

SOLSTICE PREMIER

An Effortless Experience from Start to Finish

Palm Beach County

You're invited to experience Solstice Premier, offered exclusively to select Solstice members. This experience is designed to meet your unique needs by providing you a dedicated team of dental experts...just for you.

YOUR SMILE ASSISTANT

Think of us as your personal assistant when it comes to your dental care. We know you're busy juggling work, life and everything in between. Let us lighten your load by helping you find the right dental office for your unique needs.

Want weekend or evening appointments? Not sure if you need a specialist or a general dentist? Do you need sedation dentistry? Allow us to help. We'll get to know your needs and preferences and then help find a dental office on your behalf. We'll even call your new office and introduce you to your new dentist to ensure a smooth transition before your first appointment.

Say goodbye to finding time in your busy day to call dental offices to find the right fit for you and your family...and say hello to Solstice Premier's personalized service. We know your benefits inside and out and will help you make the most out of them – and save the most – when using them.

WE'RE HERE TO:

- Help you find the right provider for your unique needs.
- Discuss your plan benefits with you – know what to expect at the dentist before you go!
- Review your treatment plans from your dentist so you can be sure you're maximizing your benefits for the highest level of savings.
- Make the claims process easier. We'll show you what your plan covers so you can get the most value from your Solstice dental plan and you'll know exactly what to pay at each dental visit.
- Assist with questions about your claims or dental procedures.
- Help with your Explanation of Benefits (EOB).
- Make you smile...and anything else you need from your dental plan with Solstice!

MEET YOUR PERSONAL ASSISTANTS:



Andres Garcia
Customer Service Specialist



Laura Wicks
Account Manager



Hernando Jimenez
Brand Ambassador



Contact Your Dedicated Smile Assistant at 855.494.0098 or pbcgov@solsticebenefits.com.