent |
|---|--------|---------|
| County/department website | 142 | 11.7 % |
| Printed publications/Leisure Time Magazine | 60 | 5.0 % |
| Newspaper articles | 50 | 4.1 % |
| Cable access television | 30 | 2.5 % |
| Flyers at County parks/facilities | 69 | 5.7 % |
| Social media (Twitter, Facebook, Instagram, YouTube etc.) | 105 | 8.7 % |
| Podcasts | 10 | 0.8 % |
| School flyers/newsletter | 34 | 2.8 % |
| Email newsletters | 130 | 10.7 % |
| Conversations with parks & recreation staff | 24 | 2.0 % |
| Newspaper advertisements | 37 | 3.1 % |
| Word of mouth | 62 | 5.1 % |
| Outreach/speaking engagement/other events | 32 | 2.6 % |
| Search engine/other website | 97 | 8.0 % |
| None chosen | 330 | 27.2 % |
| Total | 1212 | 100.0 % |

SUM OF TOP 3 CHOICES

Q13. From the list in Question 12, which THREE methods of communication would you MOST PREFER the County use to communicate with you about County parks, facilities, programs and special events? (top 3)

| Q13. Sum of Top 3 Choices | Number | Percent |
|---|--------|---------|
| County/department website | 510 | 42.1 % |
| Printed publications/Leisure Time Magazine | 183 | 15.1 % |
| Newspaper articles | 128 | 10.6 % |
| Cable access television | 106 | 8.7 % |
| Flyers at County parks/facilities | 176 | 14.5 % |
| Social media (Twitter, Facebook, Instagram, YouTube etc.) | 701 | 57.8 % |
| Podcasts | 20 | 1.7 % |
| School flyers/newsletter | 85 | 7.0 % |
| Email newsletters | 542 | 44.7 % |
| Conversations with parks & recreation staff | 55 | 4.5 % |
| Newspaper advertisements | 70 | 5.8 % |
| Word of mouth | 127 | 10.5 % |
| Outreach/speaking engagement/other events | 72 | 5.9 % |
| Search engine/other website | 208 | 17.2 % |
| None chosen | 125 | 10.3 % |
| Total | 3108 | |

Q14. Following are actions that Palm Beach County could take to improve the parks and recreation system. Using a scale of 4 to 1, where 4 means "Very Supportive" and 1 means "Not Supportive," please rate your level of support for each action. (without "not provided")

(N=1212)

| | Very supportive | Somewhat supportive | Not sure | Not supportive |
|--|--------------------|------------------------|----------|-------------------|
| Q14-1. Develop additional dog park(s) | 30.9% | 26.2% | 25.2% | 17.8% |
| Q14-2. Develop additional inclusive playgrounds | 38.1% | 29.3% | 22.8% | 9.8% |
| Q14-3. Develop additional open play fields for unprogrammed/free play recreational use | 38.9% | 30.4% | 21.5% | 9.2% |
| Q14-4. Develop new larger community parks | 46.5% | 25.7% | 21.0% | 6.8% |
| Q14-5. Develop new nature trails & greenways | 58.3% | 25.2% | 12.0% | 4.4% |
| Q14-6. Develop new paved fitness trails | 42.0% | 31.0% | 18.9% | 8.1% |
| Q14-7. Develop new recreation/community center(s) | 36.5% | 28.7% | 24.2% | 10.6% |
| Q14-8. Develop new small neighborhood parks | 48.8% | 29.1% | 16.7% | 5.4% |
| Q14-9. Develop new sports courts | 29.5% | 30.4% | 26.8% | 13.4% |
| Q14-10. Develop new sports fields | 26.4% | 31.2% | 30.1% | 12.3% |
| Q14-11. Maintain/improve existing beach parks | 62.0% | 24.7% | 10.3% | 3.1% |
| Q14-12. Maintain/improve existing nature centers/natural areas | 56.9% | 27.7% | 12.1% | 3.2% |
| Q14-13. Maintain/improve existing parks | 59.9% | 27.0% | 10.1% | 3.1% |
| Q14-14. Maintain/improve existing recreation/community centers | 51.5% | 27.1% | 17.1% | 4.3% |
| Q14-15. Maintain/improve existing sports fields & courts | 44.1% | 30.3% | 18.3% | 7.3% |
| Q14-16. Maintain/improve trails & greenways | 58.4% | 24.6% | 13.1% | 3.9% |
| Q14-17. Other | 77.4% | 16.1% | 6.5% | 0.0% |

Q15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars?

| Q15. Top choice | Number | Percent |
|---|--------|---------|
| Develop additional dog park(s) | 75 | 6.2 % |
| Develop additional inclusive playgrounds | 66 | 5.4 % |
| Develop additional open play fields for unprogrammed/free play recreational use | 56 | 4.6 % |
| Develop new larger community parks | 60 | 5.0 % |
| Develop new nature trails & greenways | 180 | 14.9 % |
| Develop new paved fitness trails | 64 | 5.3 % |
| Develop new recreation/community center(s) | 33 | 2.7 % |
| Develop new small neighborhood parks | 76 | 6.3 % |
| Develop new sports courts | 29 | 2.4 % |
| Develop new sports fields | 15 | 1.2 % |
| Maintain/improve existing beach parks | 188 | 15.5 % |
| Maintain/improve existing nature centers/natural areas | 70 | 5.8 % |
| Maintain/improve existing parks | 64 | 5.3 % |
| Maintain/improve existing recreation/community centers | 26 | 2.1 % |
| Maintain/improve existing sports fields & courts | 11 | 0.9 % |
| Maintain/improve trails & greenways | 45 | 3.7 % |
| None | 154 | 12.7 % |
| Total | 1212 | 100.0 % |

Q15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars?

