



Report on Palm Beach County Tourism Third Quarter 2005 (July, August, September)

Prepared for: Tourist Development Council of Palm Beach County

Prepared by:



4020 S. 57th Avenue Lake Worth, FL 33463 (561)965-8300 profile-mktg-res.com

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Introduction: 3rd Quarter 2005

Background

- The following report contains information collected during the 3rd Quarter 2005 (July, August, and September 2005), the fourth quarter of Fiscal Year 2004/2005.
- Results are shown for individual months within the quarter, as well as combined quarterly information for the current quarter and the previous four quarters.



Occupancy Rates

- The average occupancy rate of participating PBC hotels during the 3rd quarter of 2005 was 63.0% comparable to the average occupancy rate in the third quarter of 2004 (64.2%) and 9.7 percentage points lower than the average occupancy rate in the second quarter of 2005 (72.7%).
 - Smaller properties (50-100 rooms) had comparable occupancy rates during 3Q2005 (63.55) to larger properties (101+ rooms, 63.1%).
 - The occupancy rate in 3Q2005 was highest in July among both smaller and larger properties, (65.7% among smaller hotels and 64.6% among larger hotels).
- The highest occupancy rates were reported by hotels in the Central region of Palm Beach County (68.2%) and the lowest rates were reported by properties in the Southern region (58.7%). Properties in the Northern region reported an average occupancy rate of 61.3%.
 - Compared to the third quarter of last year, hotels in the central region were the only properties to report an increase in occupancy rates (from 64.1% to 68.2%).
 - All regions reported decreases in occupancy rates compared to last quarter.
- The estimated number of Palm Beach County hotel room nights occupied* in the third quarter of 2005 was 862,035 – an increase of 2,405 room nights compared to 3Q2004 (859,630) and a decrease of 106,985 room nights compared to last quarter (969,020).
- During the months of August and September, property managers were asked what percent of their occupancy was International. Overall, the average percentage of International guests among hotels that responded was 5.1%.
 - Among larger properties, hotels with 101-219 rooms reported that 8.1% of their guests came from foreign countries while hotels with 220-500 rooms reported that only 0.5% were international.
 - Based on the hotels who responded, properties in the Southern region had the highest percentage of International guests (8.0%).
- According to surveyed property managers, during 3Q2005 hotel room nights were almost equally occupied by leisure travelers (36.2%) and business travelers (37.8%); the percentage of room nights occupied by convention/group travelers was 26.0%.
 - The percentage of convention/group travelers (26.0%) decreased by 4.3 percentage points compared to last quarter (30.3%) and was comparable to same quarter last year (24.3%).
- Conference/convention bookings represented 30.9% of occupied room nights at designated convention hotels a decrease of 7.0 percentage points compared to last quarter (37.9%).



Hurricane Impact

- During 3Q2005, the majority of property managers (92.2%) claimed that hurricanes in August, September and October of 2004 have had an impact on their properties' reservation to date.
 - The impact was considered low by 16.3% of property managers, moderate by 35.9% and high for 47.8%.
 - About one-half of hotel managers in the Southern and Central Regions affirmed that the hurricanes have had a high impact on their reservations to date (54.5% Central Region and 50.0% Southern Region). Managers from the Northern region were most likely to report that the impact on room reservations was moderate (57.1%).

Average Daily Room Rate (ADR)

- According to participating Palm Beach County properties, in the third quarter of 2005 the average daily room rate (ADR) was \$107.76 - 13.3% more than the ADR recorded in the third quarter of last year (\$95.12) and 25.1% less than the ADR in the previous quarter (\$143.81).
 - The ADR increased 27.3% in the last month of the quarter (from \$103.20 in August to \$131.34 in September).
 - The ADR among larger properties (101+ rooms) was \$108.85 while the ADR among smaller properties was \$103.02.

Future Business Outlook

- During 3Q2005, 42.2% of surveyed property managers claimed that there would be an increase in room revenue compared to the same months last year. Thirty-eight point five percent of surveyed managers predicted a decrease in room revenue and 19.3% predicted no change.
 - Among property managers predicting an increase in room revenue compared to the previous year, the average increase expected was 12.5%.
 - Among property managers expecting a decrease in room revenue compared to the previous year, the average decrease expected was 13.9%.

Bookings Via Third Party Websites

- The percentage of bookings sold via third party websites (such as Orbitz, Travelocity, Expedia, hotels.com, etc) in the third quarter of 2005 was 12.9% comparable with 3Q2004 (12.6%) and the same as last quarter (12.9%).
 - Smaller properties (50-100 rooms) booked, on average, 17.1% of their rooms through third party websites while larger properties (101+ rooms) booked 11.2% of their rooms that way.



Hotel Visitor Survey: 3rd Quarter 2005

Characteristics of Stay

- In 3Q2005, the average party size of surveyed hotel visitors was 2.2*, lower than the average party size in 3Q2004 (2.5). The median party size for 3Q2005 and for all months within the quarter was 2.0.
- During the third quarter of 2005, surveyed hotel guests stayed an average of 3.9 nights in a hotel and occupied an average of 1.3 rooms per night*.
- In 3Q2005, slightly more than one-half (51.8%) of Palm Beach County surveyed guests were business travelers (conference/convention/business meeting) and 40.5% claimed to be vacationers.
 - During 3Q2005, the percentage of business travelers was highest in September 2005 (54.4%) whereas the percentage of vacationers was highest in August 2005 (44.6%).
 - Compared to last quarter, there was a decrease of 9.5 percentage points in the percentage of business travelers (from 61.3% to 51.8%) and an increase of 9.7 percentage points in the percentage of vacationers (from 30.8% to 40.5%). However, compared to the same quarter last year, the percentage of business travelers increased by 5.5 percentage points (from 46.3% to 51.8%) while the percentage of vacationers was comparable (40.5% in 3Q2005 and 40.1% in 3Q2004).
- <u>'General business travel' was the source of information influencing the trip to PBC mentioned most frequently by surveyed hotels guests during the third quarter of 2005 (37.8%). Other sources of information commonly cited were 'recommendation from friends/relatives' (19.2%), 'special event' (12.5%) and 'Internet information' (8.2%).
 </u>
 - Mention of 'General business travel' (37.8%) increased by 9.7 percentage points compared to 3Q2004 (28.1%) and decreased by 9.0 percentage points compared to last quarter (46.8%).

Planning the Trip to Palm Beach County

- More than one-half of 3Q2005 surveyed guests (56.7%) planned their trip to Palm Beach County one month or less in advance. This represents a 2.8 percentage point decrease compared to 3Q2004 (59.5%) and a 4.1 percentage point increase compared to 2Q2005 (52.6%).
- When asked why they selected PBC over other destinations, 3Q2005 hotel guests most often cited 'Work related trip – no choice in destination' (46.9%), followed by 'visit friends/relatives' (24.2%) and 'previous visit' (11.0%).
 - Mention of 'work-related trip no choice in destination' increased by 7.4 percentage points as reason to select PBC over other destinations in 3Q2005 (46.9%) compared to 3Q2004 (39.5%).
 - Surveyed hotel guests most often reported that their employer (46.3%) was the decision maker regarding their trip to PBC. This represents an increase of 4.8 percentage points compared to 3Q2004 (41.5%) and a decrease of 6.1 percentage points compared to 2Q2005 (52.4%).

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.



