



Report on Palm Beach County Tourism Second Quarter 2006 (April, May and June)

Prepared for:
Tourist Development Council of Palm Beach County

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Introduction: 2nd Quarter 2006

Background

- The following report contains information collected during the 2nd Quarter of 2006 (April, May and June 2006), the third quarter of Fiscal Year 2005/2006.
- Results are shown for individual months within the quarter, as well as combined quarterly information for the current quarter and the previous four quarters.



Property Manager Survey: 2nd Quarter 2006

Occupancy Rates

- In the second quarter of 2006, the average occupancy rate for Palm Beach County surveyed hotels was 71.0%. This is at parity with the average occupancy rate in the second quarter of 2005 (72.7%) and is 13.7 percentage points lower than the average occupancy rate in the previous quarter (84.7%).
 - As the months progressed during 2Q2006, the occupancy rate decreased steadily from 73.6% in April to 70.8% in May to 68.9% in June, as would be expected.
 - Compared to the same quarter last year, there was a slight increase in the average occupancy rate among smaller properties (50-100 rooms, from 66.7% in 2Q2005 to 69.3% in 2Q2006, a 2.6 percentage point increase) and a comparable decrease among larger properties (100+ rooms, from 73.8% to 71.3%, a 2.5 percentage point decrease).
- Hotels in the Northern region reported the highest average occupancy rate (73.1%) during 2Q2006, while hotels in the Southern and Central regions reported comparable average occupancy rates (70.5% Southern and 70.6% Central).
 - Compared to 2Q2005, there was a 4.9 percentage point decrease in the average occupancy rate among properties in the Central region (from 75.5% to 70.6%). Occupancy rates among properties in Northern (73.1%) and Southern (70.5%) regions in 2Q2006 were comparable with those in 2Q2005 (71.3% Northern, 70.8% Southern).
 - All regions reported decreases in occupancy rates compared to last quarter.
- The estimated number of Palm Beach County hotel room nights occupied* in the second quarter of 2006 was 964,792 a decrease of 4,228 room nights compared to 2Q2005 (969,020) and a decrease of 173,643 room nights compared to last quarter (1,138,435).
- The average percentage of international guests staying at Palm Beach County hotels during the second quarter of 2006 was 2.8%, lower than in the last quarter (4.5%).
 - Smaller hotels (50-100 rooms) reported that 3.6% of guests were traveling internationally, while larger properties (101 + rooms) reported that 2.6% came from countries other than the US.
 - Among larger properties, the percentage of international guests was 2.8% in properties with 101-219 rooms and 1.2% in properties with 220-500 rooms.
 - According to hotels that responded, properties in the Southern region had the highest percentage of international guests (3.9%), Northern the fewest (1.2%).
- In terms of the purpose of the visit, according to participating property managers, 37.5% of hotels guests were leisure travelers, 32.0% were business travelers and 30.5% were convention/group travelers.
- During 2Q2006, conference/convention bookings accounted for more than one-third of occupied room nights at designated convention hotels (36.1%). This is comparable to 2Q2005 (37.9%) and represents an increase of 5.6 percentage points compared to last quarter (30.5%).

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Property Manager Survey: 2nd Quarter 2006

Average Daily Room Rate (ADR)

- The ADR reported by participating Palm Beach County property managers in the second quarter of 2006 was \$142.96 this is comparable with the second quarter of 2005 (\$143.81) but represents a 30.0% decrease compared to last quarter (\$204.12).
 - Smaller properties (50-100 rooms) reported a 6.5% decrease in ADR compared to the same quarter last year (from \$117.22 to \$125.42) and a 28.9% decrease compared to the last quarter (\$164.79). Larger properties had comparable ADR's in 2Q2006 (\$146.99) and 2Q2005 (\$146.79), but reported a 30.4% decrease in ADR compared to the previous quarter (\$211.07).
 - Among larger properties, hotels with 101-219 rooms reported an ADR of \$101.80 (a 9.5% decrease from 2Q2005, \$112.43) and hotels with 220-500 rooms reported an ADR of \$159.02 (a 5.9% increase from 2Q2005, \$150.23). Hotels with 101-219 rooms and hotels with 220-500 rooms reported decreases in ADR compared to last quarter (34.1%, hotels with 101-219 rooms and 27.9%, hotels with 220-500 rooms).

Future Business Outlook

- In 2Q2006, 37.7% of surveyed property managers expected a decrease in room revenue compared to the same months last year, while 35.1% predicted an increase. The remaining 27.2% expected no change in room revenue compared to the previous year.
 - Among hotel managers who predicted an increase in room revenue compared to the previous year, the average increase expected was 10.0%.
 - Among hotel managers expecting a decrease in room revenue compared to the previous year, the average decrease expected was 10.9%.

Bookings Via Third Party Websites

- The percentage of hotel reservations sold through third party websites (such as Orbitz, Travelocity, Expedia, hotels.com, etc) in the second quarter of 2006 (13.5%) was at parity with 2Q2005 (12.9%) and slightly higher than the previous quarter (11.1%).
 - The average percent of bookings sold via third party websites in smaller (50-100 rooms) and larger properties (101+ rooms) was about the same in 2Q2006 (12.4% among smaller properties and 12.6% among larger properties).



Hotel Visitor Survey: 2nd Quarter 2006

Characteristics of Stay

- The average party size in 2Q2006 was 2.2, at parity with the same quarter last year (2.1), and last quarter (2.1). The median party size for the quarter, as well as for each month within the quarter was 2.0.
- Hotel guests stayed an average of 3.4 nights in a hotel and occupied an average of 1.4 rooms per night*.
- Most surveyed visitors reported that they were in Palm Beach County on a business trip (conference/convention/business meeting, 63.3%). Leisure travelers comprised 31.5% of surveyed visitors.
 - While the percentage of business travelers increased during the course of the quarter (from 59.2% in April to 62.4% in May to 71.3% in June), the percentage of leisure travelers decreased steadily from 36.4% in April to 33.2% in May to 22.0% in June.
 - The percentages of business and leisure travelers in 2Q2006 were at parity with the same time last year (61.3% business, 30.8% leisure). However, compared to the last quarter, the percentage of business travelers increased by 7.9 percentage points (from 55.4% to 63.3%), while the percentage of leisure visitors decreased by 4.8 percentage points (from 36.3% to 31.5%).

Planning the Trip to Palm Beach County

- In 2Q2006, most surveyed visitors reported that they selected PBC over other destinations due to a work related trip (61.6%). Other popular answers were 'visit friends/relatives' (19.1%), 'previous visit' (8.6%) and/or a 'weather' (8.6%).
 - The percentage of those who mentioned 'work related trip' in 2Q2006 was about the same as in 2Q2005 (61.3%) and 5.7 percentage points higher than in 1Q2006 (55.9%).
- The percentage of short term planners in 2Q2006 (planned the trip one month or less in advance, 56.6%) increased by 4.0 percentage points compared to the same quarter last year (52.6%) and by 6.0 percentage points compared to last quarter (50.6%).
- Consistent with the percentage of business travelers, most surveyed visitors (62.7%) reported that their employer made the decision about the trip to PBC. This represents a 10.3 percentage point increase compared to 2Q2005 (52.4%) and a 7.8 percentage point increase compared to 1Q2006 (54.9%).

Booking a Trip to Palm Beach County

• One-quarter of surveyed visitors claimed to have used a Travel Agent (25.6%) to book part of their trip to PBC in 2Q2006. This is 3.9 percentage points higher than in 2Q2005 (21.7%) and is comparable to last quarter (26.1%).

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.



