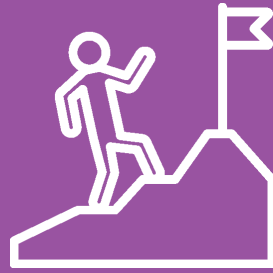


# FY 2020 - 2021 Annual Impact Report



**Palm Beach County  
Youth Services Department**





## **Our Mission**

Growing brighter futures by providing quality service, education, and access to resources and opportunities.



## **Our Vision**

Empowering youth and families to realize their full potential and be the driving force of a thriving community.



## **Our Values**

Diversity and Equity  
Compassion and Empathy  
Open-mindedness  
Commitment  
Respect

*“Every child dreams of success - it’s our job to provide the tools and resources to make these dreams come true.”*

-Tammy K. Fields

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## Palm Beach County Board of County Commissioners



### **Palm Beach County Board of County Commissioners**

Robert S. Weinroth, Mayor

Gregg K. Weiss, Vice Mayor

Maria G. Marino

Dave Kerner

Maria Sachs

Melissa McKinlay

Mack Bernard

### **County Administrator**

Verdenia C. Baker

### **Assistant County Administrator**

Dorritt M. Miller

### **Youth Services Department Director**

Tammy K. Fields

# Director's Letter



*"I alone cannot change the world, but I can cast a stone across the waters to create many ripples." - Mother Teresa*

Every year when it comes time to write this letter for our annual report, I look for a quote that resonates with me and the work we do at the Youth Services Department, and who better to look toward for inspiration than Mother Teresa. When Youth Services started in 2015, I had these visions of how we would change the world – well maybe just Palm Beach County – for our youth and families. I soon realized this is not our role. Our role is to work with young people to empower them to fulfill their dreams. We can only do this if we listened to youth when they identify their needs, and work with our many community partners to address those needs. Empowerment and dream fulfillment cannot be done by one agency – no matter how hard our incredible staff tries. Instead, we can create ripples across the water to help change the look and feel of the waters we navigate, and we do it every day. When we empower a child to reach for a goal, that inspires another child and the ripples continue.

Our approach to creating ripples and working with the many agencies in our community that create their own ripples is being recognized on a national level. Palm Beach County was named by Robert Wood Johnson Foundation as a 2021 Culture of Health Prize winner! Youth Services worked with Palm Health Foundation and Children's Services Council of Palm Beach County for a year to receive this recognition. It is not a recognition of any one of our organizations but of our entire community and the work we do to create a Culture of Health for every resident of our county. It also recognizes the sense of belonging and civic muscle of our residents.

The Youth Services Department could not achieve what it does without the support of the Board of County Commissioners, County Administrator Verdenia C. Baker, Assistant County Administrator Dorritt Miller and every staff member. Thank you for casting your stone across the waters and creating ripples.

With gratitude,

Tammy K. Fields  
Director, Palm Beach County Youth Services

# Department Highlights

Robert Wood Johnson Culture of Health Prize  
Awards

Alyssa Sangeeta Jacobson Scholarship

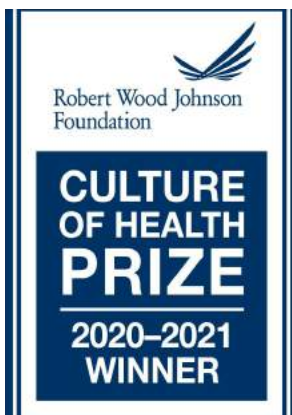
Cross-Divisional Action Teams

Guardian ad Litem





## Robert Wood Johnson Foundation Culture of Health Prize



Palm Beach County is one of 10 winners of the 2020-2021 RWJF Culture of Health Prize awarded by the Robert Wood Johnson Foundation. The Prize honors and elevates communities for working at the forefront of advancing health, opportunity, and equity.

Palm Beach County was nationally recognized for pursuing innovative ideas and bringing partners together to rally around a shared vision of health. Palm

Beach County's award-winning efforts recognized for building a culture of health include:

- Expanding equitable access to behavioral health.
- Focusing on youth and being accountable for their success.
- Elevating resident leadership.

Palm Health Foundation, Children's Services Council of Palm Beach County and Palm Beach County Youth Services Department collaborated on the application process for the prize that shared the county's collective commitment to the social determinants of health, including Birth to 22: United for Brighter Futures, an alliance of over 300 organizations

supporting the healthy growth, development and education for children prenatally through young adulthood. Palm Beach County joined a network of Prize-winning communities, and have its inspiring accomplishments shared throughout the nation. The other nine winning communities are: Addison, Ill.; Alamosa County, Colo.; Chickaloon Native Village; Drew, Miss.; Howard County, Md.; National City, Calif.; Rocky Mount, N.C.; Thunder Valley Community—Oglala Lakota Nation, and Worcester, Mass.

To become an RWJF Culture of Health Prize winner, Palm Beach County had to demonstrate how it excelled in the following six criteria:

- Defining health in the broadest possible terms.
- Committing to sustainable systems changes and policy-oriented long-term solutions.
- Creating conditions that give everyone a fair and just opportunity to reach their best possible health.
- Maximizing the collective power of leaders, partners, and community members.
- Securing and making the most of available resources.
- Measuring and sharing progress and results.

The Foundation honored this year's winners during a virtual Celebration. Tammy Fields accepted the award on behalf of Palm Beach County during the event.

# Awards

## NACo Achievement Awards

The Palm Beach County Youth Services Department was recognized with four Achievement Awards from the National Association of Counties (NACo) in the categories of children and youth and civic education and public information. The awards honor innovative, effective county government programs that strengthen services for residents. NACo recognized the department's Education and Training Center's Equity and Diversity Program, Highridge Family Center's Intensive Outpatient Program, and the Summer Camp Scholarship and Summer Food Service Programs During a Pandemic. "The awards received this year from NACo really acknowledge the efforts of our staff to adjusting to change and recognizing the needs and issues most important to the youth and families we serve," said Tammy K. Fields, Youth Services Department director.



## Golden Palm Awards

Geeta Loach Jacobson, Director of Outreach & Community Programming, and Filise Jules, Licensed Therapist, were each presented with a Golden Palm Award at the 2021 Team PBC Golden Palm Awards.

Geeta was presented with the 'Transforming Outreach & Community Programming' Golden Palm for her out-of-the-box thinking that has led to the development of several databases that increase program efficiency.

Filise was presented with the 'Above and Beyond' Golden Palm for her efforts to make sure the Youth and Family Counseling (YFC) program materials are accessible in Creole.



## Highridge Resiliency Awards

Representatives from Palm Beach County Youth Services participated in a virtual Network Days Conference held by the Sanctuary Institute to explore new ways of utilizing knowledge around trauma-informed care best practices. Highridge Family Center was recognized for becoming certified by the Sanctuary Institute in 2019 and received a Resiliency Award for their adaptability and resiliency during the pandemic. Highridge provided several offerings to the community during the pandemic including telehealth, intensive outpatient programming, and virtual parent groups.



# Awards

## FCA Award from Prime Time Palm Beach County

Palm Beach County Youth Services Department's Finance, Contracting and Administrative Services Division Director Michelle Liska, along with Aaron Maharaj, financial analyst III, and Bridget Williams, procurement specialist, received the Empowering Our OST Community Award during Prime Time of Palm Beach County's virtual Advancing After-school Awards Ceremony on May 14. The award honors exemplary individuals for their work in the field and recognizes their commitment to quality standards, dedication to children and contributions to the afterschool field. The team was nominated by department Director Tammy K. Fields for coordinating the procurement and distribution of one touch supplies for out-of-school-time programs.



## Dr. Danniella Jones Earns Employee of the Year Award

Dr. Danniella Jones earned the Palm Beach County Youth Services Department's "Employee of the Year" award, positively impacted the department and community.

Dr. Danniella Jones was awarded the first-ever YSD employee of the year for (1) her dedication to the doctoral internship program (2) the development of the Equity and Diversity Program. Her contributions have gone above and beyond her regular duties and positively impacted the department and community.



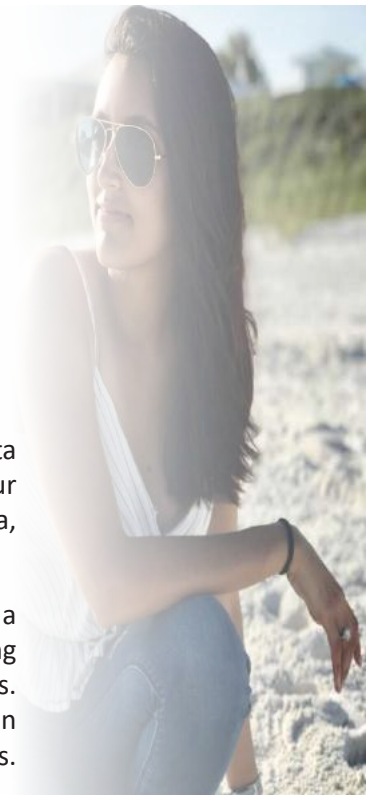
## Highridge Safety Award

Representatives from Palm Beach County Youth Services Department participated in a virtual Network Days Conference held by the Sanctuary Institute to explore new ways of utilizing knowledge around trauma-informed care best practices. During the conference, Highridge Family Center was recognized for becoming certified by the Sanctuary Institute in 2019 and received a Resiliency Award for their adaptability and resiliency during the pandemic. Highridge provided several offerings to the community during the pandemic including telehealth, intensive outpatient programming, and virtual parent groups.





# Alyssa Sangeeta Jacobson Scholarship



Friends of Youth Services and Palm Beach County, Inc. announced this year's Alyssa Sangeeta Jacobson Scholarship recipients. The awarded scholarship provides \$1,000 a year for up to four years. Recipients were selected from 69 applications based on application submission criteria, recommendation letters, and written essays.

The scholarship is in memory of Alyssa Sangeeta Jacobson. Alyssa was committed to living a self-sufficient life and discovering her passions. Her determination to pursue education, earning undergraduate and graduate degrees, enabled her to live consistent with those commitments. She hoped others could have support to achieve their goals. The Alyssa Sangeeta Jacobson Scholarship is dedicated to those who need a little extra assistance in achieving educational goals.

## Scholarship Recipients



### I'Yunni Phillips

**I'Yunni Phillips** is an entrepreneur with plans of one day making an impact within her community, the Tri-City area. A graduate of Glades Central Community High School and a member of Birth to 22's Future Leaders United for Change, I'Yunni recognizes the impact of trauma in her community and plans to pursue a career in mental health at Tuskegee University. "I am so honored to be a recipient of this scholarship," said I'Yunni. "The moment I received the call was so surreal."



### Skylar Rowley

**Skylar Rowley** is a graduate of Glades Central Community High School. Skylar will attend Florida Agricultural and Mechanical University in the fall, majoring in broadcast journalism, and aspires to become a sports commentator for the NFL. "By becoming a sports commentator, I hope to inspire other Black females to join the field of journalism," said Skylar.



” Strive to be better. Learn your value and live by it. Be consistent. Don't fear failure. Relax and see the good in life. - Alyssa Sangeeta Jacobson “



# Cross-Divisional Action Teams

Palm Beach County Youth Services Department’s Cross-Divisional Action Teams align with the department’s vision and its own strategic priorities, focusing on solutions to improve overall organizational performance.

The teams delivered presentations to the Leadership Team on a quarterly basis. The presentations provided an opportunity to gain feedback and guide the strategic plans forward.

During fiscal year 2021, each team held bi-weekly forums which allowed team members to work with their co-chairs to develop ideas.

Each of the three teams successfully accomplished their strategies, metrics, and goals.