Hotel Visitor Survey: 3rd Quarter 2005

Booking a Trip to Palm Beach County

- One-quarter of surveyed visitors reported using a travel agent (24.6%) and almost onehalf (47.0%) reported using the Internet to book part of their trip to PBC in 3Q2005.
 - Compared to 2Q2005 (43.7%) and 3Q2004 (44.5%), use of the Internet has increased in 3Q2005 (47.0%).
 - Among those hotel guests who used the Internet to book part of their trip, most used it to book airfare (72.7%), hotel rooms (65.6%), and/or car rentals (43.7%).
 - As seen last quarter, use of hotel websites among surveyed visitors who booked hotel rooms online continued to increase in 2005 compared to last year (from 16.7% in 3Q2004 to 31.5% in 3Q2005, a 14.8 percentage point increase).
 - Only 12.4% of surveyed guests reported that their trip to Palm Beach County was part of a package. This is comparable with 3Q2004 (12.8%) and the 2Q2005 (11.7%).
 - In 3Q2005, approximately seven-in-ten visitors (69.1%) arrived in PBC via airplane a 3.7 percentage point decrease compared to last quarter (72.8%) and comparable to 3Q2004 (71.0%).

Visitor Expenditures

- The average per party* expenditure in Palm Beach County in the third quarter of 2005 was \$1,319. This represents a decrease of \$165 (11.1%) compared to last quarter (\$1,484) and is comparable to the third quarter of last year (\$1,344).
 - All spending categories experienced slight increases compared to the prior year except for Gift/Shopping (from \$222 to \$125 down \$97 or 43.7%).
 - Both the average per person (\$600) and per person/day (\$154) expenditures decreased compared to last quarter (\$706 per person and \$191 per person/day in 2Q2005, decreases of 15.0 and 19.3 percentage points, respectively) but increased compared to the third quarter of last year (\$538 per person and \$138 per person/day in 3Q2004, increases of 11.5 and 11.6 percentage points, respectively).

The average per party expenditure among vacationers in 3Q2005 (\$1,570) was \$453 (40.6%) higher than the average per party expenditure among business travelers (\$1,117) in 3Q2005.

- Business travelers spent slightly more per party in 3Q2005 than in 3Q2004 (from \$1,092 to \$1,117 2.3% increase) while vacationers spent slightly less per party in 3Q2005 compared to 3Q2004 (from \$1,609 to \$1,570 2.4% decrease).
- Vacationers spent more in PBC than business travelers across all expenditure categories except for Local Travel.
- Even though vacationers spent more per party, business travelers spent \$28 (19.3%) more per person/per day (vacationers spent \$145 and business travelers spent \$173 per person/per day).

Profile Marketing Research

^{*} Starting in January 2002, if 'party size' is greater than 8 or if 'number of rooms occupied' is greater than 3, then data within 'party size' and 'number of rooms occupied' is excluded from analysis, reflective of meetings/conferences rather than individual travel parties.



Hotel Visitor Survey: 3rd Quarter 2005

Characteristics of Visit

- First time visitors to Palm Beach County represented 27.8% of surveyed hotels guests in 3Q2005. This is at parity with last quarter (27.2%) and is 3.0 percentage points less than the same time last year (30.8%).
- Eighty-two percent of surveyed hotel guests affirmed that they plan to return to Palm Beach County some time in the future.
 - Among those who plan to visit Palm Beach County again in the future, 69.1% plan to do so in the next year, 31.8% within the next three months.
- More than 9-in-10 visitors reported dining at area restaurants (93.1%) in 3Q2005. Visitors also frequently mentioned going shopping (38.9%), going to the beach (36.8%) and visiting bars/night clubs (17.0%) during their trip to PBC in 3Q2005.
 - The percentage of hotel guests who reported shopping and going to the beach declined consistently during the third quarter (from 41.6% to 39.4% to 35.9% for shopping and from 42.6% to 41.0% to 26.7% for going to the beach).

Attitudes toward Palm Beach County – Likes/Dislikes About Trip

- Surveyed hotel guests continued to report that 'climate/weather' is the aspect of Palm Beach County that they like the most (22.1%). 'Beaches' (16.4%) and 'beautiful area' (11.2%) were also mentioned frequently.
 - Compared to last quarter (36.1%), there was a noticeable decrease (14.0 percentage points) in the percentage of visitors citing 'climate/weather' as the aspect of their trip to PBC they liked best in 3Q2005 (22.1%).
- 'Traffic/bad drivers' was the aspect visitors liked least about their trip to PBC in 3Q2005 (23.3%), followed by 'humidity/poor weather' (19.7%) and 'expensive' (5.3%).
 - The percentage of those mentioning 'traffic/bad drivers' has decreased by 9.6 percentage points compared to last quarter (from 32.9% to 23.3%) but has increased by 4.7 percentage points compared to 3Q2004 (18.6%).
 - Compared to 3Q2004 (when there were two hurricanes in September), the percentage of those mentioning 'humidity/poor weather' decreased from 33.5% to 19.7%, a 13.8% point decrease.

Characteristics of Visitors

- In 3Q2005, Palm Beach County visitors continued to describe themselves as Caucasian (85.9%), professionals (53.4%), with an annual household income of \$100,000 or greater (60.7%, an increase of 10.0 percentage points compared to 3Q2004, 50.7%).
- Nine-in-ten visitors were traveling domestically (90.1%), most of the time with adult family members/friends (43.0%) or alone (31.1%).



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Methodology

Property Manager Survey

Each month, self-administered surveys are completed by hotel Property Managers throughout Palm Beach County.

The occupancy rate is derived by weighting the responding occupied room nights by the available room nights* in Palm Beach County.

The product of the average daily room rate for each hotel size category and the occupied room nights in the county for each corresponding category equals lodging revenues per size category. The addition of all the individual lodging revenue equals total lodging revenue for the county.

The average daily room rate (ADR) is computed by dividing the total lodging revenue by the occupied room nights in the county*.

^{*} Properties well below 50 rooms are only included in room count and total inventory.



	Total <u>3Q 2005</u>	July <u>2005</u>	Aug. <u>2005</u>	Sept. <u>2005</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>		
Occupancy Rate										
Month/Quarter	63.0%	64.6%	62.0%	62.9%	64.2%	79.8%	88.3%	72.7%		
FYTD (Oct Set.)	76.0%	78.7%	77.1%	76.0%	70.9%	79.8%	84.1%	80.2%		
Room Nights O	ccupied ^{1*}									
Month/Quarter	862,035+	297,046+	285,090+	279,899+	859,630+	1,052,362+	1,173,859+	969,020+		
FYTD (Oct Set.)	4,057,276+	3,492,287+	3,777,377+	4,057,276+	4,003,012+	1,052,362+	2,226,221+	3,195,241+		
Percentage of F	Room Nigh	ts Occupi	ed							
Leisure	36.2%	39.9%	34.5%	34.2%	35.9%	35.4%	42.1%	35.0%		
Business	37.8%	34.3%	40.1%	32.0%	39.8%	37.0%	31.8%	34.7%		
Convention/Group	26.0%	25.8%	25.4%	33.9%	24.3%	27.5%	26.1%	30.3%		
Average Daily Room Rate ²	\$107.76	\$105.31	\$103.20	\$131.34	\$95.12	\$134.98	\$206.84	\$143.81		

+ Room nights unavailable due to hurricane/renovation closures are excluded.