Hotel Visitor Survey: 2nd Quarter 2006

Booking a Trip to Palm Beach County (Continued)

- Use of the Internet among surveyed visitors to book any part of their trip to PBC was at 46.0% - small increases of 2.3 and 2.1 percentage points compared to 2Q2005 (43.7%) and 1Q2006 (44.1%), respectively.
 - Among those hotel guests who used the Internet to book part of their trip to PBC, 74.2% used it to book airfare, 61.3% used it to make hotel rooms reservations and 40.3% used it to rent a car.
 - Those who used the Internet to book their hotel room were most inclined to have used the hotel's website (27.6%), followed by Expedia.com (4.2%).
 - Only 10.1% of respondents cited that their trip to Palm Beach County was part of a package (that may have included airfare, lodging, meal, rental car, etc). This is about the same as in 2Q2005 (11.7%) and 1Q2006 (10.3%).
 - 2Q2006 surveyed visitors were more likely to have used an airplane to come to PBC (80.1%) than visitors surveyed in 2Q2005 (72.8%, an increase of 7.3 percentage points).

Visitor Expenditures

- In 2Q2006, surveyed visitors' average per party* expenditure in Palm Beach County was \$1,455 - at parity with the second quarter of last year (\$1,473) and \$996 less (40.6% decrease) than the average per party expenditure last quarter (\$2,451).
 - Compared to 2Q2005, only lodging expenditures experienced an increase in 2Q2006 (from \$636 in 2Q2005 to \$826 in 2Q2006, 29.9%). All spending categories experienced decreases compared to last quarter.
 - The average per person expenditure in 2Q2006 was \$661 representing a decrease compared to both 2Q2005 (\$701, a 5.7% decrease) and 1Q2006 (\$1,167, a 43.4% decrease).
- <u>Vacationers spent, on average, \$1,993 per party, while business travelers' per party average expenditure was \$1,169.</u>
 - Compared to last quarter, business and leisure per party expenditures decreased by 39.9% and 33.5%, respectively (from \$3,318 to \$1,993, leisure travelers and from \$1,758 to \$1,169, business travelers).
 - As compared to 2Q2005, business travelers' per party expenditure did not change significantly (\$1,178 in 2005 and \$1,169 in 2006), while leisure travelers' per party expenditure had a slight decrease of 2.2% (from \$2,037 to \$1,993).

Characteristics of Visit

• First time visitors to Palm Beach County made up 26.9% of surveyed hotel guests. This is at parity with 2Q2005 (27.2%) and 1Q2006 (26.7%).

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.



Hotel Visitor Survey: 2nd Quarter 2006

Characteristics of Visit (Continued)

- Eighty-two percent of surveyed hotel guests plan to visit Palm Beach County again in the future.
 - Among those who said they will return to Palm Beach County, 64.9% plan to do so in the next year; 30.4% within the next three months.
 - Among those who said they will not come back to PBC (3.1%), the two most frequently mentioned reasons were 'going to other places/I like changing destinations' (24.1%) and 'no business in the area' (23.3%). Forty-two point nine percent did not provide a reason for not coming back.
- Fifty-eight point five percent of respondents claimed that the rising cost of fuel/transportation would not affect their decision to come to Palm Beach County (rated 1 or 2 on a 5-point scale where 5 indicated a strong consideration and 1 indicated no consideration at all). This represents a decrease of 4.4 percentage points from 1Q2006 (62.9%).
- More than one-half (53.2%) of surveyed respondents stated that the generally increasing costs
 of transportation would not influence their decision to come to PBC (rated 1 or 2 on a 5-point
 scale where 5 indicated a strong consideration and 1 indicated no consideration at all).
 (Question asked only in May and June)
- While visiting Palm Beach County during the second quarter of 2006, the vast majority of surveyed visitors ate at area restaurants (93.0%).
 - Other popular activities enjoyed by visitors were shopping (33.5%), going to the beach (30.7%) and swimming (24.2%).

Attitudes toward Palm Beach County

- As seen in previous quarters, the aspects of the trip to PBC that visitors appreciated the most were 'climate/weather' (35.1%), 'beaches' (12.3%) and 'beautiful area' (6.0%).
 - The percentage of those who mentioned 'climate/weather' had a considerable decrease compared to last quarter (from 49.5% to 35.1%, a 14.4 percentage point decrease), but did not vary substantially compared to the same quarter last year (36.1%).
- 2Q2006 hotel guests mentioned 'traffic/bad drivers' most often when asked what they liked least about their trip to Palm Beach County (36.5%). 'Humidity/poor weather' was the second most mentioned aspect at 19.0%.
 - The percentage of those who mentioned 'traffic/bad drivers' increased by 3.6 percentage points compared to 2Q2005 (32.9%) and decreased by 3.7 percentage points compared to last quarter (40.2%).
- In 2Q2006, surveyed visitors continued to report that a 'longer stay' (21.2%), 'better weather' (11.4%) and 'traffic improvements/finish construction on I-95' (11.3%) would make their next trip to PBC better.

Characteristics of Visitors

- Nine-in-ten surveyed respondents considered themselves as White/Caucasian (91.8%), six-in-ten (60.2%) claimed to have professional/managerial jobs, and almost two-thirds (64.7%) said that they have an annual household income of \$100,000 or greater.
- In 2Q2006, 'adult family member/friends' were cited most often as surveyed visitors' traveling companions. One-third of surveyed visitors were traveling alone.
- The vast majority of surveyed guests were domestic travelers (90.8%).



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Property Manager Survey



Property Manager Survey

Each month, self-administered surveys are completed by hotel Property Managers throughout Palm Beach County.

The occupancy rate is derived by weighting the responding occupied room nights by the available room nights* in Palm Beach County.

The product of the average daily room rate for each hotel size category and the occupied room nights in the county for each corresponding category equals lodging revenues per size category. The addition of all the individual lodging revenue equals total lodging revenue for the county.

The average daily room rate (ADR) is computed by dividing the total lodging revenue by the occupied room nights in the county*.

^{*} Properties well below 50 rooms are only included in room count and total inventory.



Property Manager Survey: 2nd Quarter 2006

	Total <u>2Q 2006</u>	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	Total <u>3Q 2005</u>	Total <u>4Q 2005</u>	Total <u>1Q 2006</u>		
Occupancy Rat	е									
Month/Quarter	71.0%	73.6%	70.8%	68.9%	72.7%	63.0%	73.1%	84.7%		
FYTD (Oct Set.)	76.0%	77.7%	76.9%	76.0%	80.2%	76.0%	72.4%	78.4%		
Room Nights Occupied ^{1*}										
Month/Quarter	964,792	329,102	327,376	308,314	969,020+	862,035+	956,948+	1,138,435		
FYTD (Oct Set.)	3,060,175	2,424,485	2,751,861	3,060,175	3,195,241+	4,057,276+	956,948+	2,095,383		
Percentage of F	Room Nigh	ts Occupi	ed							
Leisure	37.5%	38.2%	35.1%	39.0%	35.0%	36.2%	35.4%	40.4%		
Business	32.0%	32.2%	33.1%	30.6%	34.7%	37.8%	34.7%	34.5%		
Convention/Group	30.5%	29.6%	31.8%	30.4%	30.3%	26.0%	30.0%	25.2%		
Average Daily Room Rate ²	\$142.96	\$175.00	\$135.32	\$115.79	\$143.81	\$107.76	\$137.81	\$204.12		

⁺ Room nights unavailable due to hurricane/renovation closures are excluded.

^{1.} Room nights occupied = ((# total rooms*occupancy) * (# of room nights per month/quarter))

^{2.} ADR = Average rate per occupied room.

^{*} Properties well below 50 rooms are only included in room count and total inventory.



Occupancy Rate Trends by Month, Quarter, and Fiscal Year	<u>98/99</u>	<u>99/00</u>	<u>00/01</u>	<u>01/02</u>	<u>02/03</u>	<u>03/04</u>	<u>04/05</u>	<u>05/06</u>
2nd Quarter (April/May/June)	N/A	N/A	N/A	65.1	67.0	71.8	72.7	71.0
April	72.5	71.9	71.9	71.1	72.0	79.7	79.1	73.6
May	66.5	67.9	65.8	62.9	65.6	67.5	68.5	70.8
June	60.7	63.0	63.2	61.1	63.7	67.7	70.0	68.9
3rd Quarter (July/August/Sept.)	N/A	N/A	N/A	57.3	57.8	64.2	63.0	-
4th Quarter (Oct/Nov/Dec)	N/A	N/A	N/A	57.5	59.8	64.2	79.8	73.1
1st Quarter (Jan/Feb/Mar)	N/A	N/A	N/A	76.2	77.9	83.8	88.3	84.7
Fiscal YTD (Oct. – Sept.)	66.7	68.8	67.3	64.1	65.7	70.9	76.0	76.0
Number of Room Ni		969,020+	964,792					

⁺ Room nights unavailable due to hurricane/renovation closures are excluded.