## Seeds of Success

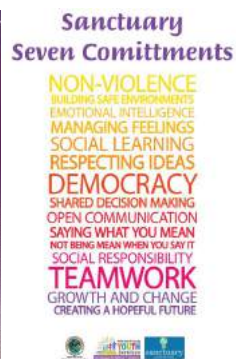


### “We Plant The Seeds Of Success That Grow Futures”

Seeds of Success celebrated the department’s diversity as well as their dedication to the youth that the department serves.

- Celebrated World Day for Cultural Diversity and ‘Thank a Youth Worker’ Day.
- Planned department events for fiscal year 2021.
- Celebrated their first ‘Employee of the Year.’

## Sanctuary Model



### “Promoting Safety and Recovery as a Trauma-Informed Community”

The Sanctuary Model is a trauma-informed, evidence-supported template for organizational change to help others heal.

- Emails were sent out monthly to all Youth Services Staff defining the Seven Commitments of the Sanctuary Model.
- Implemented Sanctuary Model on YSD intranet page.
- Implemented dedicated Sanctuary space in offices.

## Equity, Diversity, and Inclusion



### “Celebrate Diversity, Foster Inclusion, Promote Equity and Empower Courageous Engagement”

Equity, Diversity, and Inclusion (EDI) ensures that the Youth Services’ EDI value statement is fulfilled.

- Crafted an EDI statement echoing YSD’s mission, vision, and commitment to further the cause of social change.
- Produced the “I AM” video in support of social activism and productive discourse on positive social change.
- Constructed the EDI intranet web page.

# Guardian ad Litem



Guardian ad Litem  
**A POWERFUL VOICE FOR  
 FLORIDA'S CHILDREN**

**FLORIDA GUARDIAN AD LITEM  
 PROGRAM**

The Florida Guardian ad Litem (GAL) program in Palm Beach County is a partnership of community advocates and professional staff who provide a powerful voice on behalf of Florida's abused, abandoned and neglected children. GAL volunteers are trained, court-appointed representatives who advocate for these children in dependency court hearings. In Palm Beach County, the Guardian ad Litem program has hundreds of volunteers who work with attorneys and social workers to represent the child and their best interests. The volunteer's role is to get to know the child, visit and support them throughout the case, and provide information and recommendations to judges as part of the GAL multidisciplinary team. Palm Beach Youth Services department funds four county positions under Guardian ad Litem program. GAL's also has a non-profit arm called Speak Up for Kids.

The overall goal of Speak Up for Kids is to secure and provide additional financial support to help fund programs and direct services for the GAL program in order to ensure these children experience as close to a normal life as possible.

## The Difference a GAL Volunteer Makes ...



**A child with a GAL is ...**

More likely to be **adopted**.

**1/2 as likely** to re-enter foster care.

More likely to find a **safe and permanent home**.

**More apt** to receive the appropriate **physical, educational and emotional care** they need through available child services.

## Volunteer Time & Travel



**2,351**

Children Represented



**11,118**

Hearings Participated

# *Residential Treatment and Family Counseling*

Education and Training Center

Highridge Family Center

Youth and Family Counseling

Family Violence and Intervention Program



# Division Letter



I nominate this next year to be the year of Self-Care! This past year, the Residential Treatment and Family Counseling (RTFC) staff made it through another year in Covid. Congratulations to the entire team for their dedication and commitment to the Youth Services Department's (YSD) mission of growing brighter futures. Last year at this time, I think we were all looking forward with the hope that 2021 would usher in a return to "normalcy." However, we soon realized that it was more of the same...if not worse. The emotional and physical toll it has taken on people has been extensive, and our staff at YSD/RTFC was not immune. The "Great Resignation" hit RTFC pretty hard, resulting in multiple staff vacancies that are still in the process of being filled. Yet, I am hopeful and THANKFUL. I am thankful for the amazing, creative, and resilient team I have the honor to work with because they are the heart and soul of RTFC. Each and every team member has a vital role in RTFC's goal to provide the best quality mental health services to youth and families in Palm Beach County.

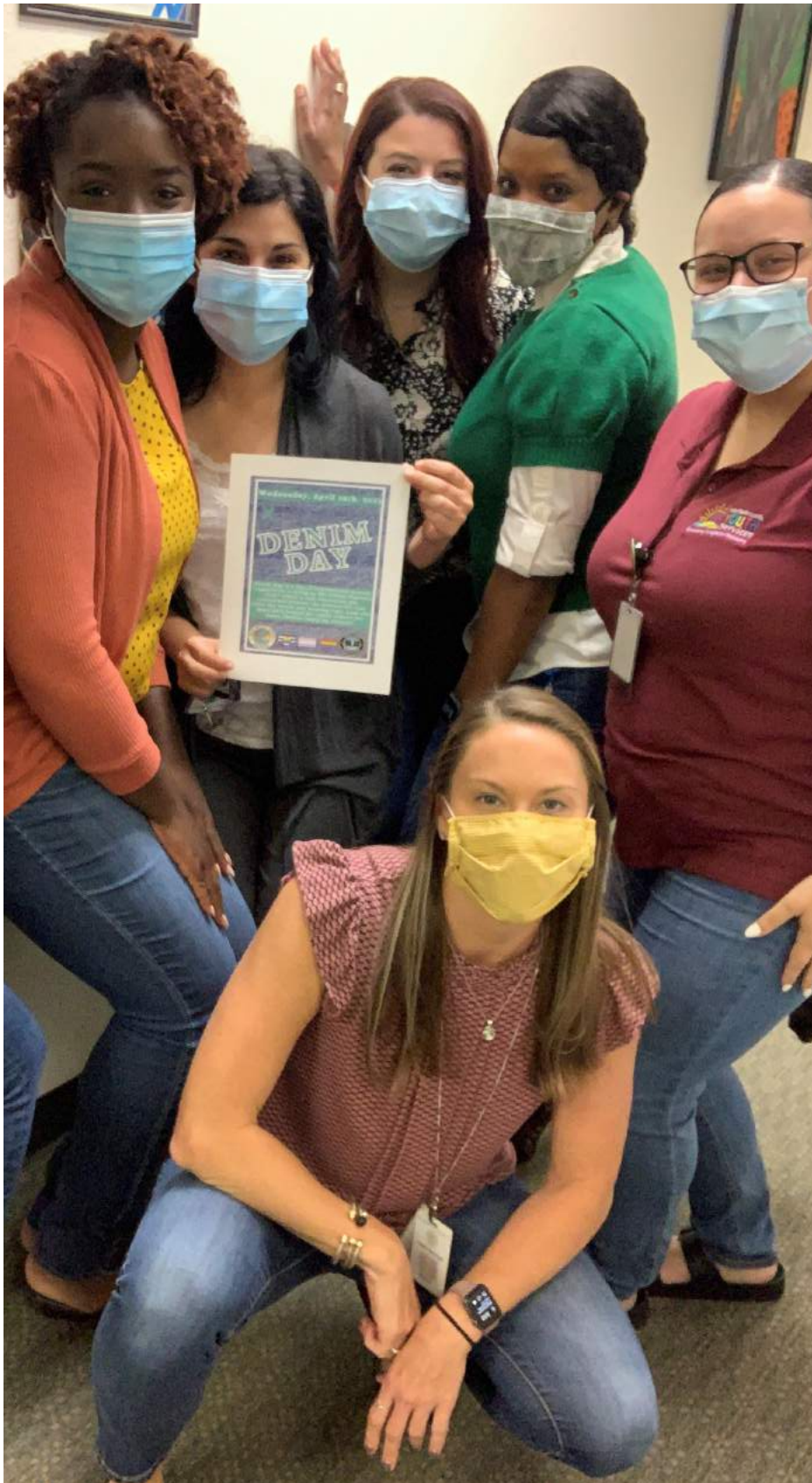
RTFC has made great strides in our journey towards department-wide implementation and certification with the Sanctuary Model of trauma informed care. The concept of a flattened hierarchy is central to the organizational shift and an aspect of the model that honors and respects everyone's role. The team has learned to focus on themselves and what they bring to the interactions and relationships with others. This focus on self-awareness, emotional intelligence, and self-care is crucial to being able to work in the field of mental health. So, after two years of chronic and toxic stress, personal and professional disruptions, the need for almost constant flexibility and adaptability to navigate the changing landscape; it is vital to focus on what's most important – the team members that make the vision and mission of Youth Services come alive.

Our goal at RTFC this next year and ongoing is to take care of ourselves and each other in order to be our best selves for the youth and families we serve. So, as we move into 2022, I look forward to our work with a renewed focus on self-care, growth, and change. The sky is the limit for RTFC and YSD. I am inspired and resolute to see our vision and goals materialize over this next year.

All the Best,

Twila D. Taylor, Psy.D.  
Director, Residential Treatment and Family Counseling Division

# Education & Training Center



The Education and Training Center is a community resource for primary prevention through education, training, and professional development, providing free services to parents, children, families, school personnel, and mental health professionals in Palm Beach County. Family, individual, and group therapy services are offered, in addition to psychological evaluations. Services are offered in-person or virtually and available in English, Spanish and Creole. The Education and Training Center is responsible for developing and implementing trainings, workshops, and community outreach activities. It also serves as a clinical placement site for doctoral interns, postdoctoral fellows, and doctoral level practicum trainees.

The Education & Training Center developed and implemented an Internet-Based Parent-Child Interaction Therapy (I-PCIT) program, a very specialized and highly efficacious intervention for young children. All current psychologists at Ed Center are recognized by PCIT International as Certified PCIT Therapists, and one is in the process of becoming a Within-Agency Certified PCIT Trainer. Through this process, YSD has been recognized on the PCIT International website as one of the very few certified providers in all of Palm Beach County.

The Education & Training Center's Equity and Diversity Program was developed in response to the community's growing need to respond to inequity and advocate for systemic and institutional change and functions as an accessible and proactive intervention in advancing diversity, equity, and inclusion.