1. Room nights occupied = ((# total rooms*occupancy) * (# of room nights per month/quarter))

2. ADR = Average rate per occupied room.

* Properties well below 50 rooms are only included in room count and total inventory.



Occupancy Rate Trends by Month, Quarter, and Fiscal Year	<u>97/98</u>	<u>98/99</u>	<u>99/00</u>	<u>00/01</u>	<u>01/02</u>	<u>02/03</u>	<u>03/04</u>	<u>04/05</u>
3rd Quarter (July/August/Sept.)	N/A	N/A	N/A	N/A	57.3	57.8	64.2	63.0
July	64.6	62.8	63.5	61.6	60.0	60.8	66.9	64.6
August	60.1	59.9	61.2	60.8	59.7	60.5	63.7	62.0
September	53.7	50.8	57.2	43.1	52.0	51.9	61.5	62.9
4th Quarter (Oct/Nov/Dec)	N/A	N/A	N/A	N/A	57.5	59.8	64.2	79.8
1st Quarter (Jan/Feb/Mar)	N/A	N/A	N/A	N/A	76.2	77.9	83.8	88.3
2nd Quarter (April/May/June)	N/A	N/A	N/A	N/A	65.1	67.0	71.8	72.7
Fiscal YTD (Oct. – Sept.)	68.2	66.7	68.8	67.3	64.1	65.7	70.9	76.0
Number of Room Ni	859,630+	862,035+						

+ Room nights unavailable due to hurricane/renovation closures are excluded.

* Properties well below 50 rooms are only included in room count and total inventory.

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	Total <u>3Q 2005</u>	<u>July</u>	<u>August</u>	<u>September</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>			
Conference/Conve	Conference/Convention Bookings										
<u>All Hotels</u>											
% Occupied Room Nights in County	26.0%	25.8%	25.4%	33.9%	24.3%	27.5%	26.1%	30.3%			
Occupied Room Nights in County	243,936	76,637	72,413	94,886	209,662	286,890	307,071	295,390			
Occupied Room Nights in County FYTD (Oct Sept.)	1,133,287	965,988	1,038,401	1,133,287	1,041,953	286,890	593,961	889,351			
Convention Hotels											
% Occupied Room Nights	30.9%	29.0%	29.2%	42.6%	30.8%	36.2%	31.6%	37.9%			
Occupied Room Nights	134,005	40,406	37,565	56,034	125,531	169,605	180,909	185,481			
Occupied Room Nights FYTD (Oct Sept.)	670,000	576,401	613,966	670,000	647,721	169,605	350,514	535,995			
Available Inventory	*										
Rooms in County	44,499	14,833	14,833	14,833	43,603	43,070	44,356	44,083			
Room Nights	1,364,636+	459,823+	459,823+	444,990+	1,338,861+	1,320,661+	1,330,519+	1,337,086+			
Room Nights FYTD (Oct Sept.)	5,352,902+	4,448,089+	4,907,912+	5,352,902+	5,641,246+	1,320,661+	2,651,180+	3,988,266+			
Response Rate											
Month/Quarter (for all hotels in County)	62.9%	61.4%	66.2%	61.0%	67.0%	67.5%	66.8%	63.1%			
FYTD (Oct Sept.)	65.1%	65.4%	65.5%	65.1%	67.9%	67.5%	67.2%	65.8%			

+ Room nights unavailable due to hurricane/renovation closures are excluded.

* Properties well below 50 rooms are only included in room count and total inventory.



Occupancy Rate	Total <u>3Q 2005</u>	<u>July</u>	<u>August</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Size of Hotel								
<u>50 - 100 Rooms</u>	63.5%	65.7%	62.0%	63.1%	62.1%	79.2%	87.4%	66.7%
<u>101 + Rooms</u>	63.1%	64.6%	62.3%	62.9%	64.6%	80.0%	88.5%	73.8%
101-219	66.0%	66.7%	65.4%	65.8%	69.1%	84.1%	89.9%	73.1%
220-500	58.6%	61.6%	60.3%	54.2%	59.9%	77.3%	86.2%	73.7%
All Properties	63.0%	64.6%	62.0%	62.9%	64.2%	79.8%	88.3%	72.7%
Geographic Regio	<u>on</u>							
North	61.3%	62.0%	60.3%	62.0%	63.9%	80.3%	86.5%	71.3%
Central	68.2%	72.5%	68.2%	63.5%	64.1%	80.7%	90.0%	75.5%
South	58.7%	58.1%	56.7%	62.7%	64.4%	78.8%	87.7%	70.8%

What percent of your occupancy is international?++	<u>3Q05</u> (Aug and Sep)	<u>August</u>	<u>September</u>
Size of Hotel			
<u>50-100 Rooms</u>	6.8%	9.5%	1.4%
<u>101 + Rooms</u>	4.7%	5.1%	3.7%
101-219	8.1%	9.4%	6.9%
220-500	0.5%	0.7%	0.2%
Total Hotel Size	5.1%	6.1%	3.5%
Geographic Region			
North	2.4%	3.8%	1.5%
Central	3.2%	4.3%	1.3%
South	8.0%	9.1%	5.1%

++Caution: Extremely low base sizes



Average Daily Room Rate	Total <u>3Q 2005</u>	<u>July</u>	<u>August</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>	
Size of Hotel									
<u>50 - 100 Rooms</u>	\$103.02	\$110.80	\$100.81	\$97.17	\$91.52	\$132.25	\$180.22	\$125.42	
<u>101 + Rooms</u>	\$108.85	\$104.46	\$103.82	\$136.68	\$96.09	\$135.91	\$211.33	\$146.79	
101-219	\$91.61	\$85.45	\$89.43	\$100.80	\$81.08	\$100.85	\$163.97	\$112.43	
220-500	\$107.56	\$108.32	\$105.83	\$108.73	\$98.03	\$133.63	\$212.75	\$150.23	
All Properties	\$107.76	\$105.31	\$103.20	\$131.34	\$95.12	\$134.98	\$206.84	\$143.81	



Occupied Room Nights *	<u>Occupied</u> <u>Room Nights</u>	<u>% Change</u>
3Q		
2003	829,143	
2004	859,630	3.7
2005	862,035+	0.3
July		
2003		
2004	318,924	8.5
2005	297,046+	- 6.9
August		
2003	292,447	
2004	303,689	3.8
2005	285,090+	- 6.1
September		
2003	242,799	
2004	237,017+	- 2.4
2005	279,899+	18.1
4Q		
2003	934,055	
2004	1,052,362	12.7
2005		
1Q		
2003	1,100,056	
2004	1,186,693	7.9
2005	1,173,859+	- 1.1
2Q		
2003	953,428	
2004	1,022,634	7.3
2005	969,020	- 5.2
FYTD (October – June)		
2003	1,959,856	
2004	2,120,748	8.2
2005	2,226,221+	5.0

+ Room nights unavailable due to hurricane/renovation closures are excluded.