^{*} Properties well below 50 rooms are only included in room count and total inventory.



	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006
Conference/Conve	ntion Bo	okings						
All Hotels								
% Occupied Room Nights in County	30.5%	29.6%	31.8%	30.4%	30.3%	26.0%	30.0%	25.2%
Occupied Room Nights in County	299,502	97,414	108,361	93,727	295,390	243,936	302,473	291,689
Occupied Room Nights in County FYTD (Oct Sept.)	893,664	691,576	799,937	893,664	889,351	1,133,287	302,473	594,162
Convention Hotels								
% Occupied Room Nights	36.1%	34.0%	36.5%	38.1%	37.9%	30.9%	35.4%	30.5%
Occupied Room Nights	213,971	69,754	72,318	71,899	185,481	134,005	157,068	213,289
Occupied Room Nights FYTD (Oct Sept.)	584,328	440,111	512,429	584,328	535,995	670,000	157,068	370,357
Available Inventory	*							
Rooms in County	44,737	14,905	14,916	14,916	44,083+	44,499+	43,083+	45,020
Room Nights	1,357,026	447,150	462,396	447,480	1,337,086+	1,364,636+	1,321,198+	1,350,518
Room Nights FYTD (Oct Sept.)	4,028,742	3,118,866	3,581,262	4,028,742	3,988,266+	5,352,902+	1,321,198+	2,671,716
Response Rate								
Month/Quarter (for all hotels in County)	60.0%	62.1%	57.3%	60.6%	63.1%	62.9%	55.1%	59.7%
FYTD (Oct Sept.)	58.3%	58.1%	58.0%	58.3%	65.8%	65.1%	55.1%	57.4%

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⁺ Room nights unavailable due to hurricane/renovation closures are excluded.

^{*} Properties well below 50 rooms are only included in room count and total inventory.



Occupancy Rate	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006			
Size of Hotel											
<u>50 - 100 Rooms</u>	69.3%	75.3%	71.7%	63.6%	66.7%	63.5%	75.7%	88.1%			
<u>101 + Rooms</u>	71.3%	73.3%	70.6%	69.8%	73.8%	63.1%	72.6%	84.1%			
101-219	68.2%	69.8%	67.8%	67.0%	73.1%	66.0%	75.7%	84.5%			
220-500	76.9%	79.1%	76.8%	74.6%	73.7%	58.6%	70.1%	82.4%			
All Properties	71.0%	73.6%	70.8%	68.9%	72.7%	63.0%	73.1%	84.7%			
Geographic Region	<u>on</u>										
North	73.1%	77.2%	69.6%	71.0%	71.3%	61.3%	73.8%	83.4%			
Central	70.6%	71.3%	70.5%	70.5%	75.5%	68.2%	74.3%	84.5%			
South	70.5%	73.7%	71.6%	66.6%	70.8%	58.7%	71.5%	85.6%			

What percent of your occupancy is international?	Total <u>2Q 2006</u>	April.	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	<u>Total</u> <u>3Q 2005</u> Aug/Sep	Total <u>4Q 2005</u>	Total 1Q 2006
Size of Hotel								
50-100 Rooms	3.6%	2.8%	3.9%	3.6%	N/A	6.8%	1.9%	11.5%
<u>101 + Rooms</u>	2.6%	2.0%	2.7%	3.0%	N/A	4.7%	2.6%	3.1%
101-219	2.8%	1.0%	2.9%	4.1%	N/A	8.1%	3.4%	4.0%
220-500	1.2%	1.6%	1.5%	0.7%	N/A	0.5%	0.8%	1.5%
All Properties	2.8%	2.4%	3.1%	3.0%	N/A	5.1%	2.7%	4.5%
Geographic Reg	<u>ion</u>							
North	1.2%	1.1%	1.5%	1.0%	N/A	2.4%	1.4%	1.4%
Central	2.6%	2.5%	3.0%	2.4%	N/A	3.2%	2.2%	5.2%
South	3.9%	2.9%	4.3%	4.7%	N/A	8.0%	3.8%	5.7%

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Average Daily Room Rate	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006			
Size of Hotel											
<u>50 - 100 Rooms</u>	\$117.22	\$136.75	\$120.91	\$99.29	\$125.42	\$103.02	\$119.38	\$164.79			
<u>101 + Rooms</u>	\$146.99	\$180.93	\$137.78	\$118.39	\$146.79	\$108.85	\$141.57	\$211.07			
101-219	\$101.80	\$120.47	\$93.28	\$88.80	\$112.43	\$91.61	\$109.19	\$154.43			
220-500	\$159.02	\$187.97	\$159.89	\$121.18	\$150.23	\$107.56	\$147.65	\$220.64			
All Properties	\$142.96	\$175.00	\$135.32	\$115.79	\$143.81	\$107.76	\$137.81	\$204.12			



Occupied Room Nights *	Occupied Room Nights	% Change
2Q		
2004	1,022,634	
2005	969,020+	- 5.2
2006	964,792	- 0.4
April		
2004	376,463	
2005	346,363+	- 8.0
2006	329,102	- 5.0
May		
2004	328,502	
2005	309,946+	- 5.6
2006	327,376	5.6
June		
2004	317,669	
2005	312,711+	- 1.6
2006	308,314	- 1.4
3Q		
2004	859,630	
2005	862,035+	0.3
2006		
4Q		
2004	1,052,362+	
2005	956,948+	- 9.1
2006	·	
1Q		
2004	1,186,693	
2005	1,173,859+	- 1.1
2006	1,138,435	- 3.0
FYTD (October – June)	.,,	3.0
2004	3,143,382	
		4.0
2005	3,195,241+	1.6
2006	3,060,175	- 4.2

⁺ Room nights unavailable due to hurricane/renovation closures are excluded.

^{*} Properties well below 50 rooms are only included in room count and total inventory.



Future Business Outlook (for each month as compared to the same month in previous year)	Total Room Revenue	<u>Group/Indiv.</u> <u>Business Room</u> <u>Revenue</u>	Individual Vacation Room Revenue
May 2006 / June 2006 predictions from April			
Foresee Decrease	34.8%	42.1%	24.9%
Average decrease (among those who foresee decrease)	14.7%	10.8%	9.7%
Foresee No Change	26.6%	24.7%	44.9%
Foresee Increase	38.6%	33.1%	30.2%
Average increase (among those who foresee increase)	10.9%	8.0%	6.1%
June 2006 / July 2006 predictions from May			
Foresee Decrease	36.8%	35.6%	31.0%
Average decrease (among those who foresee decrease)	8.4%	9.4%%	6.2%
Foresee No Change	26.1%	27.0%	37.1%
Foresee Increase	37.1%	37.5%	31.9%
Average increase (among those who foresee increase)	8.8%	8.7%	9.9%
July 2006 / August 2006 predictions from Jur	ne		
Foresee Decrease	40.3%	32.4%	36.6%
Average decrease (among those who foresee decrease)	9.3%	7.3%	7.4%
Foresee No Change	30.1%	36.7%	32.5%
Foresee Increase	29.6%	30.9%	30.9%
Average increase (among those who foresee increase)	11.1%	13.1%	18.7%
Second Quarter predictions from April, May,	and June		
Foresee Decrease	37.7%	36.9%	31.0%
Average decrease (among those who foresee decrease)	10.9%	9.6%	7.8%
Foresee No Change	27.2%	29.2%	38.3%
Foresee Increase	35.1%	33.8%	30.7%
Average increase (among those who foresee increase)	10.0%	9.6%	11.4%



Bookings via third party website Size of Hotel	Total <u>2Q 2006</u>	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	Total <u>3Q 2005</u>	Total <u>4Q 2005</u>	Total 1Q 2006
OIZE OI HOLEI								
<u>50 - 100 Rooms</u>	12.4%	10.8%	10.7%	15.1%	18.8%	17.1%	14.3%	15.9%
<u>101 + Rooms</u>	12.6%	11.0%	13.5%	13.2%	10.4%	11.2%	8.0%	8.7%
101-219	14.9%	13.3%	15.5%	15.8%	11.5%	11.2%	9.1%	9.7%
220-500	4.9%	4.8%	5.4%	4.6%	7.0%	13.2%	2.6%	5.3%
All Properties	13.5%	11.4%	13.3%	15.9%	12.9%	12.9%	10.6%	11.1%



Hotel Visitor Survey



Hotel Visitor Survey

Each month, approximately 250 self-administered surveys are completed among visitors staying at hotels throughout Palm Beach County. The hotels were selected according to size and geographic location to represent all hotels in the county.