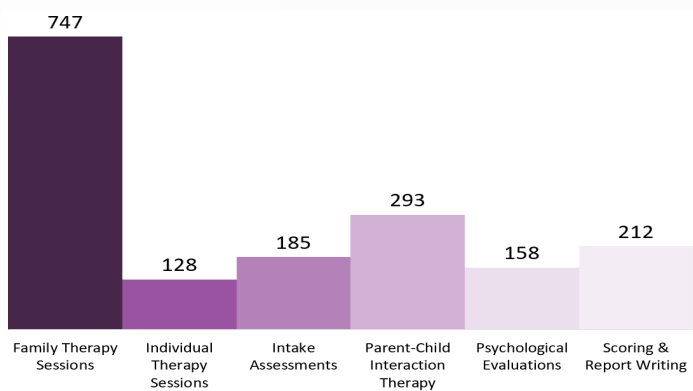
# EXCELLENCE MENTAL HEALTH SERVICE WELLNESS DEVELOPMENT



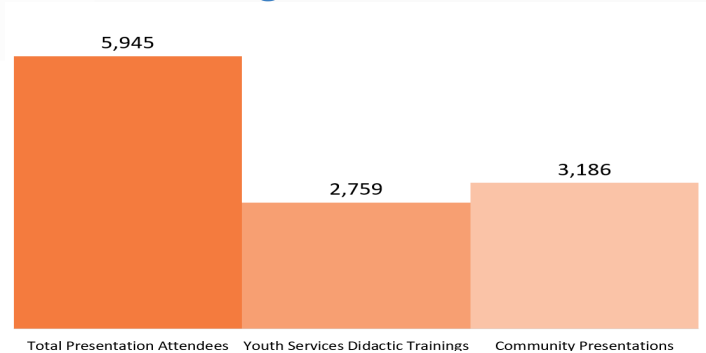
## Didactic Trainings

<p><b>Trauma 101</b></p> <p>Incorporating Evidence Based Practices in Treating Young Children with Disruptive Behaviors: Using PCIT Skills</p> <p>Suicidality</p> <p>Self Injury</p> <p>Impact of Racial/Ethnic Implicit Bias and Microaggressions</p> <p>Professional Development: Postdoc, Licensure, &amp; Loans</p> <p>Corporal Punishment</p>	<p><b>Your Brain on Poverty: The Psychological Effects of Living With Financial Scarcity</b></p> <p>Coping With Adversity Using Self-Compassion</p> <p>Spirituality &amp; Religion</p> <p>What Happened to You?: The Impact of Familial Substance Abuse</p> <p>Promoting Emotional Regulation in Children: Evidenced-Based Practices and Internet-Based Resources</p> <p>13th</p>	<p><b>Children's Exposure to Domestic Violence</b></p> <p>Early Development &amp; Attachment</p> <p>Providing Affirming Gender &amp; Orientation Care</p> <p>Eating Disorders and Trauma: The Latest Information You Need to Know</p> <p>Foundations of Clinical Supervision</p> <p>Child Sexual Assault</p> <p>Strategic Family Therapy</p>	<p><b>The Role of Psychopharmacology in Child and Adolescent Mental Health Care</b></p> <p>Impact of Social Media on Mental Health</p> <p>DBT Family Therapy Techniques</p> <p>Cultural Syndromes of Distress</p> <p>Disability: Culture, Treatment, and Assessment</p> <p>Community Violence</p> <p>Genograms</p> <p>Florida Laws &amp; Rules of the Board</p>	<p><b>Externalizing Behaviors in Adolescents: Behavioral Parenting Treatment Approaches</b></p> <p>An Introduction to Motivational Interviewing</p> <p>Understanding and Supporting a Grieving Child</p> <p>Working With Blended Families</p> <p>Multidisciplinary Consultation</p> <p>The Basics of Telemental Health</p> <p>Ethics: Maintaining Professional Boundaries</p>
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## Direct Service Hours



## Numbers Served at Trainings & Presentations



# Client Satisfaction Survey Report

## About

Palm Beach County Youth Services Department consistently conducts data collection, analysis and reporting of the department's satisfaction surveys and comment cards to evaluate and improve services, maintain client satisfaction and meet the needs of Palm Beach County youth and families.

The following data and responses were received between **October 1, 2020 and September 30, 2021**. Input was collected from youth and parents/guardians at the department's Education and Training Center, Family Violence Intervention Program, Highridge Family Center, and Youth & Family Counseling Locations.

Survey data-driven from the combined answers **(295)** for all RTFC programs indicate that clients and parents/guardians agreed or strongly agreed that they were satisfied with the clinical services provided by the division. An overwhelming majority of clients and parents/guardians report that services helped them express feelings in a better way or improved family communications.

# Education and Training Center Client Satisfaction Survey Report

## Youth and Parents/Guardians



of youth and parents strongly agreed or agreed that they felt respected by Youth Services' staff



of youth and parents strongly agreed or agreed that their family got along better because of what they learned during their care at Youth Services



of youth and parents/guardians strongly agreed or agreed that counseling helped



of youth and parents/guardians strongly agreed or agreed that counseling helped they reach their treatment goals





# Highridge Family Center

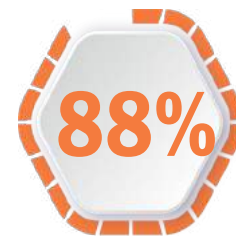
Highridge Family Center offers a three-to-four month, weekday residential treatment program for Palm Beach County youth, ages 11-16, who are experiencing problems at home, at school, with friends, and in the community. The Youth Services Department partners with the School District of Palm Beach County to provide school instruction on campus. Highridge Family Center offers residential programming with full mental health and educational services while employing safety precautions such as social distancing, meal services, and disinfecting. Highridge administrative staff continues to research and consult to provide the safest care for residents and remain abreast of local trends with regard to the COVID-19 pandemic. Highridge continues to support social skills and positive interactions with residents events such as the end of year graduation and luau, Black history month, and bi-monthly cooking classes. Highridge possesses their trauma-informed care certification and will seek recertification in 2022. The Sanctuary model emphasizes safety and healing relationships with residents, staff, and families.



of pervasively impaired youth with residential treatment



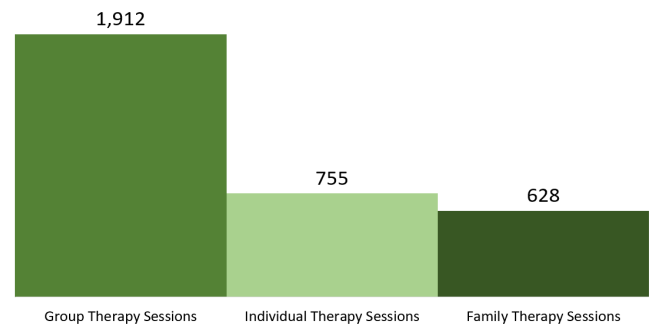
of severely impaired youth improved with residential treatment



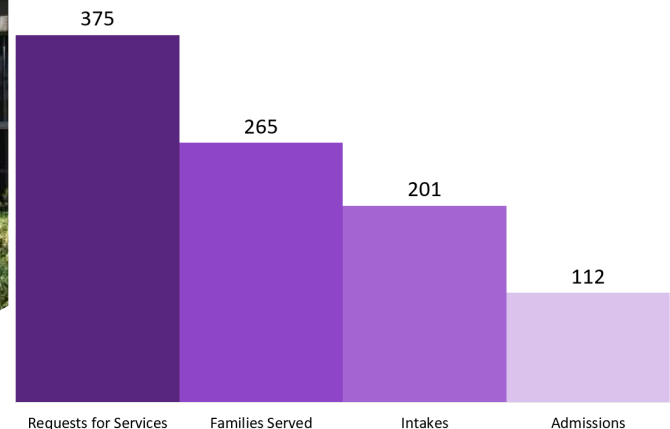
of clients satisfied with services received



## Direct Service Hours



## Services Provided



# Client Satisfaction Survey Report

Residents completed surveys prior to graduation. Therapists provided the survey to parents/guardians at least one week prior to their final family therapy session.

discharge takes place before graduation and/or at a time when a therapist is unavailable, the staff member handling the discharge administered both the resident and the parent/guardian survey or were sent a survey via email.

For the youth who are released, withdrawn or whose

## Youth



of **youth** strongly agreed or agreed that they felt physically safe at Highridge Family Center



of **youth** strongly agreed or agreed that they were able to improve their behavior in school because of what they learned at Highridge Family Center



of **youth** strongly agreed or agreed that counseling helped them express their feelings in a better way

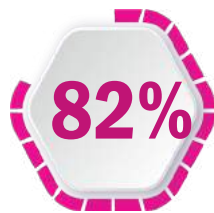


of **youth** strongly agreed or agreed that Highridge helped them achieve their treatment goals

## Parents/Guardians



of **parents/guardians** strongly agreed or agreed that their family got along better because of what they learned during their care at Highridge



of **parents/guardians** strongly agreed or agreed that Highridge Family Center helped their child express their feelings in a better way



of **parents/guardians** strongly agreed or agreed that they are happy with the treatment their child received



of **parents/guardians** strongly agreed or agreed that they would refer another family to Highridge Family Center

“ Everyone was very kind and caring and it made me feel welcomed. ”  
- Youth comment

“ They made my son have more self-esteem, behavior, focus, motivation, social in having more control of his emotions. ”  
- Parent/Guardian comment

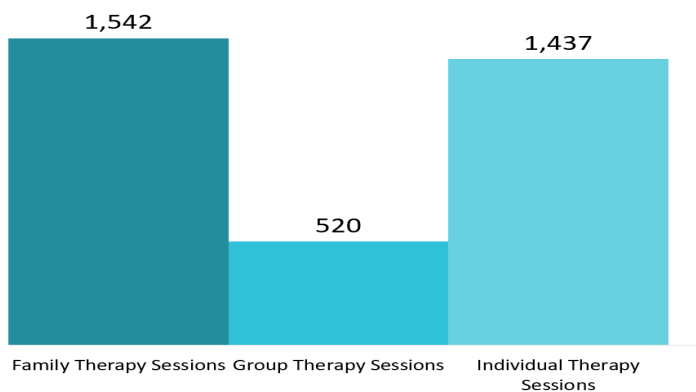
# Youth and Family Counseling

Youth and Family Counseling (YFC) is a three-month community based program that provides family therapy, individual therapy, group therapy, psycho-educational school based programs, and on-site school based services for families with children and youth up to 22 years of age. Additionally, YFC is becoming trauma-informed and certified through the Sanctuary Model. YFC also provides parent education classes based on STEP (Systematic Training for Effective Parenting) and community presentations. YFC collaborates with community agencies such as the School District of Palm Beach County and the 15th Judicial Circuit Courts.

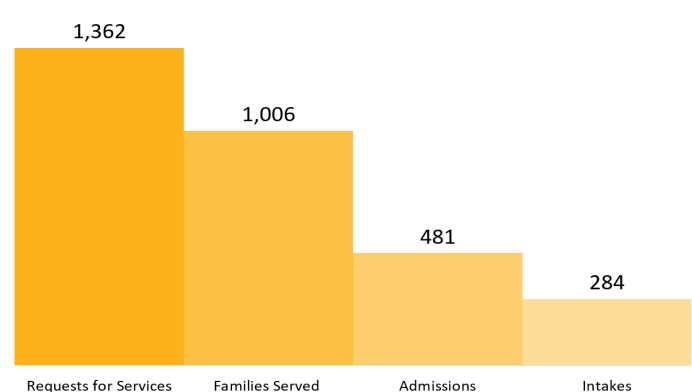
During fiscal year 2021, YFC provided 10,185 hours of service to clients throughout their various programs. Three YFC South therapists received four different certifications in Grief Counseling, Supervision, Crisis Intervention, and Trauma Treatment.



## Direct Service Hours



## Services Provided



**567**

Clients Received  
Community Based Services



**302**

Students Received School  
Based Services



**7**

Community Groups on  
Behavioral Health

# Client Satisfaction Survey Report

## Youth

84%

of youth strongly agreed or agreed that they could talk about any problems with their therapist

69%

of youth strongly agreed or agreed that their family gets along better because of what they learned during their care at Youth Services

86%

of youth strongly agreed or agreed that counseling helped them to express their feelings in a better way

91%

of youth strongly agreed or agreed that they would send a friend to Youth Services if they needed help

*It was a safe place for me to talk and discuss my feelings without feeling judged.*

- Youth comment

## Parents/Guardians

100%

of parents/guardians strongly agreed or agreed that they could talk about any problems with their therapist

98%

of parents/guardians strongly agreed or agreed that counseling helped their family express feelings in a better way

*Our therapist was easy to talk to and made us feel welcomed since the beginning.*

- Parent/Guardian comment

93%

of parents/guardians strongly agreed or agreed that they are happy with the services their family received

92%

of parents/guardians strongly agreed or agreed that their family gets along better because of what they learned during their care at Youth Services

# Family Violence Intervention Program

The Family Violence Intervention Program (FVIP) is a court diversion program for first-time juvenile offenders who have been charged with a domestic violence offense. Some services can include family counseling, individual counseling, anger management groups, substance abuse

testing and counseling and residential placement. Cases are only accepted upon referral from the State Attorney's Office. FVIP also has a volunteer program that helps graduated clients with the expunction process.