Impact of last year's hurricanes on property's reservations	<u>Total</u>	<u>North</u> Region	<u>Central</u> Region	<u>South</u> Region
3 rd Quarter (July, August, Sept.)				
Impact	92.2%	83.3%	93.9%	94.4%
High	47.8%	21.4%	54.5%	50.0%
Moderate	35.9%	57.1%	31.8%	32.4%
Low	16.3%	21.4%	13.6%	17.6%
No Impact	7.8%	16.7%	6.1%	5.6%
July				
Impact	85.3%	66.7%	89.5%	83.3%
High	46.4%	50.0%*	50.0%	40.0%
Moderate	35.7%	50.0%*	25.0%	50.0%
Low	17.9%	0.0%	25.0%	10.0%
No Impact	14.7%	33.3%	10.5%	16.7%
August				
Impact	100.0%	100.0%	100.0%	100.0%
High	50.0%	14.3%	50.0%	66.7%
Moderate	36.8%	57.1%	43.8%	20.0%
Low	13.2%	28.6%	6.3%	13.3%
No Impact	0.0%	0.0%	0.0%	0.0%
September				
Impact	89.7%	71.4%	92.3%	100.0%
High	46.2%	20.0%	66.7%	33.3%
Moderate	34.6%	60.0%	25.0%	33.3%
Low	19.2%	20.0%	8.3%	33.3%
No Impact	10.3%	28.6%	7.7%	0.0%

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Profile Marketing Research



Future Business Outlook (for each month as compared to the same month in previous year)	<u>Total Room</u> <u>Revenue</u>	<u>Group/Indiv.</u> Business Room <u>Revenue</u>	Individual Vacation Room <u>Revenue</u>
August 2005 / September 2005 predictions fr	om July		
Foresee Decrease	26.1%	26.3%	31.2%
Average decrease (among those who foresee decrease)	15.0%	21.2%	11.7%
Foresee No Change	23.0%	24.1%	31.6%
Foresee Increase	50.9%	49.5%	37.2%
Average increase (among those who foresee increase)	8.1%	9.0%	5.7%
September 2005 / October 2005 predictions f	rom August		
Foresee Decrease	37.7%	35.6%	37.3%
Average decrease (among those who foresee decrease)	15.6%	13.6%	12.2%
Foresee No Change	22.9%	22.9%	25.1%
Foresee Increase	39.4%	41.6%	37.6%
Average increase (among those who foresee increase)	14.7%	15.8%	11.9%
October 2005 / November 2005 predictions fr	om September	<u>.</u>	
Foresee Decrease	54.0%	52.0%	52.5%
Average decrease (among those who foresee decrease)	11.4%	10.9%	8.7%
Foresee No Change	9.8%	7.5%	14.1%
Foresee Increase	36.2%	40.6%	33.4%
Average increase (among those who foresee increase)	15.2%	14.8%	18.4%
Third Quarter predictions from July, August	and September		-
Foresee Decrease	38.5%	37.1%	39.3%
Average decrease (among those who foresee decrease)	13.9%	14.5%	10.9%
Foresee No Change	19.3%	18.9%	24.3%
Foresee Increase	42.2%	44.0%	36.4%
Average increase (among those who foresee increase)	12.5%	13.3%	11.8%

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Profile Marketing Research

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Bookings via third party website	Total <u>3Q 2005</u>	<u>July</u>	<u>August</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total 4 <u>Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Size of Hotel								
<u>50 - 100 Rooms</u>	17.1%	10.8%	20.2%	21.3%	12.9%	16.4%	17.8%	18.8%
<u>101 + Rooms</u>	11.2%	11.9%	12.3%	8.8%	12.1%	9.5%	11.0%	10.4%
101-219	11.2%	13.3%	10.2%	10.0%	12.6%	10.5%	11.8%	11.5%
220-500	13.2%	4.8%	24.2%	5.0%	9.6%	5.1%	8.4%	7.0%
All Properties	12.9%	11.7%	14.1%	12.2%	12.6%	11.4%	12.4%	12.9%







Methodology

Hotel Visitor Survey

Each month, approximately 250 self-administered surveys are completed among visitors staying at hotels throughout Palm Beach County. The hotels were selected according to size and geographic location to represent all hotels in the county.



Characteristics of Stay	Total <u>3Q</u> <u>2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q</u> <u>2004</u>	Total <u>4Q</u> <u>2004</u>	Total <u>1Q</u> <u>2005</u>	Total <u>2Q</u> <u>2005</u>
Average Party Size *	2.2	2.2	2.3	2.1	2.5	2.0	2.3	2.1
Median Party Size	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Nights in County	4.0	4.2	4.0	3.7	4.1	3.9	5.3	3.8
Nights in Hotel	3.9	4.2	3.8	3.7	3.9	3.7	4.9	3.7
Rooms per Night *	1.3	1.3	1.3	1.3	1.3	1.4	1.3	1.3



Visitor Expenditures	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total 4 <u>Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Average Expenditu	re Per Vi	sit						
Lodging	\$566	\$559	\$555	\$574	\$542	\$592	\$1,132	\$636
Restaurant/Bar	\$347	\$399	\$327	\$322	\$328	\$325	\$544	\$352
Gifts/Shopping	\$125	\$172	\$118	\$85	\$222	\$181	\$407	\$233
Entertainment/ Recreation	\$86	\$84	\$87	\$93	\$70	\$52	\$113	\$85
Local Travel	\$164	\$160	\$152	\$181	\$160	\$174	\$294	\$167
Side Trips	\$32	\$20	\$65	\$12	\$22	\$25	\$69	\$11
Total Per Party	\$1,319	\$1,393	\$1,304	\$1,266	\$1,344	\$1,349	\$2,558	\$1,484
Average Expenditu (based on average								
Total Per Person	\$600	\$633	\$567	\$603	\$538	\$675	\$1,112	\$706
Total Per Person/ Per Day	\$154	\$151	\$149	\$163	\$138	\$182	\$227	\$191
Lodging	\$66	\$60	\$63	\$74	\$56	\$80	\$100	\$82
Restaurant/Bar	\$40	\$43	\$37	\$41	\$34	\$44	\$48	\$45
Gifts/Shopping	\$15	\$19	\$13	\$11	\$23	\$25	\$36	\$30
Entertainment/ Recreation	\$10	\$9	\$10	\$12	\$7	\$7	\$10	\$11
Local Travel	\$19	\$17	\$17	\$23	\$16	\$24	\$26	\$21
Side Trips	\$4	\$2	\$7	\$2	\$2	\$3	\$6	\$1



Visitor				Ple	easure			
Expenditures	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total 4 <u>Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Average Expenditu	ire Per Vi	sit						
Lodging	\$596	\$507	\$761	\$492	\$593	\$770	\$1,651	\$788
Restaurant/Bar	\$420	\$396	\$489	\$343	\$409	\$473	\$838	\$475
Gifts/Shopping	\$192	\$244	\$216	\$99	\$310	\$397	\$710	\$427
Entertainment/ Recreation	\$136	\$111	\$165	\$125	\$90	\$108	\$147	\$145
Local Travel	\$164	\$133	\$179	\$165	\$181	\$203	\$435	\$202
Side Trips	\$62	\$30	\$127	\$22	\$27	\$50	\$120	\$15
Total Per Party	\$1,570	\$1,421	\$1,937	\$1,246	\$1,609	\$2,000	\$3,902	\$2,052
Average Expenditu (based on average								
Total Per Person	\$581	\$547	\$692	\$479	\$575	\$769	\$1,501	\$789
Total Per Person/ Per Day	\$145	\$148	\$147	\$145	\$131	\$171	\$235	\$179
Lodging	\$55	\$53	\$58	\$57	\$49	\$66	\$99	\$69
Restaurant/Bar	\$39	\$41	\$37	\$40	\$34	\$40	\$50	\$42
Gifts/Shopping	\$18	\$25	\$16	\$12	\$26	\$34	\$43	\$37
Entertainment/ Recreation	\$13	\$12	\$13	\$15	\$8	\$9	\$9	\$13
Local Travel	\$15	\$14	\$14	\$19	\$15	\$17	\$26	\$18
Side Trips	\$6	\$3	\$10	\$3	\$2	\$4	\$7	\$1