| Q15. 2nd choice | Number | Percent |
|---|--------|---------|
| Develop additional dog park(s) | 46 | 3.8 % |
| Develop additional inclusive playgrounds | 59 | 4.9 % |
| Develop additional open play fields for unprogrammed/free play recreational use | 36 | 3.0 % |
| Develop new larger community parks | 53 | 4.4 % |
| Develop new nature trails & greenways | 120 | 9.9 % |
| Develop new paved fitness trails | 84 | 6.9 % |
| Develop new recreation/community center(s) | 39 | 3.2 % |
| Develop new small neighborhood parks | 79 | 6.5 % |
| Develop new sports courts | 22 | 1.8 % |
| Develop new sports fields | 16 | 1.3 % |
| Maintain/improve existing beach parks | 148 | 12.2 % |
| Maintain/improve existing nature centers/natural areas | 109 | 9.0 % |
| Maintain/improve existing parks | 83 | 6.8 % |
| Maintain/improve existing recreation/community centers | 27 | 2.2 % |
| Maintain/improve existing sports fields & courts | 25 | 2.1 % |
| Maintain/improve trails & greenways | 67 | 5.5 % |
| None | 199 | 16.4 % |
| Total | 1212 | 100.0 % |

Q15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars?

| Q15. 3rd choice | Number | Percent |
|---|--------|---------|
| Develop additional dog park(s) | 27 | 2.2 % |
| Develop additional inclusive playgrounds | 35 | 2.9 % |
| Develop additional open play fields for unprogrammed/free play recreational use | 43 | 3.5 % |
| Develop new larger community parks | 45 | 3.7 % |
| Develop new nature trails & greenways | 87 | 7.2 % |
| Develop new paved fitness trails | 61 | 5.0 % |
| Develop new recreation/community center(s) | 30 | 2.5 % |
| Develop new small neighborhood parks | 66 | 5.4 % |
| Develop new sports courts | 26 | 2.1 % |
| Develop new sports fields | 9 | 0.7 % |
| Maintain/improve existing beach parks | 135 | 11.1 % |
| Maintain/improve existing nature centers/natural areas | 134 | 11.1 % |
| Maintain/improve existing parks | 122 | 10.1 % |
| Maintain/improve existing recreation/community centers | 48 | 4.0 % |
| Maintain/improve existing sports fields & courts | 18 | 1.5 % |
| Maintain/improve trails & greenways | 70 | 5.8 % |
| None | 256 | 21.1 % |
| Total | 1212 | 100.0 % |

Q15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars?

| Q15. 4th choice | Number | Percent |
|---|--------|---------|
| Develop additional dog park(s) | 41 | 3.4 % |
| Develop additional inclusive playgrounds | 32 | 2.6 % |
| Develop additional open play fields for unprogrammed/free play recreational use | 16 | 1.3 % |
| Develop new larger community parks | 32 | 2.6 % |
| Develop new nature trails & greenways | 40 | 3.3 % |
| Develop new paved fitness trails | 42 | 3.5 % |
| Develop new recreation/community center(s) | 30 | 2.5 % |
| Develop new small neighborhood parks | 64 | 5.3 % |
| Develop new sports courts | 12 | 1.0 % |
| Develop new sports fields | 13 | 1.1 % |
| Maintain/improve existing beach parks | 74 | 6.1 % |
| Maintain/improve existing nature centers/natural areas | 72 | 5.9 % |
| Maintain/improve existing parks | 106 | 8.7 % |
| Maintain/improve existing recreation/community centers | 91 | 7.5 % |
| Maintain/improve existing sports fields & courts | 54 | 4.5 % |
| Maintain/improve trails & greenways | 117 | 9.7 % |
| None | 376 | 31.0 % |
| Total | 1212 | 100.0 % |

SUM OF TOP 4 CHOICES

Q15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars? (top 4)

| <u>Q15. Sum of Top 4 Choices</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Develop additional dog park(s) | 189 | 15.6 % |
| Develop additional inclusive playgrounds | 192 | 15.8 % |
| Develop additional open play fields for unprogrammed/free play recreational use | 151 | 12.5 % |
| Develop new larger community parks | 190 | 15.7 % |
| Develop new nature trails & greenways | 427 | 35.2 % |
| Develop new paved fitness trails | 251 | 20.7 % |
| Develop new recreation/community center(s) | 132 | 10.9 % |
| Develop new small neighborhood parks | 285 | 23.5 % |
| Develop new sports courts | 89 | 7.3 % |
| Develop new sports fields | 53 | 4.4 % |
| Maintain/improve existing beach parks | 545 | 45.0 % |
| Maintain/improve existing nature centers/natural areas | 385 | 31.8 % |
| Maintain/improve existing parks | 375 | 30.9 % |
| Maintain/improve existing recreation/community centers | 192 | 15.8 % |
| Maintain/improve existing sports fields & courts | 108 | 8.9 % |
| Maintain/improve trails & greenways | 299 | 24.7 % |
| None | 154 | 12.7 % |
| Total | 4017 | |

Q16. From the following list, please check the maximum additional amount you would be willing to pay per month to fund improvements to existing parks and facilities and the development of new parks and facilities that you indicated in Question 15 as most important to your household.