*"I learned to be respectful to others and don't mistreat them."  
- Youth comment*



*"The staff was professional and gave attention to the needs of my daughter at her greatest time of need."  
- Parent/Guardian comment*

## Client Satisfaction Survey Report

### Youth



of youth strongly agreed or agreed that the mediation conference was helpful in offering solutions for their family problems



of youth strongly agreed or agreed that the program helped them make their behavior better



of youth strongly agreed or agreed that initial contact with case manager helped ease worry about the court process



of youth strongly agreed or agreed that their case manager helped make their family communication better

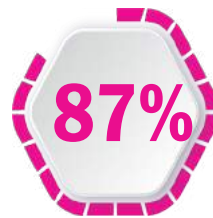
### Parents/Guardians



of parents/guardians strongly agreed or agreed that the program helped them decrease their child's violent behaviors



of parents/guardians strongly agreed or agreed that the program was a positive experience for their family



of parents/guardians strongly agreed or agreed that their case manager helped improve their family communication



of parents/guardians strongly agreed or agreed that the individual and/or family counseling sessions their child attended were helpful



**135**  
Clients



**90**  
Clients Diverted from the  
Juvenile Justice System



**86%**  
Completion Rate

# Outreach and Community Programming

Community Based Agencies (CBA's)

CBA Funded Programs

Summer Camp Scholarship Program

Super Summer Spelling Bee

Summer Food Service Program

Youth Empowerment Centers

My Brother's Keepers Network

Future Leaders United for Change



# Division Letter



**T**he last year was a true test of resilience, commitment and strength. As we exhaled thinking the worse was behind us, a stronger COVID wave hit our community and challenged our core. Compounding our health concerns, we continued to face social justice and equity issues. These issues challenged us, but gave us an opportunity to rise up. We embraced the challenge and strategically looked at equity, diversity and inclusion within the department and in the delivery of services to the community.

We continue to meet the community where they are, providing blended access virtually and in-person. In a series of community conversations, we took note as Palm Beach County children overwhelmingly identified that the biggest issue that they are encountering is mental health. They described feelings of anger, depression and hopelessness due to the impact of COVID. Health concerns, unemployment, and isolation coupled with the expectations from parents, school and self have made them susceptible to these mental health issues. And, we have been using that information to provide access to appropriate services!

In response to the economic impact of the pandemic, we provided more than 150,000 meals to more than 73 sites over the summer so that children could remain healthy over the summer months. We expanded our summer camp scholarship program, requiring quality programming using social emotional lenses, to all our children. And, this year, more than 3,600 children received scholarships.

Importantly, we have encouraged our young people to use their voice, and have included them in the work within the community. And, through our summer and community based agency's internships, our young people have been getting ready for the workforce!

As a backbone agency in the collective impact work of Birth to 22, we continue to move the needle in the areas identified in the youth master plan: community stressors, health and wellness, education, economic access, parenting and role model and social emotional learning.

Despite the challenges, the division's outcome measurements were both positive and steady. And, I can truly say that **I have never been prouder to be part of the Palm Beach County family and to serve as the Director of Outreach and Community Programming! Despite all the obstacles that we encountered personally and professionally this year, this community's dedication, optimism, perseverance, and determination have never wavered!**

Thank you to our administrators for their continued support in our vision and to the OCP team and partners for their vigilance in overcoming barriers, providing accessible services, keeping equity to the forefront, empowering youth and families, and growing brighter futures!

Geeta Loch-Jacobson  
Director, Outreach and Community Programming Division

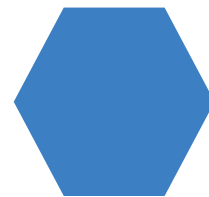
# Community Based Agencies

Community Based Agencies (CBAs) are organizations that receive funding from the Palm Beach County Board of County Commissioners through its Youth Services Department. The Outreach and Community Programming Division monitors funded organizations for strict compliance and service integrity.

The areas of funding were identified in the Youth Master Plan “Strengthening the Steps to Success” based on information gathered from the community by the Palm Beach County Youth Services Department, along with other youth-serving partner agency members of the Birth to 22: United for Brighter Futures.

The department’s goals for the CBAs are to:

- Provide direction and support to CBAs to ensure successful implementation of contract requirements.
- Ensure that the department’s funding supports programs that fill service gaps as indicated by the Youth Master Plan.
- Evaluate CBA programs to ensure services are having a positive impact on the youth served.



**40**

Contracts



**\$3,946,658**

Expended



**12,635**

Youth, Adults, Parents, Mentors  
and Organizations Served



# CBA Funded Programs

## Economic Access \$235,343 expended

**Urban Youth Impact, Inc.** **50 Youth Served**

### The Reframe Work Program

- ✓ 76% of youth were mentored collectively by a business/organization member during weekly workshops with guest speakers.
- ✓ 72% of youth demonstrated an increased understanding of time management, interview, financial literacy, and vision boarding skills within 1 year.

**Vita Nova, Inc.** **100 Youth Served**

### The Ready2Work! Program

- ✓ 93% of youth will have increased support network related to school or work.
- ✓ 84% of youth with increased employability skills gained employment.

## Educational Supports \$638,885 expended

**Big Brothers Big Sisters of Palm Beach and Martin Counties, Inc.** **48 Youth Served**

### School to Work Program

- ✓ 100% of youth connected to a business mentor.
- ✓ 100% of youth were promoted to the next grade level or graduated from high school.

**Boys & Girls Clubs of Palm Beach County, Inc.** **270 Youth Served**

### Great Futures Program

- ✓ 90% of 6th-11th graders moved to the next grade level.
- ✓ 90% of of junior staff successfully fulfilled job requirements and gained 21st Century skills.

**College for Kids, Inc.** **1173 Youth Served**  
**509 Parents Served**

### Take Stock in Children PBC Program

- ✓ 98% of youth enrolled into a post-secondary institution in the fall following graduation.
- ✓ 98% of youth met regularly with a positive adult role model.

**Seagull Industries for the Disabled, Inc.**

**46 Youth Served**

**SAIL Program**

- ✓ 100% of youth graduated on time, as evident by student tracking sheet.
- ✓ 100% of youth achieved employment skills as evident by an intake assessment, progress reports, and post survey.

**The Arc of Palm Beach County, Inc.**

**50 Youth Served**

**20 Mentors Served**

**Stand UP Program**

- ✓ 100% of youth improved or acquired self-advocacy skills at a level reflective of their age and ability.
- ✓ 100% of youth completed 20 hours of Stand UP Leadership training.

**The Palm Beach County Literacy Coalition, Inc.**

**75 Parents/Caregivers Served**

**Glades Family Education Program**

- ✓ 96% of parents/caregivers increased their knowledge of parenting skills that were presented in workshops, as evidenced by prepost assessments.
- ✓ 100% of parents/caregivers strongly agreed the program helped them understand how to support their children's education.

**Urban Youth Impact, Inc.**

**15 Youth Served**

**Young Readers Program**

- ✓ 93% of K-1st graders moved to the next grade level.
- ✓ 100% of K-1st graders improved reading scores and literacy comprehension.

**Health & Wellness**



**\$302,143 expended**

**Center for Child Counseling, Inc.**

**347 Youth Served**

**394 Caregivers Served**

**347 Service Providers**

**Childhood Trauma Response Program**

- ✓ 100% of youth improved trauma symptoms, self-regulation and coping, and behavioral patterns.
- ✓ 100% of adult caregivers and service providers increased knowledge about trauma.

**Compass, Inc.**

**75 Youth Served**

**Youth Mental Wellness Program**

- ✓ 100% of youth served (through group therapy) demonstrated decreases in anxiety, depression, and isolation.
- ✓ 100% of youth served (through individual therapy) have demonstrated decreases in anxiety, depression, and isolation.

**Connections Education Center of the Palm Beaches, Inc.**

**107 Youth Served**

**Connections Health and Wellness Program**

- ✓ 100% of children/youth with ASD gained an increased knowledge of healthy eating and meal preparation while having access to fresh foods.
- ✓ 100% of children/youth benefited physically by participating in structured in/outdoor exercise.

**For the Children, Inc.** **36 Families Served**

**The Healthy Families Healthy Kids Program**

- ✓ 100% of parents and children increased knowledge of nutrition.
- ✓ 100% of parents and children increased knowledge of stress reduction techniques.

**Parenting & Role Models**  **\$511,458 expended**

**Children of Inmates** **76 Youth Served**  
**22 Parents Served**

**Babies N’ Brains Parenting Supports Program**

- ✓ 90% of incarcerated parents successfully completing the 9 module cohort will demonstrate knowledge gains as assessed by pre/post exam.
- ✓ 80% of children demonstrated a decrease in anti-social behavior.

**Grandma’s Place, Inc.** **150 Parents / Caregivers Served**

**Family Support Program**

- ✓ 100% of parents/caregivers indicated respite care met their needs within one year.
- ✓ 100% of parents/caregivers reported learning gains and emotional support.

**Planned Parenthood of South Florida and Treasure Coast, Inc.** **282 Parents Served**

**Time for Your Teen Program**

- ✓ 100% of parents committed to engage in multiple future conversations with teens about healthy sexual behaviors aligned with values.
- ✓ 100% of parents indicate increase in ability to seek out additional community resources as needed.

**The Children’s Home Society of Florida** **161 Finalized Adoptions**

**Adoption Assistance Program**

- ✓ 99% of children served did not experience a recurrence of maltreatment within 12 months of service termination.
- ✓ 100% of youth served had a finalized adoption status within 12 months of referral.

**The Children’s Home Society of Florida** **3986 Youth Served**

**The Visitation Center Program**

- ✓ 97% of youth achieved permanency had not experienced re-abuse, verified or indicated, within 6 months of termination.
- ✓ 43% of children removed from their homes achieved permanency in under 12 months.

**United Way of Palm Beach County** **368 Youth Served**  
**257 Mentors Served**

**The Mentor Center Training**

- ✓ 100% of youth mentored for a minimum of six months improved or maintained effective.
- ✓ 100% of the youth mentor wait list was reduced.

## Ensure Safety & Justice \$1,681,631 expended

<p><b>Aid to Victims of Domestic Abuse, Inc.</b></p>	<p>281                      Youth Served                      106                      Caregivers Served                      53                      Service Providers</p>	<p><b>Commit to Change: A Violence Prevention Initiative Program</b></p> <ul style="list-style-type: none"> <li>✓ 100% of youth increased awareness of domestic violence and available community resources.</li> <li>✓ 100% of parents increased their knowledge of domestic violence and available community resources.</li> </ul>
<p><b>Boys Town South Florida, Inc.</b></p>	<p><b>40 Families Served</b></p>	<p><b>Glades Project Program</b></p> <ul style="list-style-type: none"> <li>✓ 83% families reported improved relationships as demonstrated by Strengths and Stressors data and parental report.</li> <li>✓ 95% of families reported safe home environments with new involvement with child welfare and juvenile systems.</li> </ul>
<p><b>Children of Inmates, Inc.</b></p>	<p><b>28 Youth Served</b></p>	<p><b>Boyz to Men/Girlz to Women</b></p> <ul style="list-style-type: none"> <li>✓ 85% of parents provided a stable family environment.</li> <li>✓ 80% of youth reported decrease of anti-social behavior.</li> </ul>
<p><b>Children's Case Management Organization, Inc. (Families First)</b></p>	<p><b>136 Youth Served</b></p>	<p><b>Y.E.S. (Youth: Empowered and Secure Program)</b></p> <ul style="list-style-type: none"> <li>✓ 100% of youth increased in overall level of functioning.</li> <li>✓ 100% of youth increased improvement in family functioning resulting in no gang participation.</li> </ul>
<p><b>Community Child Care Center of Delray Beach, Inc.</b></p>	<p><b>73 Youth Served</b></p>	<p><b>MenTeens of the Future Program</b></p> <ul style="list-style-type: none"> <li>✓ 100% of participating youth had decreased contact and/or recidivism with the juvenile justice system.</li> <li>✓ 95% of participating youth reported higher rates of connectedness within school and the community.</li> </ul>
<p><b>Communities In Schools, Inc.</b></p>	<p><b>50 Youth Served</b></p>	<p><b>Charting for Success Program</b></p> <ul style="list-style-type: none"> <li>✓ 100% of youth were promoted to the next grade level.</li> <li>✓ 100% of youth improved in behavior and demonstrated improved attendance.</li> </ul>
<p><b>Gulfstream Goodwill Industries, Inc.</b></p>	<p><b>41 Youth Served</b></p>	<p><b>Going the Distance Program</b></p> <ul style="list-style-type: none"> <li>✓ 100% of youth were not convicted of a crime during the 12 month contract year.</li> <li>✓ 73% of youth remained active in the program for a minimum of 6 months.</li> </ul>

**Gulfstream Goodwill Industries, Inc.** **77 Youth Served**

- Intensive Home Detention Program**
- ✓ 85% of youth successfully completed the program by abiding by the signed agreement of program requirements.
  - ✓ 85% of youth have not obtained any new charges while enrolled in the program.