Visitor				<u>Bu</u>	<u>siness</u>			
Expenditures	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Average Expenditu	ire Per Vi	sit						
Lodging	\$536	\$593	\$383	\$636	\$494	\$530	\$653	\$554
Restaurant/Bar	\$293	\$386	\$209	\$304	\$259	\$269	\$288	\$287
Gifts/Shopping	\$68	\$83	\$46	\$76	\$133	\$92	\$154	\$132
Entertainment/ Recreation	\$46	\$51	\$32	\$60	\$53	\$31	\$74	\$59
Local Travel	\$167	\$184	\$125	\$196	\$137	\$160	\$166	\$145
Side Trips	\$7	\$11	\$6	\$5	\$17	\$15	\$19	\$9
Total Per Party	\$1,117	\$1,308	\$801	\$1,277	\$1,092	\$1,097	\$1,353	\$1,187
Average Expenditu (based on average								
Total Per Person	\$657	\$770	\$445	\$798	\$546	\$645	\$712	\$698
Total Per Person/ Per Day	\$173	\$167	\$153	\$200	\$156	\$190	\$223	\$212
Lodging	\$83	\$76	\$73	\$99	\$71	\$92	\$107	\$99
Restaurant/Bar	\$45	\$49	\$40	\$48	\$37	\$46	\$47	\$51
Gifts/Shopping	\$11	\$11	\$9	\$12	\$19	\$16	\$25	\$24
Entertainment/ Recreation	\$7	\$6	\$6	\$9	\$8	\$5	\$12	\$11
Local Travel	\$26	\$24	\$24	\$31	\$20	\$28	\$27	\$26
Side Trips	\$1	\$1	\$1	\$1	\$2	\$3	\$3	\$2



Planning the Trip to Palm Beach County	Total 3Q 2005	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total 3Q 2004	Total 4Q 2004	Total 1Q 2005	Total 2 <u>Q 2005</u>
Reason for Trip								
Conference/Convention/ Business Meeting	51.8%	51.8%	48.7%	54.4%	46.3%	66.2%	46.2%	61.3%
- Business Meeting	46.1%	46.9%	42.7%	48.3%	38.9%	57.1%	41.6%	50.2%
- Conference/Convention	5.4%	4.9%	5.6%	5.7%	6.2%	7.9%	4.4%	10.3%
- Other Business	0.3%	0.0%	0.4%	0.4%	1.2%	1.2%	0.1%	0.8%
Vacation/Pleasure	40.5%	40.2%	44.6%	37.2%	40.1%	25.5%	44.0%	30.8%
Sporting Event	0.9%	2.0%	0.4%	0.4%	1.7%	2.8%	4.3%	3.1%
Cultural Event/Attraction	0.5%	0.4%	0.8%	0.4%	0.2%	0.2%	0.8%	0.4%
Film/TV location scouting/production	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.1%	0.0%
Other	6.3%	5.6%	4.8%	7.7%	11.4%	5.3%	4.7%	3.7%
Sources of Information Inf	luencing T	rip*						
General Business Travel	37.8%	37.5%	36.2%	39.1%	28.1%	49.0%	37.6%	46.8%
Recommendation from Friends/Relatives	19.2%	23.3%	21.9%	12.1%	23.3%	14.0%	17.3%	12.3%
Special Event	12.5%	12.9%	8.2%	16.5%	16.6%	15.2%	10.3%	15.7%
Internet Information	8.2%	6.3%	10.1%	8.4%	8.3%	3.6%	3.0%	3.7%
Hotel/Attraction Brochures	6.0%	4.6%	9.6%	3.9%	5.4%	3.2%	4.1%	4.4%
- Hotel Brochures	5.1%	4.6%	7.8%	2.9%	4.4%	2.5%	3.3%	3.9%
- Attraction Brochures	1.2%	0.0%	2.7%	1.0%	2.3%	0.9%	1.1%	1.2%
Travel Agency Recommendation	1.6%	1.4%	2.3%	1.0%	2.0%	1.9%	1.3%	1.4%
PBC-CVB	1.4%	0.0%	1.8%	2.4%	3.5%	0.8%	0.6%	0.5%
Sports Event in PBC (other than Spring Training)	1.1%	1.8%	0.9%	0.5%	1.9%	1.9%	3.9%	2.8%
Newspaper/Magazine Article	0.8%	0.9%	0.9%	0.5%	1.6%	0.6%	0.6%	0.8%
Art/Cultural Event	0.5%	0.0%	0.5%	1.0%	0.3%	0.4%	2.0%	0.5%
Newspaper/ Magazine Advertising	0.3%	0.4%	0.5%	0.0%	1.4%	0.5%	0.6%	0.2%
County/State Tourist Agency	0.0%	0.0%	0.0%	0.0%	0.3%	0.2%	0.6%	0.3%
Spring Training	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	2.3%	0.3%
Other	18.4%	17.7%	17.2%	20.5%	16.9%	15.7%	23.7%	19.5%
- Previous visits	6.5%	5.5%	6.8%	7.4%	2.4%	3.7%	10.9%	5.4%
- Visit Friends/Relatives	3.7%	2.8%	3.6%	4.8%	4.6%	4.5%	4.2%	3.8%

* Multiple responses accepted. November 09, 2005

Profile Marketing Research



Planning the Trip to Palm Beach County (Continued)	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Who Made the Decision								
Employer	46.3%	45.5%	42.8%	50.3%	41.5%	60.2%	43.0%	52.4%
Both Household Heads	23.8%	23.2%	25.6%	22.4%	23.5%	18.4%	30.3%	19.6%
Male Head of Household	11.8%	12.8%	12.9%	9.7%	10.7%	9.4%	12.7%	12.3%
Female Head of Household	11.5%	12.9%	12.1%	9.6%	12.4%	6.8%	8.8%	10.9%
Children Influenced Decision	2.0%	1.7%	1.2%	3.1%	3.7%	2.2%	1.7%	2.5%
Other Traveling Companion	4.7%	3.9%	5.4%	4.8%	8.4%	3.1%	3.5%	2.4%
Advanced Planning								
One Month or Less	56.7%	61.1%	55.3%	53.6%	59.5%	56.8%	45.0%	52.6%
2 to 3 Months	20.9%	18.9%	20.4%	23.5%	17.9%	21.7%	25.2%	22.6%
More than 3 Months	22.4%	20.0%	24.4%	22.9%	22.6%	21.4%	29.8%	24.8%
Reasons for Selecting Palm	n Beach Co	ounty Ove	r Other Do	estination	<u>s</u> *			
Work Related Trip Including Business Meeting/Convention – Did not have a choice in destination	46.9%	45.9%	43.3%	51.1%	39.5%	57.5%	42.8%	54.3%
Visit Friends/Relatives	24.2%	25.3%	25.8%	21.6%	26.7%	16.7%	26.9%	16.9%
Previous Visit	11.0%	11.3%	13.2%	8.5%	11.0%	7.6%	14.8%	8.7%
Beaches	7.4%	4.2%	10.3%	7.7%	13.2%	3.3%	4.5%	4.5%
Weather	5.7%	2.5%	9.1%	5.6%	11.7%	5.1%	8.0%	4.6%
Work Related Trip – Had a choice in destination	5.3%	7.9%	4.9%	3.0%	6.1%	7.1%	4.1%	6.1%
Convenient/ Inexpensive Flights	4.7%	3.8%	5.4%	5.2%	8.1%	3.5%	6.8%	5.5%
Golf/Tennis/Recreation	4.3%	4.6%	3.7%	4.8%	2.0%	1.9%	4.5%	3.1%
Saw Advertising Promotion	3.1%	3.7%	3.8%	1.7%	3.6%	0.8%	0.4%	0.8%
Cultural Activities	1.0%	0.8%	1.2%	0.8%	1.7%	1.1%	1.4%	0.8%
Compete in Sporting Event	0.4%	0.0%	0.4%	0.9%	1.9%	0.7%	2.1%	0.8%
Other	9.2%	9.1%	9.0%	9.3%	9.0%	8.3%	6.3%	8.5%