Survey Changes

In October 2005, the visitors' survey was revised and updated to better address the Tourist Development Council needs in terms of tourist information.

The changes that were made and impact this report are as follows:

Multiple responses are now accepted for the question "Who made the decision to come to PBC?". Also, the responses 'Female head of household', 'Male head of household' and 'Other traveling companion' were merged into 'Head of household/Other Adult', and the response 'Family living in PBC' was added as an option.

- The question "Which of the following influenced your trip to PBC?" (Question 3) was combined with the question "Why did you choose to visit PBC over other destinations?" (Question 5). Due to this change some of the closed-end answers were revised, added or excluded as follows:
 - 'Work related trip did not have a choice in destination' and 'Work related trip I had a choice in selecting destination' became 'Work related trip'.
 - 'Convenient/inexpensive flights' changed to 'Convenient Flights'
 - 'Travel Agency recommendation' changed to 'Travel Agency'



Hotel Visitor Survey

Survey changes (continued):

- 'Cultural Activities' (Question 3) was merged with 'Arts and Cultural Event' (Question 5).
- 'PBC CVB literature' now reads 'Palm Beach County Convention and Visitors Bureau information/website'.
- 'Hotel brochure' was changed to 'Hotel brochure/website'.
- 'Attractions brochure' changed to 'Attractions brochure/website'.
- 'Saw an advertisement/promotion/article' (Question 3), 'Newspaper or magazine article' (Question 5), 'Newspaper or magazine advertisement' (Question 5) were combined into 'Media Coverage'.
- 'Sporting event (other than Spring Training)' (question 5) was replaced with 'Attend a sporting event'.
- •The answer 'Internet information' was replaced with 'other Internet sources'.
- The answers 'Bus Tour' and 'Spanish language media' were added.
- Multiple responses are now accepted for the question "How did you get here?". Also, responses of Bus and Train were added to the list.
- Side trips have been excluded from computation of visitors expenditures (no longer asked on survey).
- In order to obtain a more accurate estimate of lodging expenditures, visitors are now asked directly how much they are paying for their hotel room instead of how much their party spent with lodging per day and in total. The amount spent with lodging per day is then calculated by multiplying room rate x number of rooms rented x 10.5% sales taxes.
- -Two new questions were added: "What would make your next visit better?" and "To what extent if at all, might the rising cost of transportation, due to rising fuel costs, influence your decision whether or not to visit Palm Beach County?."



Hotel Visitor Survey

Survey changes (continued):

- Changes to the question "Which of the following activities did you enjoy while staying in PBC?" were as follows:
 - The closed-end responses swimming, snorkeling, surfing, kite surfing, and 'visit Downtown at the Gardens' were added.
 - 'Boating/fishing/diving' are now presented individually and the answer 'Other water activities' was removed from the survey. Data from these two answers collected during October 2004 through September 2005 will be shown in all new related answers for comparison (i.e. prior responses of 'boating/fishing/diving' will now count toward the individual responses 'boating', 'fishing' and 'diving') .
 - The response 'cruise' was changed to 'Gambling cruise' and 'Pari-mutuels (racing, jai-alai) changed to 'Pari-mutuels (dog track)'.
- The answer 'Palm Beach County Convention and Visitors Bureau' was added to the list of websites visitors might use to book hotel rooms.
- -Visitors are now asked if they are of Hispanic origin or descent and the answer 'Hispanic' was removed from the ethnic group question.
- Age categories "18 to 24" and "25 to 34" were merged into "Under 35" and categories "35 to 44" and "45 to 54" were combined into "35 to 54".
- Household income ranges "Under \$25,000" and "\$25,000 to \$44,999" were merged into "Under \$45,000".
- The household size question is no longer on the survey.



Characteristics of Stay	Total <u>2Q</u> <u>2006</u>	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q</u> <u>2005</u>	Total <u>3Q</u> <u>2005</u>	Total <u>4Q</u> <u>2005</u>	Total <u>1Q</u> <u>2006</u>
Average Party Size *	2.2	2.2	2.1	2.1	2.1	2.2	2.1	2.1
Median Party Size	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Nights in County	3.6	4.2	3.5	3.0	3.8	4.0	3.7	4.7
Nights in Hotel	3.4	3.9	3.5	2.9	3.7	3.9	3.4	4.4
Rooms per Night *	1.4	1.3	1.4	1.3	1.3	1.3	1.3	1.3

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.



Visitor Expenditures	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006
Average Expenditu	re Per Vi	sit						
Lodging	\$826	\$1,162	\$781	\$580	\$636	\$566	\$823	\$1,461
Restaurant/Bar	\$323	\$371	\$347	\$247	\$352	\$347	\$296	\$519
Gifts/Shopping	\$133	\$191	\$151	\$58	\$233	\$125	\$153	\$158
Entertainment/ Recreation	\$31	\$43	\$25	\$20	\$85	\$86	\$48	\$106
Local Travel	\$143	\$207	\$133	\$93	\$167	\$164	\$139	\$207
Total Per Party	\$1,455	\$1,973	\$1,435	\$998	\$1,473	\$1,287	\$1,459	\$2,451
Average Expenditu (based on average								
Total Per Person	\$661	\$897	\$683	\$475	\$701	\$585	\$695	\$1,167
Total Per Person/ Per Day	\$195	\$230	\$195	\$164	\$190	\$150	\$204	\$265
Lodging	\$110	\$135	\$106	\$95	\$82	\$66	\$115	\$158
Restaurant/Bar	\$43	\$43	\$47	\$40	\$45	\$40	\$41	\$56
Gifts/Shopping	\$18	\$22	\$20	\$10	\$30	\$15	\$21	\$17
Entertainment/ Recreation	\$4	\$5	\$3	\$3	\$11	\$10	\$7	\$11
Local Travel	\$19	\$24	\$18	\$15	\$21	\$19	\$20	\$22

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.

^{**} Starting in October 2005, Side Trips were excluded from computation of visitors expenditures (no longer asked on survey). Prior data shown has been recalculated to reflect this change.



Visitor				Ple	easure			
Expenditures	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006
Average Expenditu	ıre Per Vi	sit						
Lodging	\$1,051	\$1,541	\$923	\$580	\$788	\$596	\$821	\$2,040
Restaurant/Bar	\$449	\$483	\$475	\$341	\$475	\$420	\$292	\$588
Gifts/Shopping	\$269	\$363	\$300	\$93	\$427	\$192	\$277	\$294
Entertainment/ Recreation	\$66	\$83	\$49	\$62	\$145	\$136	\$68	\$126
Local Travel	\$152	\$221	\$144	\$68	\$202	\$164	\$140	\$270
Total Per Party	\$1,993	\$2,691	\$1,892	\$1,144	\$2,037	\$1,508	\$1,598	\$3,318
Average Expenditu (based on average								
Total Per Person	\$687	\$928	\$701	\$409	\$784	\$559	\$615	\$1,383
Total Per Person/ Per Day	\$176	\$202	\$184	\$132	\$178	\$140	\$171	\$230
Lodging	\$93	\$116	\$90	\$67	\$69	\$55	\$88	\$142
Restaurant/Bar	\$40	\$36	\$46	\$39	\$42	\$39	\$31	\$41
Gifts/Shopping	\$24	\$27	\$29	\$11	\$37	\$18	\$30	\$20
Entertainment/ Recreation	\$6	\$6	\$5	\$7	\$13	\$13	\$7	\$9
Local Travel	\$13	\$17	\$14	\$8	\$18	\$15	\$15	\$19

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.