**Milagro Foundation, Inc.** **35 Youth Served**

- Youth Inspire Greatness Program**
- ✓ 100% of youth advanced to the next grade level.
  - ✓ 80% of youth demonstrated satisfactory school attendance by missing 10 or fewer days during the academic year.

**The Urban League of Palm Beach County, Inc.** **75 Youth Served**

- Project Moving Forward Program**
- ✓ 67% of youth demonstrated an increase of knowledge in various topics including but not limited to gang resistance and life skills.
  - ✓ 67% of youth demonstrated improvement in school attendance.

**Social & Emotional Learning**  **\$1,098,892 expended**

**American Association of Caregiving Youth, Inc.** **29 Youth Served**

- Caregiving Youth Program (CYP)**
- ✓ 100% of students learned that they are not alone.
  - ✓ 100% of students participated in 1 CYP activity.

**Center for Child Counseling, Inc.** **680 Youth Served**

- Childcare and Community Social-Emotional Wellness Program**
- ✓ 98% of youth improved in healthy communication, problem-solving, coping and behavioral patterns.
  - ✓ 100% of adult caregivers increased knowledge of trauma and Adverse Childhood Experiences.

**City of Greenacres** **48 Youth Served**

- Youth Programs Division - Cool Zone/Hot Spot**
- ✓ 100% of youth obtained at least 25 hours of community service.
  - ✓ 83% of youth maintained a minimum report card conduct score of 3.

**Community Child Care Center of Delray Beach, Inc.** **473 Youth Served**

- Out-of-School Programs**
- ✓ 100% of youth received high quality out-of-school services.
  - ✓ 100% of youth reported a positive climate on program climate survey.

**Compass, Inc.**

- 61 Youth Served
- 44 Families Served
- 104 Youth Attended Events
- 479 Training Attendees

**Transgender Youth Services Program**

- ✓ 100% of youth increased knowledge about the LGBTQ community with an emphasis on transgender youth.
- ✓ 100% of youth improved connectivity within the community, self-concept, and decreased isolation.

**Florida Fishing Academy, Inc.**

**435 Youth Served**

**Angling for a Healthy Future**

- ✓ 100% of youth served as group facilitators and/or mentors.
- ✓ 100% of youth demonstrated increase in reflective thinking skills.

**Housing Partnership, Inc.**

**25 Youth Served**

**Mentoring at Lake Worth Middle Program**

- ✓ 100% of youth were matched with mentors.
- ✓ 95% of youth mentees matched for four months or more consistently attended school.

**Housing Partnership, Inc.**

**21 Youth Served**

**Mentoring at Pahokee Elementary Program**

- ✓ 100% of youth were matched with mentors.
- ✓ 100% of youth mentees matched for four months or more consistently attended school.

**Milagro Foundation, Inc.**

**35 Youth Served**

**Middle School Program**

- ✓ 100% of program participants served, matched with mentors improved their grades.
- ✓ 94% of youth demonstrated an increased in knowledge and skills in each of the programs/projects.

**Prime Time Palm Beach County, Inc.**

**530 Youth Served**

**Middle School Out-of-School Time Initiative Program**

- ✓ 90% of practitioners across all participated QIS programs reported a positive impact with services and supports provided.

**Urban League of Palm Beach County**

**168 Youth Served**

**Project Ready NULITES Program**

- ✓ 74% of program participants maintained/made academic gains.
- ✓ 90% of high school seniors graduated.
- ✓ 50% of youth demonstrated growth in leadership and increased knowledge of life skills.

# Summer CBA Funded Programs

## Health & Wellness \$167,856 expended

Digital Vibez

1000  
Youth  
Served

### Wellness Workshop Program

- ✓ (85%) of youth participants demonstrated an increase in knowledge and understanding of nutrition and diabetes.
- ✓ (85%) of youth participants demonstrated an increase in knowledge and understanding of stress management.

## Social & Emotional Learning \$170,000 expended

Prime Time  
Palm Beach County, Inc.

778  
Youth  
Served

### Expanded Learning Opportunities (ELO)

- ✓ 100% of expanded learning opportunity providers received a modified, exploratory quality assessment using the ELO Observation Feedback and Coaching Tool.
- ✓ 75% of ELO staff reported perceptions of youth engagement indicating that youth were cognitively, socially, and emotionally engaged by the activity.

## Educational Supports \$28,342 expended

Youth Speak Out  
International, Inc.

145  
Youth  
Served

### Today's Technology and Communication

- ✓ (91%) of students participated in a community forum.
- ✓ (91%) of students increased their knowledge of media production and recorded peer interviews.



3

Contracts



\$366,198

Expended



1,923

Youth Served

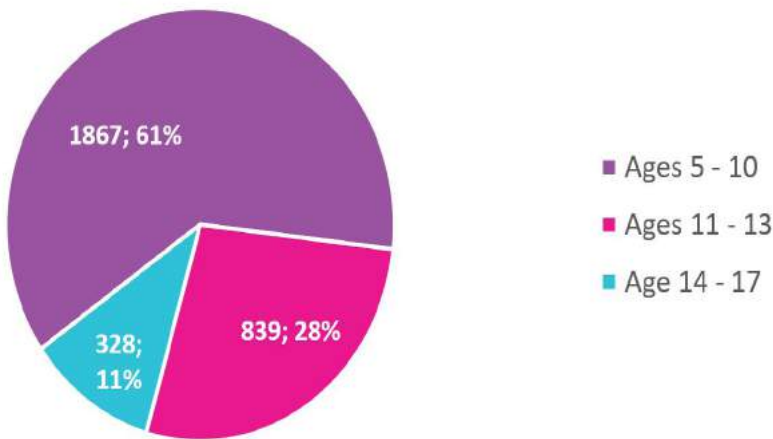
# Summer Camp Scholarship Program



The Summer Camp Scholarship Program (SCSP) provides full-tuition and fees for summer camp children residing in families with income at or below 150% of the Federal Poverty Guidelines. It allows parents to work with the knowledge that their children are safe. It gives children educational and recreational opportunities for growth. In addition to the funding provided by Palm Beach County Board of County Commissioners, a significant contribution of scholarship funding is made by the Children's Services Council of Palm Beach County.

In the Summer of 2021, providers returned to fully in-person camps only.