* Multiple responses accepted.

November 09, 2005



Planning the Trip to Palm Beach County (Continued)	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>
Booked Trip with Tra	vel Agency							
Yes	24.6%	21.5%	29.4%	22.6%	22.0%	26.9%	24.2%	21.7%
No	75.4%	78.5%	70.6%	77.4%	78.0%	73.1%	75.8%	78.3%
Booked Any Part of T	rip Using In	iternet						
Yes	47.0%	45.7%	46.5%	49.3%	44.5%	42.9%	41.0%	43.7%
No	53.0%	54.3%	53.5%	50.7%	55.5%	57.1%	59.0%	56.3%
Booked Any Part of T (among those who us	Frip Using In sed the Inter	<u>iternet</u> * net)						
Air	72.7%	66.8%	73.2%	77.4%	76.1%	77.3%	80.9%	76.1%
Hotel	65.6%	63.8%	69.5%	63.7%	54.1%	53.8%	55.0%	65.8%
Hotel website	31.5%	36.5%	36.5%	22.6%	16.7%	25.9%	27.1%	31.4%
Expedia	7.1%	8.4%	7.2%	5.9%	8.0%	6.5%	3.5%	3.9%
hotels.com	2.9%	1.9%	3.5%	3.4%	5.7%	2.8%	4.6%	2.0%
Orbitz	2.7%	1.8%	4.4%	1.7%	4.8%	1.1%	1.8%	3.6%
Travelocity	2.4%	1.9%	3.6%	1.7%	5.4%	1.5%	1.8%	1.3%
Hotwire	0.0%	0.0%	0.0%	0.0%	0.5%	0.9%	0.0%	0.3%
Other Website	5.1%	2.9%	6.2%	5.9%	4.4%	3.3%	2.9%	2.6%
Don't Remember	14.0%	10.4%	8.1%	22.6%	8.5%	11.7%	13.3%	20.7%
Car Rental	43.7%	34.1%	44.4%	51.2%	43.5%	43.2%	47.1%	43.6%
Tickets to Event	1.2%	1.9%	0.9%	0.8%	1.8%	1.2%	1.1%	1.0%
Other	2.7%	3.8%	0.9%	3.5%	0.4%	3.5%	2.2%	1.6%
Visit was Part of Pack (that may have include		odging,me	als,rental o	car, etc.)				
Yes	12.4%	11.8%	15.7%	9.5%	12.8%	6.3%	10.3%	11.7%
No	87.6%	88.2%	84.3%	90.5%	87.2%	93.7%	89.7%	88.3%
Type of Transportation	<u>on</u>							
Airplane	69.1%	61.8%	70.6%	74.6%	71.0%	76.4%	80.7%	72.8%
Car	30.7%	37.8%	29.0%	25.4%	28.6%	23.2%	18.9%	26.8%
Other	0.3%	0.4%	0.4%	0.0%	0.5%	0.4%	0.4%	0.4%

* Multiple responses accepted. November 09, 2005



Characteristics of the Visit	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Main Destination								
Palm Beach County	90.4%	89.7 %	92.7%	88.6%	90.2%	91.8%	90.3%	93.2%
Ft. Lauderdale	4.5%	3.7%	2.9%	6.9%	5.5%	4.0%	4.0%	2.8%
First Trip to PBC	27.8%	29.6 %	29.4%	24.5%	30.8%	25.3%	25.9%	27.2%
Plan to Return to PBC	82.0%	83.3%	81.1%	81.4%	78.8%	80.0%	82.9%	82.0%
When do you plan on retur	ning to PB	<u>C?</u>		-				
Within the next 3 months	31.8%	34.2%	33.3%	27.7%	32.9%	34.3%	24.5%	28.4%
Within the next 6 months	13.8%	9.8%	16.4%	15.4%	15.2%	14.0%	11.5%	14.7%
Within the next year	23.5%	23.3%	23.9%	23.4%	19.6%	23.4%	30.8%	22.3%
Within the next few years	9.6%	7.8%	12.0%	9.1%	12.3%	8.6%	10.5%	10.7%
Don't Know	21.3%	24.5%	14.3%	24.4%	20.0%	19.6%	22.8%	23.8%
Description of Travel Party	*							
Adult family members or friends	43.0%	45.4%	41.9%	42.0%	50.2%	36.9%	52.8%	43.6%
Self Only	31.1%	31.9%	30.6%	30.6%	23.1%	33.1%	22.9%	32.2%
Business Associates	22.2%	20.1%	22.0%	24.5%	24.2%	28.6%	21.6%	21.8%
Children <12 years of age	11.5%	12.6%	12.6%	9.6%	12.2%	6.1%	9.3%	8.6%
Grandchildren <12 years of age	0.8%	0.8%	0.4%	1.3%	0.7%	0.7%	0.7%	0.8%

* Multiple responses accepted.



