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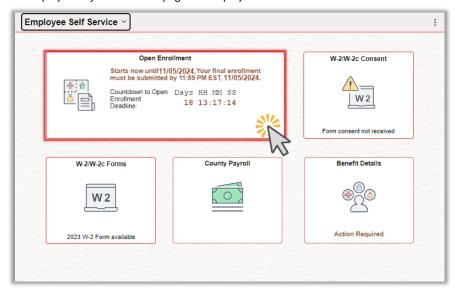


ACCESSING EMPLOYEE BENEFITS

- 1. Enter your SIM User ID and Password.
- 2. Click on the Sign In button.



The Employee Self Service main page will display:

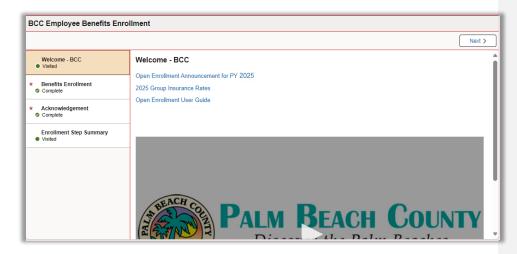


3. Click on **Open Enrollment** tile. It displays a countdown and deadline to complete your benefit selection.

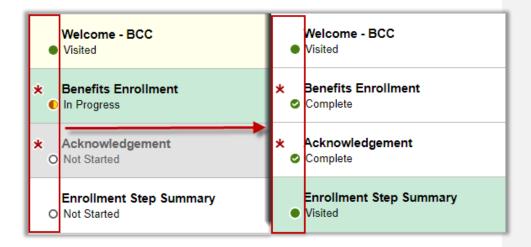


BENEFITS ENROLLMENT

Welcome to the new **BCC Employee Benefits Enrollment** page. Click **Next** to get started Let's navigate the layout of your **Employee Benefits Enrollment** page.



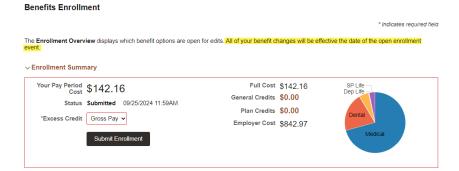
You must successfully complete each session in order to have your selections properly updated in the system.





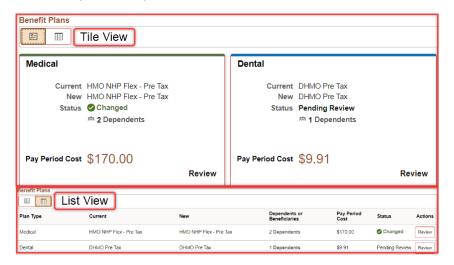
ENROLLMENT SUMMARY

This section allows employees to view the total deductions on their paycheck as they update their benefits. Once all selections have been made, employees can Review Enrollment and Submit Enrollment in order to successfully finalize their benefits elections.



BENEFIT PLANS

Below are all the benefits currently available for employee selection. Employees can customize the screen layout to their preference:





ENROLLING A DEPENDENT

1. Click on Add/Update Dependent (if necessary).



ADD A NEW DEPENDENT

2. Click on the Add Individual button.



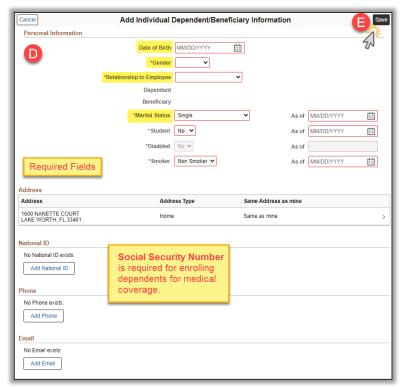
- 3. Enter the following required fields for your new dependent:
 - a. Click on the Add Name button.
 - b. Enter First Name and Last Name. *Required
 - c. Click Done.