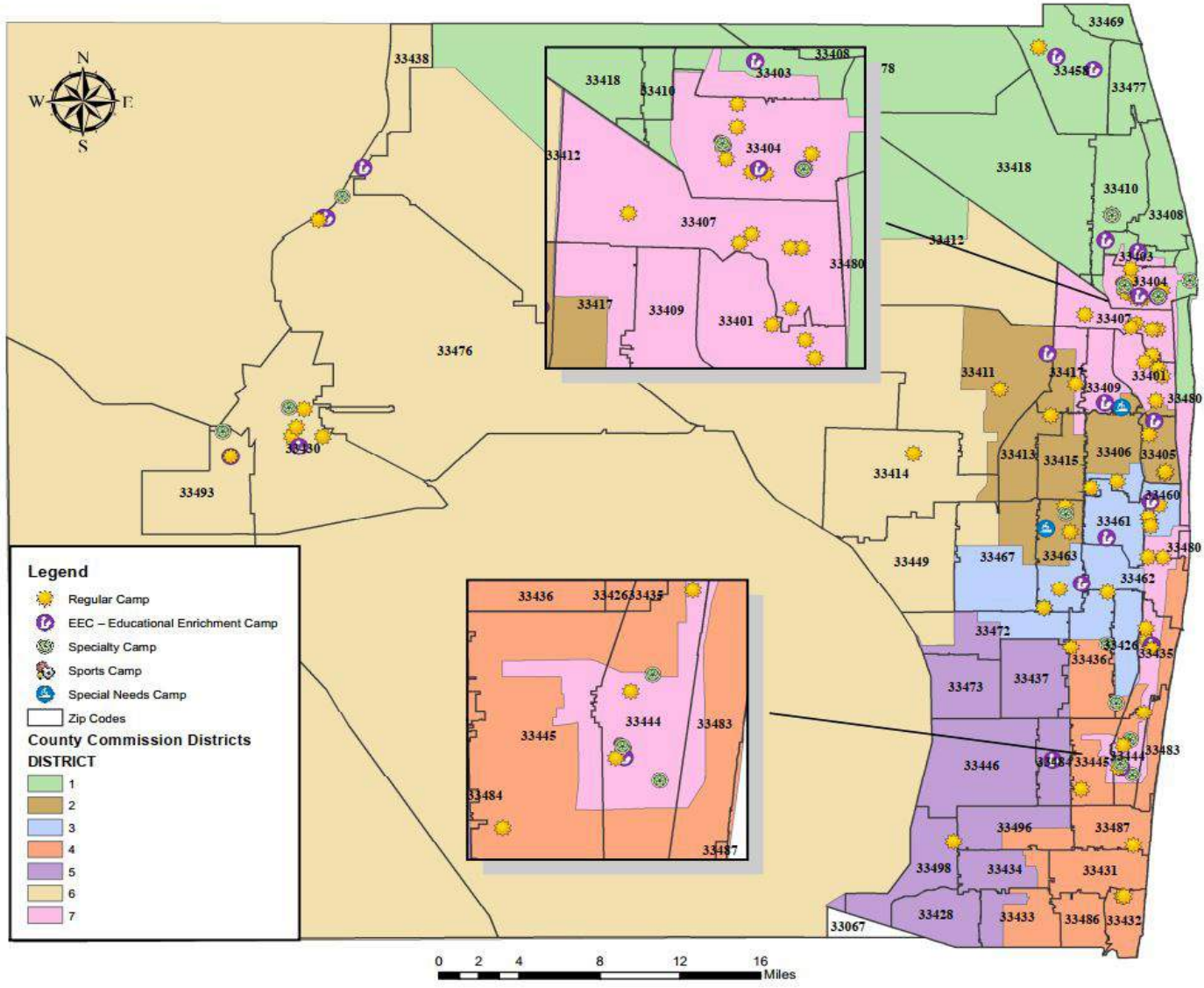
## Campers By Age



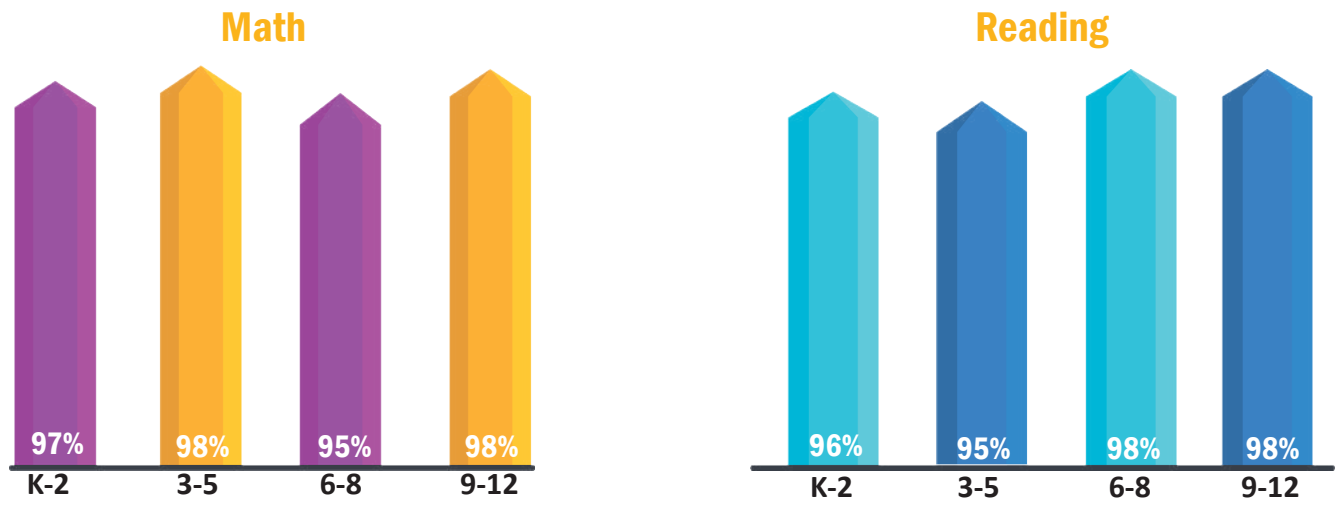
 <b>3,034</b> Summer Camp Scholarship Attendees	 <b>1,162</b> Children Attended Educational Enrichment Camps	 <b>100</b> Camp Sites	 <b>\$2,287,300</b> Expended
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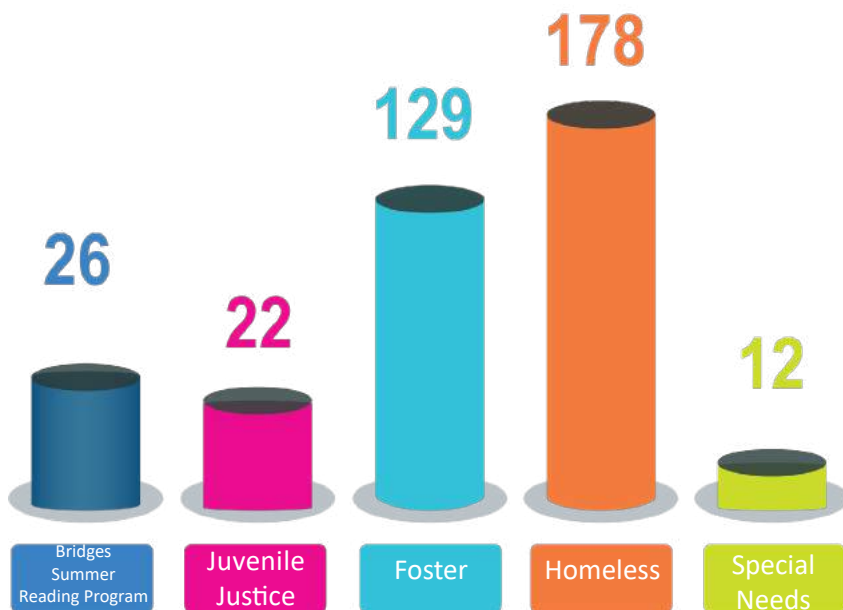
# 2021 Summer Camp Sites



## Percent of Youth in Educational Enrichment Camps had Educational Gains



## 367 Specialized Population Campers Attended Camp



### Camp Quote

“I have worked with the Summer Camp Scholarship Program for over ten (10) years and every year is better than the last. The YSD listens and tries their best to simplify processes for providers so we can focus on making summer camps memorable for our youth! The SCSP team is very knowledgeable and easy to work with!”

-City of Greenacres



### Provider Presentations

New to the 2021 provider application process was the Provider Presentation. Providers had 20 minutes to present their program to YSD staff, including how they meet SCSP campers’ needs. Areas of review to be covered by the presentation included: Activities that promote skill building, camp staff growth and development, character building/ social emotional support, well-maintained facility, conflict management, marketing, availability of nutritious meals, safety and sanitation, and preventing the summer slide.



### Increasing Educational Resources

The School District of Palm Beach County’s Teaching and Learning Division Office of African, African American, Latino, Holocaust, and Gender Studies created the L.I.T. (Liberating Inspirational Transformative) Summer Curriculum. It provided free content that consisted of culturally relevant activities for participants in grades 6 – 8. The program’s goal is to engage and inspire students through movement, art, music, and real-world experiences. All camps were encouraged to participate in this program.

Scholastic’s LitCamp Curriculum: Funding from Friends of Youth Services allowed the Scholastic LitCamp Educational Program to be piloted with eighteen SCSP camps. LitCamp provides the one-hour daily reading requirement suggested by the School District of Palm Beach County, as well as songs, reading comprehension activities, and discussion topics.

# Super Summer Spelling Bee

Held on July 21, 2021, this virtual event utilized Kahoot!, a virtual learning-based platform that tested campers on spelling skills through identifying the correct spelling of a spoken word, filling in the blanks, listening and typing the correct spelling of a word, and selecting the correct word in a sentence.

The spelling bee provides academic activities to encourage the spirit of learning while preventing summer and COVID slides.



## Super Summer Spelling Bee Winners

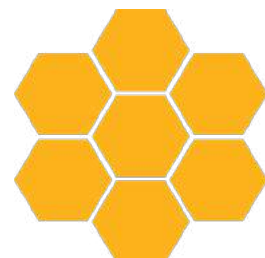
<b>K – 2nd</b>		
1st Place	Neil S. Hirsh Boys & Girls Club	Jadah
2nd Place	Neil S. Hirsh Boys & Girls Club	Natalya
3rd Place	Preparing Tomorrow's Leaders	Robert
<b>3rd – 5th</b>		
1st Place	Digital VibeZ	Sean
2nd Place	Neil S. Hirsh Boys & Girls Club	Andres
3rd Place	Neil S. Hirsh Boys & Girls Club	Neysa
<b>6th – 8th</b>		
1st Place	Bethel Evangelical Church	Sanai
2nd Place	Bethel Evangelical Church	Alexzander
3rd Place	Preparing Tomorrow's Leaders	Jamiriah
<b>9th – 12th</b>		
1st Place	Preparing Tomorrow's Leaders	Jay'Shawn
2nd Place	Bethel Evangelical Church	Valerie
3rd Place	City of Greenacres	Amelia



**129** PARTICIPANTS **34** SUMMER CAMPS

All winners received a trophy and a book.

Each 1st place speller won a Kindle!



# Summer Food Service Program

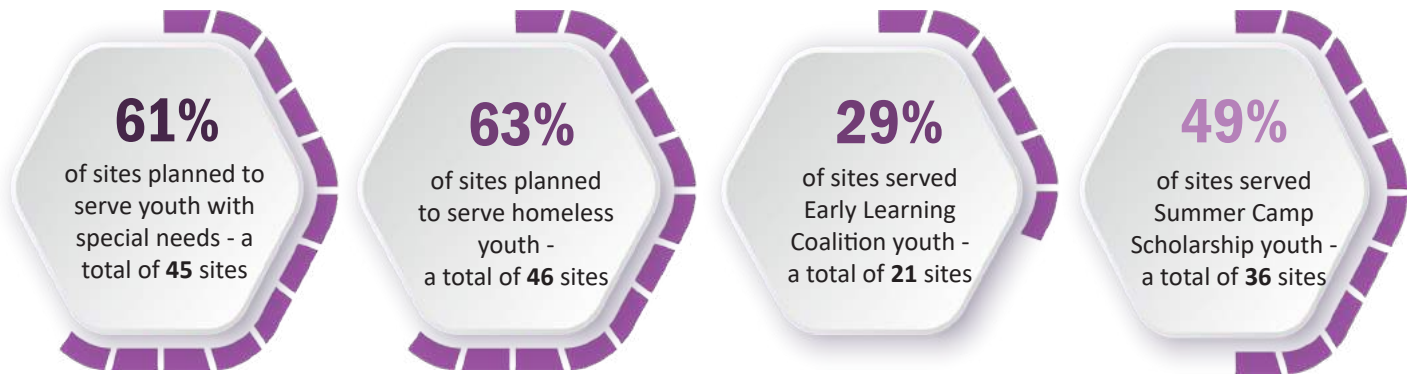


The Summer Food Service Program ensures that school-aged children, 18 years and under, receive nutritious meals beyond the school year and during the summer months. Funded by the United States Department of Agriculture (USDA), the Palm Beach County Youth Services Department works with approved sites to provide a safe environment where children can receive a nutritious meal.

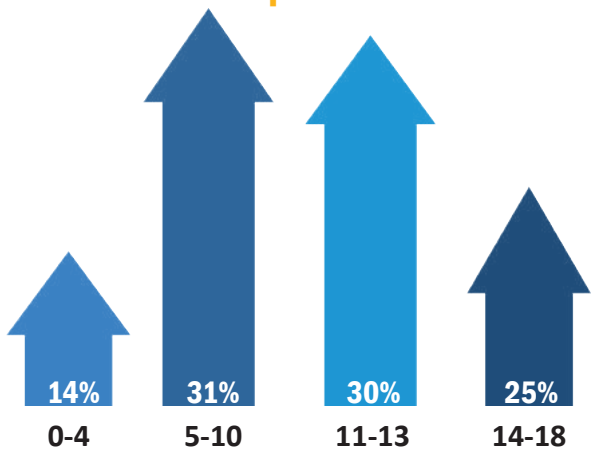
During fiscal year 2021, all seven Palm Beach County districts were represented.

The program worked with two different vendors, which allowed camps to choose the meal service option that worked best for their sites.