Q16. Maximum additional amount you would be willing to pay per month to fund improvements to existing parks & facilities & development of new parks & facilities

| | Number | Percent |
|----------------------|--------|---------|
| \$10+ per month | 219 | 18.1 % |
| \$8 to \$9 per month | 79 | 6.5 % |
| \$6 to \$7 per month | 72 | 5.9 % |
| \$4 to \$5 per month | 259 | 21.4 % |
| \$1 to \$3 per month | 233 | 19.2 % |
| Nothing | 231 | 19.1 % |
| Not provided | 119 | 9.8 % |
| Total | 1212 | 100.0 % |

WITHOUT NOT PROVIDED

Q16. From the following list, please check the maximum additional amount you would be willing to pay per month to fund improvements to existing parks and facilities and the development of new parks and facilities that you indicated in Question 15 as most important to your household. (without "not provided")

Q16. Maximum additional amount you would be willing to pay per month to fund improvements to existing parks & facilities & development of new parks & facilities

| | Number | Percent |
|----------------------|--------|---------|
| \$10+ per month | 219 | 20.0 % |
| \$8 to \$9 per month | 79 | 7.2 % |
| \$6 to \$7 per month | 72 | 6.6 % |
| \$4 to \$5 per month | 259 | 23.7 % |
| \$1 to \$3 per month | 233 | 21.3 % |
| Nothing | 231 | 21.1 % |
| Total | 1093 | 100.0 % |

Q17. The following are some of the benefits that you and your household may receive from parks, trails, recreation facilities and services. For each potential benefit, please indicate your level of agreement with the benefits being provided by parks, trails, and recreation facilities. (without "not provided")

(N=1212)

| | Strongly agree | Agree | Disagree | Strongly disagree |
|--|----------------|-------|----------|-------------------|
| Q17-1. Improve physical health & fitness | 62.1% | 31.2% | 6.1% | 0.7% |
| Q17-2. Help reduce crime | 44.5% | 32.4% | 17.9% | 5.3% |
| Q17-3. Make Palm Beach County a more desirable place to live | 59.1% | 31.7% | 7.7% | 1.5% |
| Q17-4. Preserve open space & the environment | 66.1% | 28.0% | 5.1% | 0.9% |
| Q17-5. Increase property values in the surrounding area | 54.1% | 31.5% | 10.5% | 3.8% |
| Q17-6. Improve mental health & reduce stress | 61.0% | 31.1% | 6.9% | 1.0% |
| Q17-7. Increase opportunities for people of different cultures to interact | 45.7% | 35.4% | 15.4% | 3.5% |
| Q17-8. Help attract new residents & businesses | 41.0% | 36.9% | 16.0% | 6.1% |
| Q17-9. Promote cultural opportunities in the County | 42.9% | 37.2% | 16.3% | 3.6% |
| Q17-10. Promote tourism to the County | 42.6% | 37.3% | 15.0% | 5.1% |
| Q17-11. Other | 57.1% | 35.7% | 0.0% | 7.1% |

Q18. What is your age?

| <u>Q18. Your age</u> | <u>Number</u> | <u>Percent</u> |
|----------------------|---------------|----------------|
| 18-34 | 239 | 19.7 % |
| 35-44 | 244 | 20.1 % |
| 45-54 | 245 | 20.2 % |
| 55-64 | 236 | 19.5 % |
| 65+ | 236 | 19.5 % |
| Not provided | 12 | 1.0 % |
| Total | 1212 | 100.0 % |

WITHOUT NOT PROVIDED

Q18. What is your age? (without "not provided")

| <u>Q18. Your age</u> | <u>Number</u> | <u>Percent</u> |
|----------------------|---------------|----------------|
| 18-34 | 239 | 19.9 % |
| 35-44 | 244 | 20.3 % |
| 45-54 | 245 | 20.4 % |
| 55-64 | 236 | 19.7 % |
| 65+ | 236 | 19.7 % |
| Total | 1200 | 100.0 % |

Q19. How many years have you lived in Palm Beach County?

Q19. How many years have you lived in Palm Beach County

| <u>County</u> | <u>Number</u> | <u>Percent</u> |
|---------------|---------------|----------------|
| 0-5 | 262 | 21.6 % |
| 6-10 | 148 | 12.2 % |
| 11-15 | 106 | 8.7 % |
| 16-20 | 140 | 11.6 % |
| 21-30 | 213 | 17.6 % |
| 31+ | 337 | 27.8 % |
| Not provided | 6 | 0.5 % |
| Total | 1212 | 100.0 % |

WITHOUT NOT PROVIDED

Q19. How many years have you lived in Palm Beach County? (without "not provided")

Q19. How many years have you lived in Palm Beach County

| <u>County</u> | <u>Number</u> | <u>Percent</u> |
|---------------|---------------|----------------|
| 0-5 | 262 | 21.7 % |
| 6-10 | 148 | 12.3 % |
| 11-15 | 106 | 8.8 % |
| 16-20 | 140 | 11.6 % |
| 21-30 | 213 | 17.7 % |
| 31+ | 337 | 27.9 % |
| Total | 1206 | 100.0 % |

Q20. Your gender:

| Q20. Your gender | Number | Percent |
|------------------|--------|---------|
| Male | 583 | 48.1 % |
| Female | 604 | 49.8 % |
| Other | 5 | 0.4 % |
| Not provided | 20 | 1.7 % |
| Total | 1212 | 100.0 % |

WITHOUT NOT PROVIDED

Q20. Your gender: (without "not provided")

| Q20. Your gender | Number | Percent |
|------------------|--------|---------|
| Male | 583 | 48.9 % |
| Female | 604 | 50.7 % |
| Other | 5 | 0.4 % |
| Total | 1192 | 100.0 % |

Q20-3. Self-describe your gender:

| Q20-3. Self-describe your gender | Number | Percent |
|----------------------------------|--------|---------|
| Non-binary | 2 | 40.0 % |
| Transgender | 1 | 20.0 % |
| Fluid | 1 | 20.0 % |
| Transmale | 1 | 20.0 % |
| Total | 5 | 100.0 % |

Q21. What languages do you speak at home?

| <u>Q21. What languages do you speak at home</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| English | 1144 | 94.4 % |
| Spanish | 194 | 16.0 % |
| Creole | 5 | 0.4 % |
| Other | 50 | 4.1 % |
| Total | 1393 | |