Characteristics of the Visit (Continued)	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total 4 <u>Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Participation in Specific Ac	tivities*							
Restaurants	93.1%	92.8%	94.5%	91.7%	93.9%	95.0%	95.3%	94.9%
Shopping	38.9%	41.6%	39.4%	35.9%	39.7%	38.7%	47.3%	36.9%
Went to Beach	36.8%	42.6%	41.0%	26.7%	35.5%	29.7%	39.6%	33.8%
Bars/Nightclubs	17.0%	15.5%	14.9%	20.7%	16.4%	14.8%	12.3%	13.5%
Visited downtown West Palm Beach Attractions/City Place	14.2%	12.2%	19.9%	10.8%	13.3%	9.3%	14.8%	7.3%
Golf, Tennis	12.1%	12.7%	10.6%	13.2%	7.6%	9.2%	18.7%	9.8%
Visited downtown Delray Beach Attractions	11.4%	11.8%	9.0%	13.4%	8.7%	6.3%	13.0%	8.5%
Visited Mizner Park/ Boca Raton	8.4%	12.2%	7.7%	5.2%	6.9%	6.7%	12.5%	7.4%
Other Water Activities	8.1%	8.0%	8.8%	7.4%	9.3%	4.1%	4.3%	9.7%
Boating/Fishing/Diving	6.8%	8.0%	8.1%	4.3%	5.2%	2.7%	3.8%	3.9%
Attractions	4.2%	4.2%	5.5%	3.0%	4.7%	3.3%	3.3%	4.3%
Museums, Art galleries	4.0%	3.8%	5.5%	2.6%	2.8%	2.4%	5.4%	3.1%
Visited Wildlife Refuge	3.0%	3.4%	3.0%	2.6%	3.2%	2.0%	4.2%	2.9%
Took a Cruise	1.7%	2.1%	2.5%	0.4%	1.6%	1.8%	1.7%	1.9%
Performing Arts (plays, concerts, dance)	1.6%	2.5%	0.8%	1.3%	1.5%	1.4%	3.7%	1.9%
Visited downtown Lake Worth	1.4%	0.9%	1.7%	1.7%	1.4%	1.0%	2.7%	0.8%
Visited Riviera Beach/ Singer Island	1.3%	1.3%	2.1%	0.4%	2.9%	2.1%	0.4%	0.7%
Pari-mutuels	0.7%	0.0%	1.3%	0.9%	1.2%	0.6%	0.6%	0.3%
Competed in Sports	0.7%	1.2%	0.4%	0.4%	1.8%	0.6%	1.5%	1.2%
Attended a Sporting Event	0.4%	1.3%	0.0%	0.0%	1.1%	1.6%	3.1%	1.4%
Palm Beach County Convention Center	0.3%	0.4%	0.0%	0.4%	0.2%	1.8%	1.3%	0.0%
Other	5.4%	5.4%	4.6%	6.1%	6.3%	7.2%	7.9%	8.4%

* Multiple responses accepted. November 09, 2005

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Attitudes about Trip to Palm Beach County	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>
Things Liked Best – Top M	entions							
Climate/Weather	22.1%	20.1%	18.8%	27.8%	22.7%	47.7%	54.5%	36.1%
Beaches/Ocean	16.4%	19.0%	17.8%	12.2%	13.7%	11.7%	8.9%	11.3%
Beautiful Area/Nice Place	11.2%	11.7%	10.9%	10.7%	11.4%	9.0%	7.1%	10.0%
Hotel	6.6%	8.3%	5.8%	5.7%	7.0%	1.7%	1.8%	3.1%
Visiting Friends/Relatives	6.0%	4.0%	7.3%	6.9%	3.9%	3.8%	2.9%	3.4%
Nice People	5.7%	3.6%	6.8%	6.8%	6.0%	4.0%	3.5%	4.5%
Cleanliness	4.1%	4.6%	4.2%	3.4%	3.9%	2.4%	3.0%	4.2%
Restaurant	3.5%	3.6%	3.1%	3.9%	3.7%	2.0%	2.4%	1.4%
Relaxing Atmosphere	3.0%	3.2%	3.6%	2.2%	3.9%	0.4%	1.8%	1.9%
Location	2.1%	2.0%	2.6%	1.7%	1.9%	2.4%	1.0%	2.2%
Shopping	1.6%	2.0%	1.1%	1.7%	2.1%	2.5%	1.8%	3.5%
Golf	1.6%	2.1%	0.5%	2.3%	0.8%	0.4%	1.2%	1.9%
Palm Trees/Vegetation	1.6%	1.0%	1.6%	2.2%	1.0%	0.4%	0.5%	0.5%
Everything	1.4%	1.5%	2.1%	0.6%	5.2%	2.3%	0.8%	3.0%
City Place	1.4%	0.5%	2.1%	1.7%	1.6%	0.5%	1.3%	0.3%
Other	12.2%	12.8%	11.2%	12.2%	12.3%	9.0%	8.0%	13.2%



Attitudes about Trip to Palm Beach County	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>
Things Liked Least – Top M	<u>lentions</u>							
Traffic/Bad Drivers	23.3%	22.0%	25.5%	22.0%	18.6%	36.2%	37.9%	32.9%
Humidity/Poor Weather	19.7%	13.9%	23.1%	23.2%	33.5%	12.0%	11.0%	22.0%
Expensive	5.3%	6.5%	4.3%	4.9%	7.3%	5.7%	6.6%	6.9%
Road Construction	2.9%	5.6%	1.7%	0.9%	6.5%	6.3%	2.7%	3.0%
Crowded	2.7%	2.5%	3.4%	2.0%	1.1%	5.1%	6.9%	2.7%
Hotel/Restaurants (general)	2.1%	1.6%	0.8%	4.0%	2.7%	2.4%	6.3%	2.4%
Unfriendly People	1.8%	4.0%	0.0%	1.0%	3.0%	2.2%	1.8%	1.8%
Lack of Directional Signs	1.8%	0.8%	3.4%	0.9%	0.0%	1.5%	2.1%	1.5%
Stay Was Too Short	1.8%	1.7%	1.7%	2.0%	2.1%	1.9%	0.3%	1.5%
Appearance	0.9%	1.7%	0.8%	0.0%	0.8%	0.7%	2.4%	1.2%
Crime	0.9%	2.4%	0.0%	0.0%	0.9%	0.8%	0.6%	0.3%
Lack of Nearby Restaurants	0.9%	0.0%	0.8%	2.1%	0.0%	0.0%	0.0%	0.0%
Lack of Taxis	0.6%	0.0%	0.0%	2.1%	0.0%	0.0%	0.0%	0.3%
Need more attractions	0.6%	0.0%	0.0%	2.0%	0.0%	0.8%	0.0%	0.3%
Other	13.2%	14.6%	12.7%	11.0%	11.6%	13.1%	15.0%	16.2%
Nothing liked least	22.1%	22.7%	21.5%	21.8%	12.1%	9.8%	6.3%	7.2%



Characteristics of Visitors	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total 4 <u>Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>
Age								
18 to 24	2.7%	2.4%	3.2%	2.4%	5.4%	1.3%	2.0%	2.1%
25 to 34	16.1%	17.4%	13.7%	17.2%	18.1%	14.4%	14.0%	13.1%
35 to 44	32.0%	31.2%	29.9%	35.0%	26.4%	29.8%	23.8%	29.2%
45 to 54	25.8%	19.5%	29.8%	28.1%	29.6%	28.7%	27.8%	30.0%
55 to 64	18.0%	20.5%	19.7%	13.7%	13.6%	19.8%	18.8%	17.1%
65 +	5.4%	8.9%	3.6%	3.6%	6.9%	6.0%	13.5%	8.5%
Household Size								
One	14.7%	15.4%	14.2%	14.6%	10.7%	13.5%	11.7%	13.8%
Тwo	34.5%	37.3%	36.0%	30.1%	36.3%	41.4%	46.2%	37.6%
Three	17.8%	18.6%	15.6%	19.1%	17.9%	16.0%	13.6%	16.3%
Four or More	33.0%	28.7%	34.1%	36.6%	35.1%	29.0%	28.5%	32.3%
<u>Occupation</u>								
Prof/Managerial	53.4%	51.4%	51.5%	57.5%	49.7%	52.2%	50.4%	56.4%
Sales	14.9%	14.3%	12.6%	17.7%	11.1%	18.9%	16.5%	15.0%
Technical	7.7%	6.4%	10.9%	5.6%	8.2%	8.9%	4.5%	5.5%
Retired	7.0%	9.0%	7.6%	4.5%	9.8%	7.1%	13.7%	9.0%
Homemaker	5.7%	4.9%	6.1%	6.1%	4.5%	4.1%	5.4%	5.0%
Service	5.3%	6.9%	4.9%	4.1%	4.0%	3.5%	3.1%	3.7%
Clerical	2.1%	1.7%	1.6%	2.8%	3.0%	1.1%	1.0%	1.4%
Student	1.6%	0.8%	2.8%	1.2%	3.2%	0.5%	0.8%	0.4%
Other	2.3%	4.6%	2.0%	0.4%	6.5%	3.8%	4.5%	3.7%
<u>Ethnicity</u>								
White Non-Hispanic	85.9%	88.3%	86.0%	83.2%	81.8%	89.2%	92.0%	88.1%
African-American	6.2%	5.0%	8.7%	4.8%	9.3%	4.1%	3.0%	4.6%
Hispanic	5.4%	5.0%	3.7%	7.7%	6.2%	4.1%	2.3%	4.7%
Asian	2.4%	1.7%	1.2%	4.3%	2.5%	2.5%	2.5%	2.2%
Other	0.1%	0.0%	0.4%	0.0%	0.2%	0.0%	0.1%	0.3%