^{**} Starting in October 2005, Side Trips were excluded from computation of visitors expenditures (no longer asked on survey). Prior data shown has been recalculated to reflect this change.



Visitor				<u>Bu</u>	<u>siness</u>			
Expenditures	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006
Average Expenditu	ıre Per Vi	sit						
Lodging	\$704	\$870	\$706	\$595	\$554	\$536	\$828	\$1,030
Restaurant/Bar	\$257	\$282	\$264	\$220	\$287	\$293	\$304	\$414
Gifts/Shopping	\$65	\$86	\$50	\$49	\$132	\$68	\$63	\$79
Entertainment/ Recreation	\$12	\$16	\$10	\$9	\$59	\$46	\$30	\$82
Local Travel	\$130	\$182	\$106	\$102	\$145	\$167	\$142	\$154
Total Per Party	\$1,169	\$1,437	\$1,135	\$974	\$1,178	\$1,110	\$1,366	\$1,758
Average Expenditu (based on average								
Total Per Person	\$687	\$845	\$668	\$541	\$693	\$653	\$804	\$1,005
Total Per Person/ Per Day	\$222	\$264	\$202	\$187	\$210	\$172	\$244	\$320
Lodging	\$134	\$160	\$126	\$114	\$99	\$83	\$148	\$187
Restaurant/Bar	\$49	\$52	\$47	\$42	\$51	\$45	\$54	\$75
Gifts/Shopping	\$12	\$16	\$9	\$9	\$24	\$11	\$11	\$14
Entertainment/ Recreation	\$2	\$3	\$2	\$2	\$11	\$7	\$5	\$15
Local Travel	\$25	\$34	\$19	\$19	\$26	\$26	\$25	\$28

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.

^{**} Starting in October 2005, Side Trips were excluded from computation of visitors expenditures (no longer asked on survey). Prior data shown has been recalculated to reflect this change.



Planning the Trip to Palm Beach County	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	Total <u>3Q 2005</u>	Total <u>4Q 2005</u>	Total 1Q 2006
Reason for Trip								
Conference/Convention/ Business Meeting	63.3%	59.2%	62.4%	71.3%	61.3%	51.8%	54.8%	55.4%
- Business Meeting	54.0%	52.0%	52.8%	56.9%	50.2%	46.1%	47.9%	47.5%
- Conference/Convention	7.3%	4.0%	8.0%	13.8%	10.3%	5.4%	5.1%	6.9%
- Other Business	2.0%	3.2%	1.6%	0.7%	0.8%	0.3%	1.8%	1.1%
Vacation/Pleasure	31.5%	36.4%	33.2%	22.0%	30.8%	40.5%	37.5%	36.3%
Sporting Event	1.8%	2.0%	0.8%	2.6%	3.1%	0.9%	3.1%	5.2%
Cultural Event/Attraction	0.5%	0.4%	0.8%	0.4%	0.4%	0.5%	0.3%	0.0%
Film/TV location scouting/production	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.0%
Other	2.8%	2.0%	2.8%	3.6%	4.5%	6.3%	4.1%	2.1%
Who Made the Decision								
Employer	62.7%	58.5%	64.0%	67.7%	52.4%	46.3%	53.3%	54.9%
Head of Household/ Other adult	31.8%	37.3%	27.6%	28.0%	45.1%	51.7%	38.9%	41.1%
Family Living in PBC	5.8%	4.2%	9.2%	4.2%	N/A	N/A	8.1%	4.9%
Children Influenced Decision	1.1%	1.3%	1.3%	0.6%	2.5%	2.0%	2.1%	1.8%
Advanced Planning								
One Month or Less	56.6%	58.5%	55.0%	55.5%	52.6%	56.7%	50.5%	50.6%
2 to 3 Months	24.8%	23.2%	27.9%	23.0%	22.6%	20.9%	26.1%	24.3%
More than 3 Months	18.5%	18.3%	17.1%	21.5%	24.8%	22.4%	23.4%	25.1%

^{*} Multiple responses accepted.



Planning the Trip to Palm Beach County (Continued)	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006
Reasons for Selecting Paln	n Beach Co	ounty Ove	r Other Do	estination	<u>s</u> *			
Work Related Trip	61.6%	58.2%	63.1%	65.0%	61.3%	52.1%	53.4%	55.9%
Visit Friends/Relatives	19.1%	23.6%	18.7%	14.0%	17.3%	24.1%	25.2%	21.1%
Previous Visit	8.6%	11.8%	10.8%	2.2%	10.9%	13.7%	9.1%	10.9%
Weather	8.6%	11.8%	10.8%	1.7%	5.1%	5.7%	7.5%	9.8%
Convenient Flights	7.1%	8.0%	7.5%	5.8%	5.4%	4.7%	9.3%	7.4%
Special Event	6.9%	4.2%	7.5%	9.9%	14.1%	11.1%	6.5%	4.4%
Beaches	6.5%	8.9%	8.3%	1.8%	4.6%	7.5%	4.0%	4.2%
Friends/Relatives recommendation	4.1%	5.1%	4.1%	2.4%	11.4%	17.3%	2.9%	3.5%
Golf/Tennis/Recreation	3.0%	3.0%	2.9%	2.7%	3.0%	4.3%	2.8%	5.5%
Hotel Brochure/Website	1.5%	2.1%	1.7%	0.3%	3.5%	4.6%	1.4%	0.6%
Art/Cultural Event	1.0%	0.8%	1.2%	1.1%	1.0%	1.2%	0.3%	1.3%
Attend Sporting Event	0.9%	1.7%	0.4%	0.4%	2.6%	1.0%	2.1%	2.7%
Attraction Brochure/Website	0.8%	0.8%	0.8%	0.4%	1.1%	1.1%	0.6%	0.5%
Compete in Sporting Event	0.7%	0.4%	0.8%	0.7%	0.8%	0.4%	1.5%	0.4%
Other Internet Sources	0.5%	0.0%	0.8%	0.4%	3.5%	7.3%	1.0%	0.7%
Spring Training	0.4%	0.4%	0.8%	0.0%	0.3%	0.0%	0.2%	1.6%
Travel Agency	0.3%	0.0%	0.8%	0.0%	1.3%	1.4%	0.0%	0.6%
Media Coverage	0.2%	0.4%	0.0%	0.0%	1.7%	3.6%	0.0%	0.1%
Bus Tour	0.1%	0.0%	0.4%	0.0%	N/A	N/A	0.5%	0.1%
PBC-CVB Information/ Website	0.1%	0.4%	0.0%	0.0%	0.4%	1.2%	0.1%	0.1%
County/State Tourist Agency	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.1%
Spanish Language Media	0.0%	0.0%	0.0%	0.0%	N/A	N/A	0.4%	0.0%
Other	3.3%	3.0%	2.1%	4.7%	11.7%	12.0%	5.7%	5.1%

^{*} Multiple responses accepted.