Q21-4. Other:

| <u>Q21-4. Other</u> | <u>Number</u> | <u>Percent</u> |
|-----------------------------|---------------|----------------|
| French | 14 | 28.0 % |
| Italian | 9 | 18.0 % |
| ASL | 5 | 10.0 % |
| Japanese | 3 | 6.0 % |
| Yiddish, Runic, Hexadecimal | 3 | 6.0 % |
| Chinese | 3 | 6.0 % |
| Gujarati | 3 | 6.0 % |
| Romanian | 2 | 4.0 % |
| Portuguese | 2 | 4.0 % |
| Hebrew | 2 | 4.0 % |
| Greek | 2 | 4.0 % |
| Italian, French and German | 2 | 4.0 % |
| Total | 50 | 100.0 % |

Q22. Which of the following best describes you?

| <u>Q22. Your race/ethnicity</u> | <u>Number</u> | <u>Percent</u> |
|---|---------------|----------------|
| Asian or Asian Indian | 39 | 3.2 % |
| Black or African American | 236 | 19.5 % |
| American Indian or Alaska Native | 10 | 0.8 % |
| White or Caucasian | 873 | 72.0 % |
| Native Hawaiian or other Pacific Islander | 3 | 0.2 % |
| Hispanic, Spanish, or Latino/a/x | 294 | 24.3 % |
| Haitian | 11 | 0.9 % |
| Other | 7 | 0.6 % |
| Total | 1473 | |

Q22-8. Self-describe your race:

| <u>Q22-8. Self-describe your race</u> | <u>Number</u> | <u>Percent</u> |
|---------------------------------------|---------------|----------------|
| Mixed | 2 | 28.6 % |
| Hy-Brasilian | 1 | 14.3 % |
| Multi-racial | 1 | 14.3 % |
| Two or more | 1 | 14.3 % |
| Jewish | 1 | 14.3 % |
| Mexican | 1 | 14.3 % |
| Total | 7 | 100.0 % |



Open-Ended Comments

Open-Ended Question Responses

Q7—"Other": Please CHECK ALL the reasons that prevent you, or other members of your household, from using parks, greenway trails, recreation facilities or programs in Palm Beach County more often.

- A lot of homeless in the parks... sleeping on tables/ benches in pavilions
- A lot of trash not bring picked up
- Better staff and security
- Busses North on 441 & west of Palmetto
- busy life
- Busy schedule-work full time
- Compared to other county parks it sucks
- Construction delays at 6th Ave. Bridge.
- Cost of beach parking
- Cost of parking on beaches
- disabilities
- Don't have time to go.
- Don't have a lot of leisurely time
- Heavy Traffic area
- I live near Lantana Beach, and the Lantana Nature trail. I visit as often as I can.
- I want to hike with my dog on leash
- I would like a pool close to my neighborhood
- It's usually a lot of homeless people or ones that use drugs under the pavilions, and they keep them junky and or nasty.
- Lack of shade. All Florida parks/playgrounds need shade natural or artificial or both
- lack of time
- lack of trails for small electric vehicles (golf cart)
- Lighting- especially with the time change
- Lighting of trail
- no lights on P.B. counts
- Not a function of my lifestyle
- not everything is toddler friendly
- nothing prevents us
- parking cost
- Parking fees
- Parking is too expensive at beaches
- People do not clean up after themselves and follow other rules posted in parks which cause parks to be less inviting; lack of park rangers/ police presence to enforce laws and to keep the peace to ensure people are comfortable in their surroundings; some parks do not have enough clean restrooms, as well as garbage disposal areas
- Price for parking & beaches (too hard)
- security for pricing
- smaller children/time to go
- Some county trails have no bathrooms

- The county is being built up with homes, condos and shopping malls and taking away land that should be used for parks and recreation. there are not enough natural spaces for people and wildlife to enjoy and this makes me very unhappy. County officials are all about the money and don't preserve our natural areas. We have enough shopping malls and there area already way too many people living here. STOP taking away natural land.
- The local park by my house, Meadows Park off of Congress Blvd. isn't protected from the road noise at all so it's honestly miserable to be in.
- There aren't any good playgrounds near me. We need more playgrounds like Sugar Sand Park throughout the county. Like in West Boynton, Wellington, Royal Palm.
- Too busy
- Too busy
- Too busy
- Too hot/not enough shade
- Too many iguanas on the trail. Scares my kid
- We need to facilitate activities like NETBALL
- Weather
- Weather conditions (too hot or rainy)
- Weather is too hot most of the year

Q8—"Other": Need for amenities/facilities

- Access to drinking water on trails
- Archery range, Orienteering course, Model Rocket lunch sites
- atv & auto location racing
- Basketball courts
- Batting cages remain locked and unavailable to individuals. It is not fair to taxpayers who are not affiliated with permitted leagues that do have access.
- Beach Access for dog families
- Better restroom facilities, etc.
- Disability access
- More and better biking infrastructure and lanes.
- More tennis courts. More shade in playgrounds.
- Natural 'messy' habitat to encourage birding. 'messy' is leaving leaves on the ground around and under trees, leaving shrubs in their natural shape and not shaping them into rectangles and circles. planting more trees and understory shrubs.
- Paved Bicycle trails
- Paved Bicycle trails
- Paved Bicycle trails
- racquetball courts
- Radio Control Airplane, Car and Boat facilities.
- Running track. Miami has several public. We have none in such a big county and we can't use school tracks
- shooting sports
- Small motor vehicle trails (golf cart)

- Tennis courts
- Tennis courts
- Tennis courts
- Trails to hike with my dog on leash

Q10—"Other": Need for activities/programs

- 3D archery course open to public, not private club, in North County like Riverbend Park.
- A place to hike with my dog on leash
- ATV racing
- Better customer service
- Biking Trails-Off Highway
- Children's Museum
- Netball
- Shade and splash pads, South Florida is too hot.
- shooting sports
- Sound relaxing therapy
- Tai Chi

Q12—"Other": Ways you learn about Palm Beach County recreational programs and activities.