Enter the following required fields:

- d. Enter Person Information.
- e. Select Save.



4. Verify the new dependent has been successfully added. You may add additional dependents by repeating the process. When done and click on the **X** to return to the selection page.

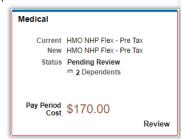




MEDICAL

To make changes to your medical plan, follow the steps below:

1. Select the Medical Tile or Medical Line.





Please review the Group Insurance Rates posted on the Welcome Page for premium information for the upcoming Plan Year.

Review the information posted on MyBenefits about the UHC plans. A recorded info session about UHC plans is posted on MyBenefits at this time.

If you have any questions about the UHC offerings, please contact: Evelyn Giraldo — Evelyn Giraldo@uhc.com or 561-233-5474 Leslie Smalley — Leslie _Smalley@uhc.com or 561-233-5463

The County offers three medical plans. The HMO and CHOICE plans are in-network only plans and a POS plan. Only the POS plan includes out-of-network benefits. Or, you may waive medical coverage. If you waive medical coverage, you cannot enroll in the medical plan, until the next applicable open enrollment period, or within 31 days of a qualified family status change.

The County offers a benefit incentive for qualified employees who decline medical insurance, or "opt-out" of the Group's medical plan, because they are otherwise covered under another qualified medical plan. This program does not automatically continue from year to year. Forward your proof of other coverage to your group insurance coverage at this time and no later than Nov 5, 2024 to ensure you are eligible for the credit in the upcoming plan year. Opt-out benefit credit - does not apply to an employee who is enrolled in a plan to which BCC contributes (including medical plans of BCC, Palm Tran, Supervisor of Elections, PBC Fire Rescue Benefit Fund).

Note: If you are enrolling dependents in the health plan, you must provide each dependent's social security number, in addition to acceptable and timely dependent verification documents, to your group Insurance Office.

Anyone who is eligible for coverage as an employee cannot be covered as a dependent.

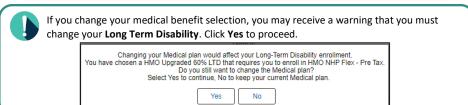
2. Select a Dependent.





3. If you need to make changes to a selection, click the **Select** button for one of the plans listed.

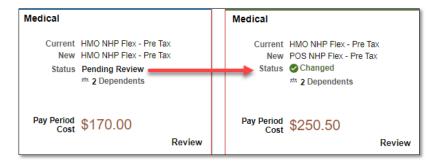




4. Click Done to complete and return to the Benefit Plans.



If you changed your enrollment plan, the Status will be updated accordingly:

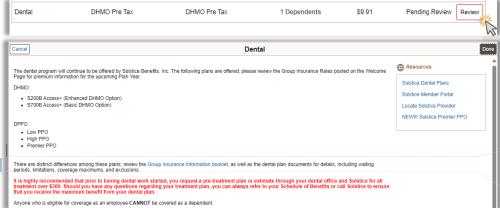




DENTAL

1. Select the **Dental Tile** or **Dental Line**.





Commented [AM1]: The text catalogue is being updated in the OE event and will include info about the increase in dental premiums, when you take a screenshot.

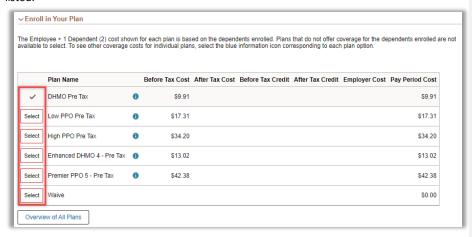
Commented [MR2R1]: 9/25: Verbiage has not yet been updated.

2. Select a Dependent.





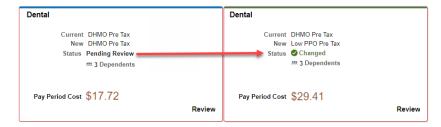
3. If you need to make changes to a selection, click the **Select** button for one of the plans listed.



