Board of County Commissioners

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County Administrator

Verdenia C. Baker

Procurement Department www.pbcgov.org/purchasing

NOTICE OF SOLE SOURCE PROCUREMENT

Dated: February 12, 2025

PALM BEACH COUNTY PROCUREMENT DEPARTMENT 50 SOUTH MILITARY TRAIL, SUITE 110 WEST PALM BEACH, FLORIDA 33415-3199

TITLE: DATA MANAGEMENT SYSTEM FOR THE RYAN WHITE PROGRAM

BUYER: DAVID JUHE

This Notice is issued in accordance with the applicable procurement ordinance, Section 2-54 (f)(2) and policies, to inform the public of the decision to proceed with a Sole Source Procurement process for the acquisition of the following goods/services:

General description of Goods/Services

Description	Provide Enterprise Care Management software system and support services. The program was developed by and is the sole property of GT and there are no third-party resellers or certified support providers. All licenses, maintenance and support of the Provide Enterprise Care Management software system are available only through GT.
Estimated Quantity	
	199
Estimated Value	\$207,000
Contract Duration	1 Year
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Any objections to this sole source procurement must be submitted in writing to the procurement office by February 27, 2025. If no objections are received by the deadline, the procurement process will proceed as planned.

posting periol: February 12, 2025 through February 27, 2025

For any inquiries or further clarification, please contact:

Contact Name: David Juhe

Phone Number: (561) 616-6826

General Email Address: PUR-Procure-Solicit@pbcgov.org

This notice is issued in compliance with applicable procurement laws, regulations, and procedures.

MELODY THELWELL, PROCUREMENT DIRECTOR

SIGNATURE / DATE



Groupware Technologies, LLC

February 7, 2024

David Juhe
Palm Beach County, Department of Community Services
50 S. Military Trail, Suite 110
West Palm Beach, FL 33415-3199

Dear David Juhe:

This letter certifies that Groupware Technologies, LLC. (GT) is the sole source of the Provide[®] Enterprise Care Management software system and support services for it. The program was developed by and is the sole property of GT and we do not have any third-party resellers or certified support providers. All licenses, maintenance and support of the Provide Enterprise Care Management software system are available only through GT.

The Provide Enterprise Care Management software has a number of unique features that make it particularly effective in helping Palm Beach County meet federal data collection and reporting requirements. GT has also added a number of key data collection and reporting features to support unique Palm Beach County requirements as well as an invoicing and contract management system.

GT firmly believes that Palm Beach County would not be able to find another vendor to step in with a similar software product that offers the complete services of the Provide[®] Enterprise Care Management software system. Even a lesser product would cost significantly more dollars to be purchased, configured to the unique requirements of Palm Beach County and the agencies using it, deployed and train users.

Sincerely

Andy Nunemaker, CEO