Planning the Trip to Palm Beach County (Continued)	<u>Total</u> 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	Total <u>3Q 2005</u>	Total <u>4Q 2005</u>	Total 1Q 2006	
Booked Trip with Tra	vel Agency								
Yes	25.6%	24.7%	27.0%	24.8%	21.7%	24.6%	21.4%	26.1%	
No	74.4%	75.3%	73.0%	75.2%	78.3%	75.4%	78.6%	73.9%	
Booked Any Part of Trip Using Internet									
Yes	46.0%	50.4%	45.6%	40.8%	43.7%	47.0%	52.5%	44.1%	
No	54.0%	49.6%	54.4%	59.2%	56.3%	53.0%	47.5%	55.9%	
Booked Any Part of T (among those who us	rip Using In sed the Inter	ternet* net)							
Air	74.2%	80.2%	67.9%	71.6%	76.1%	72.7%	78.3%	79.2%	
Hotel	61.3%	60.3%	59.6%	61.6%	65.8%	65.6%	54.6%	55.2%	
Hotel website	27.6%	30.6%	23.9%	26.2%	31.4%	31.5%	28.7%	31.8%	
Expedia	4.2%	2.5%	7.3%	2.9%	3.9%	7.1%	4.0%	2.6%	
Travelocity	3.9%	2.5%	3.7%	5.5%	1.3%	2.4%	1.5%	1.0%	
Orbitz	2.1%	3.3%	0.9%	1.7%	3.6%	2.7%	1.8%	2.0%	
hotels.com	1.3%	0.8%	1.8%	0.7%	2.0%	2.9%	1.8%	1.2%	
Hotwire	0.3%	0.0%	0.0%	0.7%	0.3%	0.0%	0.3%	0.3%	
PBC CVB Website	0.3%	0.8%	0.0%	0.0%	N/A	N/A	0.0%	0.0%	
Other Website	4.5%	5.8%	3.7%	3.0%	2.6%	5.1%	3.8%	4.5%	
Don't Remember	17.1%	14.0%	18.3%	21.0%	20.7%	14.0%	12.5%	11.7%	
Car Rental	40.3%	50.4%	34.9%	31.6%	43.6%	43.7%	43.2%	38.7%	
Tickets to Event	1.0%	0.8%	1.8%	0.0%	1.0%	1.2%	0.7%	2.0%	
Other	5.6%	2.5%	7.3%	12.9%	1.6%	2.7%	4.6%	3.6%	
Visit was Part of Pack (that may have include		odging,me	als,rental d	car, etc.)					
Yes	10.1%	14.0%	7.8%	10.6%	11.7%	12.4%	11.7%	10.3%	
No	89.9%	86.0%	92.2%	89.4%	88.3%	87.6%	88.3%	89.7%	
Type of Transportation	<u>n**</u>								
Airplane	80.1%	84.7%	80.6%	76.3%	72.8%	69.1%	83.5%	81.8%	
Car	24.2%	22.9%	21.1%	27.8%	26.8%	30.7%	23.8%	23.9%	
Other	1.1%	1.6%	1.2%	0.4%	0.3%	0.2%	1.0%	0.8%	

^{*} Multiple responses accepted. **Multiple responses accepted starting in October 2005.



Characteristics of the Visit	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006
Plan to Return to PBC								
Yes	82.0%	80.6%	82.2%	82.5%	82.0%	82.0%	80.8%	78.1%
No	3.1%	0.8%	4.9%	3.3%	3.7%	3.5%	3.5%	3.2%
Don't know	14.9%	18.5%	13.0%	14.1%	14.3%	14.5%	15.6%	18.7%
If no, why not?								
Going to other places/I like changing destinations	24.1%	N/A	25.0%	20.2%	N/A	N/A	N/A	N/A
No business in the area	23.3%	N/A	16.7%	32.4%	N/A	N/A	N/A	N/A
Had unpleasant business experience	4.8%	N/A	0.0%	12.2%	N/A	N/A	N/A	N/A
Family moving away	4.8%	N/A	8.3%	0.0%	N/A	N/A	N/A	N/A
No reason/No answer	42.9%	N/A	50.0%	35.2%	N/A	N/A	N/A	N/A
When do you plan on retur	ning to PB	<u>C?</u>						
Within the next 3 months	30.4%	31.0%	33.5%	25.8%	28.4%	31.8%	34.7%	26.2%
Within the next 6 months	12.2%	8.0%	10.8%	16.8%	14.7%	13.8%	9.5%	8.1%
Within the next year	22.3%	25.5%	24.1%	15.4%	22.3%	23.5%	18.2%	30.4%
Within the next few years	7.1%	6.0%	5.4%	11.3%	10.7%	9.6%	5.9%	10.1%
Don't Know	27.9%	29.5%	26.1%	30.6%	23.8%	21.3%	31.7%	25.3%
Influence of fuel cost								
5 – Strong consideration	5.6%	5.3%	5.8%	5.3%	N/A	N/A	5.2%	6.6%
4	4.2%	4.0%	3.8%	7.0%	N/A	N/A	5.2%	5.2%
3	8.1%	11.0%	6.7%	8.2%	N/A	N/A	12.6%	10.5%
2	7.0%	6.6%	6.3%	7.4%	N/A	N/A	8.6%	6.6%
1 - No consideration at all	51.5%	52.9%	51.2%	48.1%	N/A	N/A	49.3%	56.3%
I don't make the decision	23.5%	20.3%	26.3%	23.9%	N/A	N/A	19.1%	14.7%
Influence of generally incre	easing cost	ts (May ar	nd June or	nly)				
5 – Strong consideration	5.3%	N/A	5.6%	4.7%	N/A	N/A	N/A	N/A
4	5.2%	N/A	5.1%	6.8%	N/A	N/A	N/A	N/A
3	10.1%	N/A	11.1%	10.1%	N/A	N/A	N/A	N/A
2	8.5%	N/A	8.1%	8.6%	N/A	N/A	N/A	N/A
1 - No consideration at all	44.7%	N/A	42.4%	45.3%	N/A	N/A	N/A	N/A
I don't make the decision	26.2%	N/A	27.8%	24.4%	N/A	N/A	N/A	N/A

^{*} Multiple responses accepted. August 7, 2006



Characteristics of the Visit	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006
Main Destination								
Palm Beach County	91.3%	88.4%	92.6%	93.7%	93.2%	90.4%	89.4%	90.6%
First Trip to PBC	26.9%	22.4%	29.4%	29.7%	27.2%	27.8%	22.4%	26.7%
Description of Travel Party	*							
Adult family members or friends	38.2%	41.1%	41.5%	37.2%	43.6%	43.0%	44.6%	47.4%
Self Only	33.0%	30.5%	32.6%	33.2%	32.2%	31.1%	28.7%	28.8%
Business Associates	28.0%	25.0%	27.1%	29.4%	21.8%	22.2%	25.5%	23.7%
Children <12 years of age	8.1%	10.6%	5.1%	7.3%	8.6%	11.5%	9.3%	5.0%
Grandchildren <12 years of age	0.3%	0.0%	0.4%	0.3%	0.8%	0.8%	1.3%	0.3%