4. Click **Done** to complete and return to the Benefit Plans.



If you changed your enrollment plan, the Status will be updated accordingly:





LIFE AND COUNTY SUPPLEMENTAL LIFE

IMPORTANT: Life insurance beneficiaries are managed by the carrier, The Standard. If you have not declared your beneficiaries with The Standard, please do so at this time by accessing The Standard webpage at <u>ReadyEnroll</u>. Contact The Standard at 800-779-0519 for any questions.

Current beneficiary declarations with the prior carrier, Securian Financial, will be extracted and transferred in data file format directly to The Standard's Life Claims Department. The data file will not be uploaded to The Standard's Ready Enroll system. The Standard will honor all valid designations made with the prior carrier (Securian Financial).

When a death claim has been filed with The Standard, the following steps will be followed for confirmation of beneficiaries on file:

- 1. Proceeds will be paid to the beneficiaries declared by the employee in The Standard's system, Ready Enroll.
- 2. If the employee did not declare a beneficiary with The Standard in Ready Enroll, life insurance proceeds will be paid to declared beneficiaries referenced in the extracted beneficiary data provided by the prior carrier, Securian Financial.
- 3. If the employee did not declare their beneficiary in Ready Enroll with The Standard and no beneficiary data was found in Securian's file, then life insurance proceeds will be paid by policy order in accordance with the Group Policy.

WARNING: Do not update your beneficiaries for your term life coverage in the section below. The Standard, the life insurance carrier, is the system of record for term life beneficiary management and any entries you make in MyBenefits for beneficiary designation are null and void and not applicable.

COUNTY SUPPLEMENTAL LIFE



Life insurance plays an important role in ensuring that your family is financially secure if you were to pass away. In addition, this benefit includes Accidental Death & Dismemberment (AD&D) insurance that provides your beneficiaries with additional financial security if you die or lose a limb or sight due to an accident.

NEW Carrier

Group term life insurance coverage will be offered by The Standard for Plan Year 2025. Employees must verify their life insurance beneficiaries directly with The Standard for Plan Year 2025 by accessing The Standard's Ready Enroll website – https://standard.benselect.com/palmbeach.

There will be numerous enhancements to the term life program, including higher coverage amounts for supplemental life (\$500,000) and a higher guaranteed issue amounts of \$300,000.

Please review the Frequently Asked Questions for important information about the transition to the new life insurance carrier and the Group Insurance Rates posted on the Welcome Page for premium information for the upcoming Plan Year.

VERY IMPORTANT

Due to the change in life insurance carriers, employees will be provided a one-time opportunity during this open enrollment period only and for Plan Year 2025 to elect or increase their supplemental life up to the new guaranteed issue amount of \$300,000 without requiring any Evidence of Insurability/medical underwriting.

This is a **one-time** opportunity and will not be offered in future years. For next year's open enrollment period, employees will only be able to increase supplemental life by one step of \$10,000 as long as the resulting coverage does not exceed the guaranteed issue limit of \$300,000 and as long as the employee has not been previously declined for life insurance by The Standard.

Coverage selections or increases subject to EOI will not go into effect until the request is approved by the carrier