## Youth Served



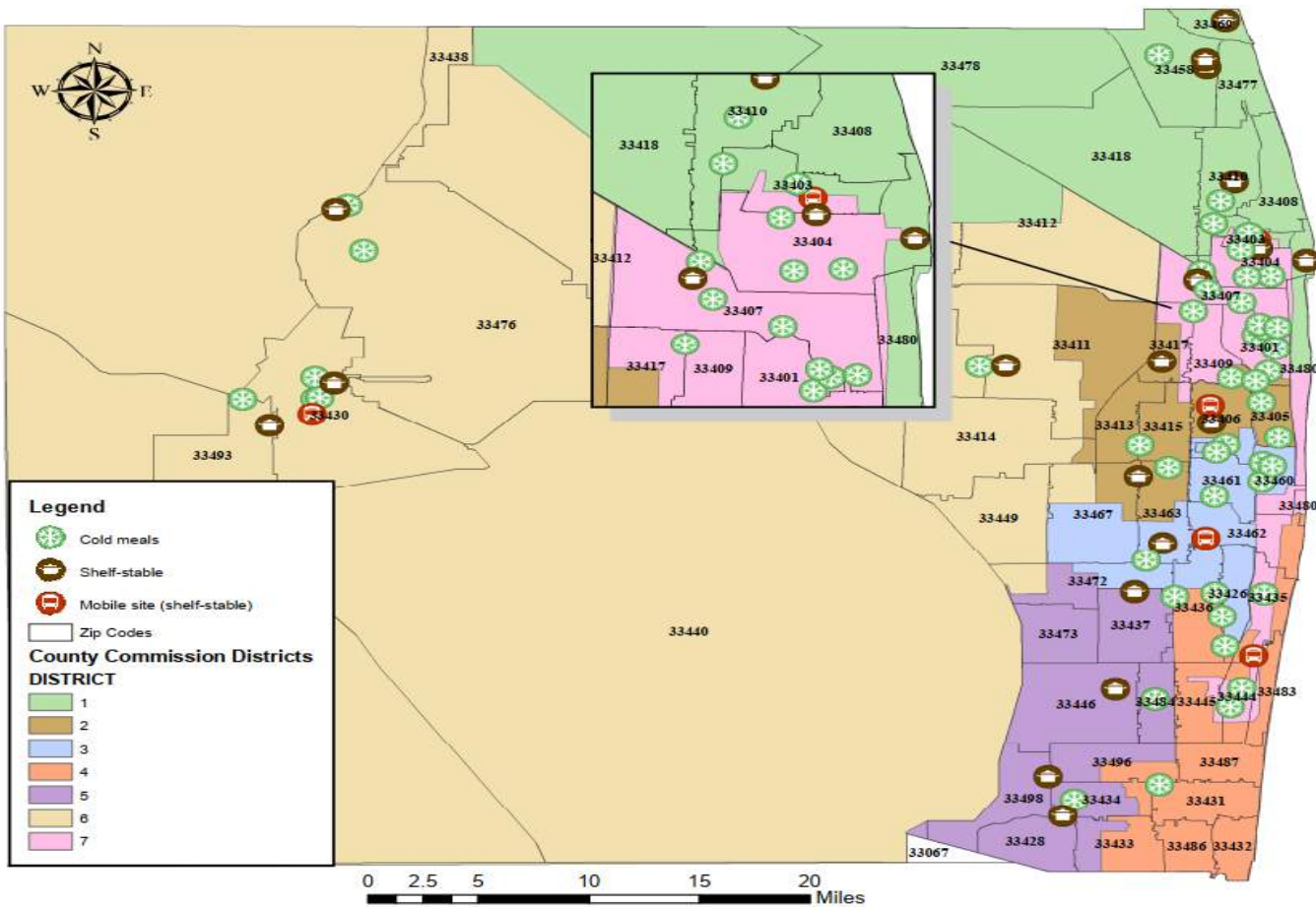
## Percentage of Total Sites by Age Group Served



## Palm Beach County Library System Partnership



# 2021 Summer Food Service Sites



## Monitors

Summer Food monitors are employed to assist with trainings of food sites, complete paperwork, and monitor assigned sites in compliance with USDA requirements.

This year, the monitor team comprised of six college students, who received structure and training, giving them exposure to the workforce and developing teamwork, leadership, and effective communication skills. In 2021, SFSP monitors were trained as supervisors to facilitate the first year of mobile feeding.



 <b>5</b> Mobile Feeding Locations	 <b>6,443</b> Meals Served
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# Youth Empowerment Centers

The Youth Services Department provides funding to three Youth Empowerment Centers (YECs) located in Belle Glade, Lake Worth and Riviera Beach. The centers offer services focused on the prevention of youth violence; youth empowerment; and fostering education, health, and leadership within the community.

The YECs are working towards reducing the rate of youth violence through positive measures such as:

- Connectivity to **mental health services** for youth who are identified with anger problems and lack of social skills.

- **Social Skills Workshops** to prevent youth tension and violence, such as bullying prevention, conflict management and substance abuse prevention.
- **Social & Emotional Supports** to develop appropriate mindset and behaviors.

The YEC programs provide activities and services to middle and high school youth, including after-school education and recreational programs/activities.

During fiscal year 2021, 27 schools were served by YECs.



**Empowering Youth**



**Nurturing Health**



**Fostering Education**



**Encouraging Leadership & Community Involvement**



**Developing Career Opportunities**



**260**

Youth Participants



**3**

Contracts



**\$521,698**

Expended



**35**

YEC Participants Placed in Summer Internships

# Outcomes

## Belle Glade (Student ACEs) YEC | 67 Youth Served | 7 Summer Internships



of students demonstrated improvement in student academics



of students advanced to the next grade level or attained high school graduation\*



of high school seniors graduated and attained college/vocational enrollment, employment, industry certification, or military enlistment



of students remained crime free



of students placed in summer internships, completed, and demonstrated increased employability skills

## Lake Worth (For The Children) YEC | 93 Youth Served | 10 Summer Internships



of students demonstrated improvement in student academics\*



of students advanced to the next grade level or attained high school graduation\*



of high school seniors graduated and attained college/vocational enrollment, employment, industry certification, or military enlistment



of students remained crime free



of students placed in summer internships, completed, and demonstrated increased employability skills

## Riviera Beach YEC | 100 Youth Served | 18 Summer Internships



of students demonstrated improvement in student academics\*



of students advanced to the next grade level or attained high school graduation\*



of high school seniors graduated and attained college/vocational enrollment, employment, industry certification, or military enlistment



of students remained crime free



of students placed in summer internships, completed, and demonstrated increased employability skills



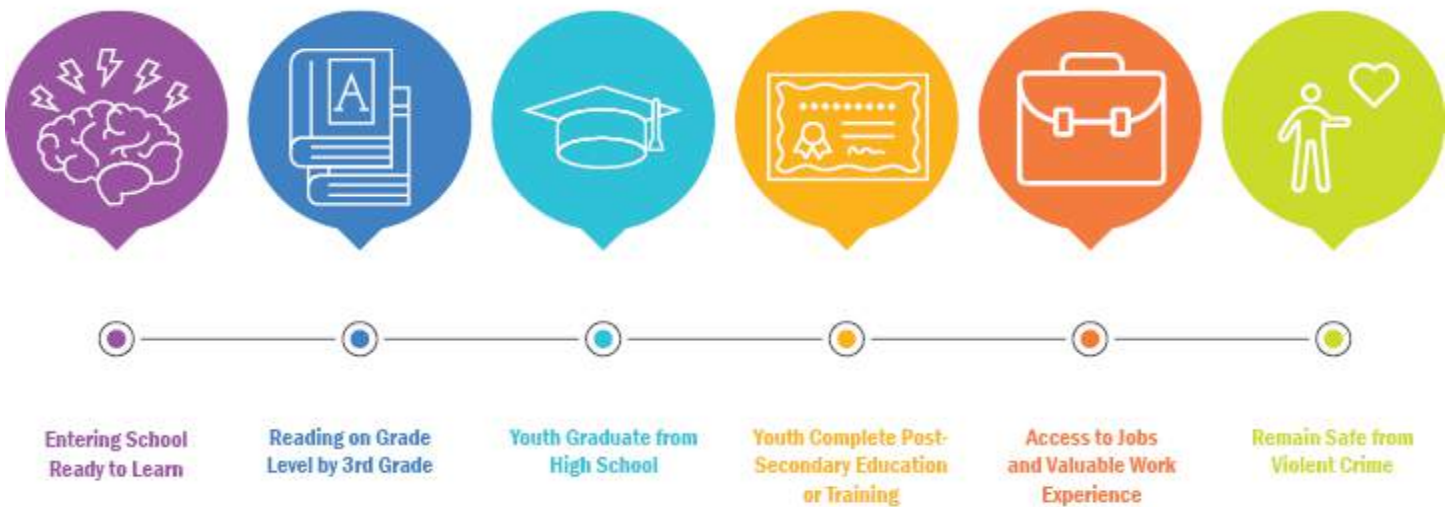
\*Outcomes do not include students that have been in the program less than a year.

# My Brother's Keeper Network

The My Brother's Keeper Network (MBK) is a coalition of public and private entities that work together to improve life outcomes for boys and young men of color through internal agency policy review, education and employment opportunities.

During fiscal year 2021, MBK provided equity focused developmental initiatives and opportunities for boys and young men of color, including but not limited to reading programs, tutoring, life skills, listening sessions, police and community forums, mentoring, college prep, career readiness, internships and employment opportunities.

## The Six Goals of MBK



230

PARTNERSHIPS

10%

INCREASE IN PARTNERSHIPS



# Future Leaders United for Change

Future Leaders United for Change is the voice for the youth of Palm Beach County creating leaders through self-motivation, determination and education. The youth provide input on the design, implementation and communication of an ongoing strategic plan for future

Community Conversations, focus group discussions, interviews, surveys and youth summits. The group is one of the recommendations that arose from the Birth to 22: United for Brighter Futures Alliance and several members serve on the Steering Committee of Birth to 22.

**Future Leaders United for Change**

**Birth to 22**  
Model For Smarter Futures

Lillian Ikhana  
Youth Co-Facilitator

Bryan Cardoso  
Youth Co-Facilitator

Andrea Hurtado  
Co-Chair

Anton Spalding  
Co-Chair

Ile Powell  
Co-Chair

**Check Out the Highlights**

Palm Beach County  
**YOUTH Services**  
Growing Brighter Futures



of Future Leaders members were enrolled in post-secondary education



of Future Leaders members were enrolled in high school



of Future Leaders members were enrolled in middle school

**1,198**  
Community Service Hours Earned

**154**  
Youth Participants

**31**  
Palm Beach County Schools Represented

# Birth to 22: United for Brighter Futures

Birth to 22: United for Brighter Futures is a collaboration of community leaders coming together to work toward one goal: supporting the healthy growth, development and education of Palm Beach County children and youth prenatal through young adulthood so that they can graduate from high school and succeed in life.

## Get Your Green On Campaign



Birth to 22: United for Brighter Futures and the Becoming a Trauma Sensitive Community Action Team, celebrated the sixth annual “Get Your Green On” campaign and invited Palm Beach County to wear green on May 20 in solidarity.

The Palm Beach County Board of County Commissioners also issued a proclamation declaring May 2021 Mental Health Awareness and Trauma-Informed Care Month in Palm Beach County. Throughout the month, community partners shared their favorite mental health tips, agencies hosted behavioral health trainings and workshops on Zoom, the School District of Palm Beach County staff and students created posters and information to share via their website and on YouTube, buildings and fountains were lit up green to show support, and events were held in honor of the campaign.

On May 20, Get Your Green On day, thousands of residents

wearing green posted pictures across social media. This year, the Get Your Green On website was revamped to include events and information, mental health resources, an engagement toolkit, and campaign materials to share across social media. Committee members participated in several outreach events including radio and television interviews to spread the importance of mental health awareness and trauma-informed care. On May 20, WPBF Channel 25 News reporter Angela Rozier featured an interview regarding the campaign.

Among those that got their green on were Palm Beach County Commissioners and Administration, Public Affairs, Youth Services Department, Library System, Water Utilities Department, Environmental Resources Management, BeWellPBC, Faulk Center for Counseling, The School District of Palm Beach County, Healthier Delray Beach, United Way of Palm Beach County, NAMI Palm Beach County, Alpert Jewish Family and Children’s Service, 211 Helpline Palm Beach and Treasure Coast, and Children’s Services Council of Palm Beach County.



## Racial Equity - Advancing The Mission



As a Government Alliance on Race and Equity member, the Palm Beach County Youth Services Department is an active participant at the Advancing

the Mission (ATM) sessions. ATM is designed to enhance leaders' ability to utilize racial equity tools and assessments, identify policies and institutional practices that reduce racial inequities, and develop racial equity action plans within their respective organizations. The primary strategy to accomplish this work is through the Advancing the Mission quarterly workshop.