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Characteristics of Visitors (Continued)	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total 4 <u>Q 2004</u>	Total 1 <u>Q 2005</u>	Total <u>2Q 2005</u>	
Income									
Under \$25,000	2.0%	1.9%	1.4%	2.9%	1.3%	0.5%	0.9%	0.3%	
\$25,000 to \$44,999	4.6%	4.3%	5.3%	4.2%	9.8%	3.4%	2.2%	5.2%	
\$45,000 to \$64,999	10.9%	10.5%	13.3%	8.8%	10.5%	8.9%	7.9%	7.9%	
\$65,000 to \$100,000	21.9%	23.9%	23.3%	18.5%	27.8%	28.9%	22.6%	21.3%	
\$100,000 to \$200,000	37.8%	43.1%	32.4%	37.7%	36.3%	36.3%	38.4%	41.9%	
Over \$200,000	22.9%	16.3%	24.3%	28.0%	14.4%	21.9%	27.9%	23.4%	
<u>Gender</u>	-	-		-	-				
Male	56.6%	50.9%	54.2%	65.1%	54.8%	54.3%	57.3%	57.1%	
Female	43.4%	49.1%	45.8%	34.9%	45.2%	45.7%	42.7%	42.9%	



Place of Origin	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>
Domestic	90.1% (n=664)	92.1%	91.4%	86.7%	91.3%	90.2%	90.5% (n=666)	92.2% (n=687)
Florida	23.4% (n=172)	31.2%	19.6%	19.4%	20.6%	16.4%	8.4% (n=62)	20.6% (n=153)
Southeast	16.6% (n=122)	16.3%	19.9%	13.6%	17.0%	15.7%	14.3% (n=105)	16.2% (n=121)
Mid Atlantic	13.0% (n=96)	10.3%	13.0%	15.6%	14.9%	13.7%	17.3% (n=128)	12.2% (n=91)
Midwest	12.6% (n=93)	14.7%	13.9%	9.3%	13.6%	17.0%	16.6% (n=122)	16.0% (n=119)
New York	9.9% (n=73)	10.2%	6.6%	12.9%	12.0%	11.7%	15.7% (n=116)	10.5% (n=78)
Far West	7.3% (n=54)	3.3%	8.5%	10.1%	7.1%	7.7%	7.7% (n=57)	8.5% (n=63)
New England	7.2% (n=53)	6.1%	9.8%	5.7%	6.2%	7.9%	10.3% (n=76)	8.1% (n=60)
International	9.9% (n=73)	7.9%	8.6%	13.3%	8.7%	9.8%	9.5% (n=70)	7.8% (n=58)
Europe (net)	4.5% (n=33)	4.2%	2.9%	6.6%	3.1%	5.5%	4.9% (n=36)	4.0% (n=30)
- England/UK	3.2% (n=23)	2.6%	2.0%	5.0%	2.2%	2.7%	2.7% (n=20)	2.3% (n=17)
- Germany	0.4% (n=3)	0.4%	0.0%	0.8%	0.4%	1.2%	0.9% (n=6)	0.5% (n=4)
Latin America / Caribbean	3.1% (n=23)	1.6%	3.3%	4.4%	2.9%	0.9%	1.1% (n=8)	1.1% (n=8)
Canada	1.6% (n=12)	1.7%	2.1%	1.2%	1.8%	2.6%	2.5% (n=19)	2.4% (n=18)
Middle East	0.4% (n=3)	0.4%	0.0%	0.8%	0.2%	0.0%	0.1% (n=1)	0.3% (n=2)
Africa	0.1% (n=1)	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%
Australia/Asia	0.1% (n=1)	0.0%	0.0%	0.4%	0.7%	0.7%	0.8% (n=6)	0.0% (n=0)



Pleasure Vs. Business By Selected Place of Origin	Total <u>3Q 2005</u>	<u>July</u>	<u>Aug.</u>	<u>Sept.</u>	Total <u>3Q 2004</u>	Total <u>4Q 2004</u>	Total <u>1Q 2005</u>	Total <u>2Q 2005</u>
<u>Florida</u>	23.4%	31.2%	19.6%	19.4%	20.6%	16.4%	8.4%	20.6%
Business	12.6%	18.4%	10.6%	8.9%	11.8%	13.1%	6.4%	14.6%
Pleasure	10.4%	12.7%	8.6%	10.1%	8.3%	3.2%	2.0%	5.6%
Southeast	16.6%	16.3%	19.9%	13.6%	17.0%	15.7%	14.3%	16.2%
Business	10.9%	9.4%	11.8%	11.3%	8.7%	12.9%	9.4%	11.1%
Pleasure	5.6%	6.6%	8.1%	2.0%	7.9%	2.7%	4.8%	4.8%
Mid Atlantic	13.0%	10.3%	13.0%	15.6%	14.9%	13.7%	17.3%	12.2%
Business	4.9%	4.9%	4.9%	4.8%	6.3%	7.6%	5.8%	4.4%
Pleasure	7.9%	5.3%	8.1%	10.1%	8.5%	5.9%	11.5%	7.4%
<u>Midwest</u>	12.6%	14.7%	13.9%	9.3%	13.6%	17.0%	16.6%	16.0%
Business	6.9%	5.3%	9.4%	6.0%	6.6%	11.8%	7.3%	11.3%
Pleasure	5.7%	9.4%	4.5%	3.2%	6.5%	5.2%	9.1%	4.7%
New York	9.9%	10.2%	6.6%	12.9%	12.0%	11.7%	15.7%	10.5%
Business	3.3%	3.7%	1.6%	4.4%	3.1%	4.8%	4.3%	4.7%
Pleasure	6.6%	6.6%	4.9%	8.5%	8.7%	6.7%	11.3%	5.8%
Far West	7.3%	3.3%	8.5%	10.1%	7.1%	7.7%	7.7%	8.5%
Business	4.6%	2.5%	4.1%	7.3%	3.3%	6.3%	5.7%	6.6%
Pleasure	2.7%	0.8%	4.5%	2.8%	3.9%	1.3%	1.9%	1.9%
New England	7.2%	6.1%	9.8%	5.7%	6.2%	7.9%	10.3%	8.1%
Business	3.5%	3.7%	4.1%	2.8%	2.8%	4.6%	4.2%	3.9%
Pleasure	3.7%	2.5%	5.7%	2.8%	3.3%	3.2%	5.7%	4.2%