Select the County Supplemental Life Tile or County Supplemental Life Line

County Supplemental Life County Addtl Life Insurance 40 \$40,000



2. If you need to make changes to a selection, click the **Select** button for one of the plans listed.

	Plan Name	Proof of Coverage	Before Tax Cost	After Tax Cost	Before Tax Credit	After Tax Credit	Employer Cost	Pay Period Cost
Select	County Addtl Life Insurance 10 (\$10,000)		\$1.83					\$1.83
Select	County Addtl Life Insurance 20 (\$20,000)		\$3.65					\$3.65
Select	County Addtl Life Insurance 30 (\$30,000)		\$4.57	\$0.92				\$5.4
~	County Addtl Life Insurance 40 (\$40,000)		\$4.57	\$2.74				\$7.3
Select	County Addtl Life Insurance 50 (\$50,000)		\$4.57	\$4.57				\$9.1
Select	County Addtl Life Insurance 60 (\$60,000)		\$4.57	\$6.39				\$10.9
Select	County Addtl Life Insurance 70 (\$70,000)		\$4.57	\$8.22				\$12.7
Select	County Addtl Life Insurance 80 (\$80,000)		\$4.57	\$10.04				\$14.6
Select	County Addtl Life Insurance 90 (\$90,000)		\$4.57	\$11.87				\$16.4
Select	County Addtl Life Insurance310 (\$310,000)	Proof Required	\$4.57	\$52.02				\$56.5
Select	County Addtl Life Insurance320 (\$320,000)	Proof Required	\$4.57	\$53.84				\$58.4
Select	County Addtl Life Insurance330 (\$330,000)	Proof Required	\$4.57	\$55.67				\$60.2
Select	County Addtl Life Insurance340 (\$340,000)	Proof Required	\$4.57	\$57.49				\$62.0
Select	County Addtl Life Insurance350 (\$350,000)	Proof Required	\$4.57	\$59.32				\$63.8
Select	County Addtl Life Insurance360 (\$360,000)	Proof Required	\$4.57	\$61.14				\$65.7
Select	County Addtl Life Insurance370 (\$370,000)	Proof Required	\$4.57	\$62.97				\$67.5
Select	County Addtl Life Insurance380 (\$380,000)	Proof Required	\$4.57	\$64.79				\$69.3

3. Click Done.





DEPENDENT LIFE

1. Select the Dependent Life Tile or Dependent Life Line.

DHMO Pre Tax





Dental

Dependent Life insurance allows you to purchase life insurance for your dependent child(ren) under the age of 26. You are the beneficiary of this life insurance. The amount elected cannot exceed 100% of your Basic and Supplemental Life Insurance combined. The premium remains the same, regardless of the number of children covered.

Anyone who is eligible for coverage as an employee CANNOT be covered as a dependent.

DHMO Pre Tax

2. If you need to make changes to a selection, click the **Select** button for one of the plans listed.



3. Select a Dependent.



4. Click Done.



SPOUSAL LIFE

4. Select the Spousal Life Tile or Spousal Life Line.







Spouse life insurance allows you to purchase life insurance for your spouse. You are the beneficiary of this life insurance.

The amount elected cannot exceed 100% of your basic and supplemental insurance combined. You can elect or increase spouse/domestic partner coverage by \$5,000 without Evidence of Insurability (EOI) of your spouse/domestic partner, as long as the resulting coverage does not exceed \$25,000 and provided your spouse/domestic partner has not been previously declined.

Group term life insurance coverage will be offered by The Standard for Plan Year 2025.

There will be numerous enhancements to the term life program, including higher coverage amount for the spouse life/Domestic Partner (DP) benefit (\$100,000) and a higher guaranteed issue amounts for spouse/DP life coverage of \$50,000.

Please review the Frequently Asked Questions for important information about the transition to the new carrier and the Group Insurance Rates posted on the Welcome Page for premium information for the upcoming Plan Year.

VERY IMPORTANT:

Due to the change in life insurance carriers, employees will be provided a **one-time** opportunity during this open enrollment period only and for Plan Year 2025 to elect or increase their spouse/DP life benefit up to the new guaranteed issue limit of \$50,000 without requiring the spouse/domestic partner to successfully complete an Evidence of Insurability (EOI) process – no medical underwriting required.

This is a **one-time** opportunity and will not be offered in future years. For next year's open enrollment period, employees will only be able to increase spouse life coverage by one step of \$5,000, as long as the resulting coverage does not exceed \$50,000 and as long as the spouse/domestic partner has not been previously declined for life insurance coverage by The Standard.