Characteristics of the Visit (Continued)	Total <u>2Q</u> <u>2006</u>	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q</u> <u>2005</u>	Total <u>3Q</u> <u>2005</u>	Total <u>4Q</u> <u>2005</u>	Total 1 <u>Q</u> <u>2006</u>
Participation in Specific Activit	ies*							
Restaurants	93.0%	93.4%	91.0%	94.9%	94.9%	93.1%	91.5%	92.4%
Shopping	33.5%	34.9%	37.1%	27.7%	36.9%	38.9%	40.0%	38.9%
Went to Beach	30.7%	33.6%	33.0%	24.8%	33.8%	36.8%	25.3%	26.3%
Swimming	24.2%	27.1%	25.8%	17.3%	12.9%**	13.6%**	12.8%	11.7%
Bars/Nightclubs	13.2%	12.2%	13.6%	16.2%	13.5%	17.0%	12.4%	12.5%
Visited downtown West Palm Beach Attractions/City Place	12.2%	12.7%	15.8%	8.3%	7.3%	14.2%	8.7%	12.1%
Golf, Tennis	8.7%	10.5%	8.1%	6.6%	9.8%	12.1%	10.5%	18.8%
Visited Mizner Park/Boca Raton	8.3%	10.9%	10.4%	3.0%	7.4%	8.4%	7.5%	9.7%
Visited downtown Delray Beach Attractions	7.7%	8.7%	10.9%	4.0%	8.5%	11.4%	7.8%	8.6%
Visited Wildlife Refuge	3.9%	5.2%	3.6%	3.4%	2.9%	3.0%	3.4%	3.7%
Museums, Art galleries	3.8%	4.4%	3.6%	3.8%	3.1%	4.0%	3.0%	6.8%
Attractions	3.4%	4.8%	4.1%	2.2%	4.3%	4.2%	3.1%	3.3%
Boating	3.2%	3.5%	2.7%	2.4%	12.9%**	13.6%**	1.7%	1.8%
Performing Arts (plays, concerts, dance)	2.0%	0.9%	3.2%	1.8%	1.9%	1.6%	1.5%	3.0%
Visited downtown Lake Worth	1.9%	2.6%	2.3%	0.7%	0.8%	1.4%	1.4%	2.2%
Attended a Sporting Event	1.8%	3.5%	0.9%	1.1%	1.4%	0.4%	2.4%	3.6%
Visited Downtown at the Gardens	1.7%	0.4%	4.1%	0.8%	N/A	N/A	1.7%	2.8%
Visited Riviera Beach/Singer Island	1.5%	0.0%	1.4%	3.0%	0.7%	1.3%	1.4%	1.8%
Snorkeling	1.2%	0.0%	2.3%	1.9%	12.9%**	13.6%**	0.5%	1.0%
Diving	1.0%	0.9%	0.9%	1.1%	12.9%**	13.6%**	0.1%	0.3%
Fishing	0.9%	1.3%	0.5%	0.8%	12.9%**	13.6%**	1.7%	1.8%
Gambling Cruise	0.7%	0.0%	0.5%	1.7%	1.9%	1.7%	1.8%	0.7%
Competed in Sports Event	0.6%	0.4%	0.9%	0.3%	1.2%	0.7%	1.2%	0.9%
Palm Beach County Convention Center	0.4%	0.9%	0.0%	0.4%	0.0%	0.3%	0.0%	0.4%
Surfing	0.3%	0.4%	0.0%	0.4%	12.9%**	13.6%**	0.4%	0.6%
Pari-mutuels (dog-track)	0.1%	0.0%	0.5%	0.0%	0.3%	0.7%	0.3%	0.4%
Kite Surfing	0.0%	0.0%	0.0%	0.0%	12.9%**	13.6%**	0.1%	0.2%
Other	5.6%	4.4%	5.0%	7.0%	8.4%	5.4%	4.8%	7.6%

^{*}Multiple responses accepted.

^{**} Represents combined data from the old closed-end answers: 'boating/fishing/diving' and 'other water activities'



Attitudes about Trip to Palm Beach County	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006
Things Liked Best - Top M	<u>entions</u>							
Climate/Weather	35.1%	44.6%	31.1%	27.9%	36.1%	22.1%	41.9%	49.5%
Beaches/Ocean	12.3%	10.8%	12.6%	13.5%	11.3%	16.4%	10.0%	7.9%
Beautiful Area/Nice Place	6.0%	6.2%	8.4%	3.1%	10.0%	11.2%	6.3%	5.6%
Relaxing Atmosphere	4.8%	2.1%	5.3%	6.7%	1.9%	3.0%	2.3%	2.7%
Cleanliness	4.7%	4.6%	4.2%	5.1%	4.2%	4.1%	3.6%	3.2%
Nice People	4.0%	1.5%	6.3%	3.9%	4.5%	5.7%	4.2%	4.2%
Hotel	4.0%	2.6%	1.6%	11.4%	3.1%	6.6%	3.7%	3.7%
Visiting Friends/Relatives	4.0%	4.1%	3.7%	4.0%	3.4%	6.0%	5.8%	3.2%
Restaurant	3.6%	2.1%	4.2%	4.2%	1.4%	3.5%	2.6%	1.9%
Everything	3.3%	3.6%	3.7%	2.6%	3.0%	1.4%	3.4%	1.4%
Golf	1.9%	3.1%	1.1%	2.8%	1.9%	1.6%	1.5%	1.8%
Shopping	1.6%	1.0%	2.6%	0.5%	3.5%	1.6%	1.7%	1.1%
Palm Trees	1.4%	2.1%	1.6%	0.5%	0.5%	1.6%	1.4%	0.5%
Convenience	1.4%	1.5%	0.0%	2.6%	0.8%	1.1%	0.9%	1.6%
Location	1.0%	1.0%	2.1%	0.0%	2.2%	2.1%	0.3%	0.8%
Other	10.7%	9.0%	11.4%	10.8%	12.7%	12.5%	10.3%	11.1%



Attitudes about Trip to Palm Beach County	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006
Things Liked Least – Top N	<u>lentions</u>							
Traffic/Bad Drivers	36.5%	39.3%	37.4%	31.5%	32.9%	23.3%	33.4%	40.2%
Humidity/Poor Weather	19.0%	15.9%	14.6%	27.4%	22.0%	19.7%	17.5%	9.7%
Expensive	5.1%	5.6%	4.1%	6.8%	6.9%	5.3%	5.2%	4.7%
Crowded	3.9%	4.7%	3.3%	3.9%	2.7%	2.7%	1.5%	4.0%
Hotel (general)	3.0%	4.7%	4.1%	0.5%	2.4%	2.1%	3.4%	2.6%
Unfriendly People	3.0%	3.7%	2.4%	3.0%	1.8%	1.8%	1.2%	0.5%
Road Construction	2.9%	1.9%	4.1%	2.5%	3.0%	2.9%	3.6%	3.8%
Stay Was Too Short	1.1%	0.0%	1.6%	1.7%	1.5%	1.8%	3.5%	2.2%
Cost of Hotel	0.6%	1.9%	0.0%	0.0%	0.0%	0.3%	1.1%	3.8%
Lack of Directional Signs	0.5%	0.0%	1.6%	0.0%	1.5%	1.8%	1.2%	2.1%
Other	15.8%	13.8%	17.6%	12.3%	18.3%	16.8%	17.6%	15.2%
Nothing liked least	9.2%	8.4%	8.9%	10.5%	7.2%	22.1%	10.7%	11.6%



Attitudes about Trip to Palm Beach County	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006
Suggestions for Improvem	ent - Top N	<u>lentions</u>						
Longer stay	21.2%	20.2%	19.8%	23.2%	N/A	N/A	17.2%	18.4%
Better weather	11.4%	16.7%	12.8%	3.0%	N/A	N/A	12.2%	18.0%
Improve traffic/Finish Construction on I-95	11.3%	11.9%	9.3%	12.0%	N/A	N/A	9.1%	10.0%
Less business and more partying/more free time	9.3%	4.8%	14.0%	8.4%	N/A	N/A	4.5%	1.5%
Come during vacation time	6.3%	10.7%	1.2%	7.4%	N/A	N/A	7.8%	5.8%
Come with friends/family	4.8%	6.0%	7.0%	0.0%	N/A	N/A	0.3%	3.7%
Lower prices	2.7%	2.4%	1.2%	8.4%	N/A	N/A	2.0%	1.9%
Cheaper hotel	1.7%	2.4%	1.2%	1.5%	N/A	N/A	0.0%	4.8%
Better hotel	1.6%	2.4%	1.2%	1.0%	N/A	N/A	5.0%	4.6%
Move here/ Buy a house here	1.4%	0.0%	3.5%	0.0%	N/A	N/A	0.0%	0.0%
Rent a car	1.3%	1.2%	0.0%	3.0%	N/A	N/A	0.0%	0.0%
More flights/ More direct flights	1.2%	0.0%	3.5%	0.0%	N/A	N/A	0.8%	0.0%
Nothing	8.5%	7.1%	4.7%	17.1%	N/A	N/A	13.9%	9.3%
Other	18.2%	16.8%	21.5%	16.4%	N/A	N/A	27.1%	22.5%