- Billboard/Street Signage
- driving by
- found myself
- Google, ads on Instagram or Facebook
- I see a lot of county information when riding the bus
- If I see a park that I've never notices, I check it out physically
- Jupiter magazine
- library
- Local TV News
- mail inserts
- mailing
- maps google
- Park/facility newsletter
- quarterly mailing with announcements
- Radio
- usually never know
- word of mouth

Q14—"Other": Support for improvements to parks and recreation system.

- 3D archery course at Riverbend Park
- Accessible nature preserves
- Add more shallow splash pads
- Arts programs

- ATV parks and automotive
- Bathroom signage is needed in many areas.
- Better access to golf courses
- Bike trails
- Boca Teca Golf
- Concert venue needed
- Create an orienteering course. Create places where scouts troop can camp.
- develop shooting sports
- Improve overall safety and cleanliness
- Improving dog parks with agility courses.
- Ensure access via public transport that is not half a mile away, clearly marked and secure.
- Lighted walking areas
- Lower parking fees & beaches
- More community activities for Seniors Citizens .
- More sand volleyball courts with lights!
- Need covered splash pads in Tequesta and Jupiter
- Paved Bicycle trails
- Pool and locker rooms are in deplorable condition.
- Pools, tennis courts etc. also libraries could be updated
- Running track
- Sound therapy
- Splash pads/playgrounds
- Swimming pools with lap lanes
- Tennis courts and more beach parking (free)
- They should put a teenager's playground only for teenagers.
- Trails to hike with my dog on leash
- We need paved bikes trails in our parks.

Q17—"Other": Benefits of parks, trails, recreation facilities, and services.

- birding has become a top tourist attraction especially for PBC.
- Boat and paddle board rentals
- bring in additional people to the city
- Bring us closer community!
- Bringing people together in communities
- family engagement
- fix pot holes and repave
- free music event
- Golf courses, walkable parks
- Nurture appreciation for the beautiful natural environment.
- Parks are have positive health effects for dogs as well.
- Sand volleyball courts with lights
- Save money!!!
- Swimming pools



Survey Instrument



A Few Minutes of Your Time Will Help Make Palm Beach County a Better Place to Live, Work and Play!

Dear Palm Beach County Resident:

Your response to the enclosed survey is extremely important...

Palm Beach County is conducting a Community Interest and Opinion Survey as part of a Parks and Recreation Community Needs Assessment that will help establish priorities for the future development and delivery of parks, trails, recreation facilities, programs, and services within the community. Your household was one of a limited number selected at random to receive this survey; therefore, it is very important that you participate.

We appreciate your time...

We realize that this survey will take approximately 10 minutes to complete, but each question is important. The time you invest in completing this survey will aid Palm Beach County in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of you, your family, and your neighbors.

Please complete and return your survey within the next two weeks...

We have selected ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data received and present the results to the County and the public. **Your responses will remain confidential.** Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061. If you prefer, you can complete the survey online at palmbeachcountysurvey.org. At the end of the survey, to say thank you for your time and feedback, you can **enter to win a \$500 Visa gift card for completing the survey.**

If you have any questions, please feel free to contact the Palm Beach County Parks and Recreation Department's Office of Public Engagement at **561-966-6664** or at **pbcparcs@pbcgov.org**. The Community Interest and Opinion Survey is a tool that will benefit all of Palm Beach County. Please take this opportunity to let your voice be heard!

Sincerely,

A handwritten signature in blue ink that reads "Jennifer Cirillo".

Jennifer Cirillo
Parks and Recreation Director

Si no habla inglés y desea participar en esta encuesta, llame al 1-844-811-0411.



2023 Palm Beach County Parks and Recreation Survey

Let your voice be heard today!

Palm Beach County would like your input to help determine park and recreation priorities for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. If you prefer, you can complete the survey online at palmbeachcountysurvey.org. We appreciate your time.

1. Counting yourself, how many people in your household are...

Under age 5: ____ Ages 15-19: ____ Ages 35-44: ____ Ages 65-74: ____
 Ages 5-9: ____ Ages 20-24: ____ Ages 45-54: ____ Ages 75+: ____
 Ages 10-14: ____ Ages 25-34: ____ Ages 55-64: ____

2. Please indicate if you use the following parks or recreation facilities/amenities provided by Palm Beach County by circling the YES or NO next to each. If you do use this amenity/facility, please rate your overall satisfaction on a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied."

| Facility/Amenity | Have you used this facility/amenity? | | If "Yes," how satisfied are you with the overall quality of this facility/amenity? | | | |
|---|--------------------------------------|----|--|-----------|--------------|-------------------|
| | | | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied |
| 01. Athletic fields | Yes | No | 4 | 3 | 2 | 1 |
| 02. Basketball courts | Yes | No | 4 | 3 | 2 | 1 |
| 03. Beaches | Yes | No | 4 | 3 | 2 | 1 |
| 04. Boat launches | Yes | No | 4 | 3 | 2 | 1 |
| 05. Canoe/kayak launch | Yes | No | 4 | 3 | 2 | 1 |
| 06. Community centers and rental facilities | Yes | No | 4 | 3 | 2 | 1 |
| 07. Dog parks | Yes | No | 4 | 3 | 2 | 1 |
| 08. Golf courses | Yes | No | 4 | 3 | 2 | 1 |
| 09. Large regional parks | Yes | No | 4 | 3 | 2 | 1 |
| 10. Multi-use trails | Yes | No | 4 | 3 | 2 | 1 |
| 11. Nature centers | Yes | No | 4 | 3 | 2 | 1 |
| 12. Open green space | Yes | No | 4 | 3 | 2 | 1 |
| 13. Park restrooms | Yes | No | 4 | 3 | 2 | 1 |
| 14. Pickleball courts | Yes | No | 4 | 3 | 2 | 1 |
| 15. Picnic pavilions and shelters | Yes | No | 4 | 3 | 2 | 1 |
| 16. Playgrounds | Yes | No | 4 | 3 | 2 | 1 |
| 17. Recreation centers | Yes | No | 4 | 3 | 2 | 1 |
| 18. Sand volleyball | Yes | No | 4 | 3 | 2 | 1 |
| 19. Small neighborhood parks | Yes | No | 4 | 3 | 2 | 1 |
| 20. Swimming pools/aquatic facilities | Yes | No | 4 | 3 | 2 | 1 |
| 21. Tennis courts | Yes | No | 4 | 3 | 2 | 1 |