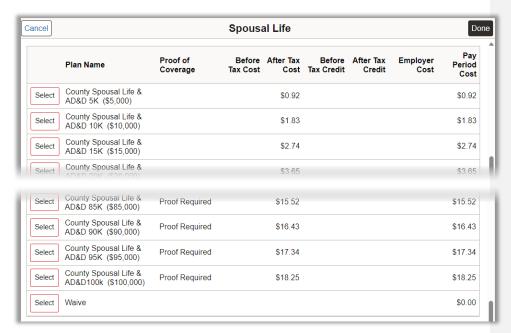
Coverage selections or increases subject to EOI will not go into effect until the request is approved by the carrier.

Newly elected coverage for your spouse/domestic partner is subject to receipt of acceptable and timely dependent verification documents by your Group Insurance Office.

Anyone who is eligible for coverage as an employee CANNOT be covered as a dependent.



5. If you need to make changes to a selection, click the **Select** button for one of the plans listed.



6. Select a Dependent.



7. Click **Done**.





SHORT-TERM DISABILITY

1. Select the Short-Term Disability Tile or Short-Term Disability Line.



Short-Term Disability

County Short Term Disability County Short Term Disability

\$11.83

Pending Review





Short-Term Disability offers income replacement to provide financial protection for you and your family if you can't work over a temporary period of time due to injury or illness. The plan is designed to partially fill any gap in your existing sick leave bank until you recover or become eligible for Long-term disability (if enrolled).

Typically, if you are newly electing this coverage during open enrollment, you must successfully complete the Evidence of Insurability (EOI) process and your request must be approved by the carrier, before the coverage can take effect.

The Standard is again offering an annual enrollment opportunity to employees, whereby employees can newly elect STD coverage without requiring Evidence of Insurability [EOI] (without having to answer health questions). If you currently do not participate in the STD program and wish to enroll, The Standard will accept your application during open enrollment without any medical underwriting requirement. Applications for disability coverage other than new hire elections or open enrollment elections (e.g. for qualified family status changes) will continue to require EOI and the carrier has to approve the application for coverage before it will go into effect

Sick leave offsets (reduces) this benefit.

The plan will not pay any disability benefits for a disability that results, directly or indirectly from injury or sickness for which benefits are paid or payable to you from Workers' Compensation or occupational disease law. Review the coverage certificate for complete list of limitations and exclusions.

Note: If you are a worker of the CWA bargaining unit, please review your contract. The CWA offers its own short-term disability benefit program separate and apart from this plan, which is considered deductible income under this plan. Please contact your union representative with questions regarding short term disability benefits available to you under the CWA contract, before you enroll in this plan.

Review the Group Insurance Information booklet and applicable plan documents for additional details.

2. If you need to make changes to a selection, click the Select button for one of the plans listed.



3. Click Done.



LONG-TERM DISABILITY

1. Select the Long-Term Disability Tile or



Long-Term Disability (LTD) offers income replacement to provide financial protection for you and your family if you can't work over an extended period of time due to injury or illness

If you are enrolled in the HMO plan or CHOICE medical plan, the County provides a basic LTD plan to you, at no cost. If you are enrolled in the medical HMO plan or CHOICE plan and want to increase your monthly LTD benefit amount, you can elect the upgraded LTD and pay the applicable premium.

If you have enrolled in the POS medical plan or have declined medical coverage through the County, the only LTD benefit you are eligible for is the voluntary LTD benefit. The premium for voluntary LTD is fully paid by the employee

Typically, if you are newly electing long term disability, or you are electing to increase/upgrade your long term disability benefit, you will be required to successfully complete the Evidence of Insurability (EOI) process and your request must be approved by the carrier before coverage can take effect

The Standard is again offering an annual enrollment opportunity to employees, whereby employees can newly elect/upgrade LTD coverage without requiring Evidence of Insurability [EOI] (without having to answer health questions). If you currently do not participate in the LTD program or wish to upgrade your existing LTD election, The Standard will accept your application during open enrollment without any medical underwriting requirement. Applications for disability coverage other than new hire elections or open enrollment (e.g. for qualified family status changes) will continue to require EOI and the carrier has to approve the application for coverage before it will go into effect.

