



**Department of Planning,
Zoning & Building**

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Zoning Division 233-5200
Building Division 233-5100
Code Enforcement 233-5500
Contractors Certification 233-5525
Administration Office 233-5005
Executive Office 233-5228
www.pbcgov.com/pzb



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*"An Equal Opportunity
Affirmative Action Employer"*

July 3, 2024

Dear Contractor:

You are receiving this notification because you have been identified as a contractor who has applied for the Annual Decal Program (PBO-111) within the last twelve months from the Palm Beach County Building Division. Changes to Palm Beach County permitting and inspection processes are being implemented to facilitate contractor-friendly methods to complete required inspections.

We encourage you to take advantage of remote on-demand video inspections. This no-cost service uses your smartphone* and the free Video Inspection Pro app to initiate your residential water heater and HVAC change outs. There is virtually no waiting and your inspection occurs as work progresses on your job site.

Annual Permits With Random Inspections for Code Compliance Assurance (aka Decal Program) will be phased out by the end of 2024.**

With on-demand remote video inspection and self-issued permits for water heater and HVAC change outs, you are guaranteed to avoid rollovers, deficiencies are noted so your staff can make corrections while work is being performed to avoid costly removal and re-installation.

Remote video inspections allow your company to do the work and complete all required inspections the same day you start and finish your residential project.

Get started today:

- Download the free Video Inspection Pro app from your app store
- Complete the registration
- Within minutes, connect to a licensed inspector who will guide you through your inspection. (Your inspection is resulted in the ePZB portal.)

For more information, review the information sheets:

https://discover.pbcgov.org/pzb/building/PDF/2023/VIP_Flyer.pdf

https://discover.pbcgov.org/pzb/building/PDF/VIP_Brochure-PalmBeach.pdf

If you have questions, need technical support or set up assistance call 888-820-1180 Monday through Friday 8 a.m. - 5 p.m.

Regards,

Doug Wise, CBO, CFM, MCP
Building Division Director

* Smartphone requires an iPhone running iOS 8 or later OR Android 8.0 or later with a high speed data plan.

** In extenuating circumstances, affidavits may be accepted only with advance approval from the Building Official.



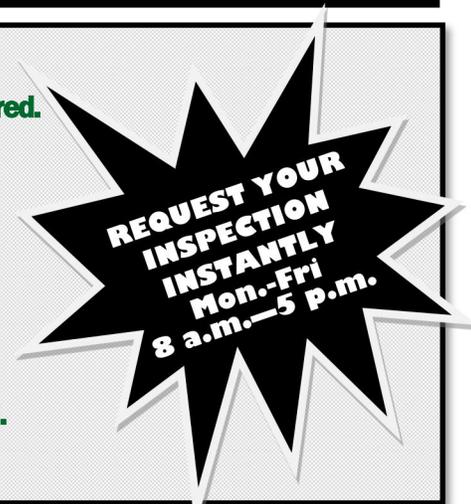
On Demand Remote Video Inspections Now Available Using Your Smart Phone!



Enjoy the convenience of having inspections as work progresses while your workers are still on the project site!

The benefits of Video Inspection Pro include:

- ★ Saves Time! Inspections On Demand means no pre-scheduling required.
- ★ No rollovers! No inconvenience to property owners after job is finished.
- ★ Remote video inspection takes just minutes to complete with no additional cost for the inspection.
- ★ Inspections are guided via secure hi-definition video conferencing with a video record of the entire inspection.
- ★ Obtain multiple inspections on the same day.
- ★ In the event of a failed inspection, your workers can correct deficiencies and request immediate re-inspection.
- ★ Complete system integration with results available in the ePZB portal.
- ★ Coordinates GPS location confirmation with Google Maps.



Residential permit descriptions eligible for Video Inspection Pro include:

- ★ Electrical Change Of Service - 1 & 2 Family/Mobile Home (No New Circuits)
- ★ HVAC - Equipment – Change Out within unit
- ★ Electric Hardware (If sub-permit required)
- ★ Plumbing - Sewer Connection
- ★ Plumbing - Water Connection
- ★ Plumbing – Water Heater Change Out within unit 1 & 2 Family – Like For Like
- ★ Reroofing - Single Family/Duplex/Single Family Attached (Townhouse)
- ★ Shutters
- ★ Siding
- ★ Solar Photovoltaic w/Electric Sub-Permit
- ★ Stucco on Lath
- ★ Tube Type Skylight
- ★ Water Heater Change Out—Electric Hardware – Like For Like (If sub-permit required)
- ★ Door – Overhead or Roll-up Replacement (Garage)
- ★ Window & Door Replacement (Impact - Residential)
- ★ Window & Door Replacement (Non Impact - Residential)

Remote video inspections are performed in partnership with Video Inspection Pro by licensed inspectors.



Get Started Today with 3 Easy Steps:

- Download the Free App →
- Register Your Account
- Submit Your Inspection Request



If you have questions or experience technical problems, contact 888-820-1180 or email support@sjursolutions.com

Inspect more, wait less.

With Video Inspection Pro you can perform inspections remotely on demand.



Point your phone camera here to go to VIP in the appropriate App Store.



Sjur Solutions Inc

1324 Seven Springs Blvd Suite, #301, New Port Richey, FL 34655



The Future Is Here!

The Palm Beach County Building Division now offers remote video inspections featuring Video Inspection Pro!



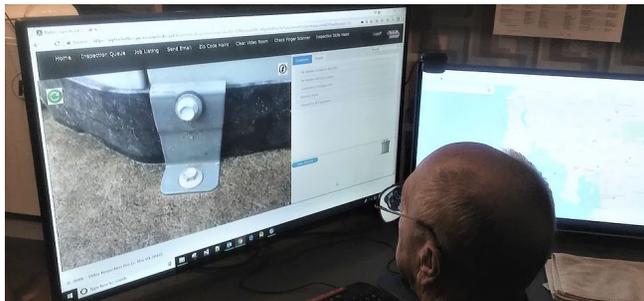


Inspections on Demand

There's now a faster way to get your work inspected. Simply request it thru the Video Inspection Pro app on your smart phone and you will be connected to a Palm Beach County Inspector. The remote video inspection takes just a few minutes to complete and there is no cost to you.

Solves Issues

- No scheduling required
- No phone calls regarding inspection times
- Reduced operating expense
- Versatility of inspection times
- The process is consistent with the use of jurisdictional preferred guidelines



What do you need:

- iOS or Android 8.0 or greater smart phone
- At least a 4G network data plan with available data

Optional Items:

- You may want to acquire a selfie stick, ear buds/headset and/or torpedo level for certain types of inspections.
- Thermal printers are available to purchase for immediate onsite posting.



Full Tech Support

We will be available to help at every step of the process. Our tech support personnel are available Mon – Fri from 8am to 5pm. The tech support number is (888) 820-1180.

Start Right Away

Visit www.VideoInspectionPro.com to see more details about this cutting-edge technology. Check us out on www.YouTube.com. Use keywords Sjur Solutions to find our channel. Once there you can view the Video Inspection Pro instructional videos for registering an account and submitting inspection requests.

Key Technologies

VIP was created by Sjur Solutions exclusively for use of jurisdictions within the State of Florida and includes the following technology:

- GPS location confirmation in coordination with Google Maps
- The inspector is guiding the inspection live via a secure high-definition video conferencing and recording
- Cloud-based data storage in compliance with public records requests retention
- Biometric verification of jurisdiction inspectors
- On-site posting is available with optional PUQU printer

Contact Us

Email: support@SjurSolutions.com

Website: www.VideoInspectionPro.com

Phone: (888) 820-1180