3. Which THREE of the facilities/amenities listed above in Question 2 do you think should receive the MOST ATTENTION from the County over the next TWO years? [Write in your answers below using the numbers from the list in Question 2.]

1st: ____ 2nd: ____ 3rd: ____

4. Have you or other members of your household participated in any recreation programs (sports, recreation center programs, summer camps, etc.) offered by Palm Beach County Parks and Recreation during the past two years?

___(1) Yes [Answer Q4a-c.] ___(2) No [Skip to Q5.]

4a. Approximately how many different recreation programs offered by Palm Beach County Parks and Recreation have you or members of your household participated in over the past two years?

___(1) 1 program ___(3) 4 to 6 programs ___(5) 11 or more programs
 ___(2) 2 to 3 programs ___(4) 7 to 10 programs

4b. What days and times do you most frequently use parks, facilities and programs? [Check all that apply.]

___(1) Weekday morning ___(3) Weekday evening ___(5) Weekend midday
 ___(2) Weekday daytime ___(4) Weekend morning ___(6) Weekend evening

4c. Please use a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following program services provided by the Palm Beach County Parks and Recreation Department.

| How satisfied are you with... | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|--------------|-------------------|
| 01. Times programs are offered | 4 | 3 | 2 | 1 |
| 02. Location of programs | 4 | 3 | 2 | 1 |
| 03. Quality of instructors | 4 | 3 | 2 | 1 |
| 04. Fees charged for value received | 4 | 3 | 2 | 1 |
| 05. Quality of the facility where program is offered | 4 | 3 | 2 | 1 |
| 06. Ease of registration | 4 | 3 | 2 | 1 |
| 07. Availability of information about parks and recreation programs and services on the website | 4 | 3 | 2 | 1 |
| 08. Ease of navigation through the website | 4 | 3 | 2 | 1 |
| 09. Quality of customer service for registration | 4 | 3 | 2 | 1 |
| 10. Overall quality of programs | 4 | 3 | 2 | 1 |

5. Please CHECK ALL the ways you and members of your household travel to the parks and recreation facilities that you use.

___(1) Walk ___(3) Drive ___(5) Other electric motor vehicle (scooter, cart)
 ___(2) Bike ___(4) Public transportation ___(6) None

6. Do you feel there are sufficient parks and green space areas within walking distance of your residence?

___(1) Yes ___(2) No ___(9) Not sure

7. Please CHECK ALL the reasons that prevent you, or other members of your household from using parks, greenway trails, recreation facilities or programs in Palm Beach County more often.

- | | |
|---|---|
| ___(01) I do not know locations of parks/facilities | ___(11) Lack of beach access |
| ___(02) Facilities are not well maintained | ___(12) Poor customer service by staff |
| ___(03) Parks are not well maintained | ___(13) Lack of sidewalk or bike lane access |
| ___(04) Program or facility not offered | ___(14) I do not know what is being offered |
| ___(05) Security is insufficient/loitering | ___(15) I use private or other community's facilities |
| ___(06) Lack of trail access | ___(16) Lack of parking |
| ___(07) Parks/facilities too far from residence | ___(17) Park operating hours not convenient |
| ___(08) Parks/facilities are too crowded | ___(18) Lack of public transportation |
| ___(09) Lack of accessibility | ___(19) Other: _____ |
| ___(10) I have physical health limitations | |

8. Please indicate if you or members of your household have a need for the AMENITIES/FACILITIES listed below by circling YES or NO.

If you have a need for the amenity/facility and circled YES, please answer the questions in the shaded area to the right by indicating how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met."