Pre-existing condition limitations continue to apply for LTD coverage

Sick leave and Workers' Compensation offset (reduce) this benefit.

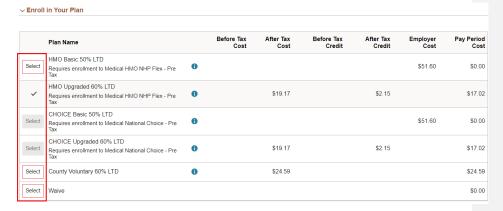


Note: If you are a worker of the CWA bargaining unit, please review your contract. The CWA offers its own short-term disability benefit program separate and apart from this plan, which is considered deductible income under this plan. Please contact your union representative with questions regarding short term disability benefits available to you under the CWA contract, before you enroll in

Review the Group Insurance Information booklet and applicable plan documents for additional details. Premium information for the upcoming Plan Year can be found on the Welcome Page.



If you need to make changes to a selection, click the Select button for one of the plans listed.



3. Click Done.

Flex Spending Health - U.S.



FLEX SPENDING HEALTH - U.S.

No Coverage

 Select the Flex Spending Health – U.S. Tile or Flex Spending Health – U.S Line.





The Health Care Flexible Spending Account (FSA) allows you to set aside and use pre-tax dollars, for out-of-pocket health care expenses for you and your eligible dependents. Your FLEX contribution reduces your taxable income and increase you take home pay. Whenever you have an eligible expense, once your coverage is effective, you can either pay for the expense with your FLEX debit card, or submit a claim to P&A Group for reimbursement. The health care FSA typically covers medical, dental and vision expenses that are only partially covered or not covered at all by your insurance, including insurance deductibles, insurance co-payments and over-the-counter medications by prescription.

No Coverage

Plan carefully, because if you don't spend all the money you have set aside for a particular plan year, you lose the money ("Use it or lose it"). Additionally, your election is committed for the remaining plan year and you may not increase/decrease your elected amount until the next applicable open enrollment period, or within 30 calendar days of a qualified family status change.

The HEALTH FSA and the DEPENDENT CARE FSA are two separate accounts. The HEALTH FSA may not be used for daycare expenses and vice versa.

Your current FLEX elections do not automatically continue for the next plan year. You must elect coverage below to participate in this benefit for the upcoming plan year.

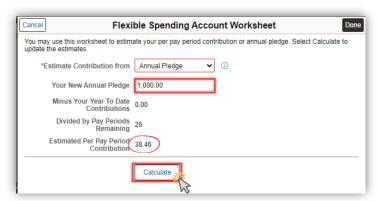
2. Click the **Select** button for County FSA Health Care.



3. Click on Flexible Spending Account Worksheet.

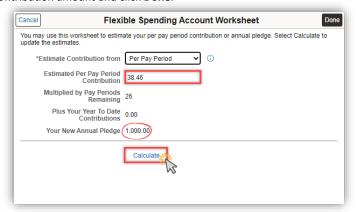


- 4. There are two options to calculate your annual pledge:
 - a. <u>Estimate from Annual Pledge:</u> allows user to enter the amount Per-Pay-Period you
 would like to contribute. Click on **Calculate** to see the Annual Pledge amount and
 click **Done**.

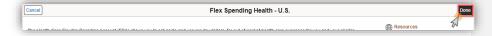




 Estimate from Per-Pay-Period Contributions: allows user to determine the desired Annual Pledge amount. Click on Calculate to see the Estimate Per-Pay-Period Contribution amount and click Done.