## Girls Coordinating Council



In June 2020, Palm Beach County Youth Services Department, Palm Beach County Victim Services and Pace Center for Girls Palm Beach came together to form the Girls Coordinating Council (GCC) of Palm Beach County. The first step of this new community collaborative was to meet with the Birth to 22 Steering Committee, who welcomed the GCC as their newest action team

and agreed to provide the backbone support and technical assistance needed for strengthening the Council. For the past 16 months, the GCC has worked to identify and strengthen the network of support services for girls in Palm Beach County. As a data-driven initiative, they launched a Network Analysis Survey in August 2021. They are specifically focusing on those that serve girls in the mental health and juvenile justice areas. Since its inception, the GCC has committed to letting the Girls Voice lead the work. In May 2021, the Girls Voice Taskforce, a subcommittee of GCC, began hosting a virtual space for girls ages 12-19. These meetings are open to any girl in Palm Beach County.

## Task Force Meeting



In December 2020, Birth to 22: United for Brighter Futures Alliance held its annual taskforce meeting using a virtual platform. In the essence of collective impact, the team forges a path forward, addressing the gaps that COVID-19 created. Through video presentation and community connection, each team discussed the challenges and accomplishments of the year and jointly developed new priorities for 2021. The virtual platform allowed the number of attendees to triple from 2019. The meeting feedback was overwhelmingly favorable for the work being done and resulted in increased community engagement for the new year.



**215**

Attendees



**71**

Agencies



**8**

Action Areas

# Finance, Contracting and Administrative Services Division

FY 2021 Actual Expenses



# Division Letter



The Finance, Contracting and Administrative Services (FCA) Division had a very busy year. With the COVID-19 pandemic sticking around, the team settled into now routine processes to continue to support the services our Department provides. Being a part of the behind the scenes operations in support of our many programs is truly humbling.

Over the course of FY2021, the Division coordinated \$4.6M in funding and distribution of COVID-19 supplies to community agencies, including \$4.2M allocated to United Way to provide a funding source for non-profit agency grants. Through funding allocated to the Department for this response, we empowered agencies to continue to provide services to the youth and families in Palm Beach County.

As a result, the FCA Division received the Empowering Our OST Community award in support of Prime Time of Palm Beach County's efforts to continue Out of School Time (OST) programming. The team was nominated by department director Tammy K. Fields for coordinating the procurement and distribution of one-touch supplies for OST programs. These supplies were critically needed throughout the County during the pandemic when sharing supplies was not possible.

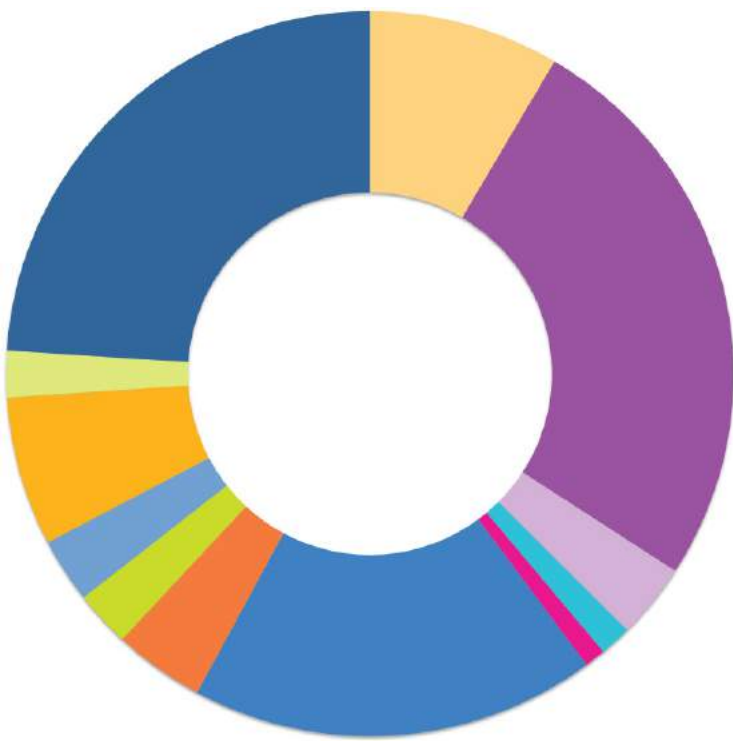
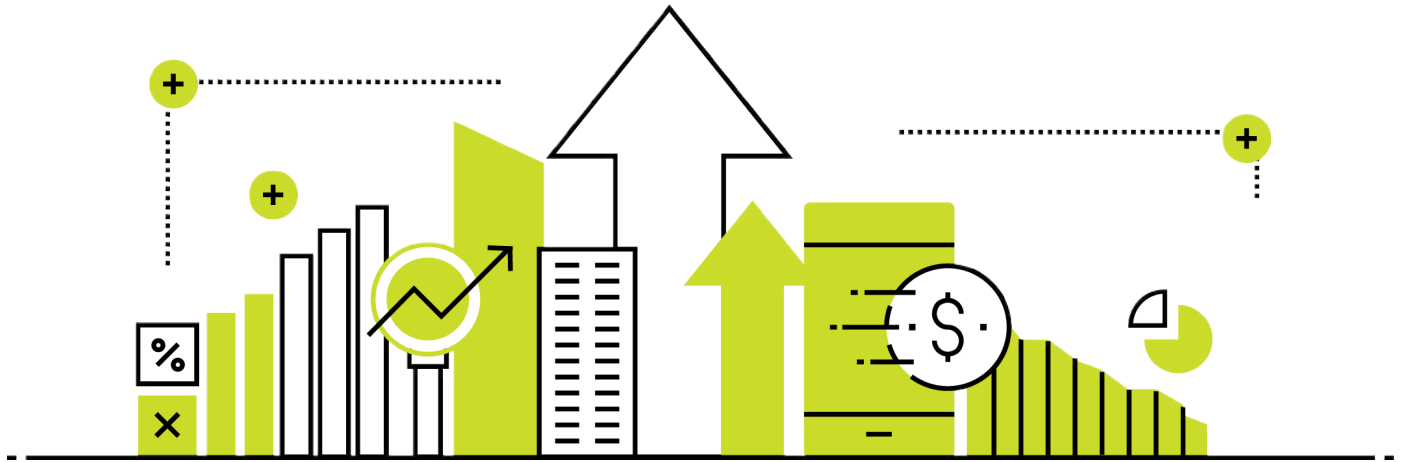
The FCA team has embraced the Sanctuary model and is implementing new ideas and thought processes with the goal of integrating trauma-informed care philosophies into the services we provide to our clients and to improve team interactions. Our team members participate on some or all three (3) action teams – Employee Recognition, the Sanctuary model, and Equity, Diversity and Inclusion (EDI). Each team member has a voice that contributes greatly to the organizational culture that we are striving to achieve.

As we begin a new fiscal year, I believe with new processes that we will continue to see new efficiencies. We will continue to grow and embrace new ideas. We will be mindful of the effects the past year's challenges have had on our team, and in our personal lives. We will continue on our journey to learn and share information in a mindful and EDI responsible way.

With gratitude,

Michelle Liska  
Director, Finance, Contracting, and Administrative Services

# FY 2021 Actual Expenses



**Actual Expenses: \$18,333,086.20**

- Administration
- Community Based Agency (Evidence Based Programming) Contracts
- Education and Training
- Family Violence Intervention Program (FVIP)
- Guardian Ad-Litem
- Highridge Family Center
- Outreach and Community Programming
- Summer Camp Program
- Summer Food Program (Grant)
- Youth and Family Counseling
- Youth Empowerment Center Contracts
- Cares Act Relief Funding



**80**

Active Contracts



**664**

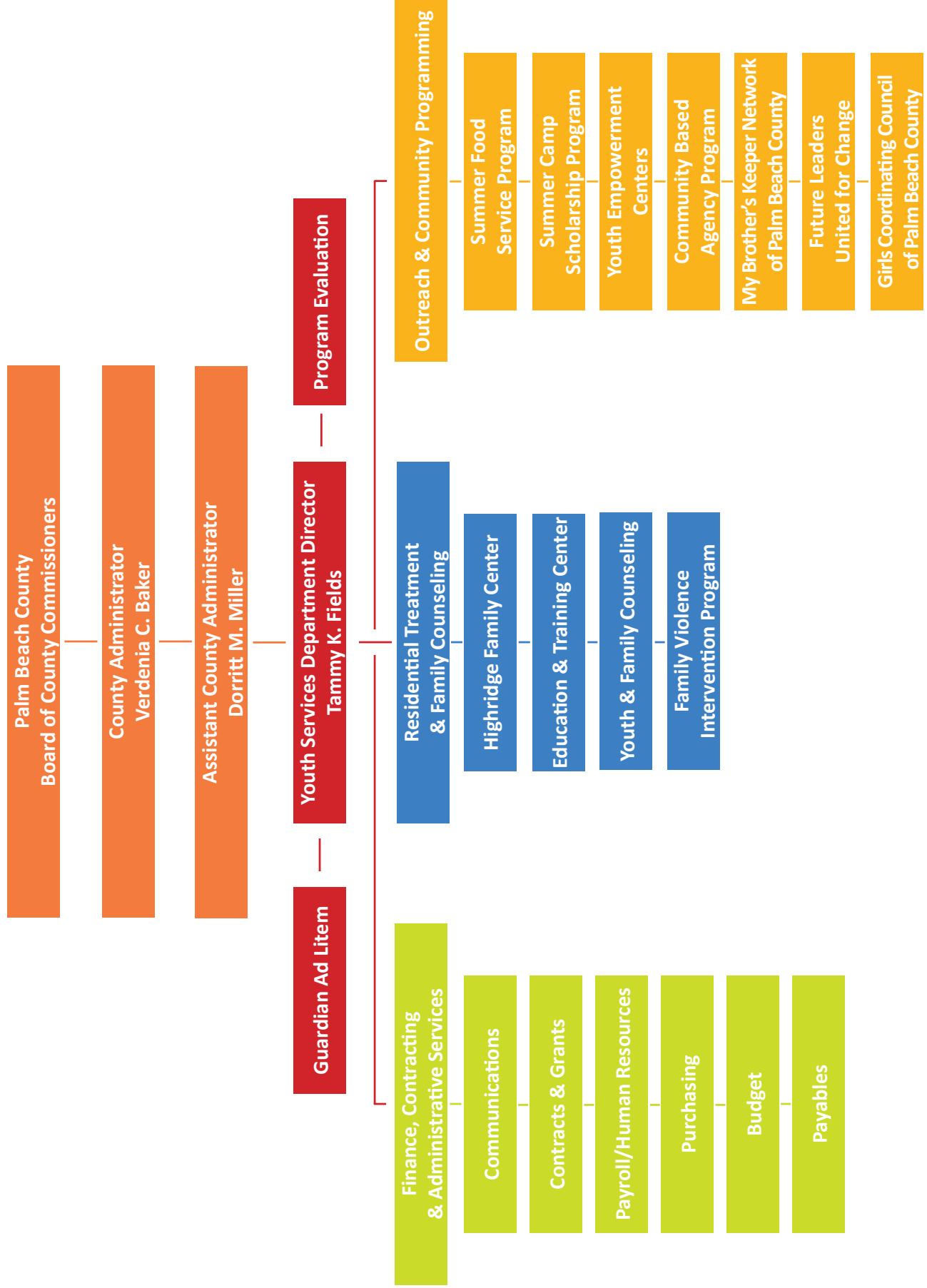
Contract Claims Processed



**20.4%**

Increased Social Media Fan Base

# Organizational Chart





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PBCYSD



Palm Beach County  
Board of County Commissioners