| Type of Amenity/Facility | Do you have a need for this amenity/facility? | | If "Yes," how well are your needs being met? | | | |
|---|---|----|--|------------|------------|---------|
| | Yes | No | Fully Met | Mostly Met | Partly Met | Not Met |
| 01. Athletic fields | Yes | No | 4 | 3 | 2 | 1 |
| 02. Baseball/softball fields | Yes | No | 4 | 3 | 2 | 1 |
| 03. Beaches | Yes | No | 4 | 3 | 2 | 1 |
| 04. Boat launches | Yes | No | 4 | 3 | 2 | 1 |
| 05. Canoe/kayak launch | Yes | No | 4 | 3 | 2 | 1 |
| 06. Community centers and rental facilities | Yes | No | 4 | 3 | 2 | 1 |
| 07. Cricket fields | Yes | No | 4 | 3 | 2 | 1 |
| 08. Designated canoe/kayak launches | Yes | No | 4 | 3 | 2 | 1 |
| 09. Disc Golf | Yes | No | 4 | 3 | 2 | 1 |
| 10. Dog parks | Yes | No | 4 | 3 | 2 | 1 |
| 11. Golf courses | Yes | No | 4 | 3 | 2 | 1 |
| 12. Large regional parks | Yes | No | 4 | 3 | 2 | 1 |
| 13. Multipurpose fields | Yes | No | 4 | 3 | 2 | 1 |
| 14. Multi-use trails | Yes | No | 4 | 3 | 2 | 1 |
| 15. Nature centers | Yes | No | 4 | 3 | 2 | 1 |
| 16. Open green space | Yes | No | 4 | 3 | 2 | 1 |
| 17. Outdoor fitness equipment | Yes | No | 4 | 3 | 2 | 1 |
| 18. Park restrooms | Yes | No | 4 | 3 | 2 | 1 |
| 19. Pickleball court | Yes | No | 4 | 3 | 2 | 1 |
| 20. Picnic pavilions and shelters | Yes | No | 4 | 3 | 2 | 1 |
| 21. Playgrounds | Yes | No | 4 | 3 | 2 | 1 |
| 22. Recreation centers | Yes | No | 4 | 3 | 2 | 1 |
| 23. Restroom | Yes | No | 4 | 3 | 2 | 1 |
| 24. Sand volleyball courts | Yes | No | 4 | 3 | 2 | 1 |
| 25. Shaded areas | Yes | No | 4 | 3 | 2 | 1 |
| 26. Short sided soccer | Yes | No | 4 | 3 | 2 | 1 |
| 27. Skate park | Yes | No | 4 | 3 | 2 | 1 |
| 28. Small neighborhood parks | Yes | No | 4 | 3 | 2 | 1 |
| 29. Splash pad | Yes | No | 4 | 3 | 2 | 1 |
| 30. Swimming pools/aquatic facilities | Yes | No | 4 | 3 | 2 | 1 |
| 31. Other: _____ | Yes | No | 4 | 3 | 2 | 1 |

9. Which FOUR AMENITIES/FACILITIES listed above do you think are most important for you and members of your household? [Write in your answers below using the numbers from the list in Question 8.]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

10. Please indicate if you or members of your household have a need for the ACTIVITIES/PROGRAMS listed below by circling YES or NO.

If you have a need for the activities/programs and circled YES, please answer the questions in the shaded area to the right by indicating how well your needs are currently being met, using a scale of 4 to 1, where 4 means "Fully Met" and 1 means "Not Met."

| Type of Activity | Do you have a need for this activity/program? | | If "Yes," how well are your needs being met? | | | |
|--|---|----|--|------------|------------|---------|
| | Yes | No | Fully Met | Mostly Met | Partly Met | Not Met |
| 01. Adult athletic leagues | Yes | No | 4 | 3 | 2 | 1 |
| 02. Active adult (ages 50+) activities | Yes | No | 4 | 3 | 2 | 1 |
| 03. Adaptive sports/therapeutic recreation | Yes | No | 4 | 3 | 2 | 1 |
| 04. Adult Learn to Swim | Yes | No | 4 | 3 | 2 | 1 |
| 05. Aerobics/spinning | Yes | No | 4 | 3 | 2 | 1 |
| 06. Aquatics | Yes | No | 4 | 3 | 2 | 1 |
| 07. Boating/sailing | Yes | No | 4 | 3 | 2 | 1 |
| 08. Concerts | Yes | No | 4 | 3 | 2 | 1 |
| 09. eSports (video games) | Yes | No | 4 | 3 | 2 | 1 |
| 10. Family-focused programs and special events | Yes | No | 4 | 3 | 2 | 1 |
| 11. Health and wellness | Yes | No | 4 | 3 | 2 | 1 |
| 12. History and museums | Yes | No | 4 | 3 | 2 | 1 |
| 13. Nature/environmental enjoyment | Yes | No | 4 | 3 | 2 | 1 |
| 14. Outdoor/adventure recreation | Yes | No | 4 | 3 | 2 | 1 |
| 15. Performing arts | Yes | No | 4 | 3 | 2 | 1 |
| 16. Scuba | Yes | No | 4 | 3 | 2 | 1 |
| 17. Socializing | Yes | No | 4 | 3 | 2 | 1 |
| 18. Special events | Yes | No | 4 | 3 | 2 | 1 |
| 19. Surfing | Yes | No | 4 | 3 | 2 | 1 |
| 20. Teen (6th-12th grade) sports, summer break, camps and activities | Yes | No | 4 | 3 | 2 | 1 |
| 21. Tennis/pickleball programs and leagues | Yes | No | 4 | 3 | 2 | 1 |
| 22. Toddler/Pre-K activities | Yes | No | 4 | 3 | 2 | 1 |
| 23. Using Wi-Fi | Yes | No | 4 | 3 | 2 | 1 |
| 24. Visual arts | Yes | No | 4 | 3 | 2 | 1 |
| 25. Volunteer opportunities | Yes | No | 4 | 3 | 2 | 1 |
| 26. Water-related activities | Yes | No | 4 | 3 | 2 | 1 |
| 27. Yoga/Pilates/Zumba | Yes | No | 4 | 3 | 2 | 1 |
| 28. Youth (K-5th grade) sports, camps and activities | Yes | No | 4 | 3 | 2 | 1 |
| 29. Youth Learn to Swim | Yes | No | 4 | 3 | 2 | 1 |
| 30. Other: _____ | Yes | No | 4 | 3 | 2 | 1 |

11. Which FOUR ACTIVITIES/PROGRAMS listed above do you think are most important for you and members of your household? [Write in your answers below using the numbers from the list in Question 10.]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____

