

**Important Update:** MyBenefits Access from an External Source (non-County network)

MyBenefits can be accessed via the County network to review your group insurance benefits, access your W-2 and 1095-C tax forms, check your paychecks, etc.

Access to MyBenefits from an **external** (non-County network) access point is currently available via Microsoft Edge and Google Chrome browsers, as well as Android devices.

Due to a recent system upgrade, accessing MyBenefits outside the County network using IOS for Apple mobile devices (iPhones, iPads) as well as Safari, is currently unavailable. Users may access MyBenefits from Mac computer, by electing Edge or Chrome.

Browser/Device	External Access to MyBenefits (Outside County network)
Microsoft Edge	Yes
Google Chrome	Yes
Android Devices	Yes
Mac Computers – using Edge or Chrome	Yes
IOS (Apple iPhone, iPad)	Not at this time
Safari	Not at this time

IT technicians are working on the IOS/Safari availability and once it is resolved, an updated notice will be issued.

As a reminder, you may opt into electronic delivery of your W-2 and [1095-C](#) tax forms.

For any questions, please contact Risk Management at [BCCMyBenefits@pbcgov.org](mailto:BCCMyBenefits@pbcgov.org) or 561-233-5400.