5. Click Done.



FLEX SPENDING DEPENDENT CARE

The Flexible Spending Dependent Care covers money you pay to daycare centers, babysitters, after school programs, day camp programs and eldercare facilities. Important, this account does NOT reimburse medical expenses for your dependents. It is for qualified daycare expenses only.

 Select the Flex Spending Dependent Care Tile or Flex Spending Dependent Care Line.







The Dependent Care Flexible Spending Account (FSA) allows you to set aside and use pre-tax dollars, for dependent care expenses incurred during the plan year. Your FLEX contribution reduces your taxable income and increases you take home pay. Whenever you have an eligible expense, once your coverage is effective and when you have sufficient balance available in your dependent care account, you can either pay for the expense with your FLEX debit card, or submit a claim to P&A Group for reimbursement. The dependent care account generally covers amounts you pay to daycare centers, baby-sitters, caregivers or after school programs so that you and your spouse can work (overnight camps are NOT eligible).

The Dependent Care FSA is NOT for the out of pocket medical expenses of your dependents. It is for child care or other care giver expenses that allow you and your spouse to work.

Plan carefully, because if you don't spend all the money you have set aside for a particular plan year, you lose the money ("Use it or lose it"). Additionally, your election is committed for the remaining plan year and you may not increase/decrease your elected amount until the next applicable open enrollment period, or within 30 calendar days of a qualified family status change.

Please carefully review which individual is considered a "qualifying child" under the Internal Revenue Code. It's typically includes a person under age 13 who is your "qualifying child" under the Internal Revenue Code i.e., (a) he or she has the same principal residence as you for more than half the year, (b) he or she is your child or step-child (by blood or adoption), foster child, sibling or step-sibling, or a descendant of one of them; and (c) he or she does not provide more than half of his or her own support for the year. If you are divorced or separated, you must be the primary custodial parent of your child in order to be eligible for this account (irrespective of whether which parent may claim a personal exemption for the child on his or her federal income tax return). Non-custodial parents may wish to check with your legal or tax advisor to see if special rules apply to you that would enable you to utilize this account.

Other individuals may also qualify, (disabled spouse or disabled tax dependent), subject to the definitions of the IRS code.

For questions about your dependent's eligibility for this account, please contact P&A at 800-688-2611.



The HEALTH FSA and the DEPENDENT CARE FSA are two separate accounts. The HEALTH FSA may not be used for daycare expenses and vice versa.

Your current FLEX elections do not automatically continue for the next plan year. You must elect coverage below to participate in this benefit for the upcoming plan year.

2. Click the **Select** button for County FSA Health Care.

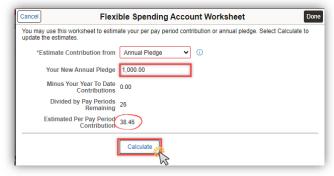


3. Click on Flexible Spending Account Worksheet.

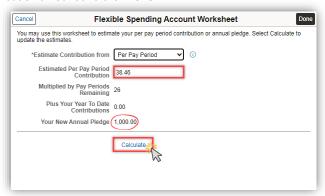
∨ Contribution Amount	
	which will be divided and deducted on a per pay period basis. By enrolling in the plan you are certifying that you and that you are responsible for any penalties incurred based on illegal or excess contributions. It to help calculate your annual pledge for this plan year.
Employee Annual Pledge	
	Minimum Employee Pledge \$260.00 Maximum Employee Pledge \$5,000.00 Annual pledge amount for all Flexible Spending Accounts must not exceed \$8,200.00.
	Flexible Spending Account Worksheet



- 4. There are two options to calculate your annual pledge:
 - a. <u>Estimate from Annual Pledge:</u> allows user to enter the amount Per-Pay-Period you
 would like to contribute. Click on **Calculate** to see the Annual Pledge amount and
 click **Done**.