12. Please CHECK ALL the ways you currently learn about Palm Beach County recreational programs and activities.

- | | |
|---|---|
| <input type="checkbox"/> (01) County/department website | <input type="checkbox"/> (08) School flyers/newsletter |
| <input type="checkbox"/> (02) Printed publications/Leisure Time Magazine | <input type="checkbox"/> (09) E-mail newsletters |
| <input type="checkbox"/> (03) Newspaper articles | <input type="checkbox"/> (10) Conversations with parks and recreation staff |
| <input type="checkbox"/> (04) Cable access television | <input type="checkbox"/> (11) Newspaper advertisements |
| <input type="checkbox"/> (05) Flyers at County parks/facilities | <input type="checkbox"/> (12) Word of mouth |
| <input type="checkbox"/> (06) Social media (Twitter, Facebook, Instagram, YouTube etc.) | <input type="checkbox"/> (13) Outreach/speaking engagement/other events |
| <input type="checkbox"/> (07) Podcasts | <input type="checkbox"/> (14) Search engine/other website |
| | <input type="checkbox"/> (15) Other: _____ |

13. From the list in Question 12, which THREE methods of communication would you MOST PREFER the County use to communicate with you about County parks, facilities, programs and special events? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ NONE

14. Following are actions that Palm Beach County could take to improve the parks and recreation system. Using a scale of 4 to 1, where 4 means "Very Supportive" and 1 means "Not Supportive," please rate your level of support for each action by circling the number next to the action.

| How supportive are you to... | Very Supportive | Somewhat Supportive | Not Sure | Not Supportive |
|---|-----------------|---------------------|----------|----------------|
| 01. Develop additional dog park(s) | 4 | 3 | 2 | 1 |
| 02. Develop additional inclusive playgrounds | 4 | 3 | 2 | 1 |
| 03. Develop additional open play fields for unprogrammed/free play recreational use | 4 | 3 | 2 | 1 |
| 04. Develop new larger community parks | 4 | 3 | 2 | 1 |
| 05. Develop new nature trails and greenways | 4 | 3 | 2 | 1 |
| 06. Develop new paved fitness trails | 4 | 3 | 2 | 1 |
| 07. Develop new recreation/community center(s) | 4 | 3 | 2 | 1 |
| 08. Develop new small neighborhood parks | 4 | 3 | 2 | 1 |
| 09. Develop new sports courts | 4 | 3 | 2 | 1 |
| 10. Develop new sports fields | 4 | 3 | 2 | 1 |
| 11. Maintain/Improve existing beach parks | 4 | 3 | 2 | 1 |
| 12. Maintain/Improve existing nature centers/natural areas | 4 | 3 | 2 | 1 |
| 13. Maintain/Improve existing parks | 4 | 3 | 2 | 1 |
| 14. Maintain/Improve existing recreation/community centers | 4 | 3 | 2 | 1 |
| 15. Maintain/Improve existing sports fields and courts | 4 | 3 | 2 | 1 |
| 16. Maintain/Improve trails and greenways | 4 | 3 | 2 | 1 |
| 17. Other: _____ | 4 | 3 | 2 | 1 |

15. Which FOUR actions from the list in Question 14 would you be most willing to fund with your tax dollars? [Write in your answers below using the numbers from the list in Question 14, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

16. From the following list, please check the maximum additional amount you would be willing to pay per month to fund improvements to existing parks and facilities and the development of new parks and facilities that you indicated in Question 15 as most important to your household.

- | | |
|---|---|
| <input type="checkbox"/> (1) \$10 or more per month | <input type="checkbox"/> (4) \$4 to \$5 per month |
| <input type="checkbox"/> (2) \$8 to \$9 per month | <input type="checkbox"/> (5) \$1 to \$3 per month |
| <input type="checkbox"/> (3) \$6 to \$7 per month | <input type="checkbox"/> (6) Nothing |

17. The following are some of the benefits that you and your household may receive from parks, trails, recreation facilities and services. For each potential benefit, please indicate your level of agreement with the benefits being provided by parks, trails, and recreation facilities by circling the corresponding number.

| Benefits | Strongly Agree | Agree | Disagree | Strongly Disagree |
|---|----------------|-------|----------|-------------------|
| 01. Improve physical health and fitness | 4 | 3 | 2 | 1 |
| 02. Help reduce crime | 4 | 3 | 2 | 1 |
| 03. Make Palm Beach County a more desirable place to live | 4 | 3 | 2 | 1 |
| 04. Preserve open space and the environment | 4 | 3 | 2 | 1 |
| 05. Increase property values in the surrounding area | 4 | 3 | 2 | 1 |
| 06. Improve mental health and reduce stress | 4 | 3 | 2 | 1 |
| 07. Increase opportunities for people of different cultures to interact | 4 | 3 | 2 | 1 |
| 08. Help attract new residents and businesses | 4 | 3 | 2 | 1 |
| 09. Promote cultural opportunities in the County | 4 | 3 | 2 | 1 |
| 10. Promote tourism to the County | 4 | 3 | 2 | 1 |
| 11. Other: _____ | 4 | 3 | 2 | 1 |

Demographics

18. What is your age? _____ years

19. How many years have you lived in Palm Beach County? _____ years

20. Your gender: ____ (1) Male ____ (2) Female ____ (3) Other: _____

21. What languages do you speak at home? [Check all that apply.]

____ (1) English ____ (2) Spanish ____ (3) Creole ____ (4) Other: _____

22. Which of the following best describes you? [Check all that apply.]

- ____ (01) Asian or Asian Indian
- ____ (02) Black or African American
- ____ (03) American Indian or Alaska Native
- ____ (04) White or Caucasian
- ____ (05) Native Hawaiian or other Pacific Islander
- ____ (06) Hispanic, Spanish, or Latino/a/x
- ____ (07) Haitian
- ____ (99) Other: _____

As a way to say thank you for your time, we will be randomly selecting one survey respondent to receive a \$500 Visa gift card. To enter the drawing, please provide your email and/or phone number below:

Email: _____ Phone Number: _____

This concludes the survey. Thank you for your time!
 Please return your completed survey in the enclosed return-reply envelope addressed to:
 ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify needs for parks and recreation facilities and services in different areas of the County. Thank you.