Characteristics of Visitors	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total 3Q 2005	Total 4Q 2005	Total 1Q 2006
Age								
Under 35	18.5%	18.1%	21.1%	15.8%	15.2%	18.8%	16.4%	14.5%
35 to 54	57.3%	57.8%	54.5%	57.8%	59.2%	57.8%	53.4%	49.8%
55 to 64	18.2%	17.3%	19.5%	19.9%	17.1%	18.0%	23.4%	21.4%
65 +	6.0%	6.8%	4.9%	6.5%	8.5%	5.4%	6.8%	14.2%
<u>Occupation</u>								
Professional/Managerial	60.2%	65.2%	61.0%	54.3%	56.4%	53.4%	65.3%	60.7%
Sales	16.4%	14.3%	14.9%	21.4%	15.0%	14.9%	16.5%	12.4%
Technical	8.8%	9.8%	6.2%	9.6%	5.5%	7.7%	5.7%	5.2%
Retired	7.3%	6.1%	8.7%	7.2%	9.0%	7.0%	8.1%	15.9%
Student	1.3%	1.6%	1.2%	0.8%	0.4%	1.6%	0.8%	1.8%
Other	6.1%	2.9%	7.9%	6.7%	13.7%	15.3%	3.6%	4.0%
<u>Hispanic Origin</u>	6.7%	5.3%	4.5%	9.9%	N/A	N/A	5.5%	2.3%
<u>Ethnicity</u>								
White/Caucasian	91.8%	92.9%	91.3%	91.3%	92.4%	90.8%	93.1%	94.4%
African-American/Black	4.9%	4.6%	4.8%	5.1%	4.8%	6.5%	3.2%	3.1%
Asian	2.8%	2.5%	3.5%	2.3%	2.3%	2.5%	3.1%	2.6%
Other	0.6%	0.0%	0.4%	1.3%	0.3%	0.2%	0.6%	0.0%



Characteristics of Visitors (Continued)	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006	
<u>Income</u>									
Under \$45,000	3.3%	3.7%	2.9%	3.5%	5.5%	6.6%	3.2%	3.3%	
\$45,000 to \$64,999	10.7%	7.3%	11.9%	12.5%	7.9%	10.9%	7.7%	7.9%	
\$65,000 to \$99,999	21.3%	22.0%	20.5%	21.1%	21.3%	21.9%	22.0%	19.4%	
\$100,000 to \$200,000	42.3%	38.5%	46.7%	42.5%	41.9%	37.8%	40.7%	40.0%	
Over \$200,000	22.4%	28.4%	18.1%	20.3%	23.4%	22.9%	26.4%	29.4%	
<u>Gender</u>									
Male	59.7%	57.3%	60.0%	62.3%	57.1%	56.6%	54.7%	58.2%	
Female	40.3%	42.7%	40.0%	37.7%	42.9%	43.4%	45.3%	41.8%	



Place of Origin	Total 2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total <u>2Q 2005</u>	Total <u>3Q 2005</u>	Total 4Q 2005	Total 1Q 2006
<u>Domestic</u>	90.8% (n=671)	92.3%	89.9%	90.9%	92.2% (n=687)	90.1% (n=664)	88.7% (n=648)	92.2% (n=680)
Southeast	18.3% (n=136)	16.3%	20.6%	19.2%	16.2% (n=121)	16.6% (n=122)	18.3% (n=134)	17.3% (n=128)
Florida	18.1% (n=134)	11.4%	16.9%	25.2%	20.6% (n=153)	23.4% (n=172)	14.5% (n=106)	12.3% (n=91)
Midwest	14.3% (n=106)	16.7%	14.5%	11.6%	16.0% (n=119)	12.6% (n=93)	15.2% (n=111)	17.3% (n=128)
Mid Atlantic	12.6% (n=93)	18.7%	11.3%	7.0%	12.2% (n=91)	13.0% (n=96)	14.2% (n=104)	16.8% (n=124)
New York	11.9% (n=88)	13.0%	12.1%	10.7%	10.5% (n=78)	9.9% (n=73)	12.6% (n=92)	15.0% (n=110)
Far West	8.8% (n=65)	6.9%	8.1%	13.4%	8.5% (n=63)	7.3% (n=54)	8.0% (n=58)	4.9% (n=36)
New England	6.8% (n=50)	9.3%	6.5%	3.7%	8.1% (n=60)	7.2% (n=53)	5.9% (n=43)	8.5% (n=63)
<u>International</u>	9.2% (n=68)	7.7%	10.1%	9.1%	7.8% (n=58)	9.9% (n=73)	11.3% (n=83)	7.8% (n=58)
Europe (net)	4.5% (n=34)	4.5%	5.6%	3.2%	4.0% (n=30)	4.5% (n=33)	6.8% (n=50)	3.8% (n=28)
- England/UK	2.3% (n=17)	3.3%	2.4%	1.2%	2.3% (n=17)	3.2% (n=23)	3.2% (n=23)	1.7% (n=13)
- Germany	0.4% (n=3)	0.4%	0.8%	0.0%	0.5% (n=4)	0.4% (n=3)	1.2% (n=9)	1.2% (n=9)
Latin America / Caribbean	2.0% (n=15)	0.8%	2.4%	2.6%	1.1% (n=8)	3.1% (n=23)	1.6% (n=12)	0.7% (n=5)
Canada	1.6% (n=12)	1.6%	0.8%	2.1%	2.4% (n=18)	1.6% (n=12)	1.9% (n=14)	2.7% (n=20)
Australia/Asia	0.8% (n=6)	0.4%	0.8%	1.2%	0.0% (n=0)	0.1% (n=1)	0.5% (n=4)	0.1% (n=1)
Middle East	0.3% (n=2)	0.4%	0.4%	0.0%	0.3% (n=2)	0.4% (n=3)	0.4% (n=3)	0.5% (n=4)
Africa	0.0% (n=0)	0.0%	0.0%	0.0%	0.0% (n=0)	0.1% (n=1)	0.0% (n=0)	0.0% (n=0)



Pleasure Vs. Business By Selected Place of Origin	2Q 2006	<u>April</u>	<u>May</u>	<u>June</u>	Total 2Q 2005	Total <u>3Q 2005</u>	Total <u>4Q 2005</u>	Total 1Q 2006
<u>Southeast</u>	18.3%	16.3%	20.6%	19.2%	16.2%	16.6%	18.3%	17.3%
Business	14.6%	11.8%	16.9%	16.0%	11.1%	10.9%	13.4%	12.5%
Pleasure	3.7%	4.1%	3.6%	3.3%	4.8%	5.6%	4.8%	4.7%
<u>Florida</u>	18.1%	11.4%	16.9%	25.2%	20.6%	23.4%	14.5%	12.3%
Business	13.9%	8.9%	13.7%	18.5%	14.6%	12.6%	9.4%	8.9%
Pleasure	4.1%	2.4%	2.8%	6.6%	5.6%	10.4%	4.9%	3.3%
<u>Midwest</u>	14.3%	16.7%	14.5%	11.6%	16.0%	12.6%	15.2%	17.3%
Business	9.2%	9.8%	9.7%	8.6%	11.3%	6.9%	7.3%	11.0%
Pleasure	5.1%	6.9%	4.8%	3.3%	4.7%	5.7%	7.6%	6.0%
Mid Atlantic	12.6%	18.7%	11.3%	7.0%	12.2%	13.0%	14.2%	16.8%
Business	5.8%	9.3%	4.4%	3.7%	4.4%	4.9%	6.3%	7.3%
Pleasure	6.6%	8.9%	6.9%	3.3%	7.4%	7.9%	7.9%	9.5%
New York	11.9%	13.0%	12.1%	10.7%	10.5%	9.9%	12.6%	15.0%
Business	4.2%	3.7%	4.0%	5.3%	4.7%	3.3%	4.3%	4.7%
Pleasure	7.7%	9.3%	8.1%	5.3%	5.8%	6.6%	8.1%	10.2%
Far West	8.8%	6.9%	8.1%	13.4%	8.5%	7.3%	8.0%	4.9%
Business	7.4%	6.5%	5.6%	12.3%	6.6%	4.6%	5.7%	3.9%
Pleasure	1.4%	0.4%	2.4%	1.2%	1.9%	2.7%	2.3%	0.9%
New England	6.8%	9.3%	6.5%	3.7%	8.1%	7.2%	5.9%	8.5%
Business	2.7%	4.9%	1.6%	1.6%	3.9%	3.5%	2.2%	3.8%
Pleasure	3.7%	4.5%	4.4%	1.6%	4.2%	3.7%	3.7%	4.7%