 Estimate from Per-Pay-Period Contributions: allows user to determine the desired Annual Pledge amount. Click on Calculate to see the Estimate Per-Pay-Period Contribution amount and click Done.



5. Click **Done**.





LEGAL SERVICES

1. Click on the **Legal Services Tile** or **Legal Services Line**.





2. Click the **Select** button for Pre-Paid Legal Plan.

The Pre-Paid Legal Plan will reduce the costs of covered legal services for you, and your family, when you use an in-network attorney.



3. Click Done.





SUBMITTING ENROLLMENT

Your selections and updates are not finalized until you submit your benefits elections. Once you have selected and reviewed all of your benefits options, click on the **Submit Enrollment** button.

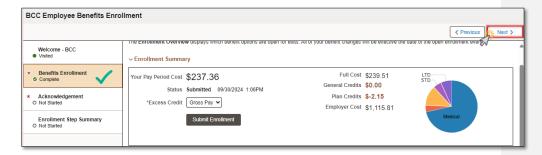
All of your benefit changes will be effective <u>January 1, 2025</u>, <u>unless subject to successful completion of Evidence of Insurability</u>, <u>which requires approval by the respective carrier</u>.



A prompt will appear confirming the benefit choices have been successfully submitted. Click **Done**.



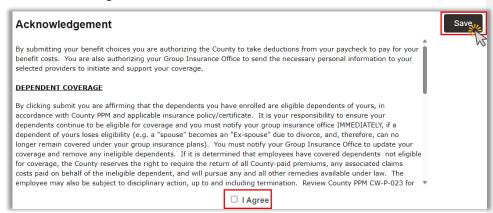
Click **Next** to continue to the **Acknowledgment Task**.



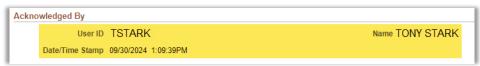


Carefully read the important text concerning your benefits choices.

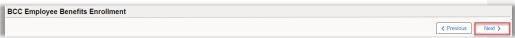
Check the box for I Agree and click Save.



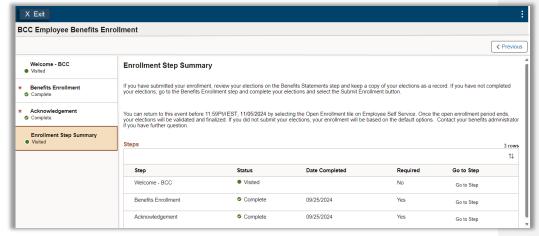
The Task will be updated with the Acknowledgment date and Time and Employee Name.



Click **Next** to go to the **Enrollment Step Summary Task**.



Read the instructions carefully and review your elections.









Remember you must *finalize and submit your elections by November 5, 2024*. If you have already submitted your elections and wish to make a change, contact your group insurance office at 561-233-5400 or Palm Tran at 561-841-4237.

Submit the required dependent verification documentation to your Group Insurance office for newly added dependents, no later than Nov 5.



Forward your **proof of other coverage to your Group Insurance office by Nov 5**, if you participate in the **Opt-Out program**.

Closely review the open enrollment *confirmation statement that will be mailed* to your address on record in *early December* and notify your Group Insurance office of any errors immediately and in *no event later than December 13, 2024*.

Additionally, *review the paycheck dated January 3, 2025, for your Opt-Out credit*, if applicable, and notify your Group Insurance office of any discrepancies immediately.

Any errors or discrepancies that were included in your open enrollment confirmation statement and were not reported to your group insurance office by Dec 13, 2024, cannot be corrected after this date.



Questions

If you have questions or need assistance with your group insurance options, contact your *group insurance* office at:

Tel: 561-233-5400 Palm Tran Tel: 561-841-4237

Fax: 561-242-7184 Email: Palm-benefits@pbcgov.org

Email: bccmybenefits@pbc.gov

Review the Open Enrollment Announcement, Frequently Asked Questions and other handouts posted on MyBenefits.